

2021

# City of Lake Wales Parks and Recreation Needs Assessment

Findings Report

Presented to the  
City of Lake Wales  
(Florida)

August 2021



**ETC**  
INSTITUTE

# Findings Report

## Contents

i	Executive Summary	Page i
1	Charts and Graphs: Overall Results	Page 1
2	Benchmark Analysis	Page 43
3	Priority Investment Ratings Analysis	Page 55
4	Tabular Data of Overall Results	Page 65
5	Survey Instrument	Page 119



# Executive Summary



# Purpose and Methodology

## Purpose

ETC Institute administered a Parks and Recreation Needs Assessment on behalf of the City of Lake Wales (Florida). This assessment is part of the Parks and Recreation Master Plan the City is conducting to establish priorities for the future development and delivery of parks, recreation facilities, recreation programs, and services for the residents. Data compiled and analyzed from this assessment will help City leaders in making decisions that best reflect the parks and recreation needs of the community.

## Methodology

ETC Institute mailed a survey packet to a random sample of households in the City of Lake Wales. Each survey packet contained a cover letter, a copy of the survey, and a postage-paid return envelope. Households who received the survey were given the option of returning the survey by mail or completing it online at [www.LakeWalesParkSurvey.org](http://www.LakeWalesParkSurvey.org).

To encourage participation, approximately ten days after the surveys were mailed, ETC Institute sent e-mails/text messages to the households that received the survey. The e-mail/text contained a link to the online version of the assessment to make it simple for residents to complete. To prevent people who were not residents of the City from participating, everyone who completed the survey online were required to enter their home address prior to submitting the survey. ETC Institute then matched the addresses that were entered online with the addresses that were originally selected for the random sample. If the address from a survey completed online did not match one of the addresses selected for the sample, the online survey was not counted.



The goal was to obtain 400 completed surveys from City residents. A total of 402 surveys were collected.



The overall results for a sample of 402 surveys have a precision of at least +/- 4.8% at the 95% level of confidence.

### This report contains:

- Charts showing the overall results of the survey (Section 1)
- Benchmark Analysis comparing the City's results to national results (Section 2)
- Priority Investment Ratings (PIR) Analysis that identifies priorities for facilities and programs in the community (Section 3)
- Tabular Data showing the overall results for all questions on the survey (Section 4)
- A copy of the survey instrument (Section 5)

# Key Findings



- **Lake Wailes Park was used by majority (53.0%) of households over the past 12-months and over one-third (37.8%) used the Lake Wales Trails.**
- **Eight of ten households rated the quality of the following City amenities/facilities as excellent or good.**
  - Walking paths (85.9%)
  - Indoor fitness equipment (82.8%)
  - Large community parks (82.7%)
- **The City amenities and facilities that households think should receive the most attention over the next two years are walking paths (29.8%), playgrounds (29.3%), restrooms (27.4%), large community parks (26.4%).**
- **48.7% of households feel there are sufficient parks/green space areas within walking distance of their residence; 32.3% do not and 19.0% are not sure.**
- **Households were asked the ways they travel to parks and recreation facilities they use: 63.9% drive, 43.8% walk, and 25.6% bike.**
- **The top three organizations that households use for recreation programs and facilities are the City of Lake Wales (46.8%), churches or other religious organizations (36.8%), and neighboring cities (30.3%).**
- **The top two methods that households use to learn about City recreation programs and activities are from friends and neighbors (45.3%) and social media (37.1%).**
- **Compared to other reasons that could prevent households from using parks, trails, recreation facilities, or programs in the City, a significantly higher percentage of households indicated that they do not know what is being offered (40.8%).**
- **Over half (54.3%) of households have participated in special events offered by the City in the past 36-months and 53.1% are satisfied with the level of advertising the City conducts for special events.**

*Additional survey findings and analysis are on the following pages.*

# Amenity, Facility, and Park Needs and Priorities



**Parks and Recreation Facility and Amenity Needs.** Respondent households were asked to identify if they had a need for 31 facilities/amenities and rate how well their needs for each were currently being met. Based on this analysis, ETC Institute was able to estimate the number of households in the community that had the greatest “unmet” need for various facilities and amenities. The top four facilities/amenities with the highest percentage of households whose needs are currently being partly and not met are listed below.

- Restrooms – 1,857 households (25.9%)
- Event spaces, performance spaces, amphitheater – 1,704 households (23.7%)
- Nature parks and trails – 1,555 households (21.7%)
- Walking paths/sidewalks – 1,500 households (20.9%)

The estimated number of households that have unmet needs for each of the 31 facilities/amenities is shown in Figure 1 below.

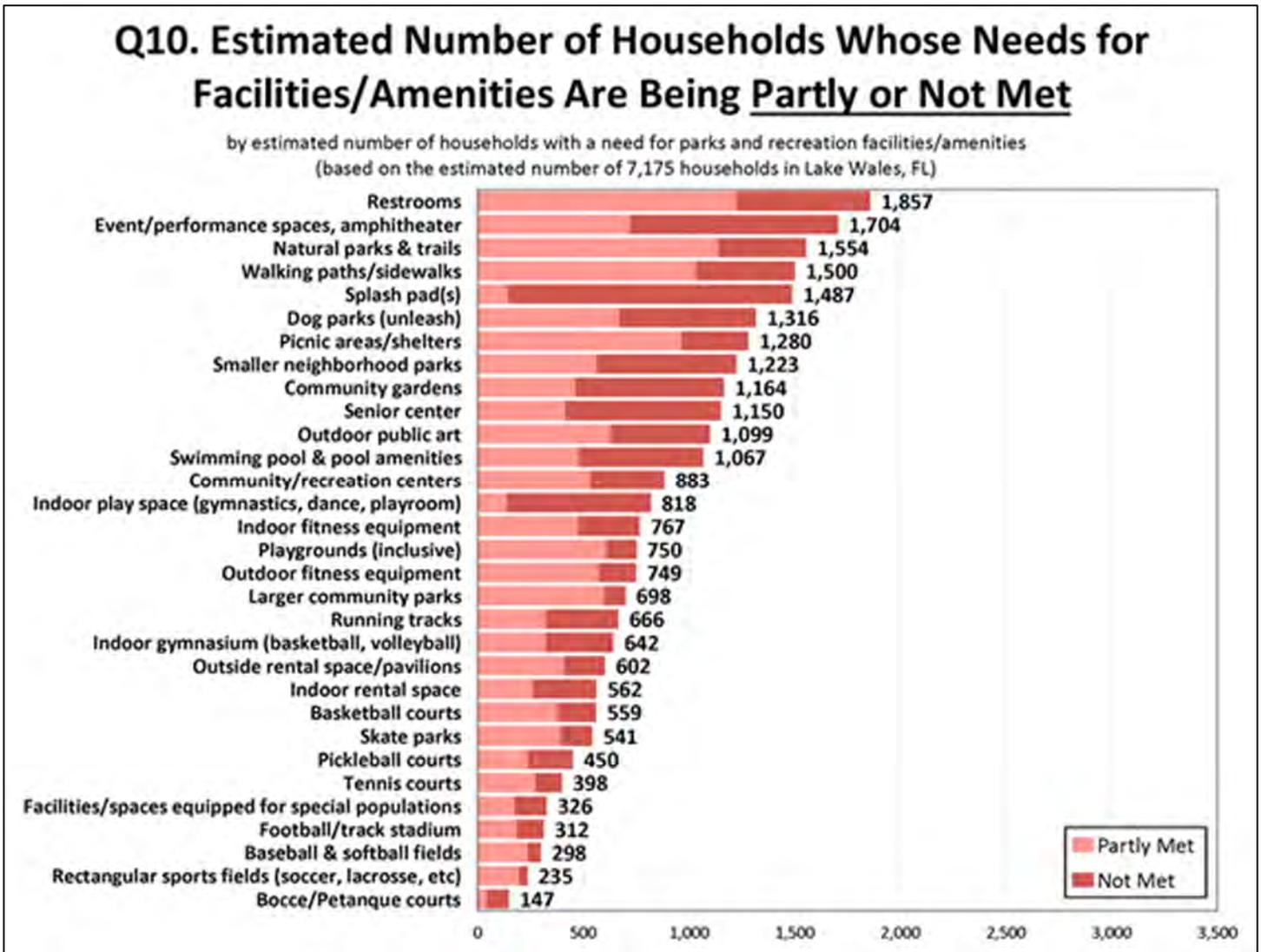


Figure 1: Estimated Households with Unmet Facility and Amenity Needs

# Amenity, Facility, and Park Needs and Priorities

**Importance of Parks and Recreation Facilities and Amenities.** In addition to assessing the needs for each facility and amenity, ETC Institute also evaluated the importance that households placed on each one. Based on the sum of households’ top four choices, the two most important Parks and Recreation facilities and amenities to households are listed below.

- Walking paths/sidewalks (30.6%)
- Natural parks and trails (28.7%)

The percentage of residents who selected each facility and amenity as one of their top four choices is depicted in Figure 2 below.

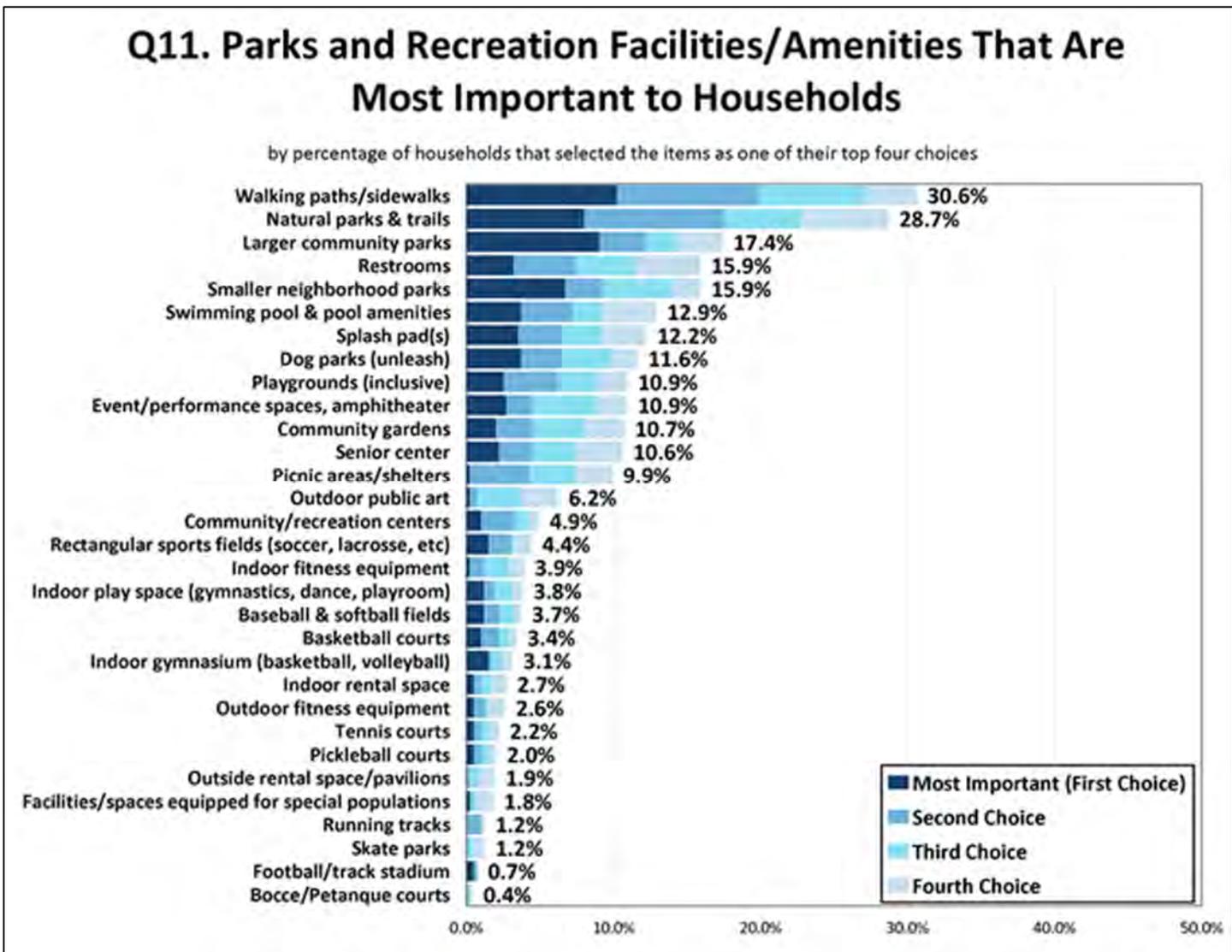


Figure 2: Importance of Various Facilities and Amenities to Households

# Amenity, Facility, and Park Needs and Priorities



**Priorities for Facility and Amenity Investments.** The Priority Investment Rating (PIR) was developed by ETC Institute to provide organizations with an objective tool for evaluating the priority that should be placed on Parks and Recreation investments. The Priority Investment Rating (PIR) equally weighs (1) the importance that households place on each facility/amenity/program and (2) how many households have unmet needs for the facility/amenity/program. Details regarding the methodology for this analysis are provided in Section 3 of the Findings Report. Based on the Priority Investment Rating (PIR), the eight facilities and amenities that were rated as **high priorities** for investment are listed in the chart to the right

The Priority Investment Ratings for each facility and amenity is shown in the chart below (Figure 3).

	Facility/Amenity	Priority Investment Rating
1	Walking paths and sidewalks	180.8
2	Natural parks & trails	177.5
3	Restrooms	152.0
4	Event spaces, performance spaces, amphitheater	127.4
5	Splash pad(s)	119.9
6	Smaller neighborhood parks	117.8
7	Dog parks (unleash)	108.8
8	Picnic areas/shelters	101.3

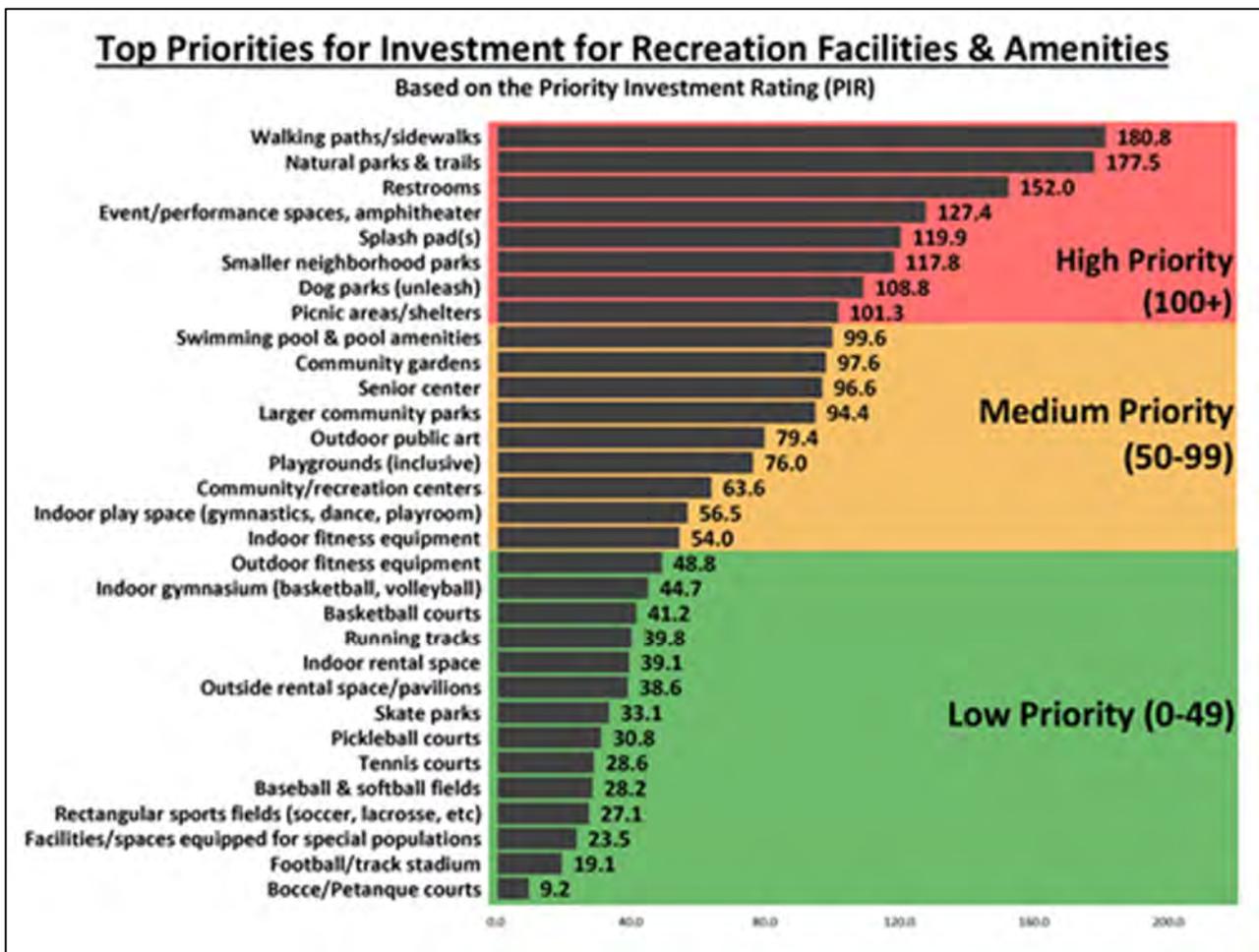


Figure 3: Priority Investment Ratings (PIR) for Facilities and Amenities Analyzed

# Program and Activity Needs and Priorities



**Parks and Recreation Activity Needs.** Households were asked to identify if they had a need for 29 activities and rate how well their needs for each were currently being met. Based on this analysis, ETC Institute was able to estimate the number of households in the community that had the greatest “unmet” need for each of the activities. The four activities with the highest percentage of estimated households whose needs are currently being partly and not met are listed below.

- Nature and environmental programs – 1,732 households (24.1%)
- Fitness and wellness programs – 1,688 households (23.5%)
- Outdoor/adventure programs – 1,546 households (21.6%)
- Senior adult activities – 1,541 households (21.5%)

The estimated number of households that have unmet needs for each of the 29 activities analyzed is shown in Figure 4 below.

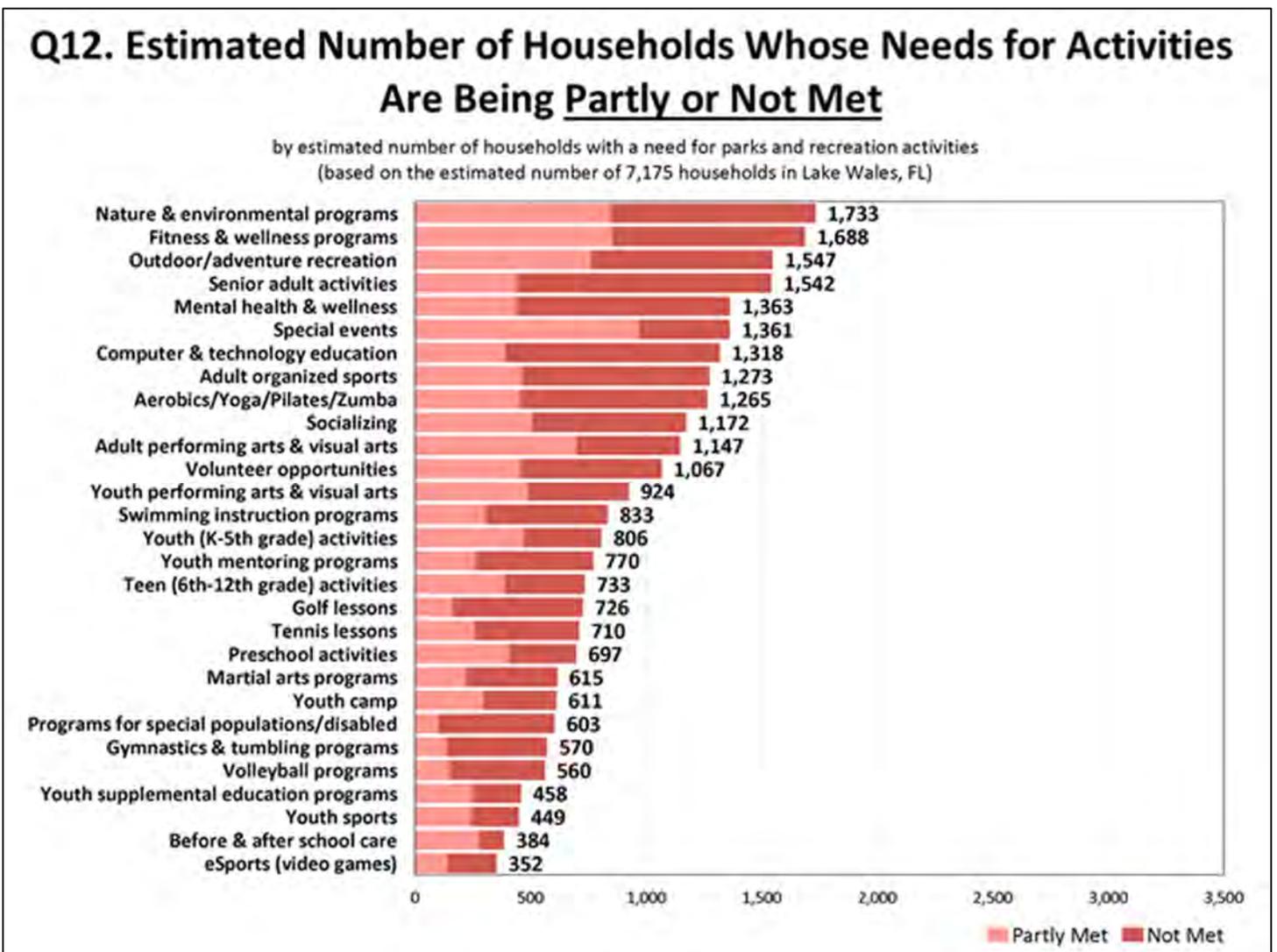
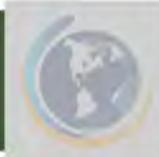


Figure 4: Estimated Households with Unmet Parks and Recreation Activity Needs



# Program and Activity Needs and Priorities

**Importance of Parks and Recreation Activities.** In addition to assessing the needs for each activity, ETC Institute also assessed the importance that households placed on each one. Based on the sum of households’ top four choices, the four programs important to the highest percentage of households are listed below.

- Nature and environmental programs (20.0%)
- Special events (18.0%)
- Outdoor/adventure recreation (16.2%)
- Senior adult activities (16.1%)

The percentage of residents who selected each activity as one of their top four choices is depicted in Figure 5 below.

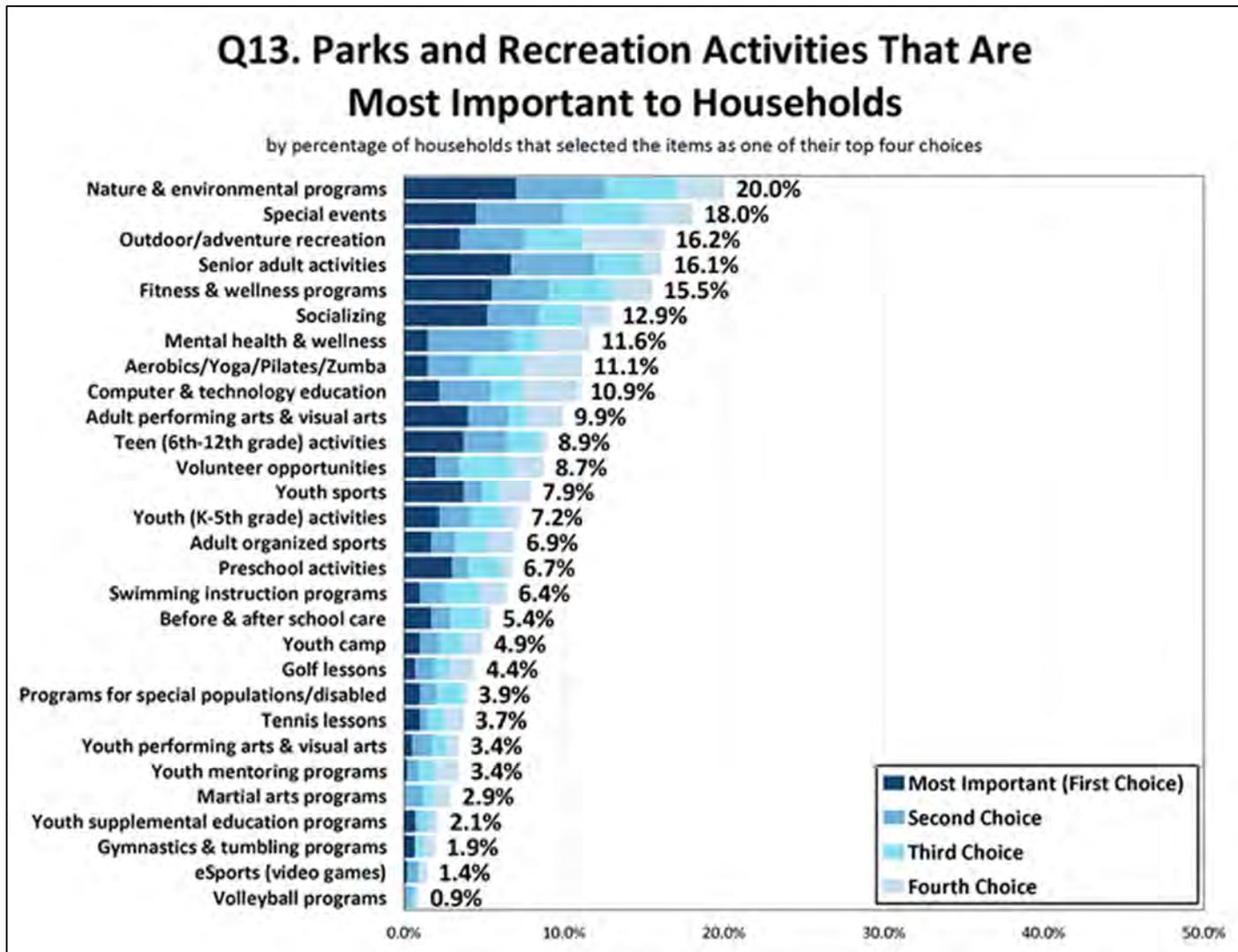


Figure 5: Importance of Various Parks and Recreation Activities to Households

# Program and Activity Needs and Priorities



**Priorities for Parks and Recreation Activity Investments.** Details regarding the methodology for this analysis are provided above on Page vi and in Section 3 of the Findings Report. Based on the Priority Investment Rating (PIR), the twelve activities were rated as **high priorities** for investment are shown in the table to the right.

Figure 6 below shows the PIR for each activity analyzed.

Activity	Priority Investment Rating	Activity	Priority Investment Rating
1 Nature & environmental programs	200.0	7 Socializing	132.2
2 Fitness & wellness programs	175.0	8 Computer & technology education	130.6
3 Outdoor and adventure recreation	170.3	9 Aerobics/Yoga/Pilates/Zumba	128.5
4 Senior adult activities	169.5	10 Adult performing arts & visual arts	115.7
5 Special events	168.5	11 Adult organized sports	108.0
6 Mental health & wellness	136.7	12 Volunteer opportunities	105.1

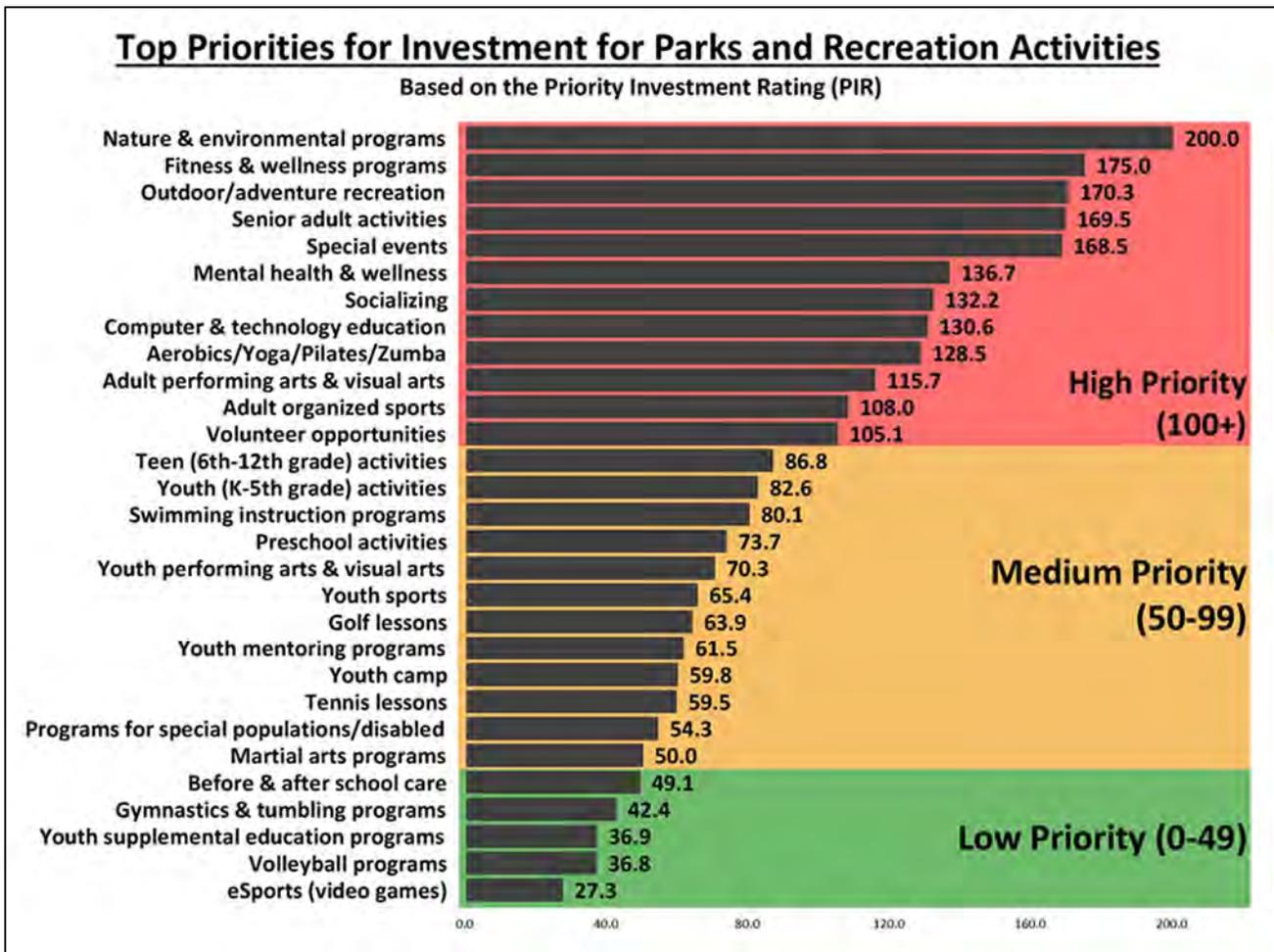


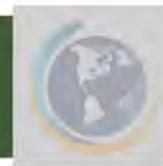
Figure 6: Priority Investment Ratings (PIR) for Parks and Recreation Activities

# Additional Findings



- Households were asked what major types of City recreation amenities and facilities they use.
  - 53.5% use the walking paths
  - 44.8% use the large community parks
  - 39.8% use the playgrounds
  - 34.1% use the restrooms
  
- Based on the sum of households' top four choices, the four City amenities and facilities that households think should receive the most attention over the next two years are;
  1. Walking paths (29.8%)
  2. Playgrounds (29.3%)
  3. Restrooms (27.4%)
  4. Large community parks (26.4%)
  
- 15.5% of households indicated they have participated in City recreation programs during the past 12-months. Of those households, 64.8% participated in 2 to 3 programs, 25.8% participated in 1 program, 8.1% participated in 4 to 6 programs, and 1.6% participated in 1 program.
  - The three recreation program services that received the highest percentages of satisfaction were the quality of instructors (95.3%), location of programs (94.8%), and times that programs are offered (92.7%).
  
- The top three actions that the City could take to improve the Parks and Recreation system and households are very/somewhat supportive of are listed below.
  - Reconfigure/improve existing parks (63.7%)
  - Increase maintenance of existing parks, recreation facilities, and fields (62.9%)
  - Increase maintenance of existing trails and waterways (61.2%)
  
- Based on the sum of respondents' top four choices, the actions that households would be most willing to fund with tax dollars, are the reconfiguring/improving existing parks (36.9%) and increasing the maintenance of existing parks, recreation facilities, and fields (30.8%).
  
- Households were asked what additional amount they would be willing to pay per month in additional taxes or fees to fund improvements or developments to the Parks and Recreation system.
  - 48.7% indicated they would be willing to pay an additional \$1 to \$10 per month
  - 37.8% indicated they would not be willing to pay anything additional per month
  - 13.6% indicated they would be willing to pay \$21 or more per month

# Additional Findings



- Households were asked if the City developed a new community center or expanded a community center, what features they would likely use if these features were included in the potential center.
  - Based on the sum of respondents top four choices, the features that households' would most likely use if included in a center, are:
    - Indoor running/walking track (27.3%)
    - Aerobics, fitness, gymnastics space (23.1%)
    - Senior services and programs, senior resources (22.9%)

## Conclusions

To ensure that the City of Lake Wales continues to meet the needs and expectations of the community, ETC Institute recommends that the Park and Recreation Department sustain and/or improve the performance in areas that were identified as “high priorities” by the Priority Investment Rating (PIR). The ratings for Parks and Recreation facilities, amenities, and recreational programs are listed below.

### Parks and Recreation Facilities/Amenities Rated as High Priority Items:

1. Walking paths/sidewalks (PIR=180.8)
2. Natural parks & trails (PIR=177.5)
3. Restrooms (PIR=152.0)
4. Event/performance spaces, amphitheater (PIR=127.4)
5. Splash pad(s) (PIR=119.9)
6. Smaller neighborhood parks (PIR=117.8)
7. Dog parks (unleash) (PIR=108.8)
8. Picnic areas/shelters (PIR=101.3)

### Parks and Recreation Activities Rated as High Priority Items:

1. Nature & environmental programs (PIR=200.0)
2. Fitness & wellness programs (PIR=175.0)
3. Outdoor/adventure recreation (PIR=170.3)
4. Senior adult activities (PIR=169.5)
5. Special events (PIR=168.5)
6. Mental health & wellness (PIR=136.7)
7. Socializing (PIR=132.2)
8. Computer & technology education (PIR=130.6)
9. Aerobics/Yoga/Pilates/Zumba (PIR=128.5)
10. Adult performing arts & visual arts (PIR=115.7)
11. Adult organized sports (PIR=108.0)
12. Volunteer opportunities (PIR=105.1)



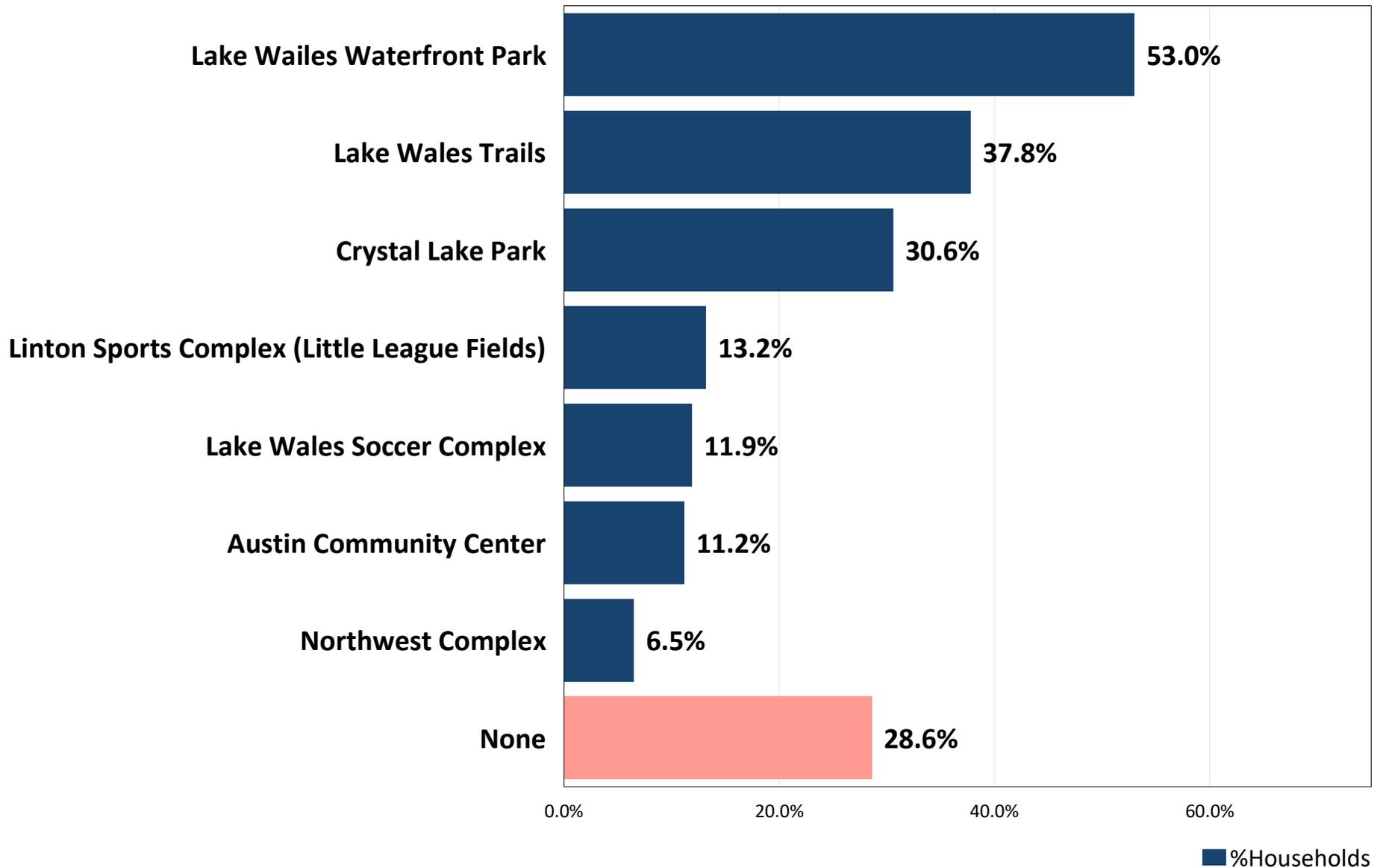
# Charts and Graphs: Overall Results

# City of Lake Wales Parks and Recreation Needs Assessment

Overall Results  
Lake Wales, Florida  
August 2021

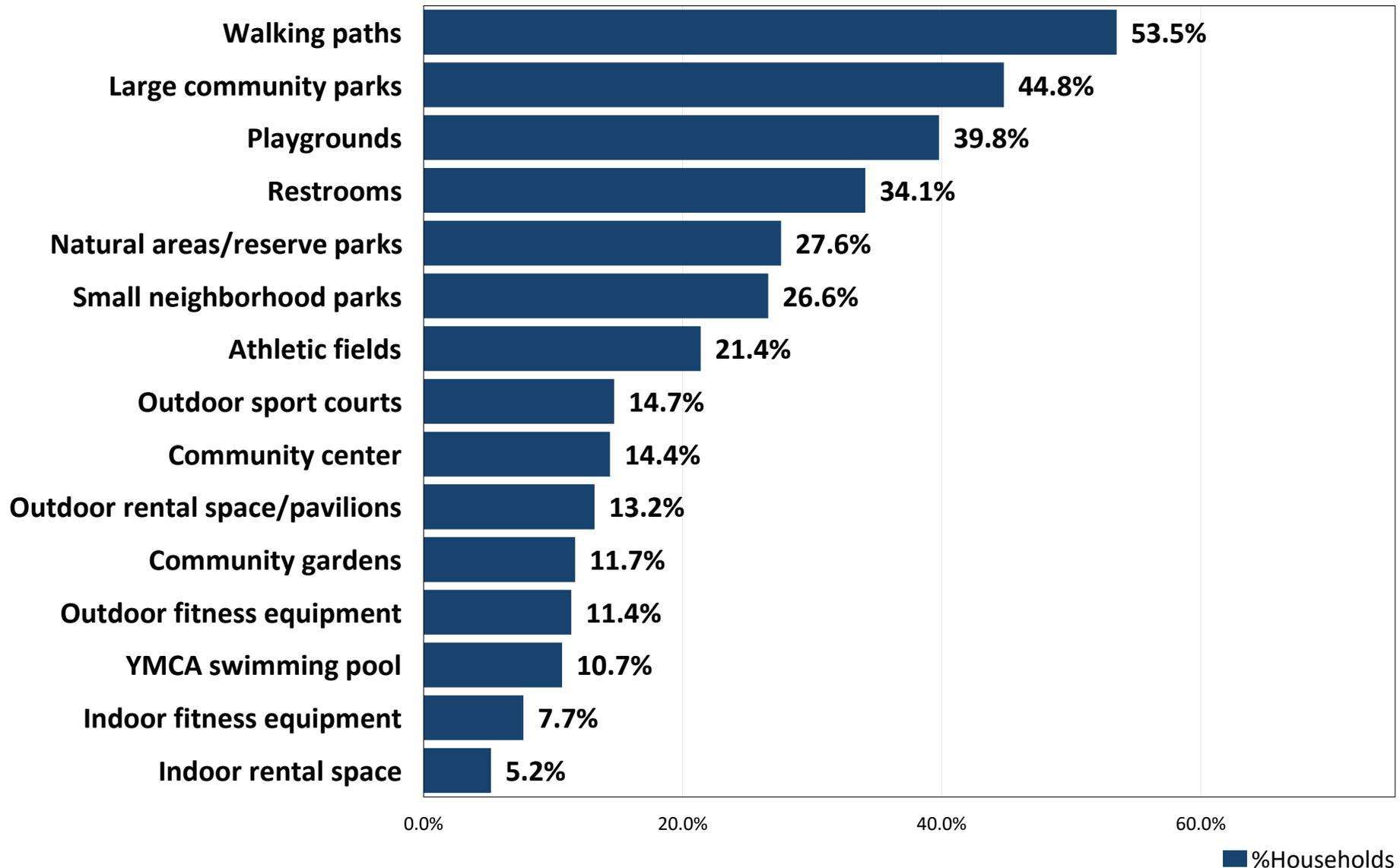
# Q1. City of Lake Wales Parks and Facilities Used by Households Over the Past 12-months

by percentage of households (multiple choices could be selected)



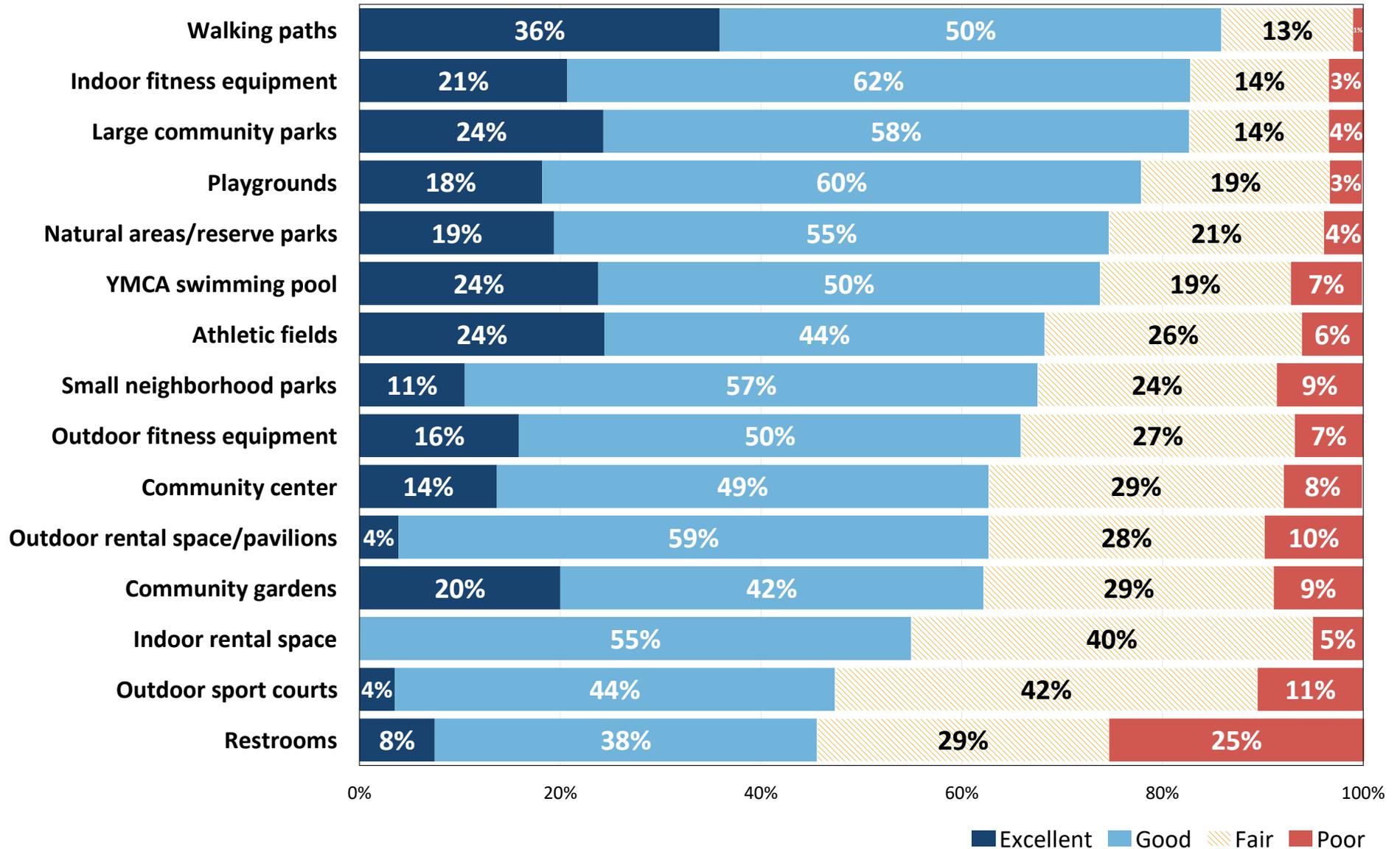
# Part 1: Q2. Households That Use the Following Types of Major Recreation Amenities/Facilities Provided by the City of Lake Wales

by percentage of households (multiple choices could be selected)



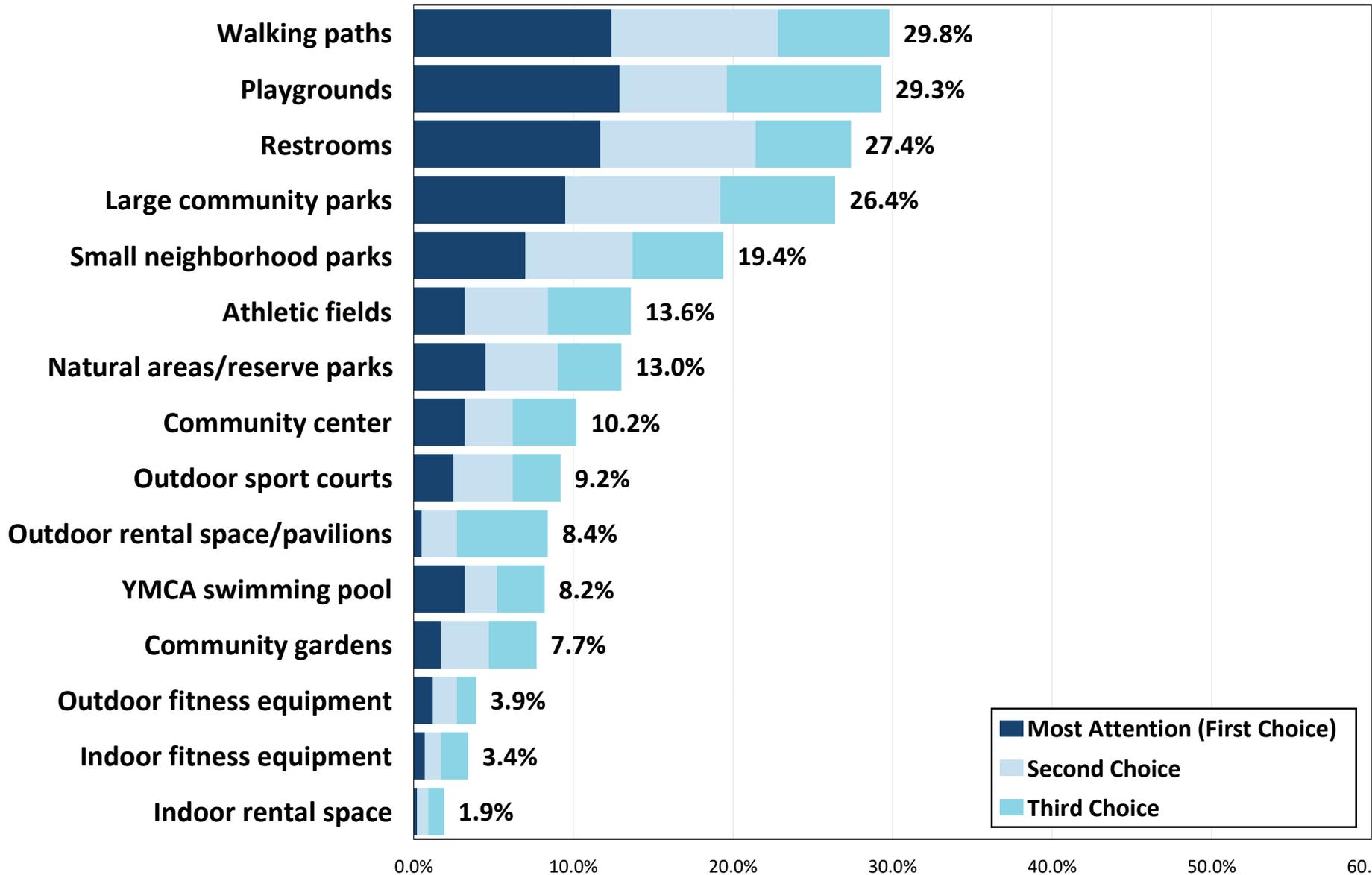
# Part 2: Q2. Households' Ratings for the Quality of Amenity/Facility Used

by percentage of respondents, using a 4-point scale, where 4 means excellent and 1 means poor



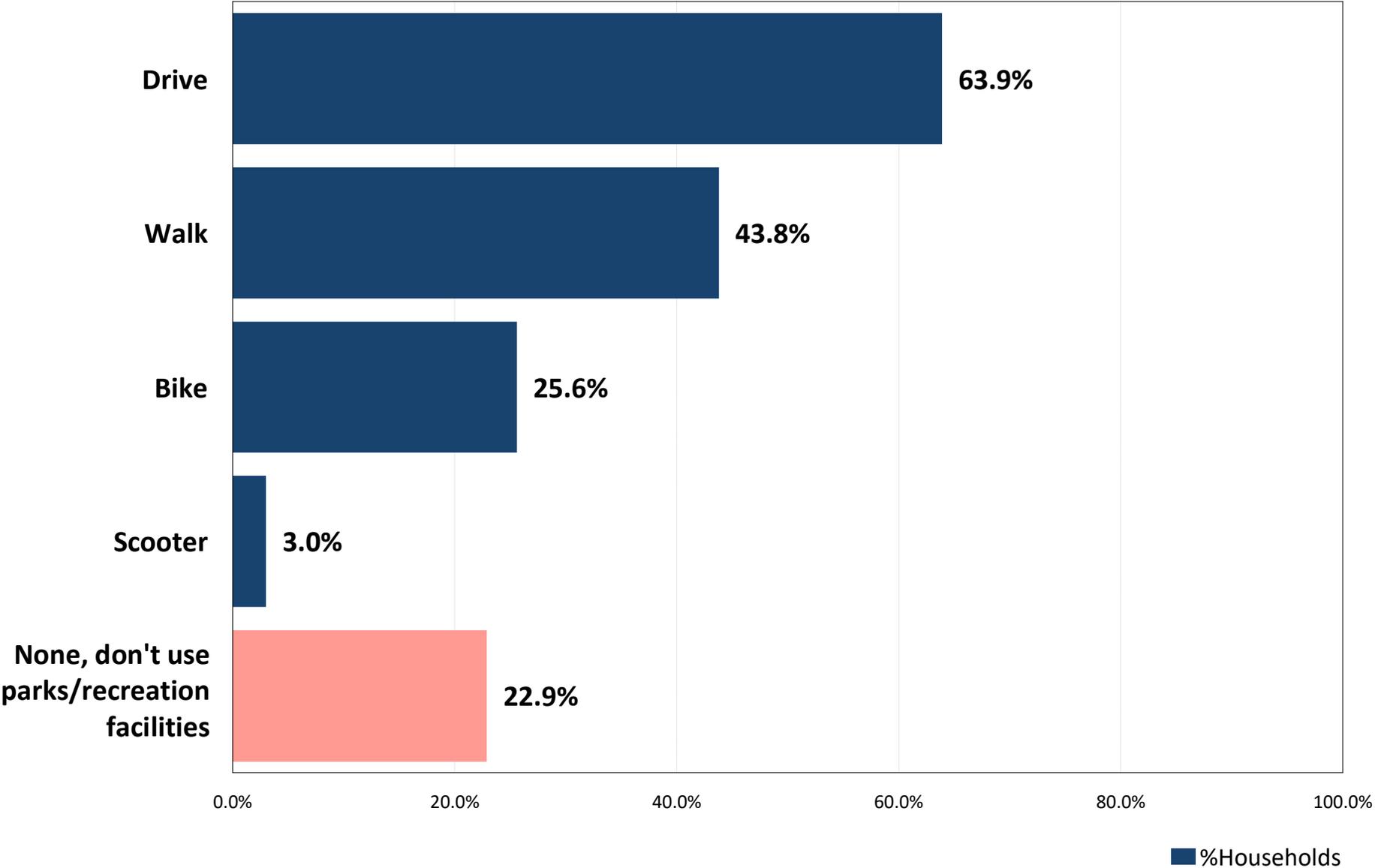
# Q3. Amenities/Facilities That Households Think Should Receive the Most Attention From the City Over the Next Two Years

by percentage of households that selected the items as one of their top three choices



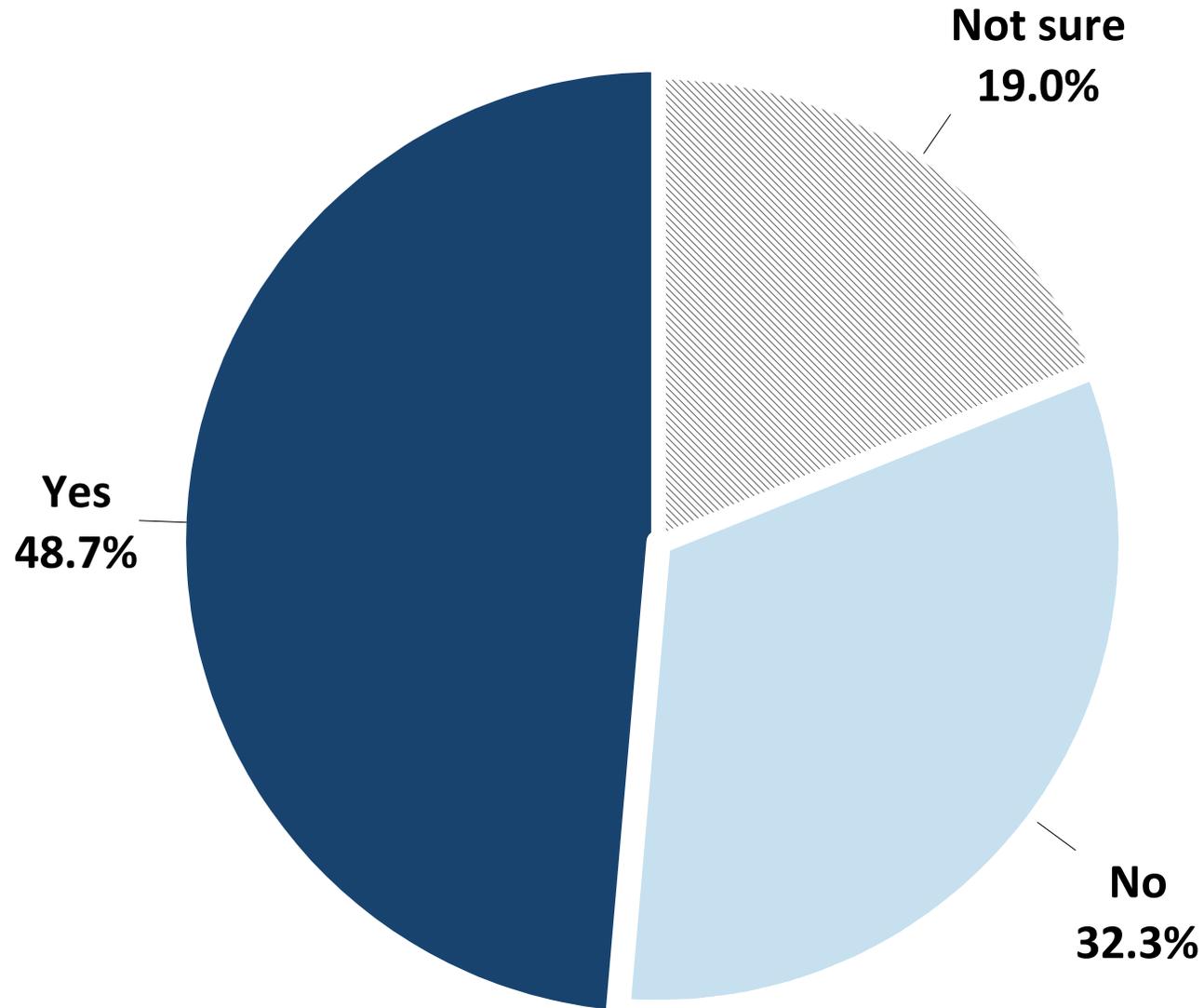
# Q4. Ways Households Travel to the Parks and Recreation Facilities Used

by percentage of households (multiple choices could be selected)



# Q5. Do you feel there are sufficient parks and green space areas within walking distance of your residence?

by percentage of households (excluding don't know responses)



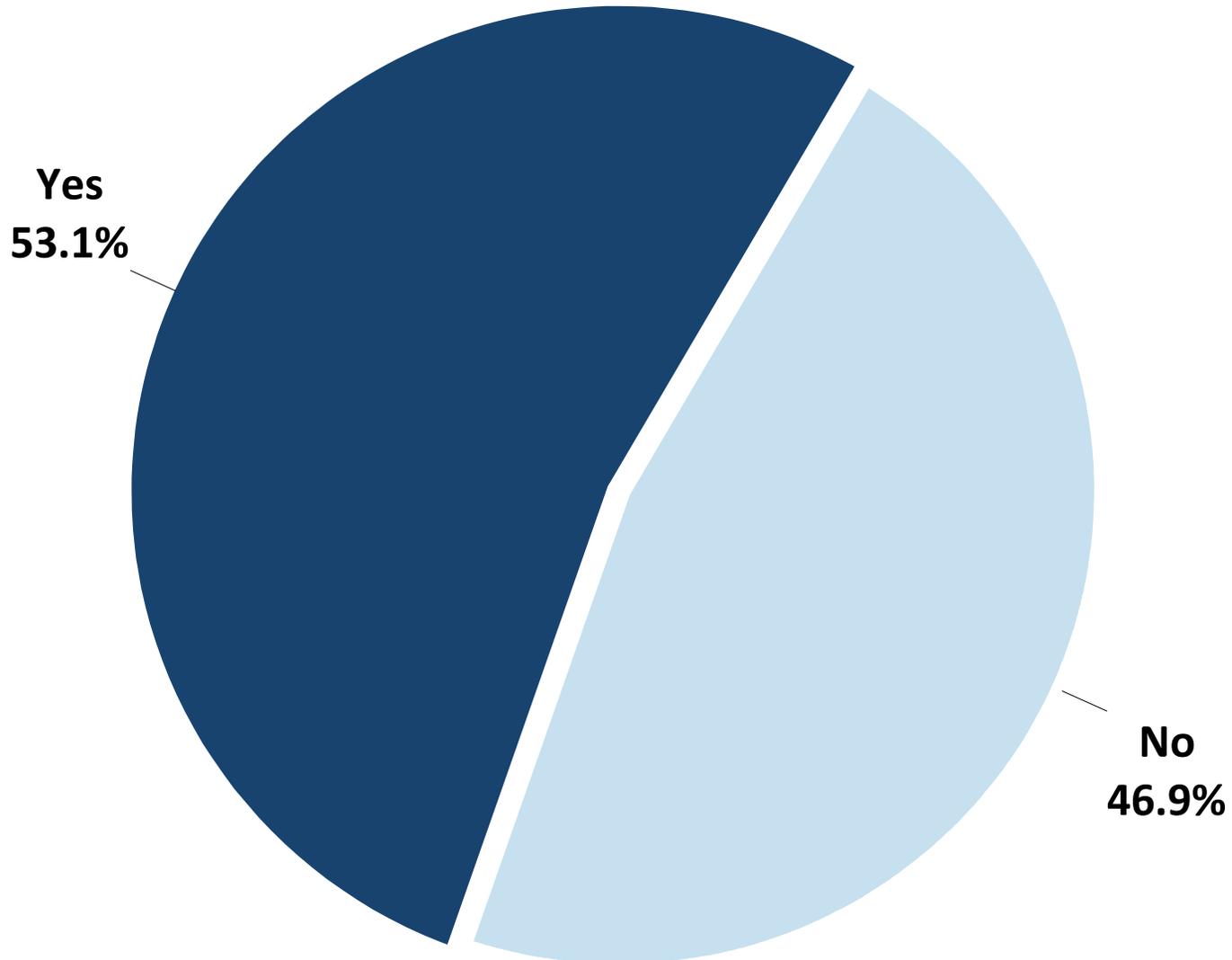
# Q6. Have you or other members of your household participated in special events offered by the City of Lake Wales during the past 36 months?

by percentage of households (excluding don't know responses)



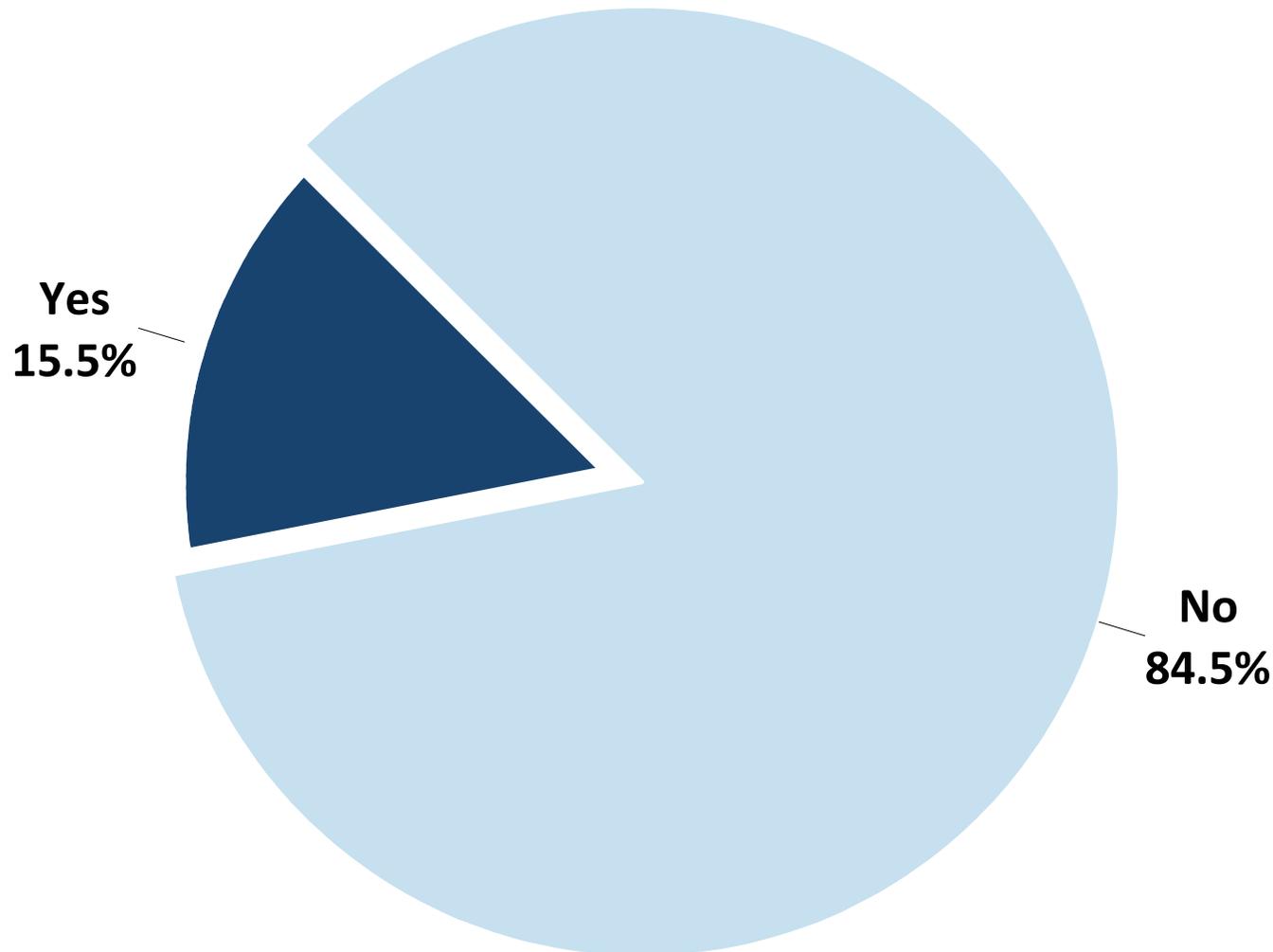
# Q7. Are you satisfied with the level of advertising the City of Lake Wales conducts for special events?

by percentage of households (excluding don't know responses)



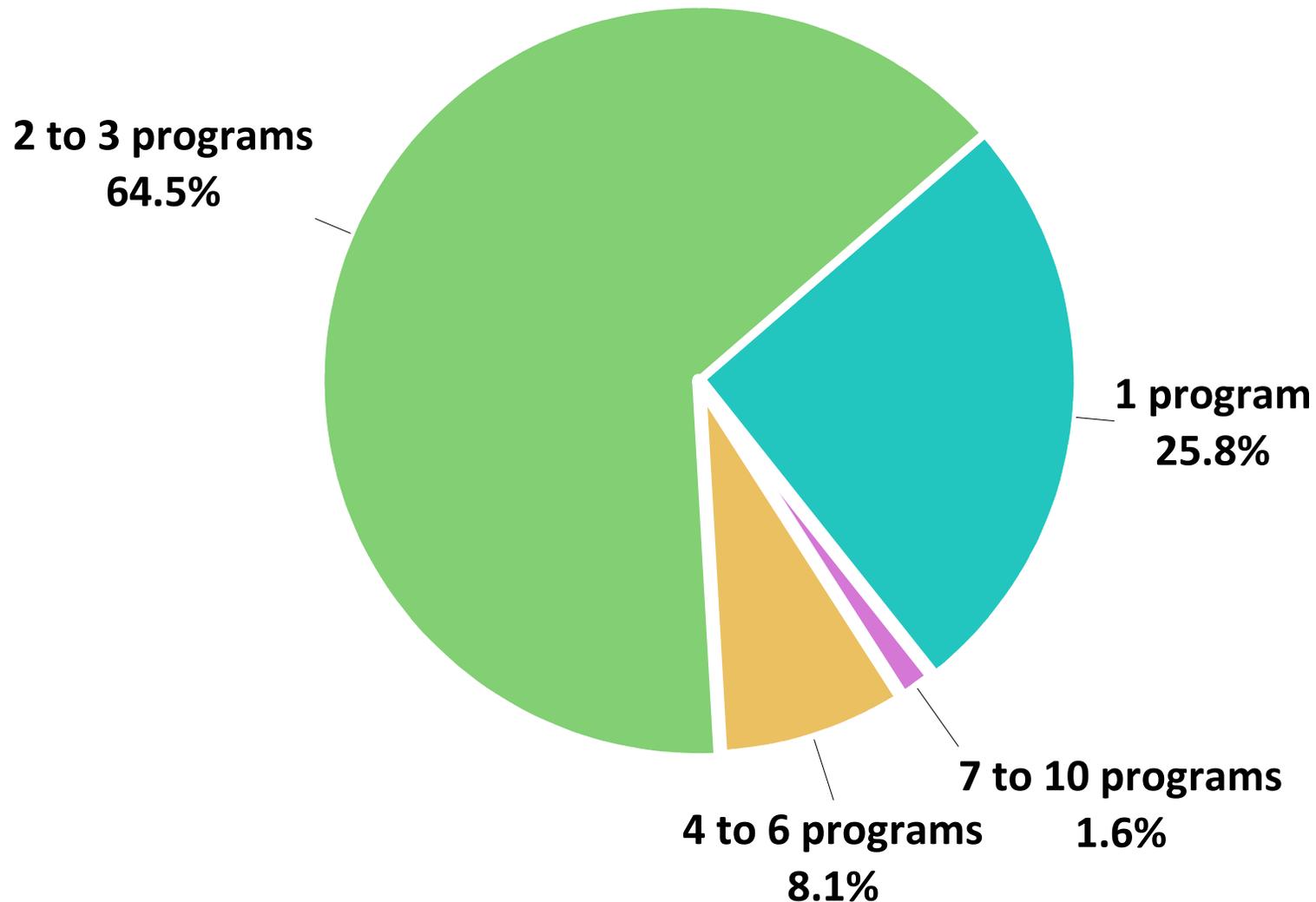
# Q8. Have you or other members of your household participated in any recreation programs (classes, camps, tennis, special events, etc.) offered by the City of Lake Wales during the past 12 months?

by percentage of households (excluding don't know responses)



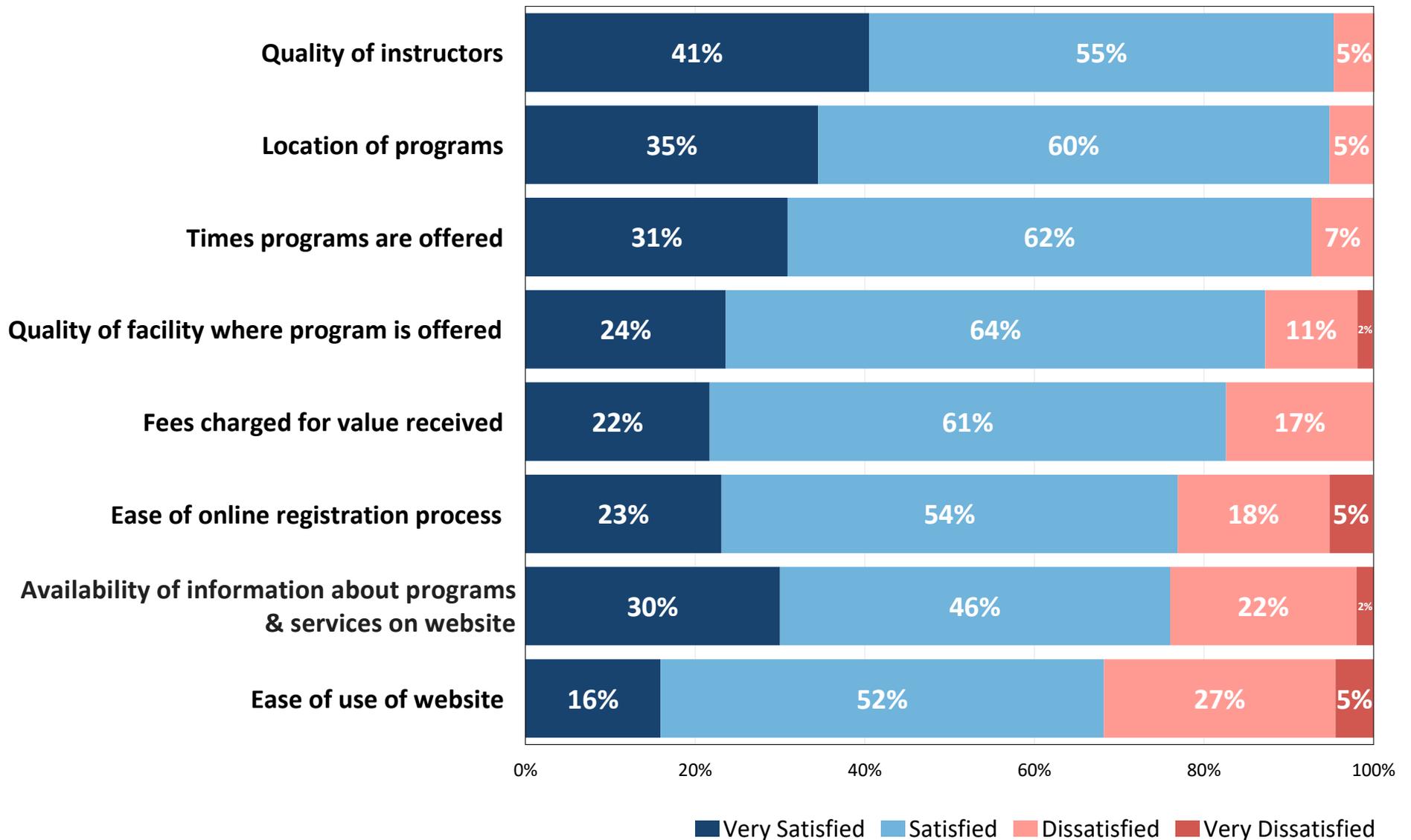
## Q8a. Approximately how many different recreation programs offered by the City of Lake Wales have you or members of your household participated in over the past 12 months?

by percentage of households that have participated in recreation programs during the past 12-months (excluding don't know responses)



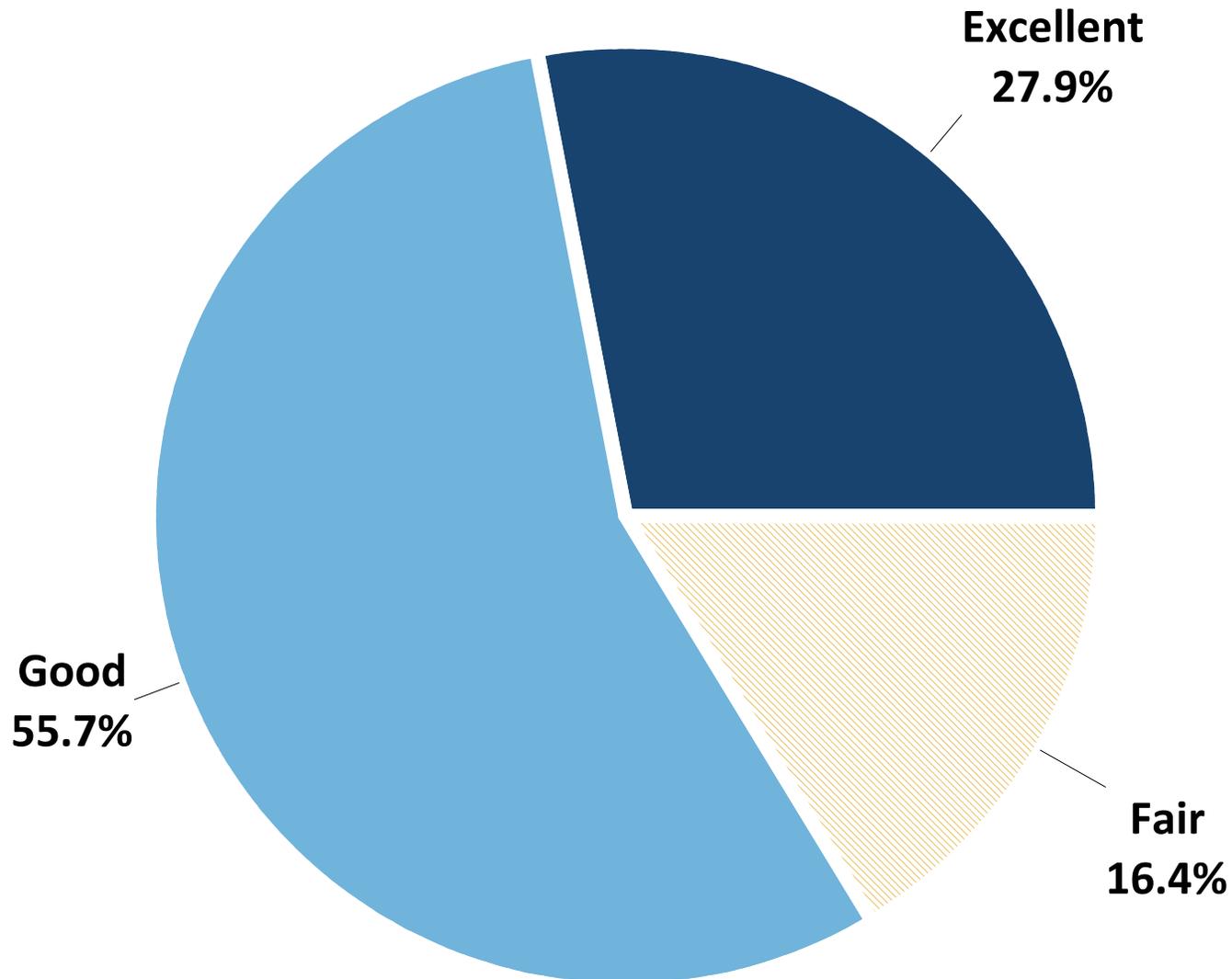
## Q8b. Households' Level of Satisfaction with the Recreation Program Services Provided by the City of Lake Wales

by percentage of households who indicated they have participated in recreation programs during the past 12-months, using a 4-point scale, where 4 means very satisfied and 1 means very dissatisfied (excluding N/A responses)



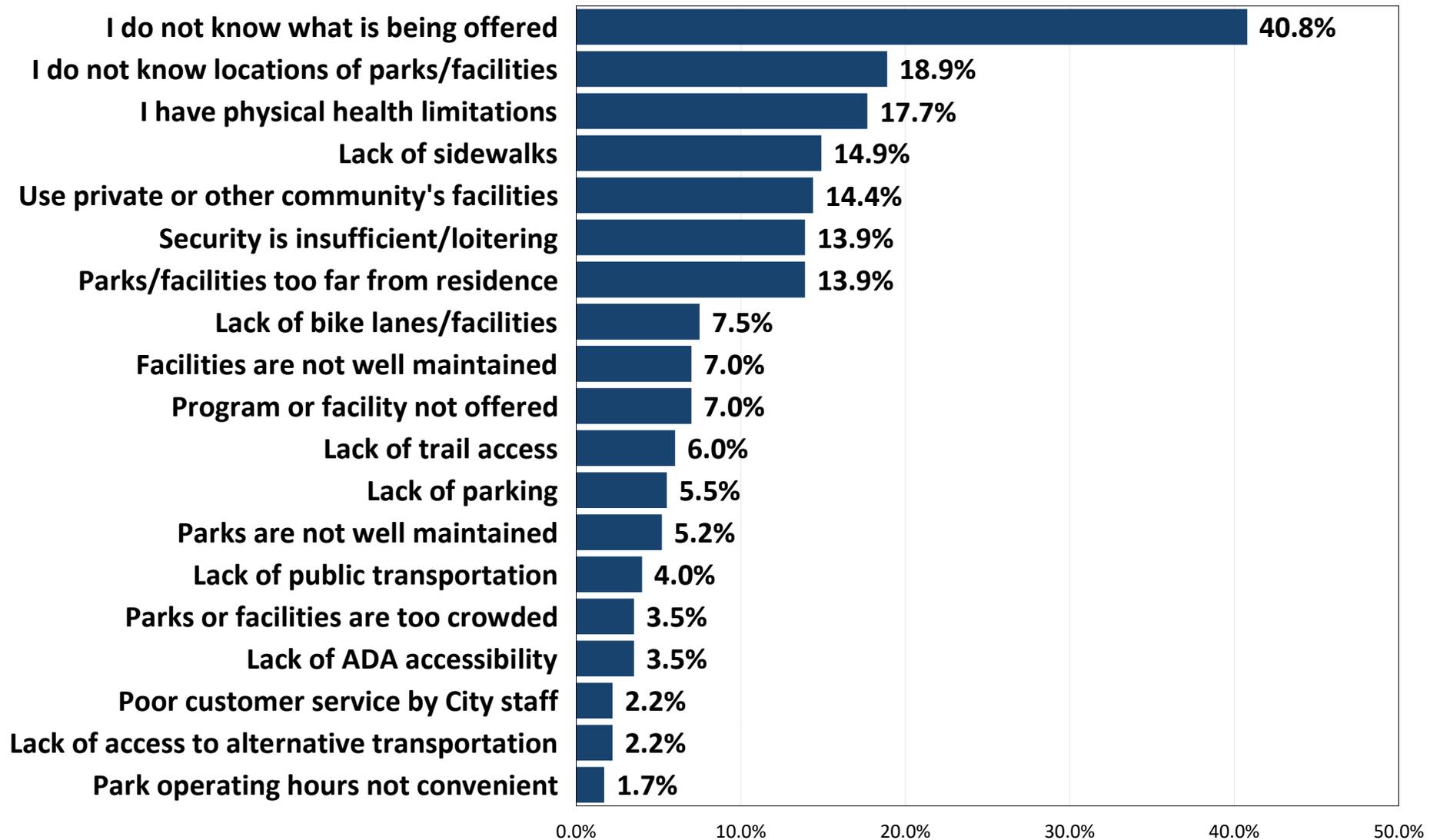
## Q8c. Overall, how would you rate the quality of the programs that you and members of your household have participated in?

by percentage of households who indicated they have participated in recreation programs during the past 12-months  
(excluding don't know responses)



# Q9. Reasons That Prevent Households From Using Parks, Trails, Recreation Facilities, or Programs in the City of Lake Wales

by percentage of households (multiple choices could be selected)



■ %Households

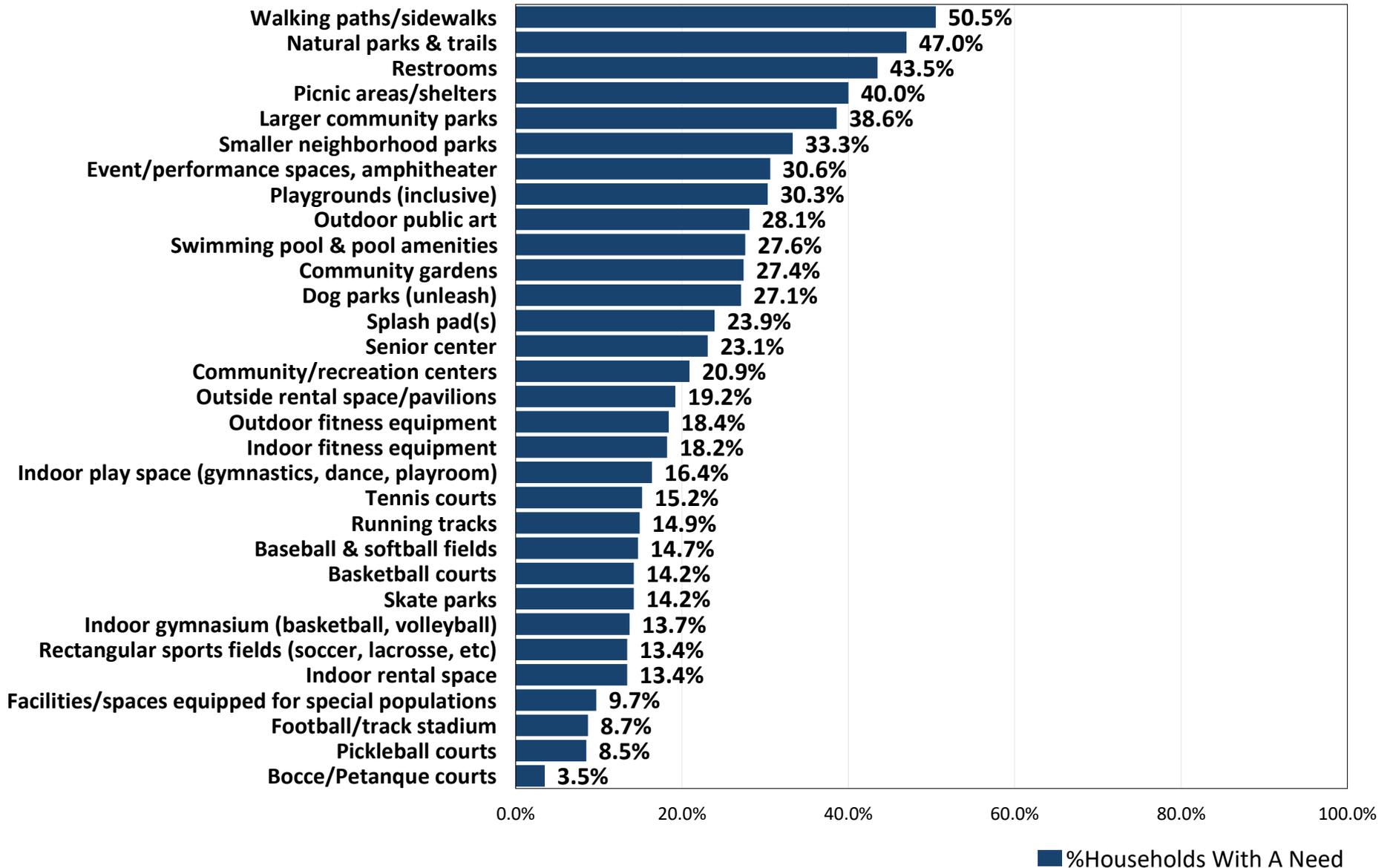
# **City of Lake Wales Households' Parks and Recreation Facility & Amenity Needs**

Park and Recreation  
Needs Assessment

August 2021

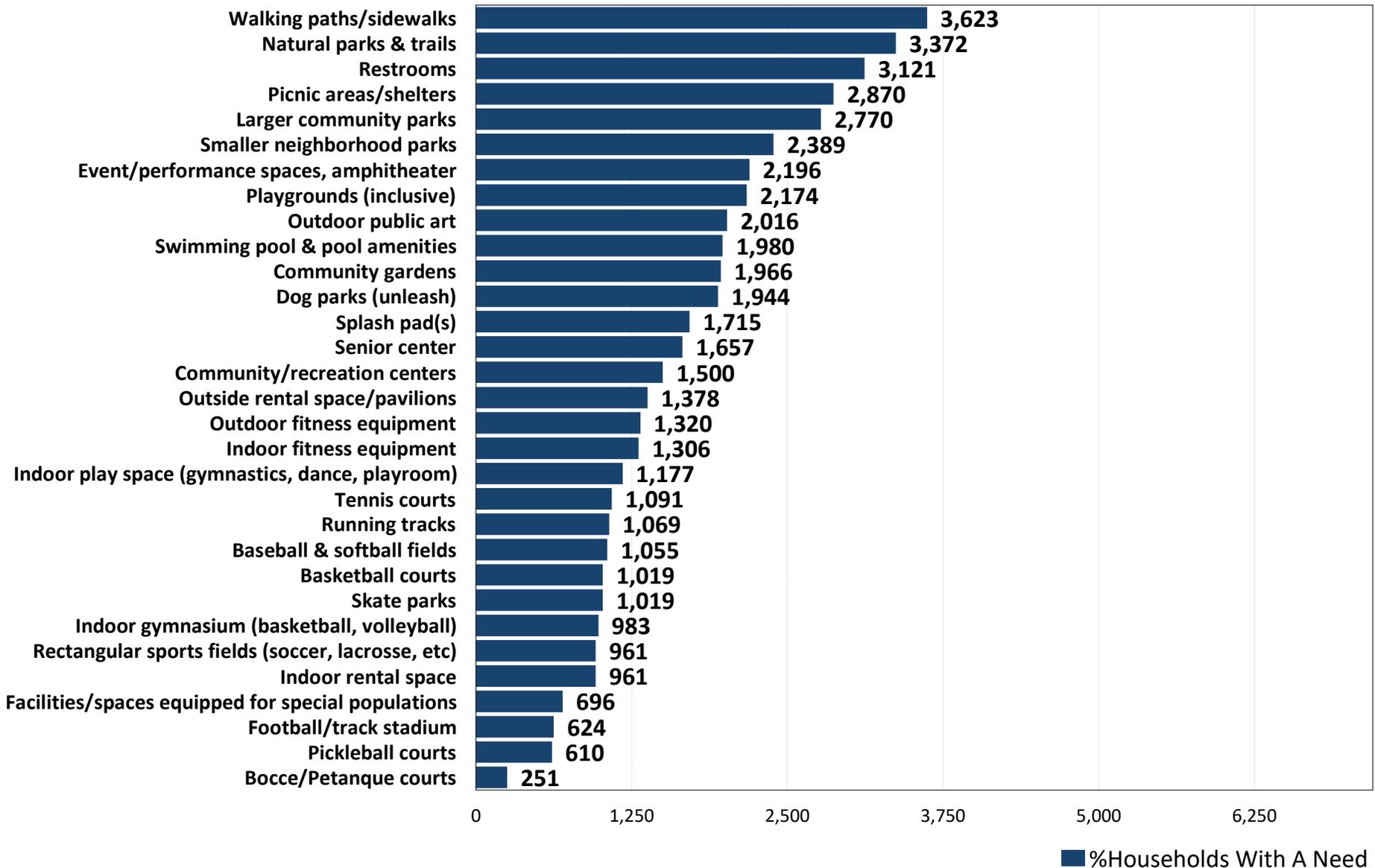
# Q10. Households That Have a Need for Parks and Recreation Facilities and Amenities

by percentage of households



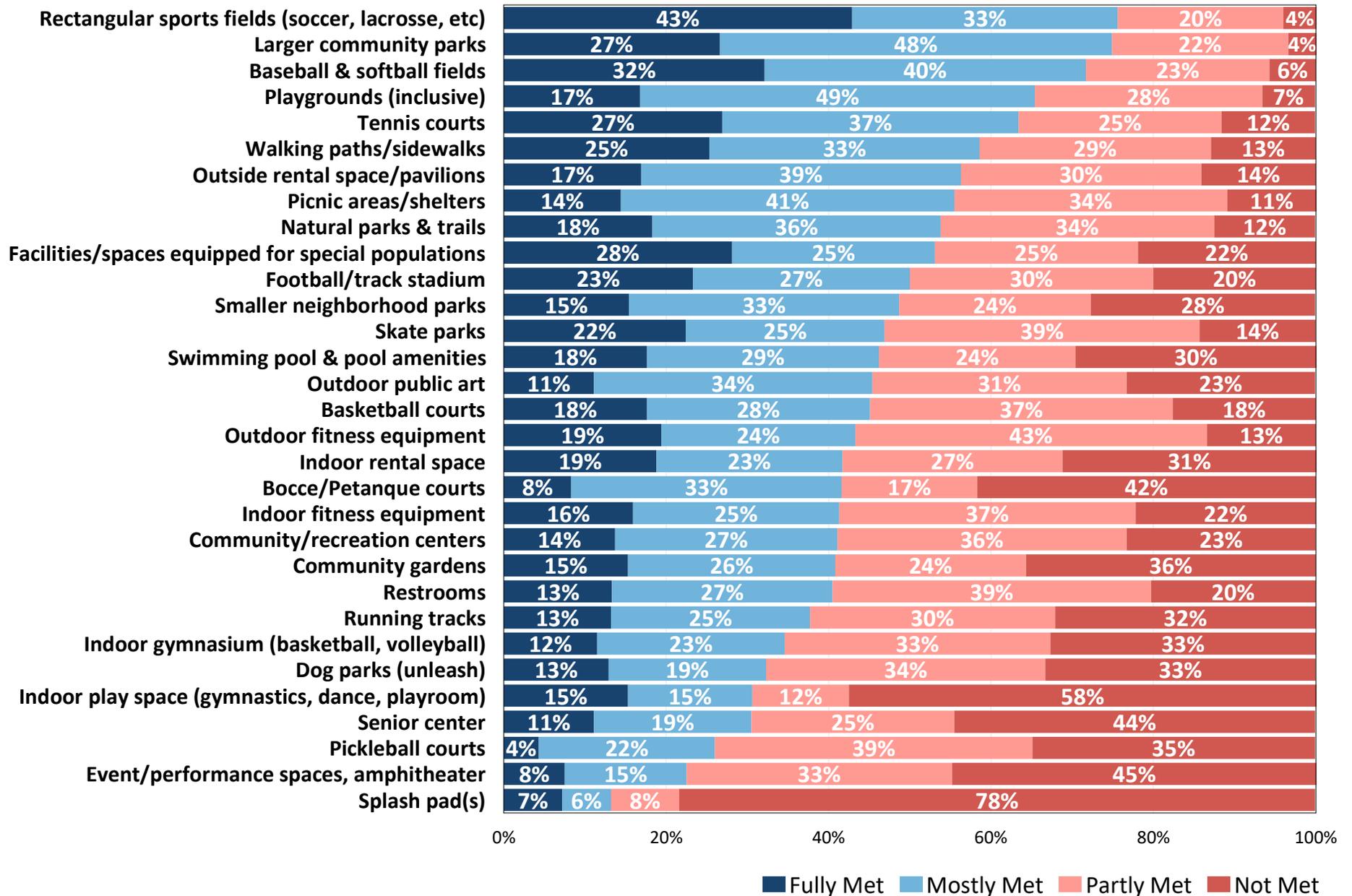
# Q10. Estimated Number of Households with a Need for Each Facility and Amenity

by estimated number of households with a need for parks and recreation facilities/amenities  
(based on the estimated number of 7,175 households in Lake Wales, FL)



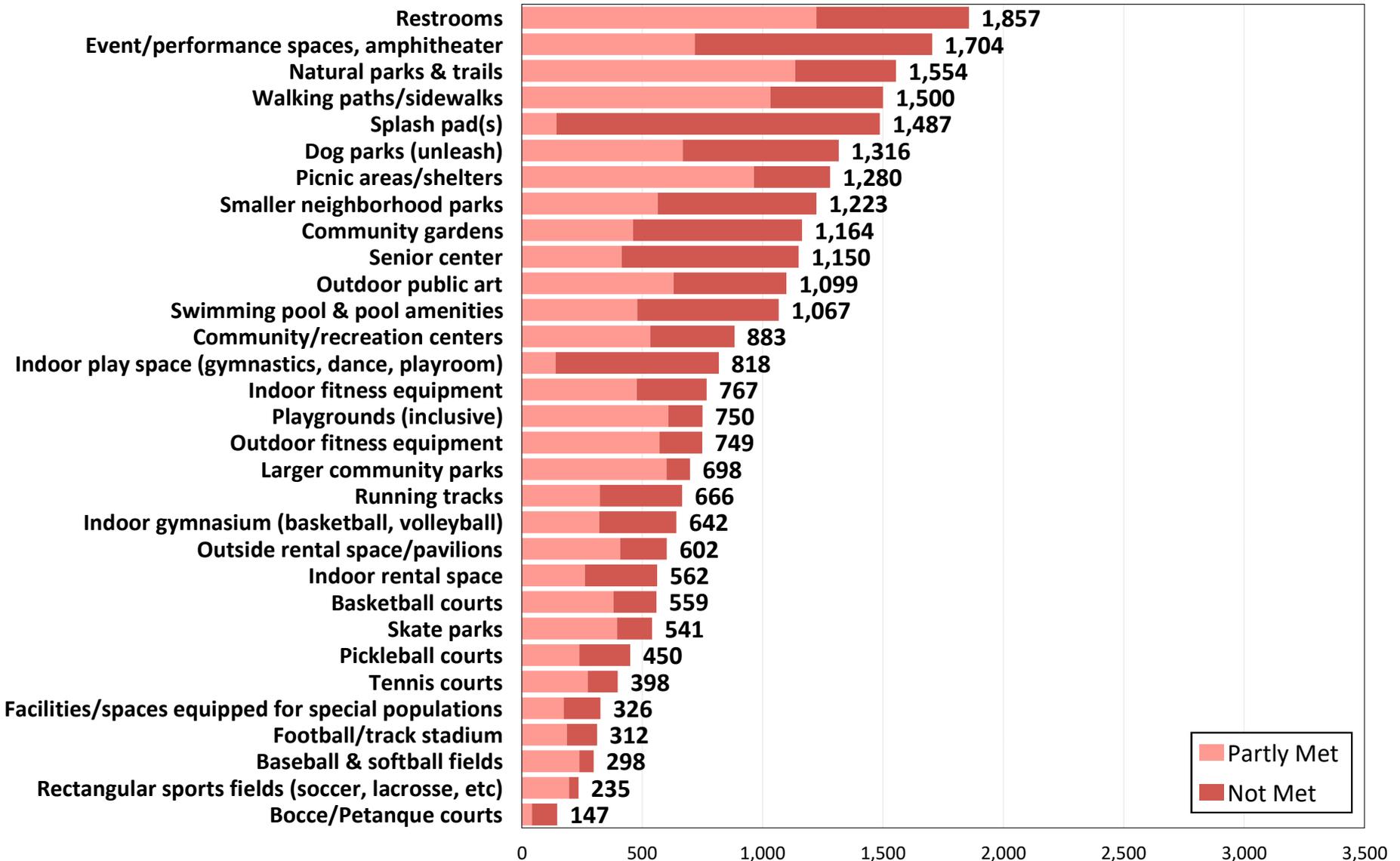
# Q10. How Well Households' Needs for Facilities/Amenities Are Being Met

by percentage of households that have a need for parks and recreation facilities/amenities, using a 4-point scale, where 4 means *fully met* and 1 means *not met*



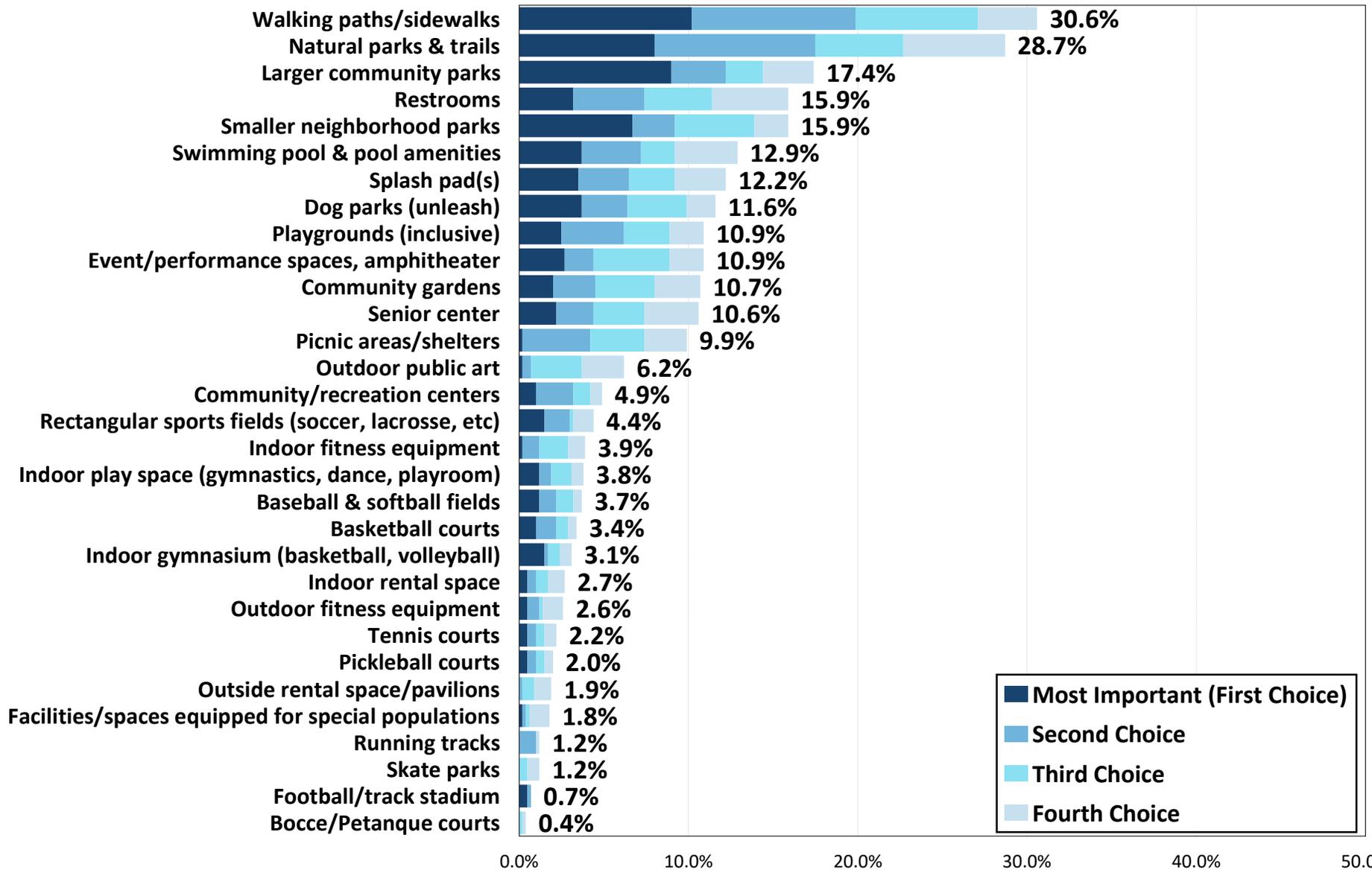
# Q10. Estimated Number of Households Whose Needs for Facilities/Amenities Are Being Partly or Not Met

by estimated number of households with a need for parks and recreation facilities/amenities  
(based on the estimated number of 7,175 households in Lake Wales, FL)



# Q11. Parks and Recreation Facilities/Amenities That Are Most Important to Households

by percentage of households that selected the items as one of their top four choices



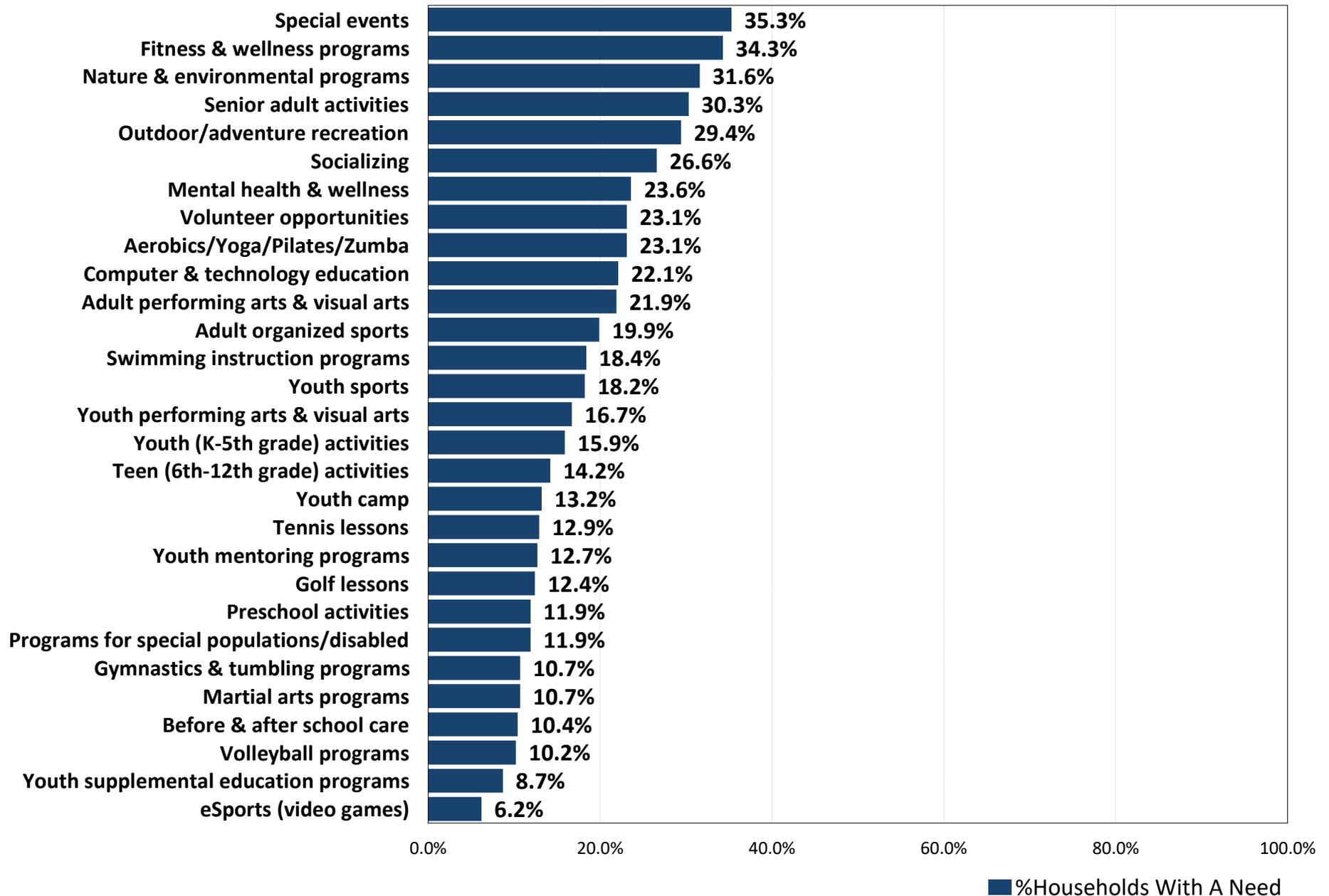
# City of Lake Wales Households' Parks and Recreation Activity Needs

Park and Recreation  
Needs Assessment

August 2021

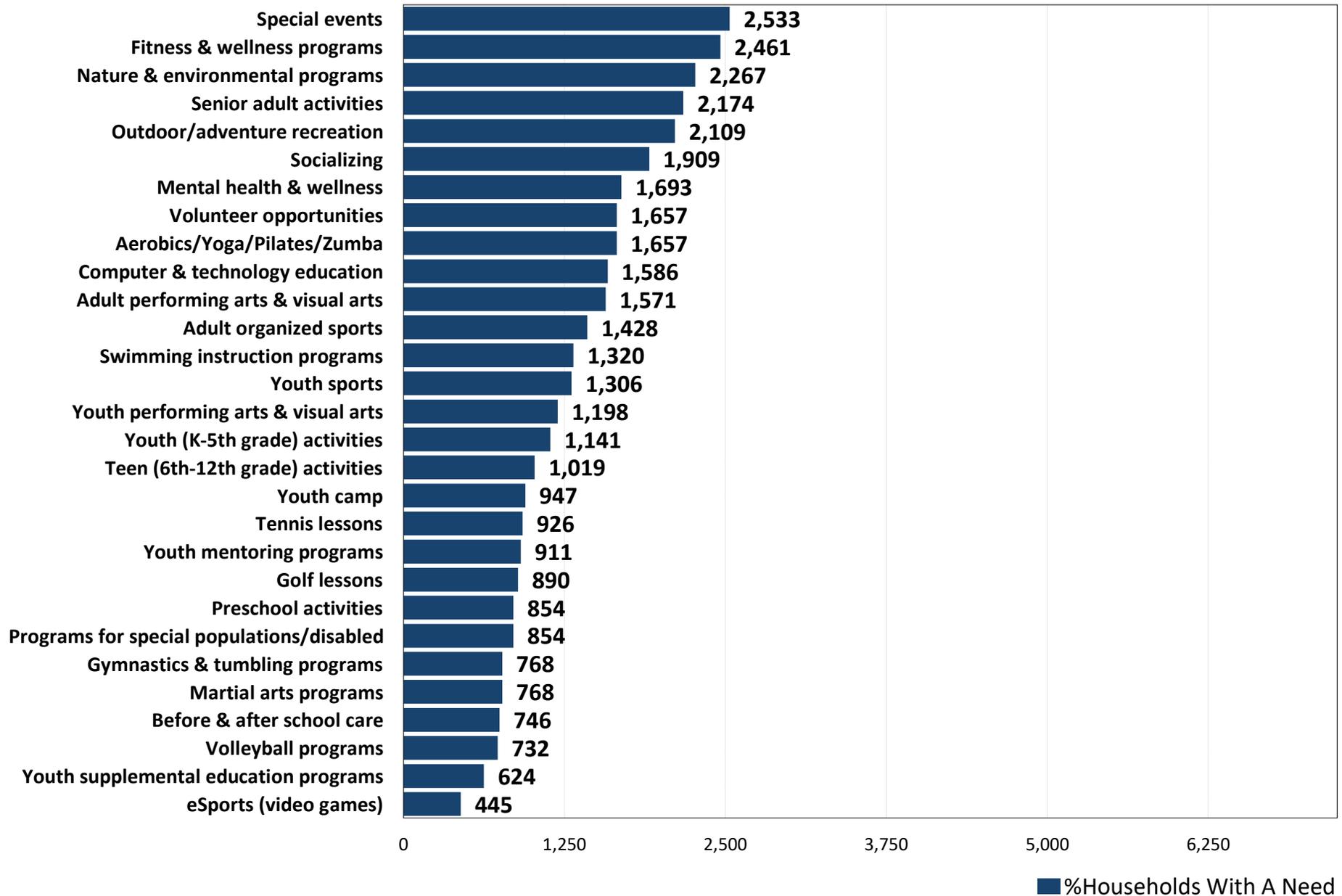
# Q12. Households That Have a Need for Parks and Recreation Activities

by percentage of households



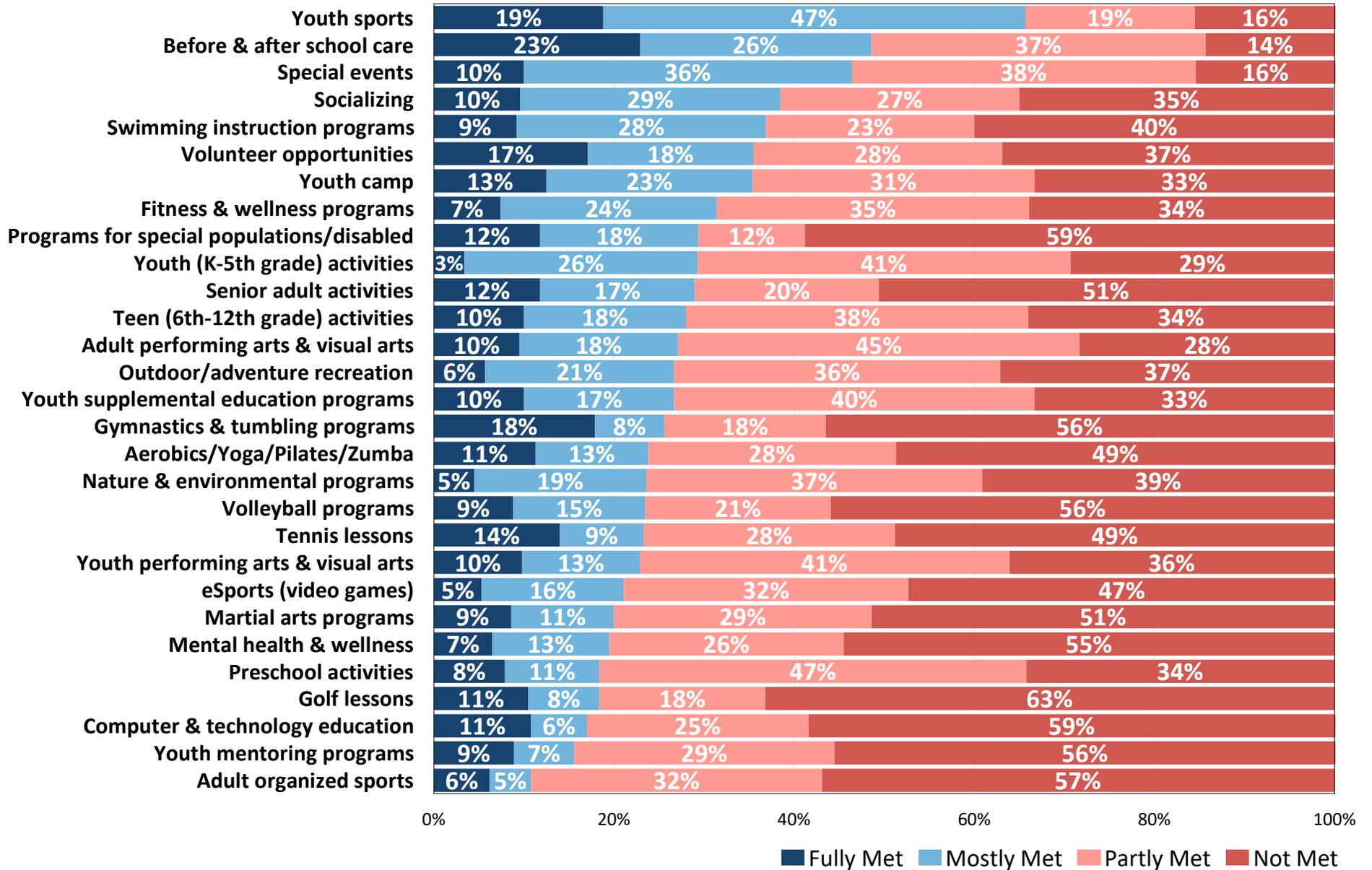
# Q12. Estimated Number of Households with a Need for Each Activity

by estimated number of households with a need for parks and recreation activities  
(based on the estimated number of 7,175 households in Lake Wales, FL)



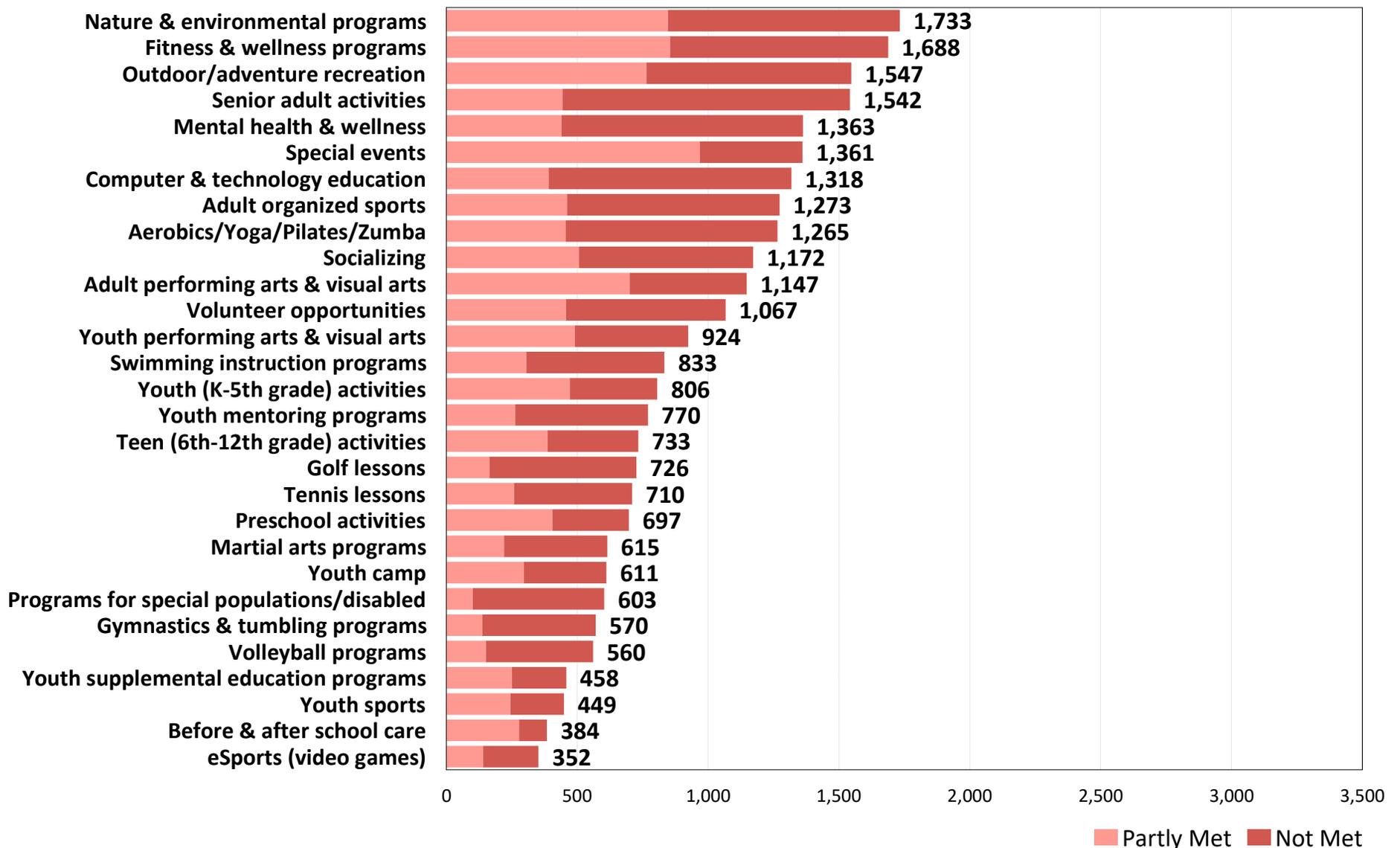
# Q12. How Well Households' Needs for Parks and Recreation Activities Are Being Met

by percentage of households that have a need for parks and recreation activities, using a 4-point scale, where 4 means fully met and 1 means not met



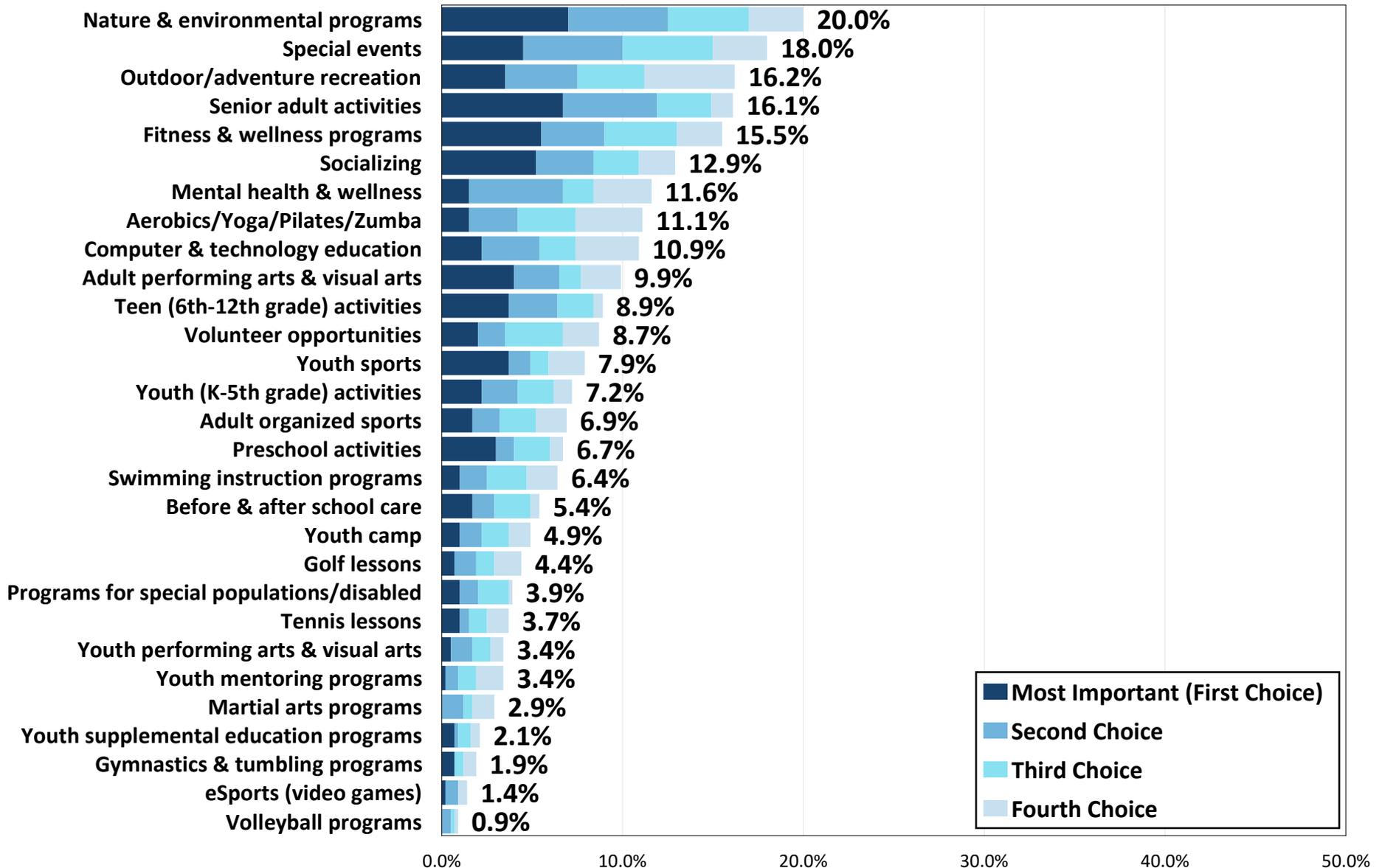
# Q12. Estimated Number of Households Whose Needs for Activities Are Being Partly or Not Met

by estimated number of households with a need for parks and recreation activities  
(based on the estimated number of 7,175 households in Lake Wales, FL)



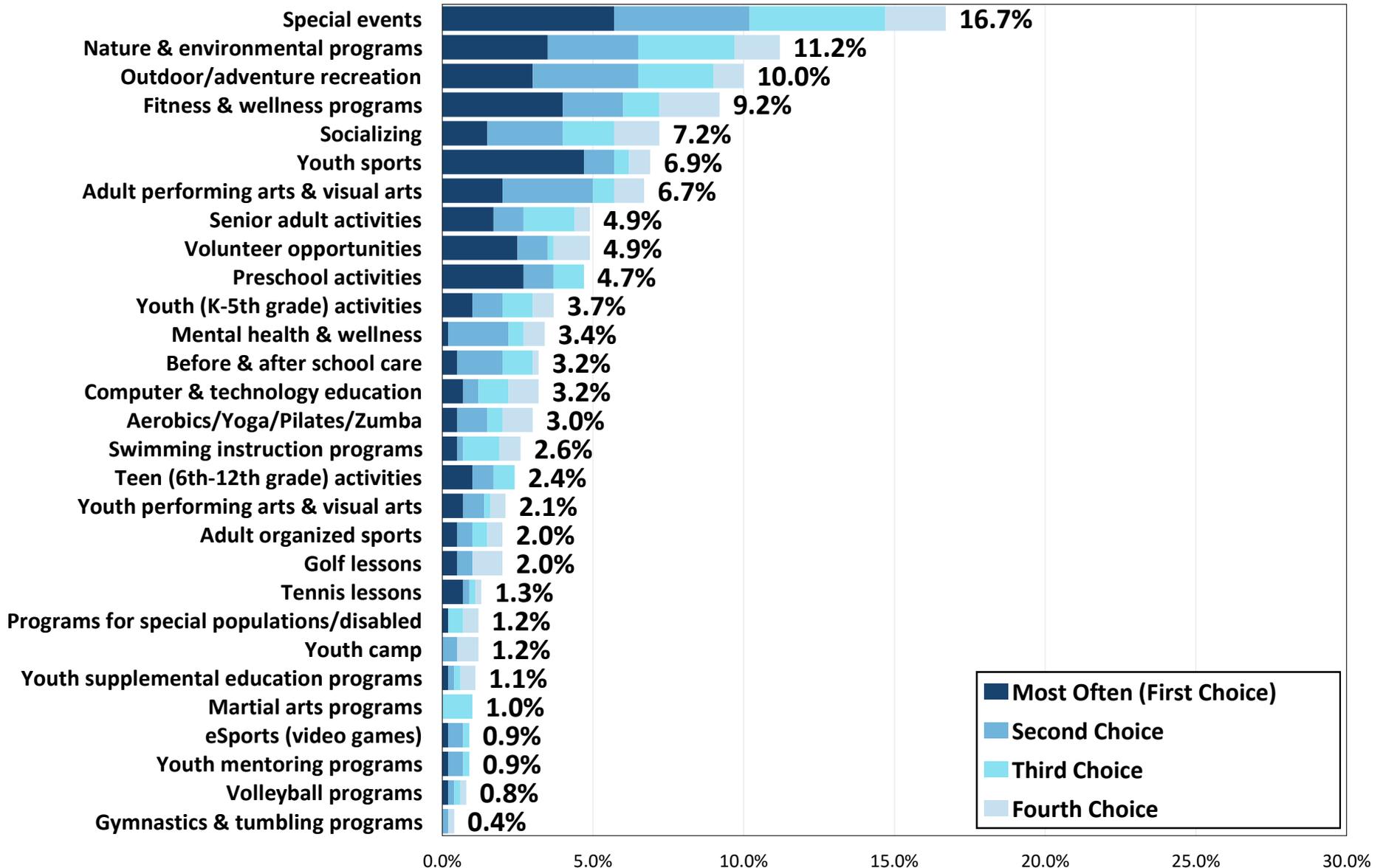
# Q13. Parks and Recreation Activities That Are Most Important to Households

by percentage of households that selected the items as one of their top four choices



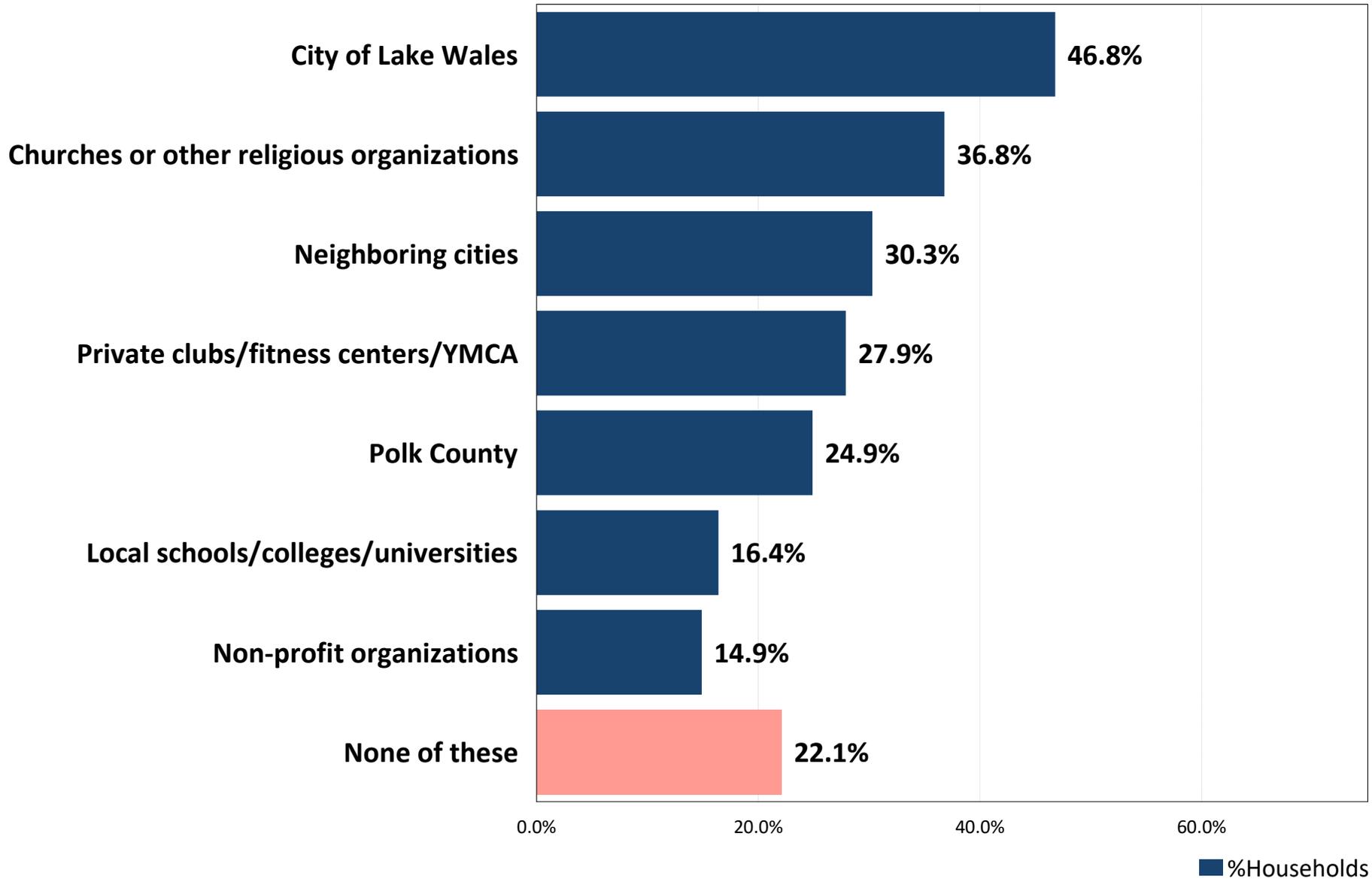
# Q14. Parks and Recreation Activities That Households Currently Participate in Most Often

by percentage of households that selected the items as one of their top four choices



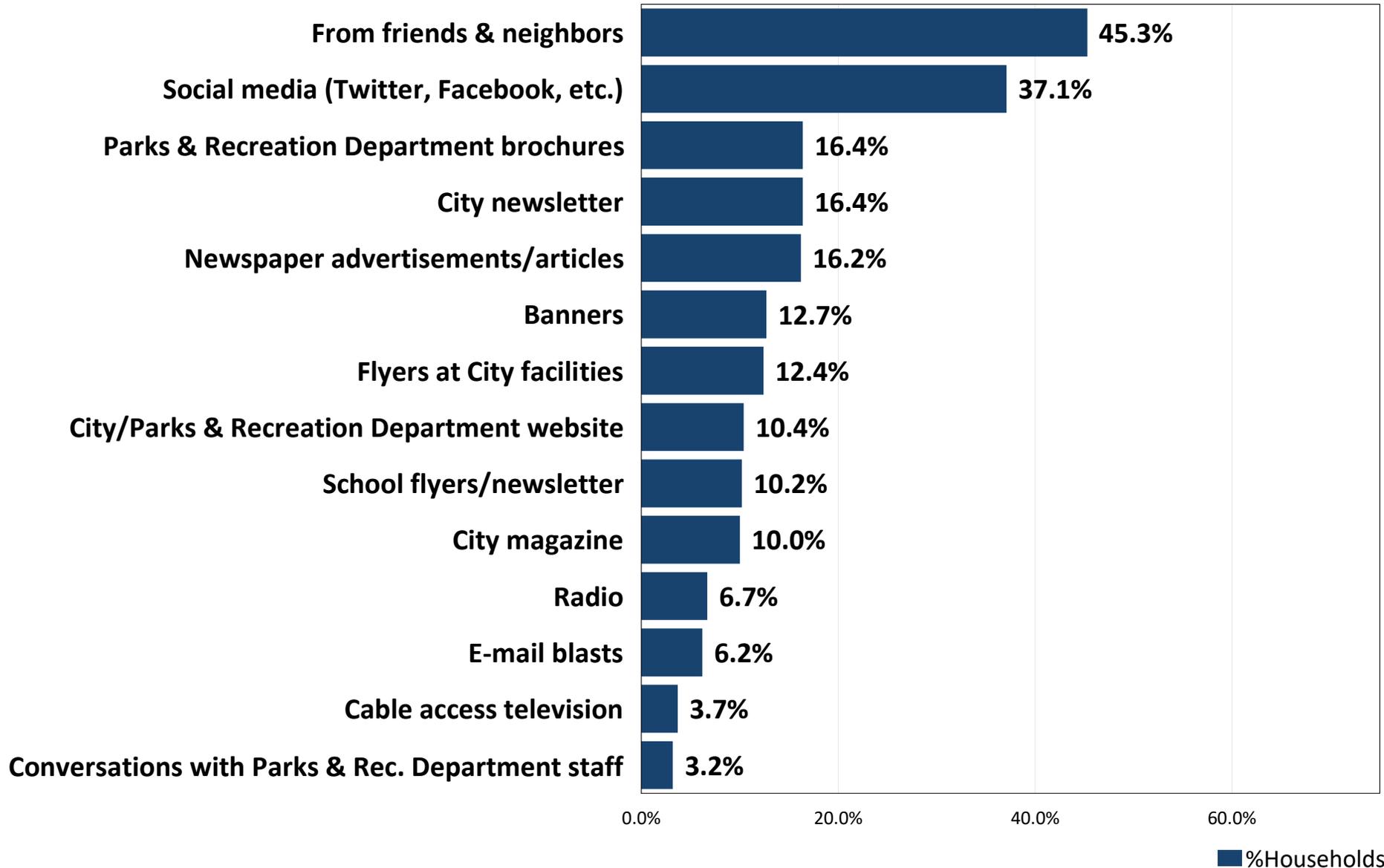
# Q15. Organizations That Households Use for Recreation Programs and Facilities

by percentage of households (multiple choices could be selected)



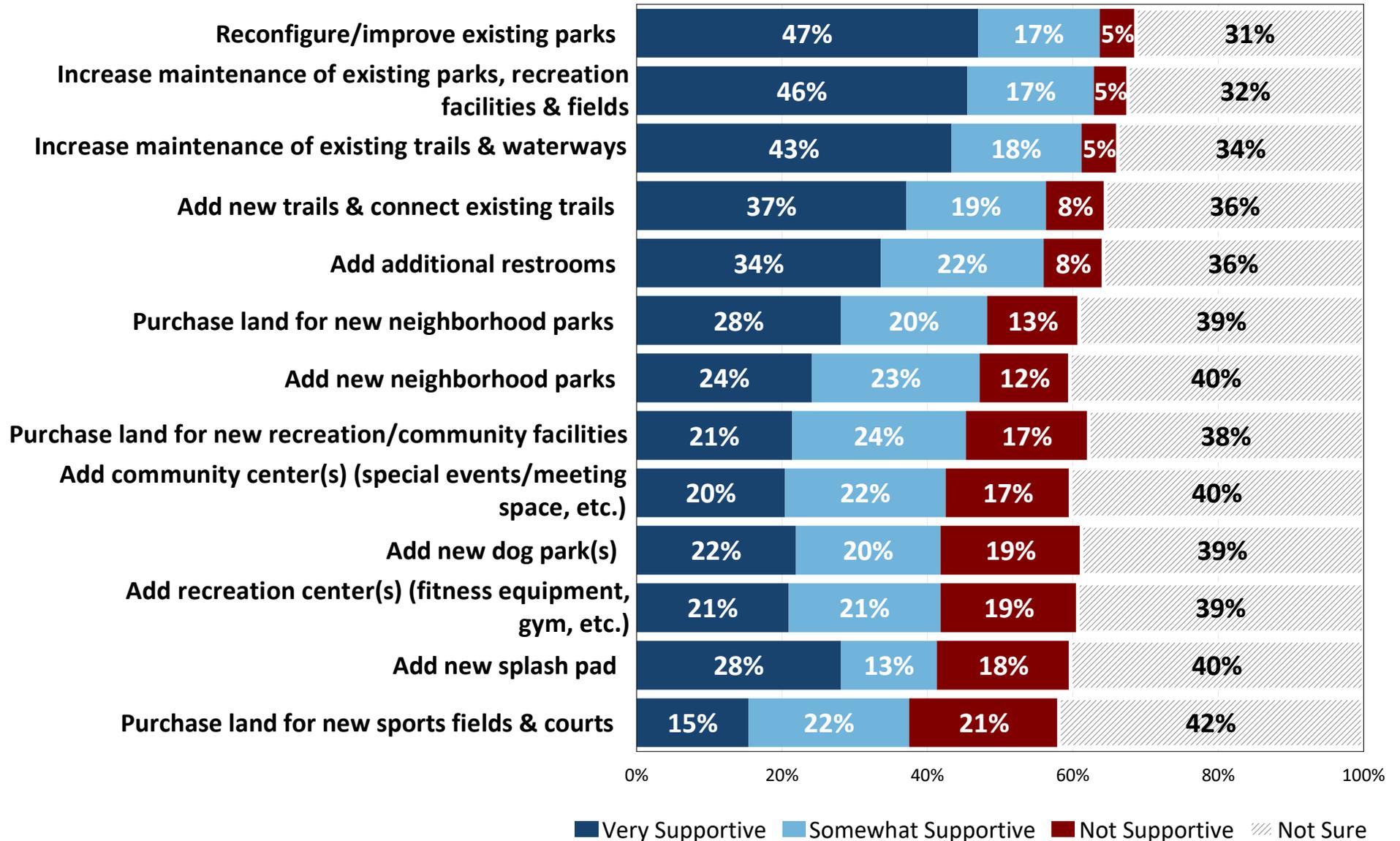
# Q16. Ways Households Currently Use to Learn About City Recreation Programs and Activities

by percentage of households (multiple choices could be selected)



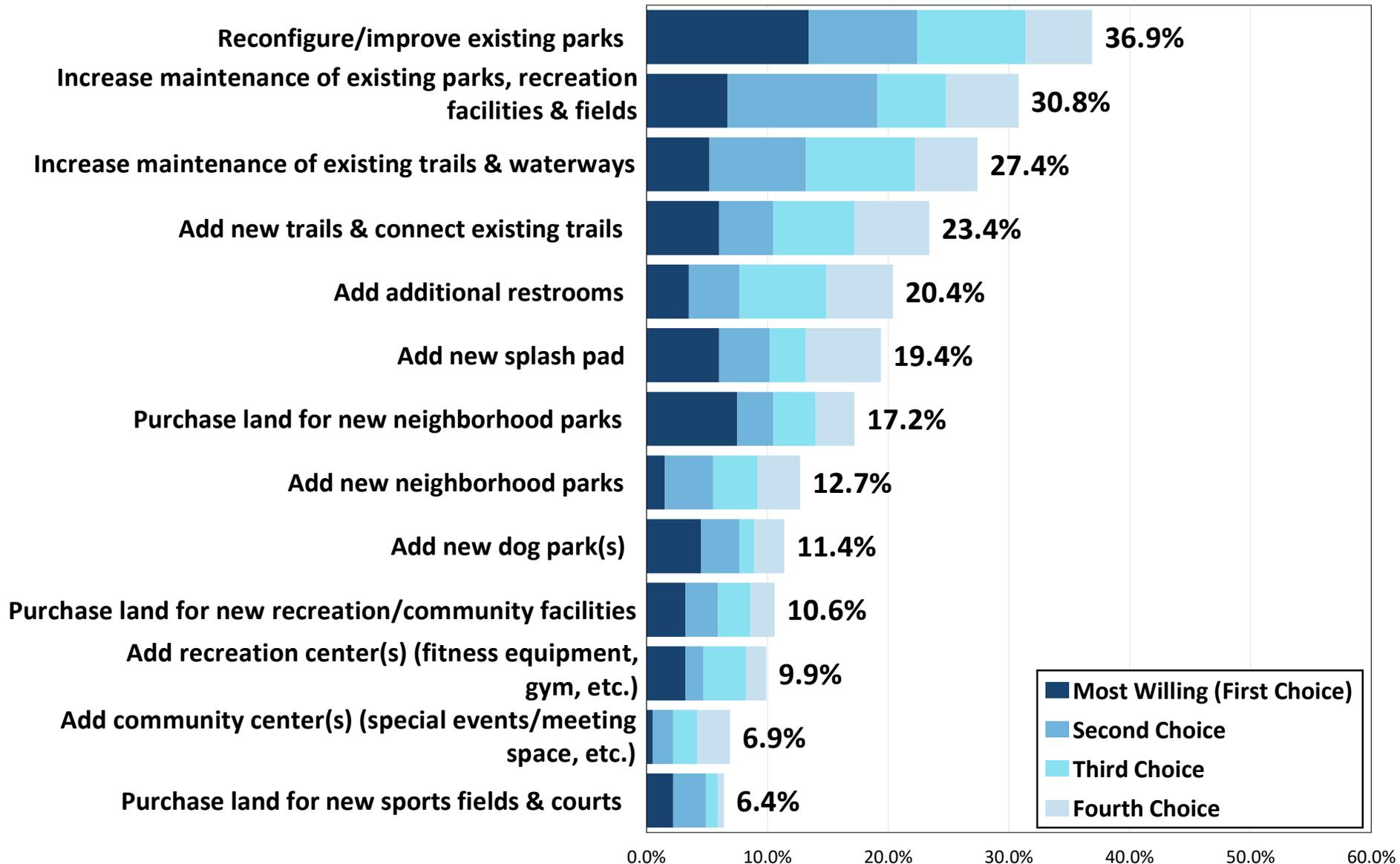
# Q17. Households’ Level of Support for Various Actions the City Could Take to Improve the Parks and Recreation System

by percentage of respondents, using a 4-point scale, where 4 means very supportive and 1 means not supportive



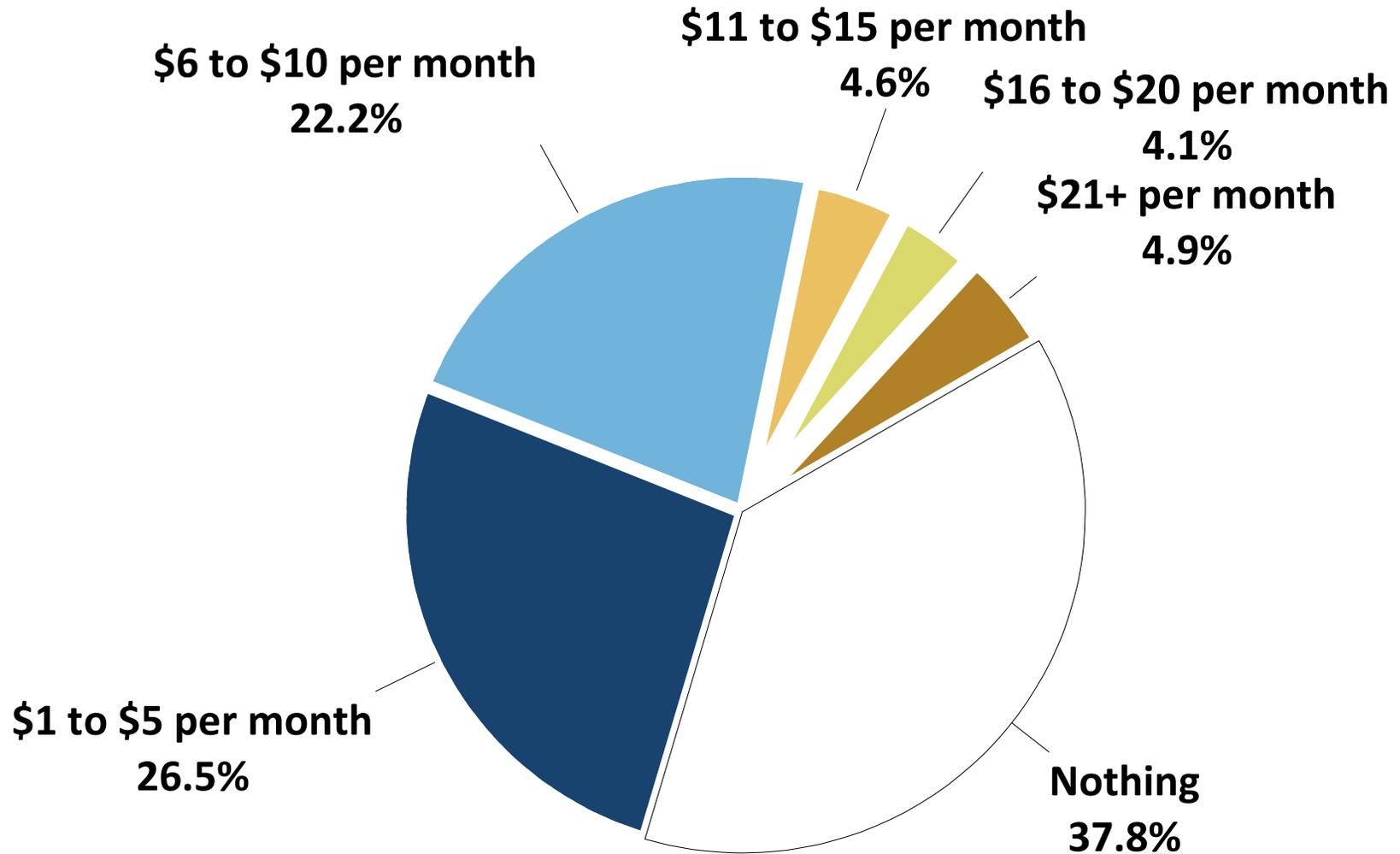
# Q18. Actions to Improve the Parks and Recreation System That Households Would be Most Willing to Fund With Tax Dollars

by percentage of households that selected the items as one of their top four choices



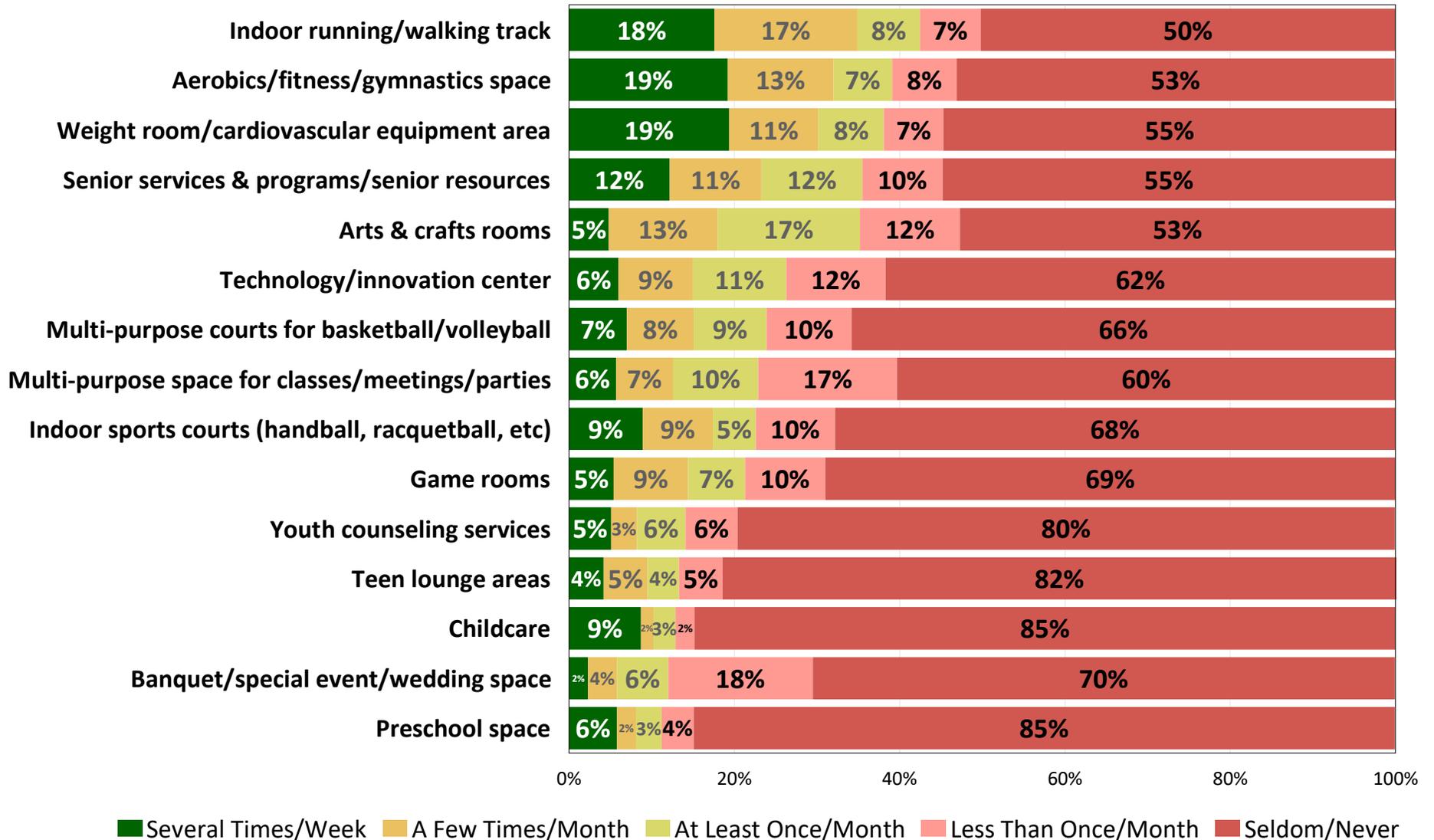
# Q19. The Additional Amount Households Would be Willing to Pay Per Month in Additional Taxes or Fees to Fund Improvements or New Development to the Parks and Facilities That Are Most Important to Them

by percentage of households



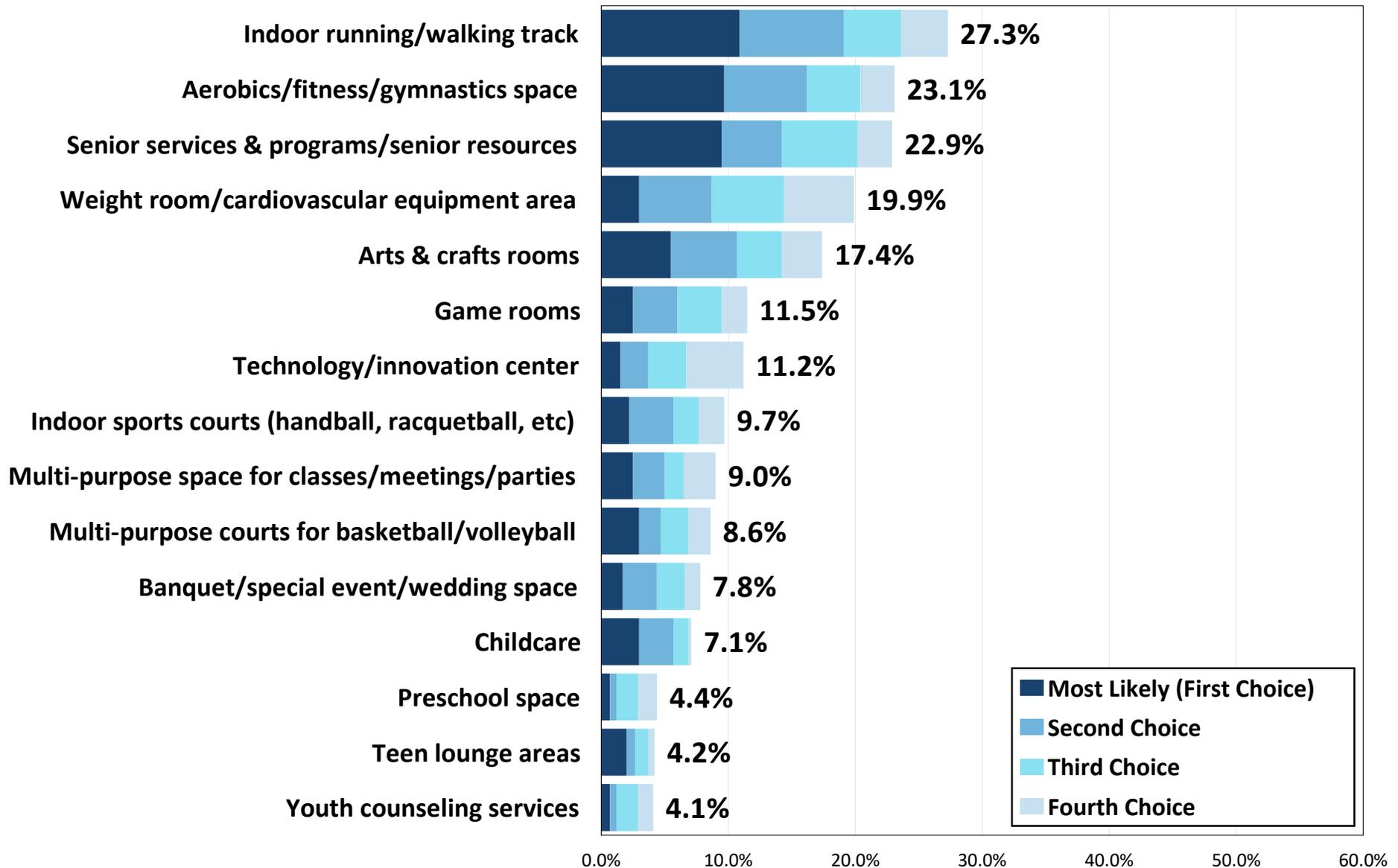
# Q20. How Often Households Would Use Various Paid Features if They Were Included in a Potential New or Expanded Community Center

by percentage of households using a 5-point scale, where 5 means several times/week and 1 means seldom/never (excluding don't know responses)



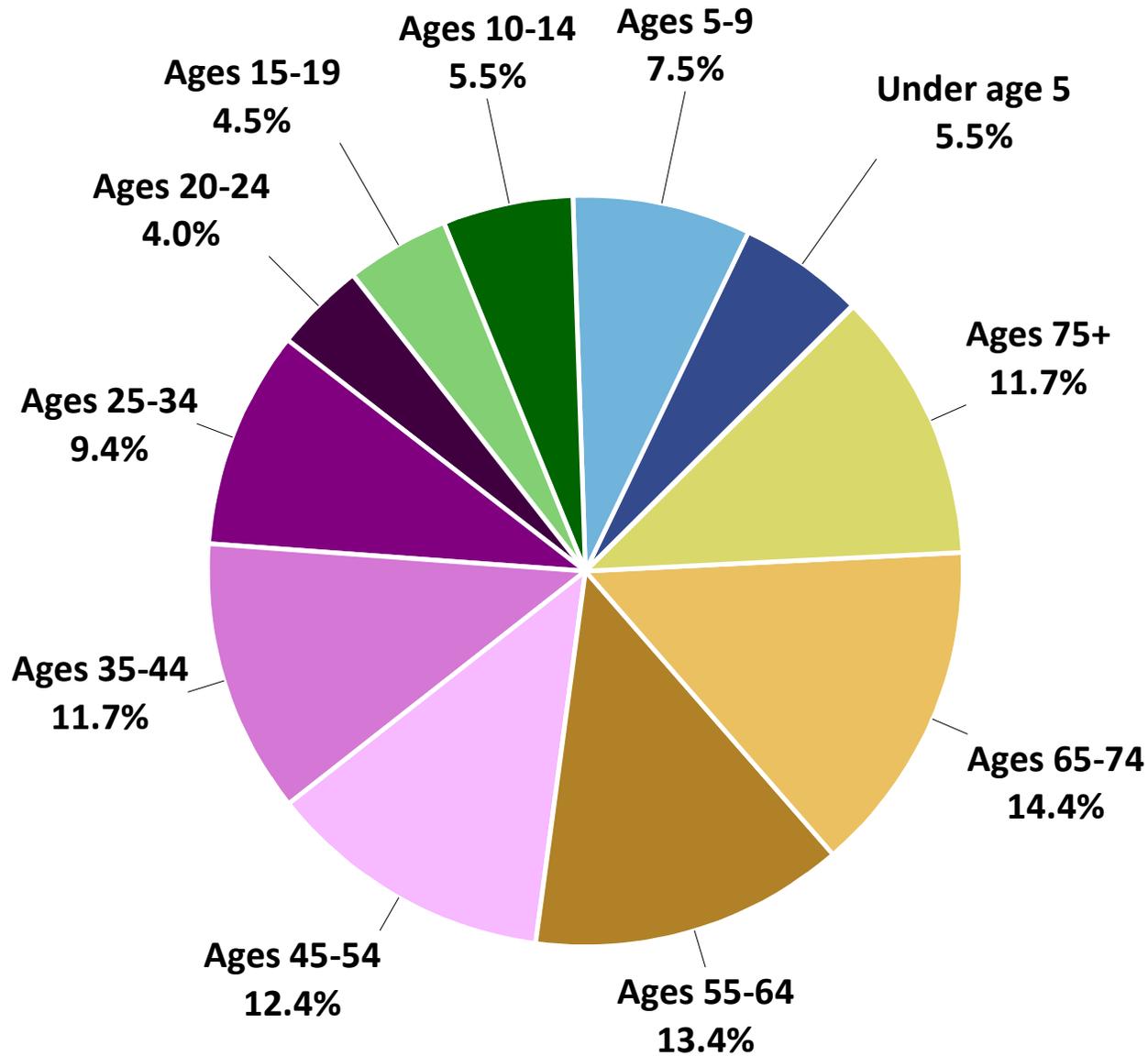
# Q21. Features Households Would Most Likely Use if They Were Included in a New or Expanded Community Center

by percentage of households that selected the items as one of their top four choices



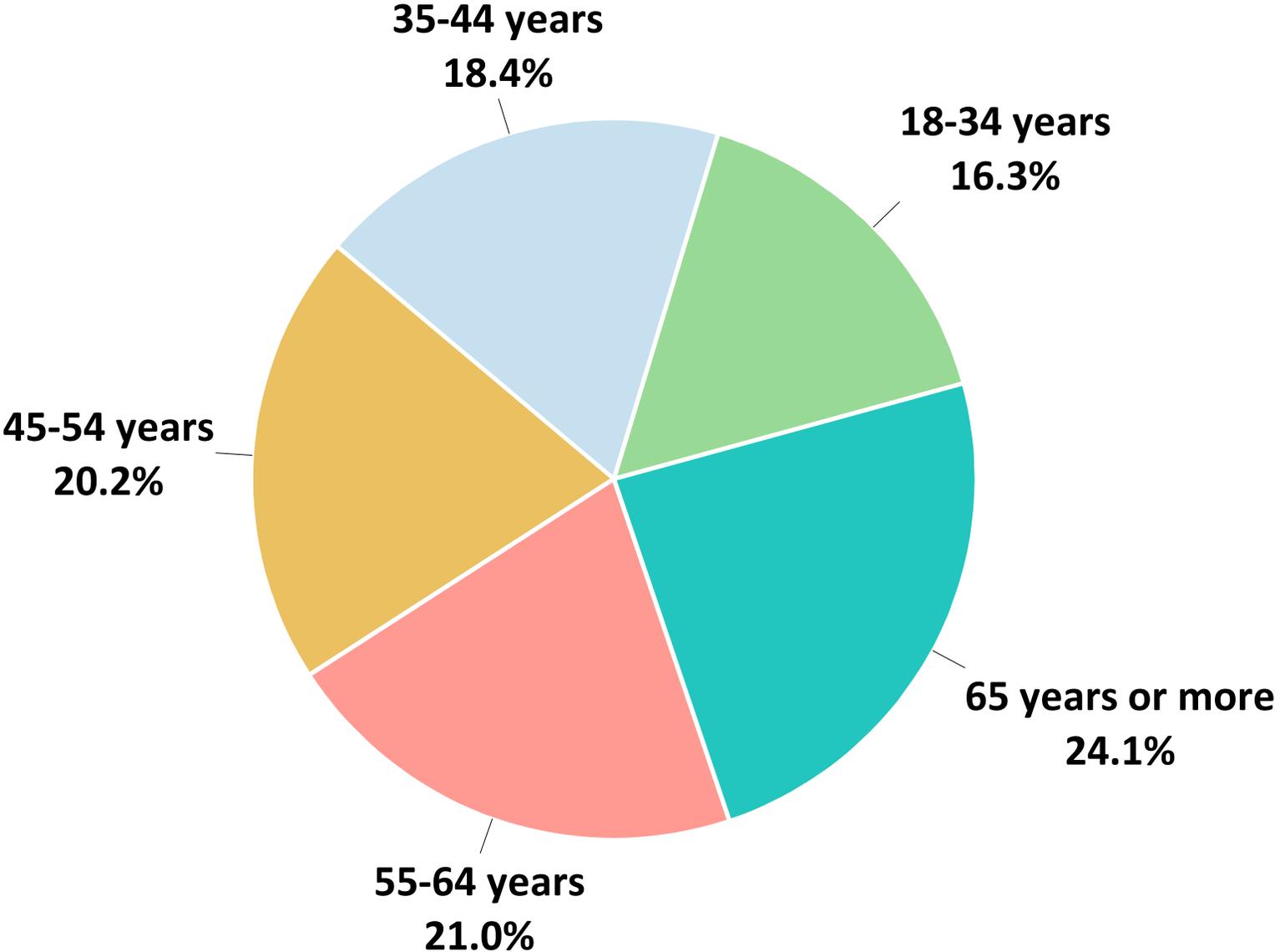
# Demographics: Q22. Counting yourself, how many people in your household are...

by percentage of respondents



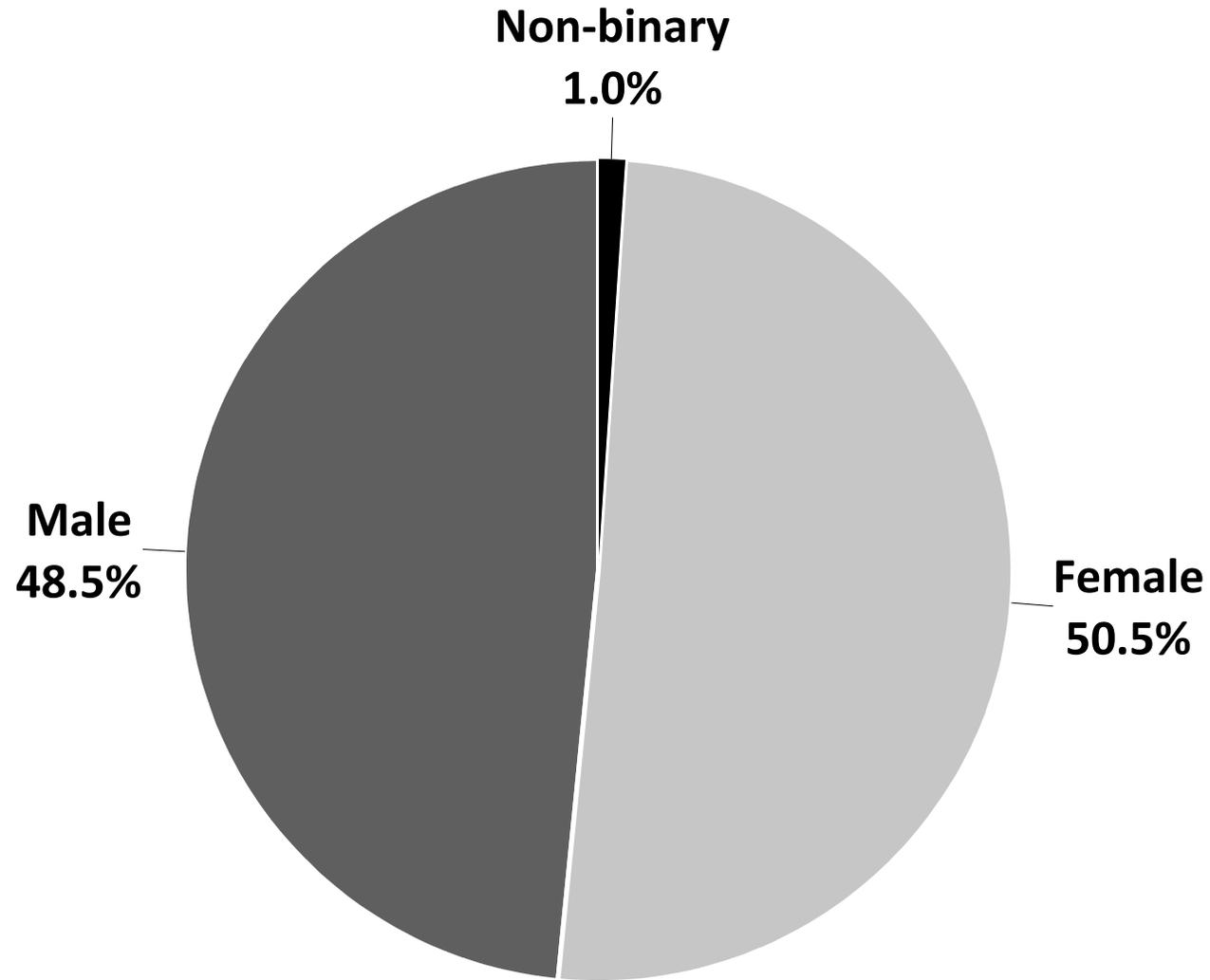
# Demographics: Q23. Respondents' Age

by percentage of respondents (excluding not provided responses)



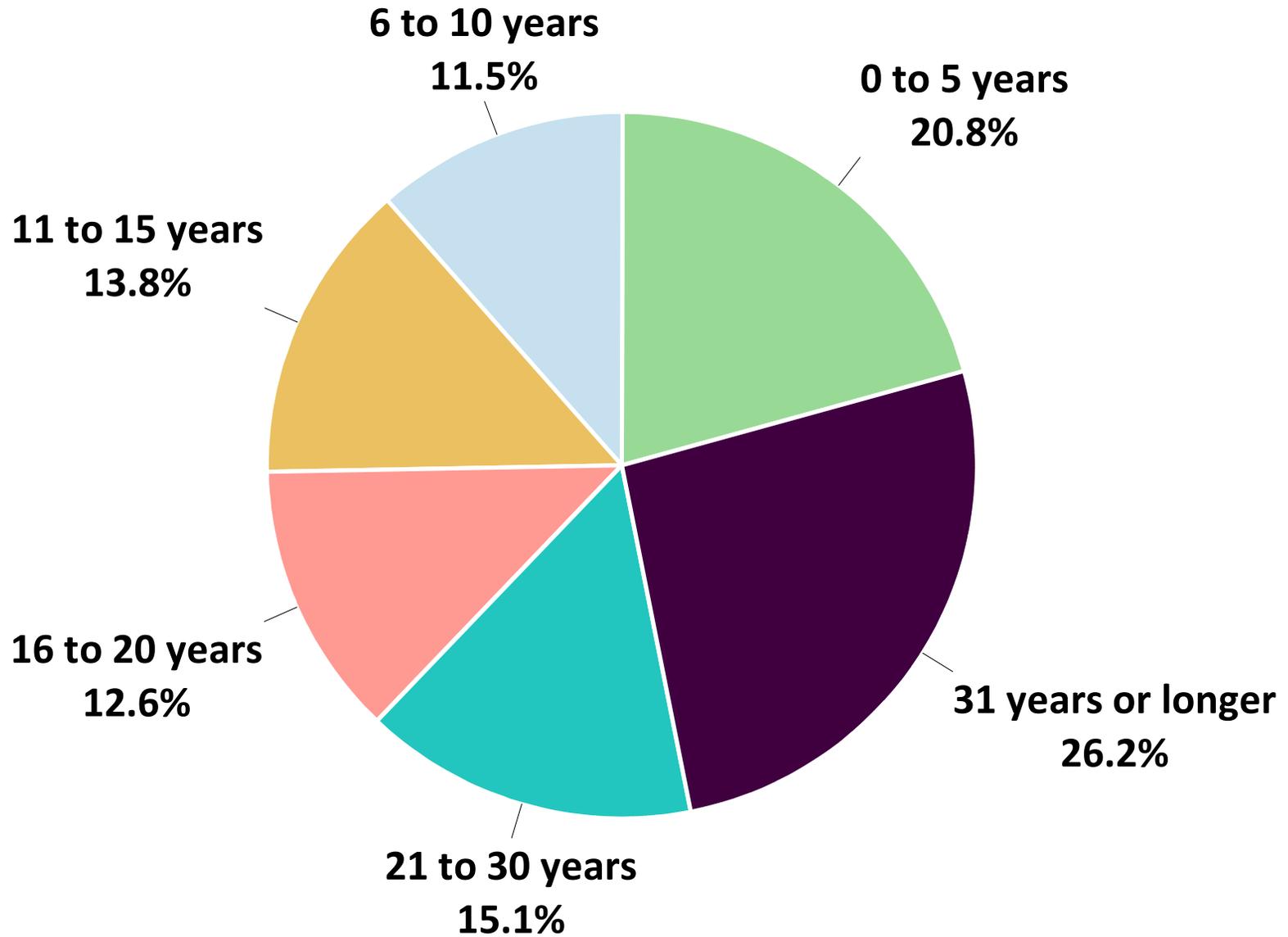
# Demographics: Q24. Respondents' Gender

by percentage of respondents



# Demographics: Q25. How many years have you lived in the City of Lake Wales?

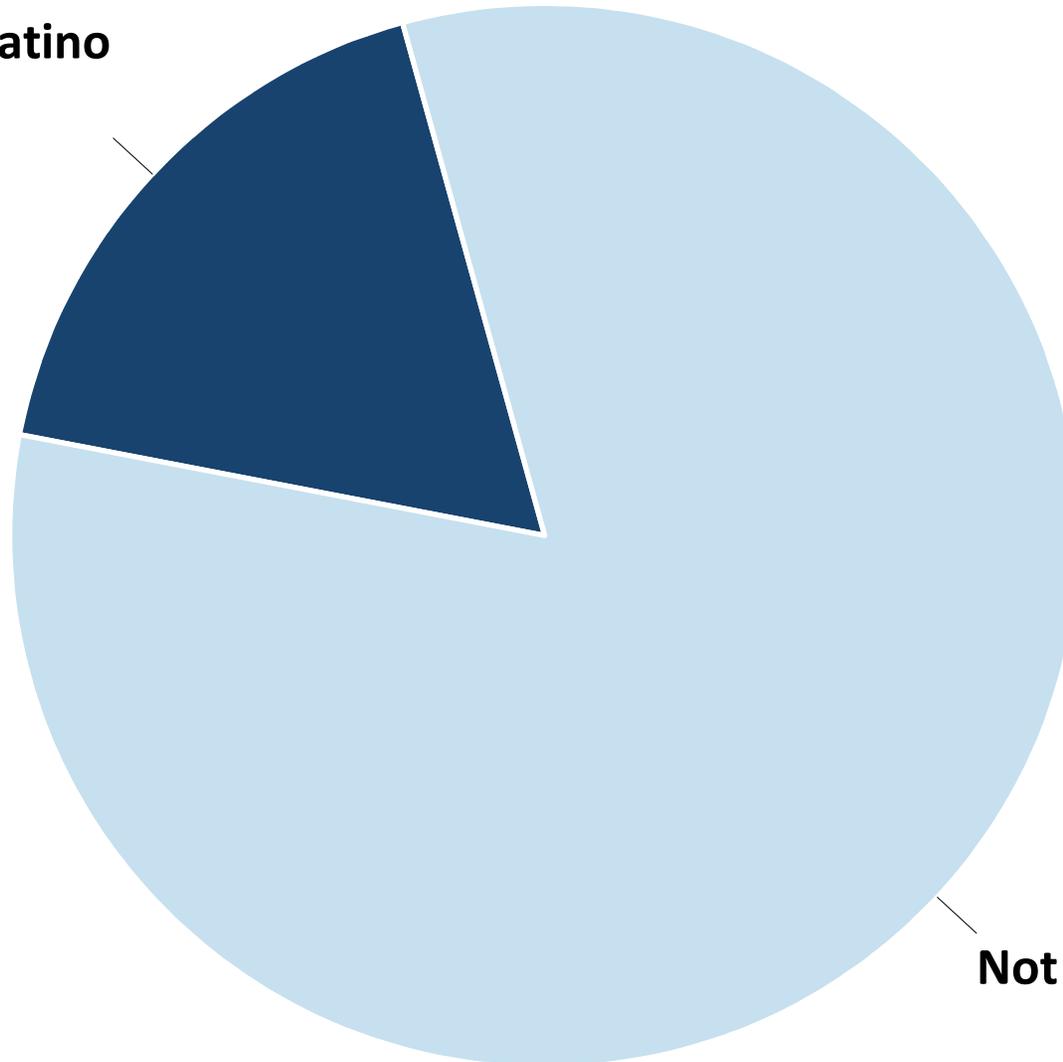
by percentage of respondents (excluding not provided responses)



## Demographics: Q26. Which one best describes your ethnicity?

by percentage of households (excluding not provided responses)

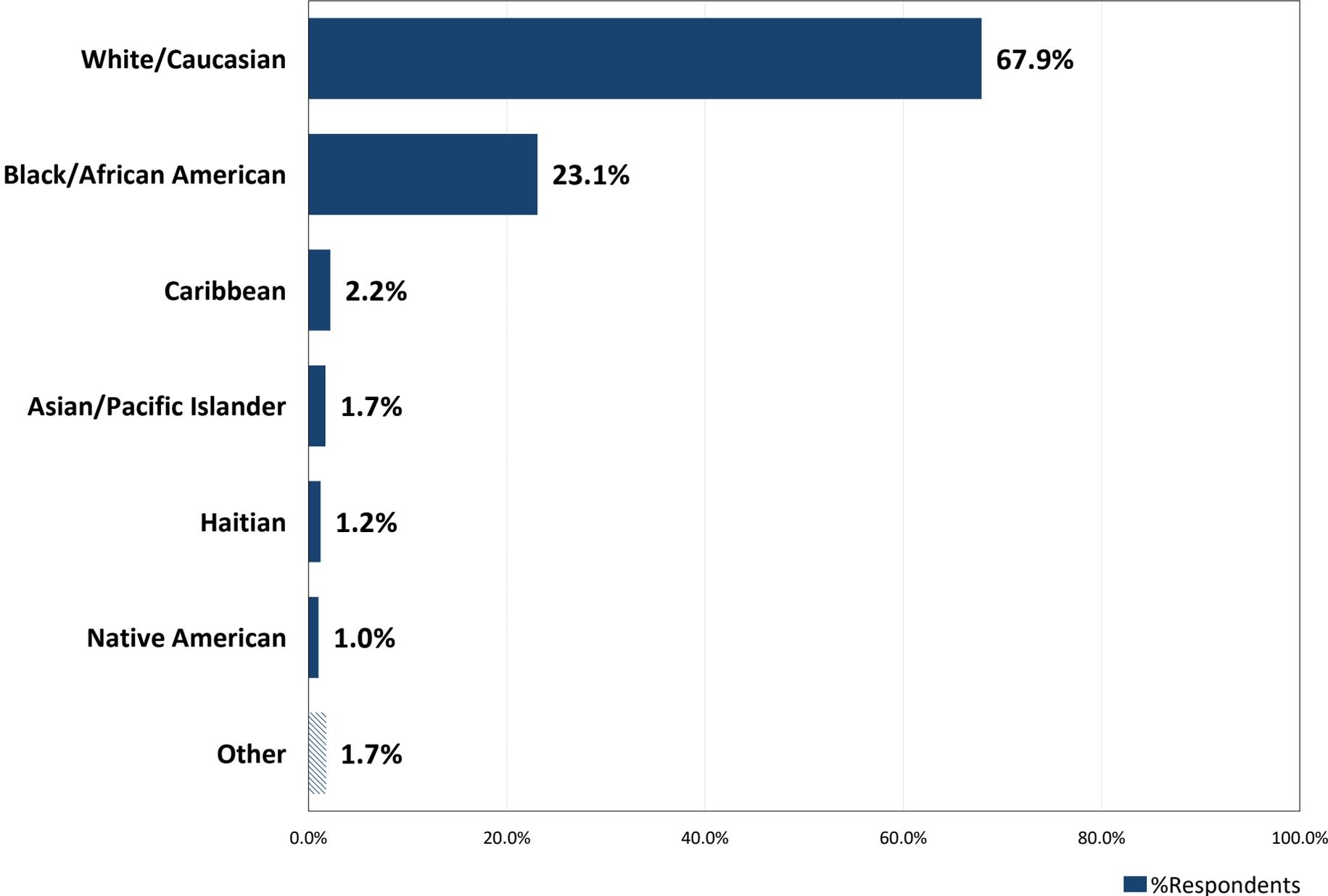
**Hispanic or Latino**  
**17.9%**



**Not Hispanic or Latino**  
**82.1%**

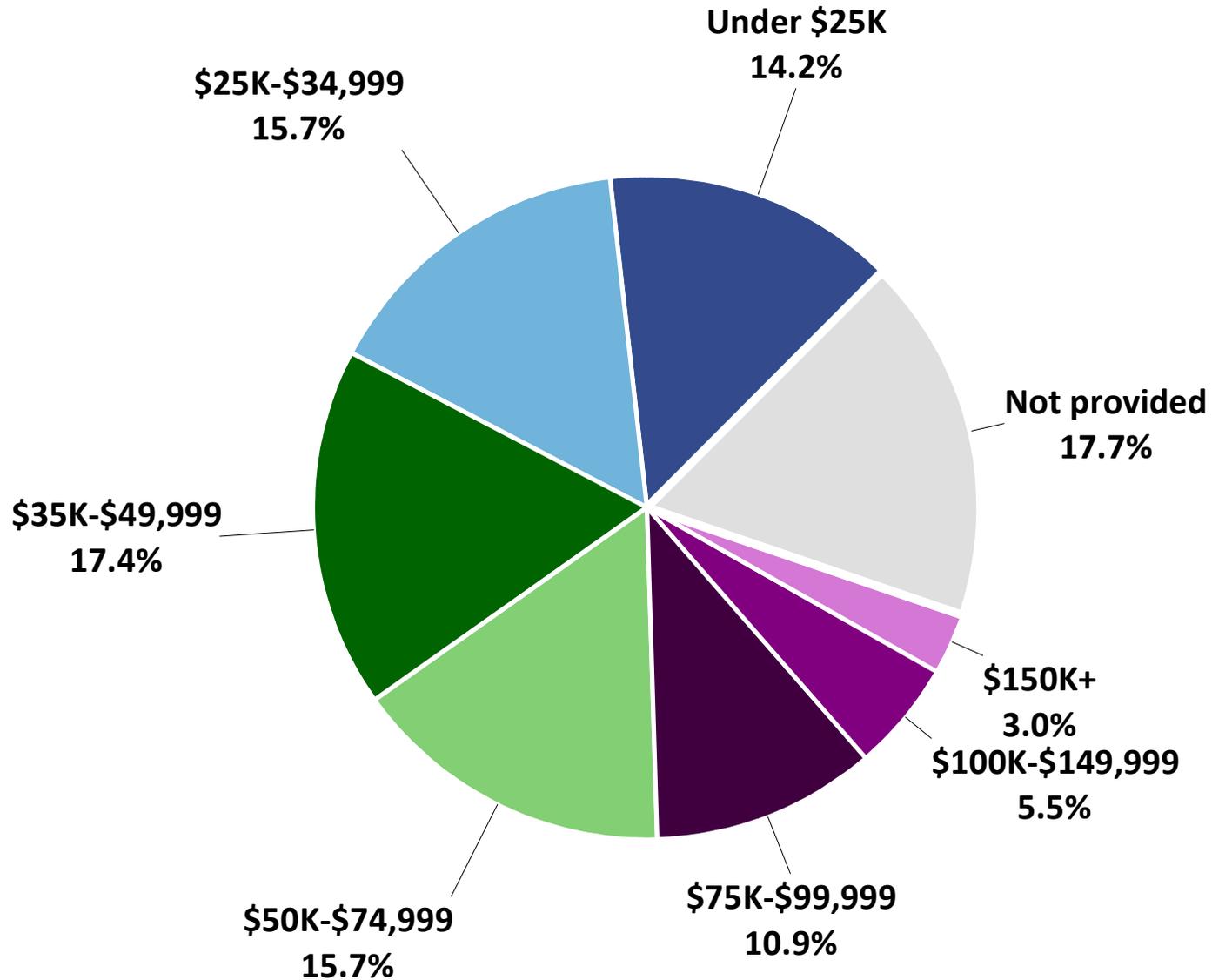
# Demographics: Q27. Which of the following best describes your race?

by percentage of respondents (multiple choices could be selected)



# Demographics: Q28. What best describes your annual household income?

by percentage of respondents





# 2

## Benchmark Analysis

# Benchmark Analysis Summary



**Since 1998, ETC Institute has conducted household surveys for needs assessments, feasibility studies, customer satisfaction, fees and charges comparisons, and other parks and recreation issues in more than 500 communities in 49 states across the country.**

The results of these surveys have provided an unparalleled data base of information to compare responses from household residents in client communities to “National Averages” and therefore provide a unique tool to “assist organizations in better decision making.”

Communities within the data base include a full range of municipal and county governments from 20,000 in population through over 1 million in population. They include communities in warm weather climates and cold weather climates, mature communities and some of the fastest growing cities and counties in the country.

“National Averages” have been developed for numerous strategically important parks and recreation planning and management issues including: customer satisfaction and usage of parks and programs; methods for receiving marketing information; reasons that prevent members of households from using parks and recreation facilities more often; priority recreation programs, parks, facilities and trails to improve or develop; priority programming spaces to have in planned community centers and aquatic facilities; potential attendance for planned indoor community centers and outdoor aquatic centers; etc.

To keep the benchmarking data base current with changing trends, ETC Institute’s benchmarking data base is updated on a regular basis. The “National Average” included on the following pages only include the results of surveys ETC Institute has administered over the past five years.

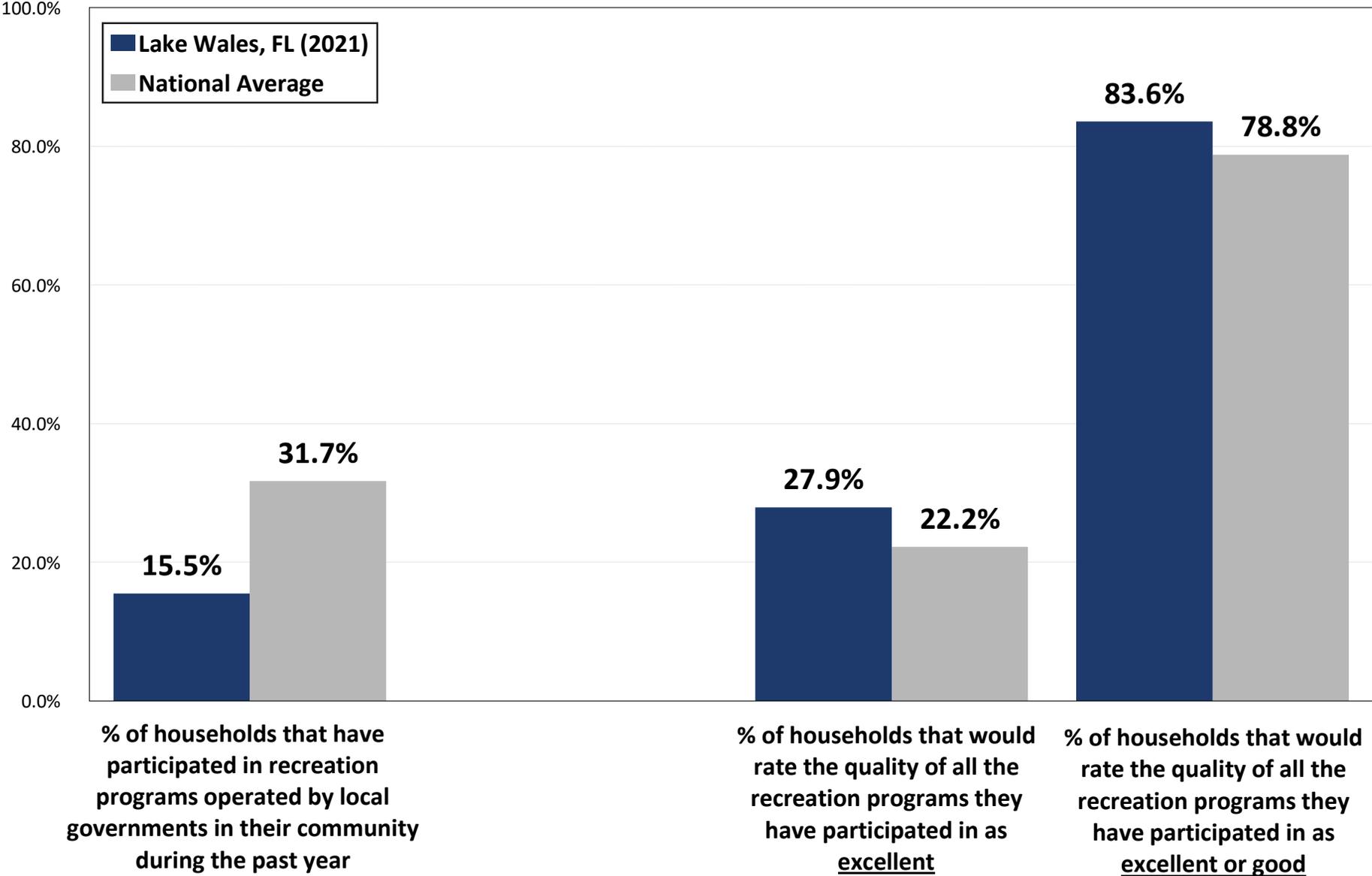
Results from household responses for the City of Lake Wales, FL were compared to National Benchmarks to gain further strategic information. Graphs of all tabular comparisons are on the following pages.

**The benchmarking data contained in this report is protected intellectual property. Any reproduction of the benchmarking information in this report by persons or organizations not directly affiliated with the City of Lake Wales (FL) are not authorized without written consent from ETC Institute.**

# Benchmark: Percent of Households That Have Participated in Recreation Programs During the Past Year and Gave an Excellent and Good Rating

## City of Lake Wales, FL (2021) vs. the National Average

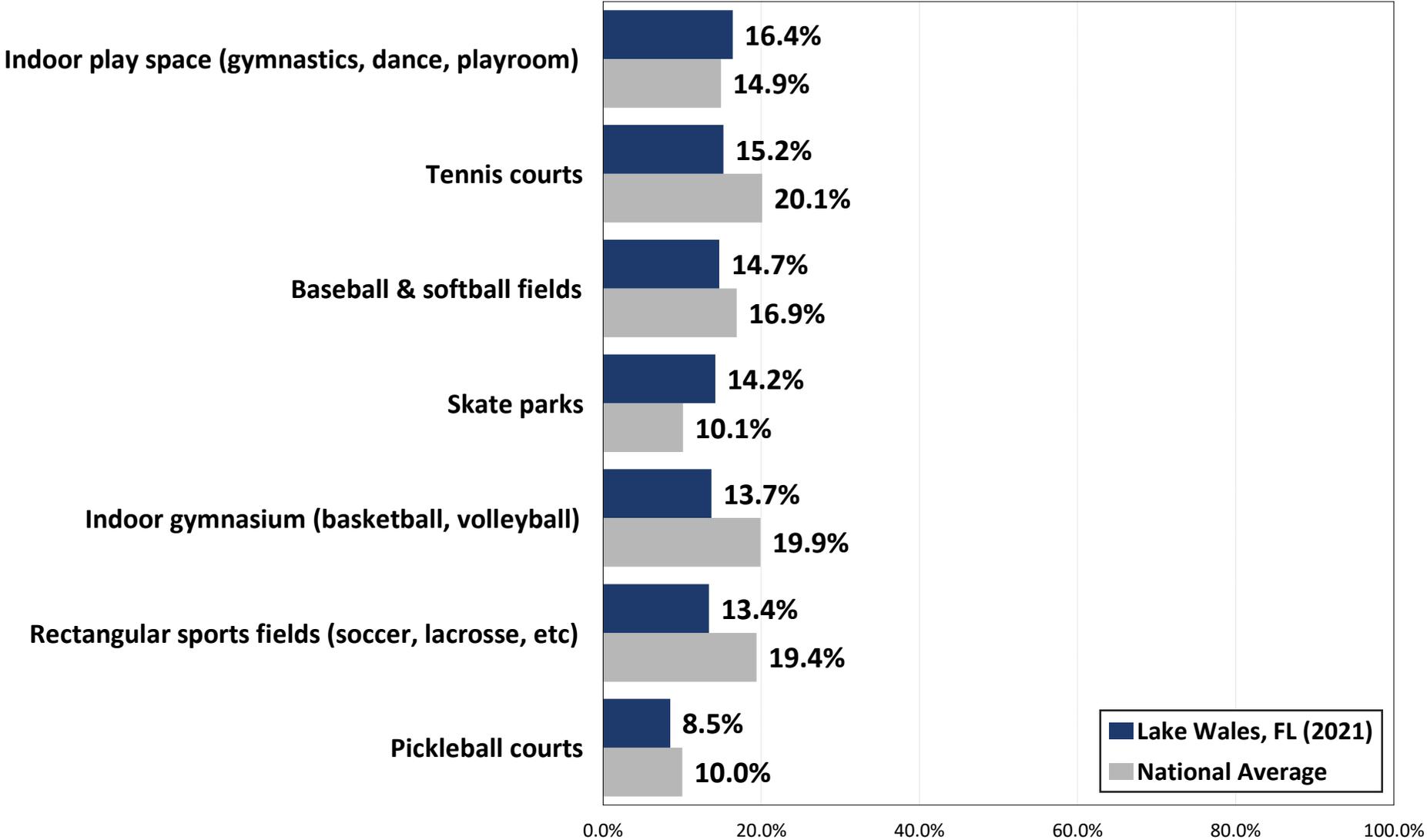
by percentage of households



# Benchmark: Percent of Households That Have Needs for Sports Facilities

City of Lake Wales, FL (2021) vs. the National Average

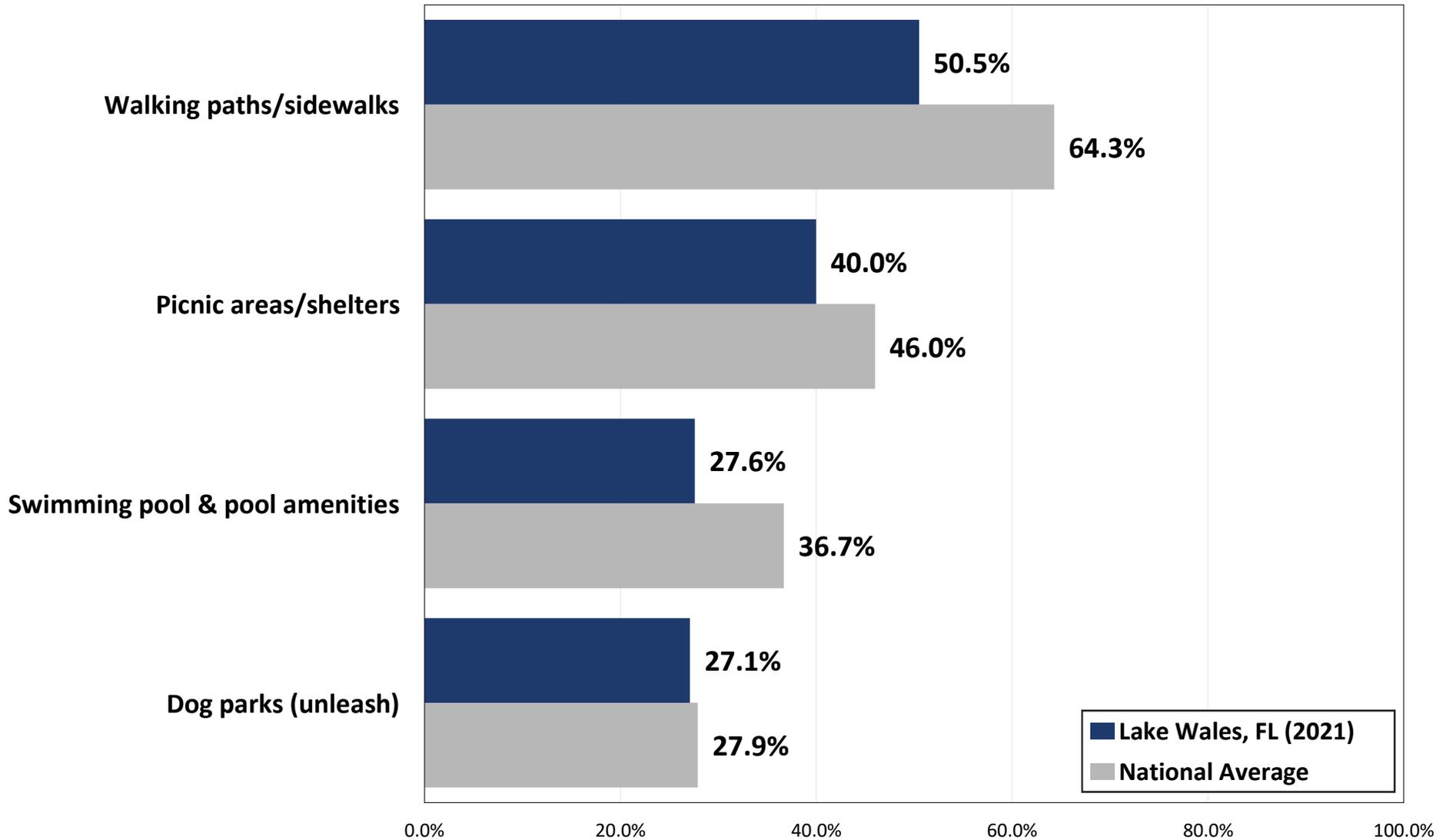
by percentage of households



# Benchmark: Percent of Households That Have Needs for Recreation Facilities

## City of Las Vegas Results (2021) vs. the National Average

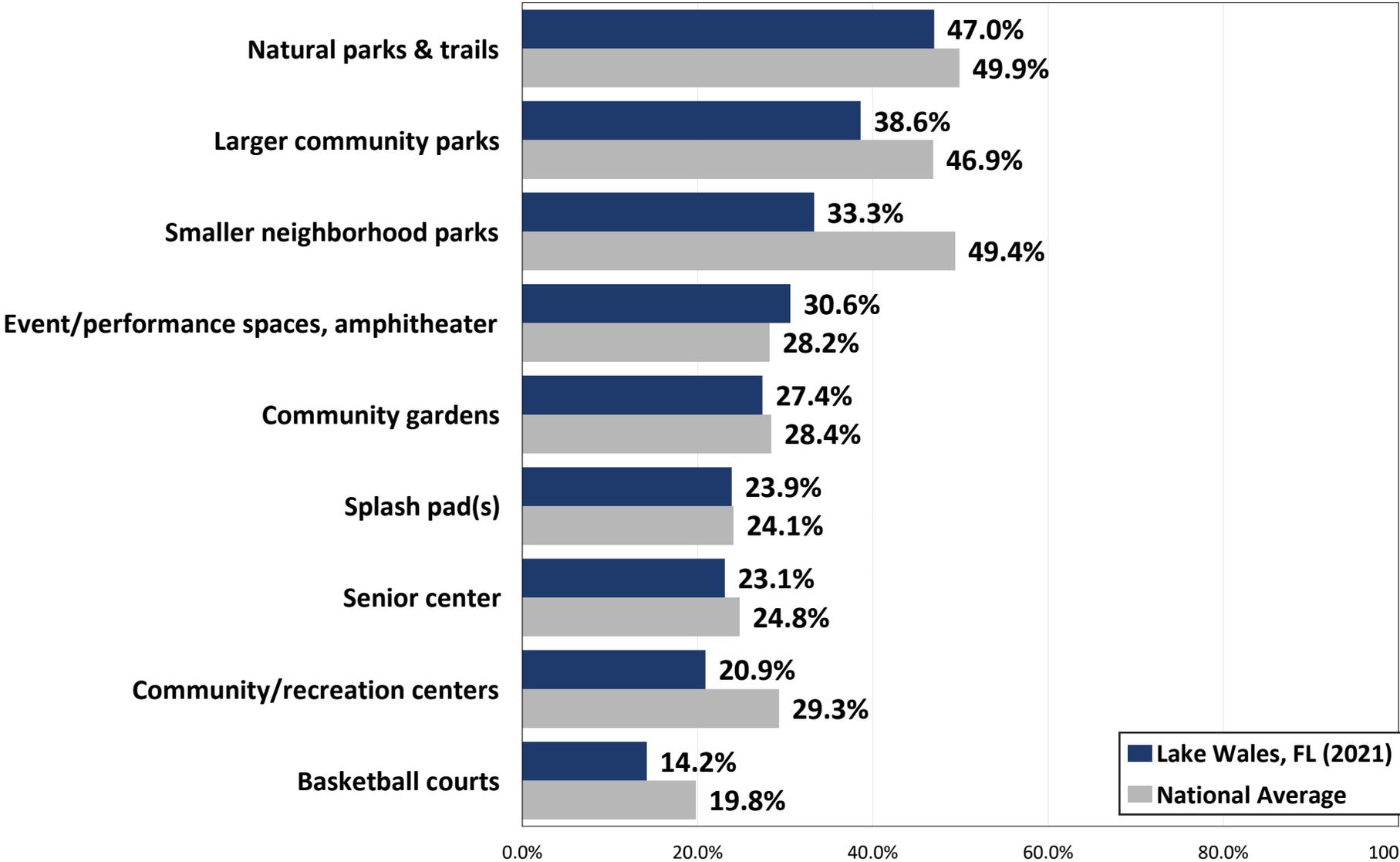
by percentage of households



# Benchmark: Percent of Households That Have Needs for Other Recreation Facilities

## City of Lake Wales, FL (2021) vs. the National Average

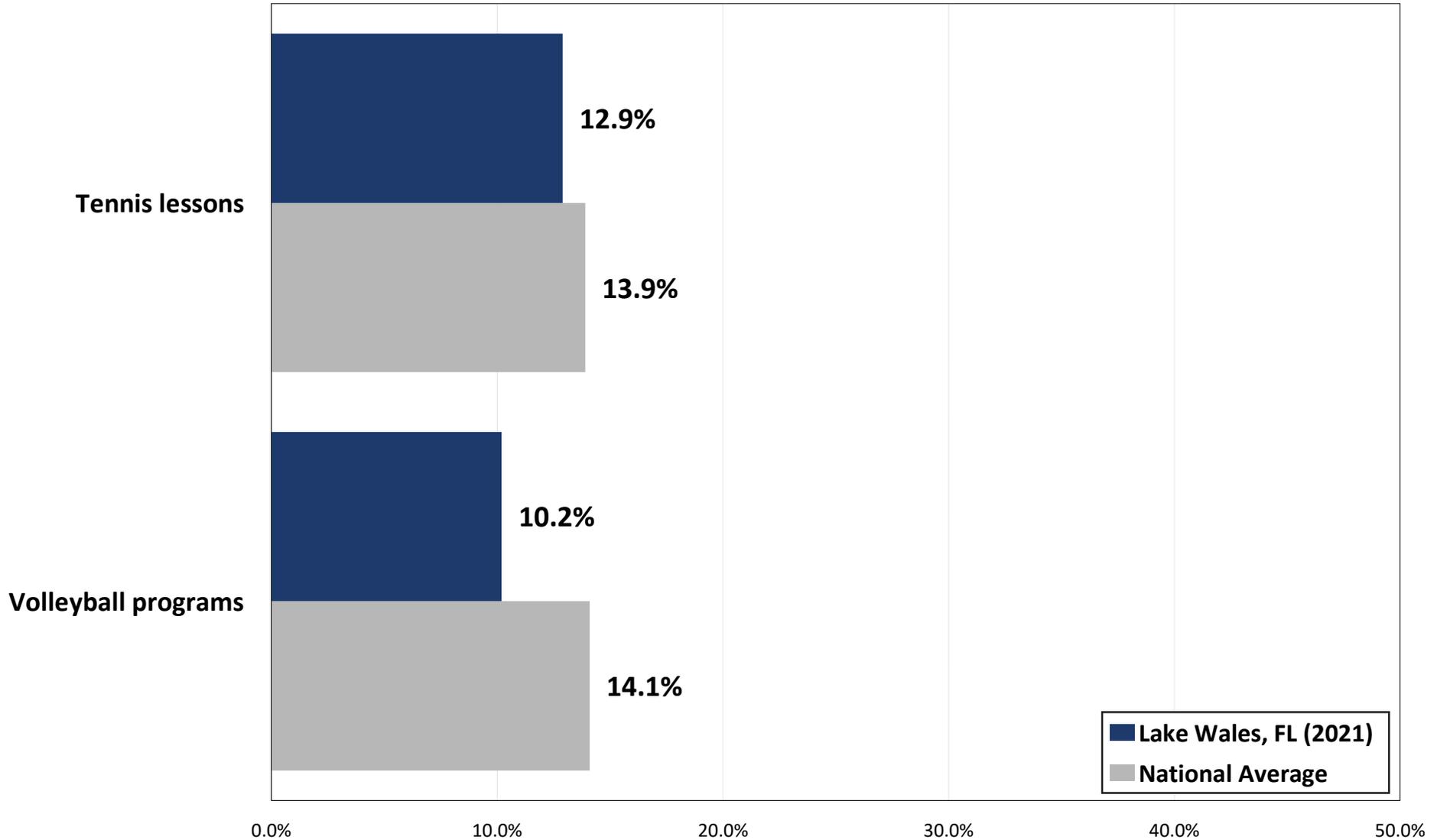
by percentage of households



# Benchmark: Percent of Households That Have Needs for Sports Programs

City of Lake Wales, FL (2021) vs. the National Average

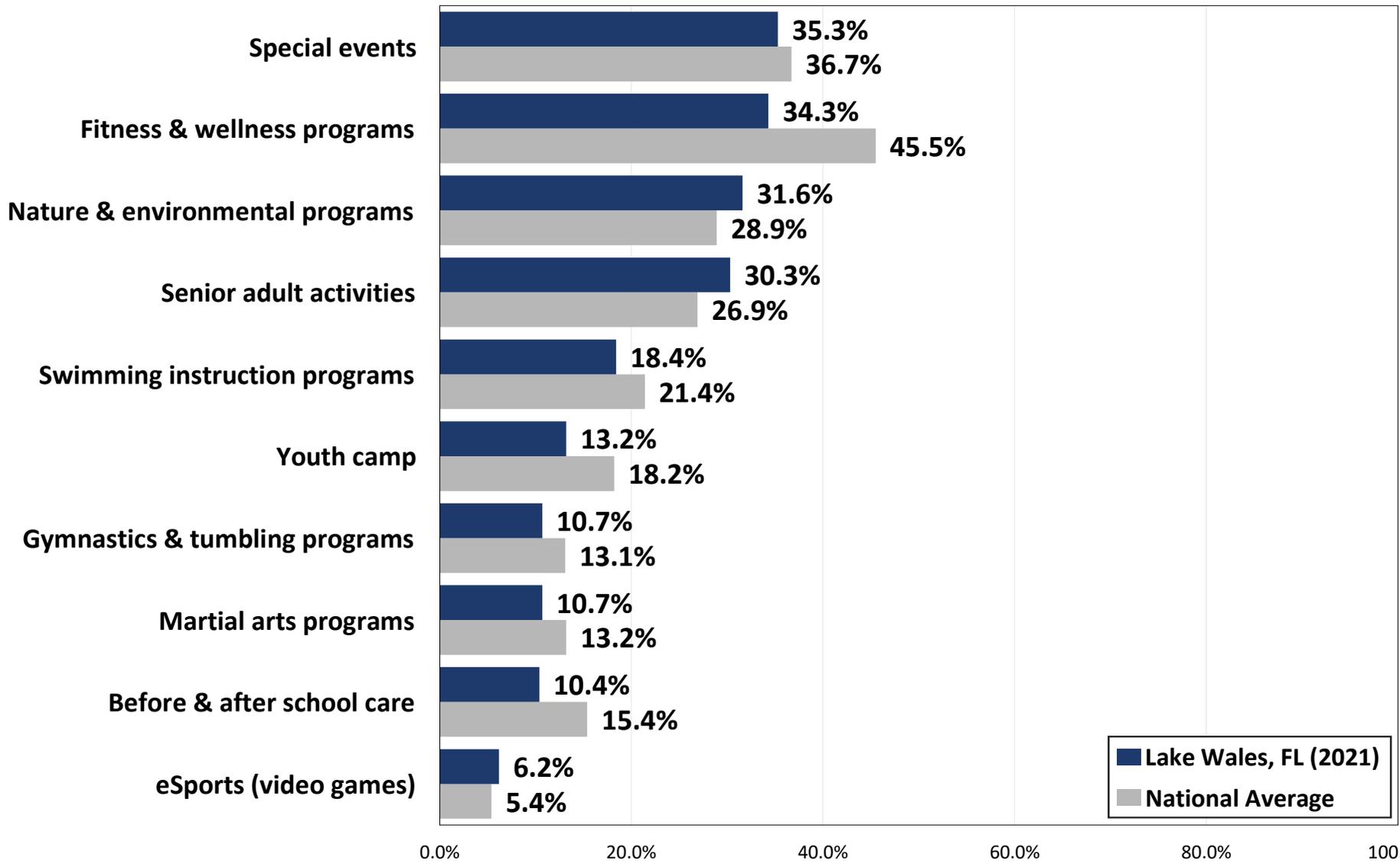
by percentage of households



# Benchmark: Percent of Households That Have Needs for Recreation Programs

City of Lake Wales, FL (2021) vs. the National Average

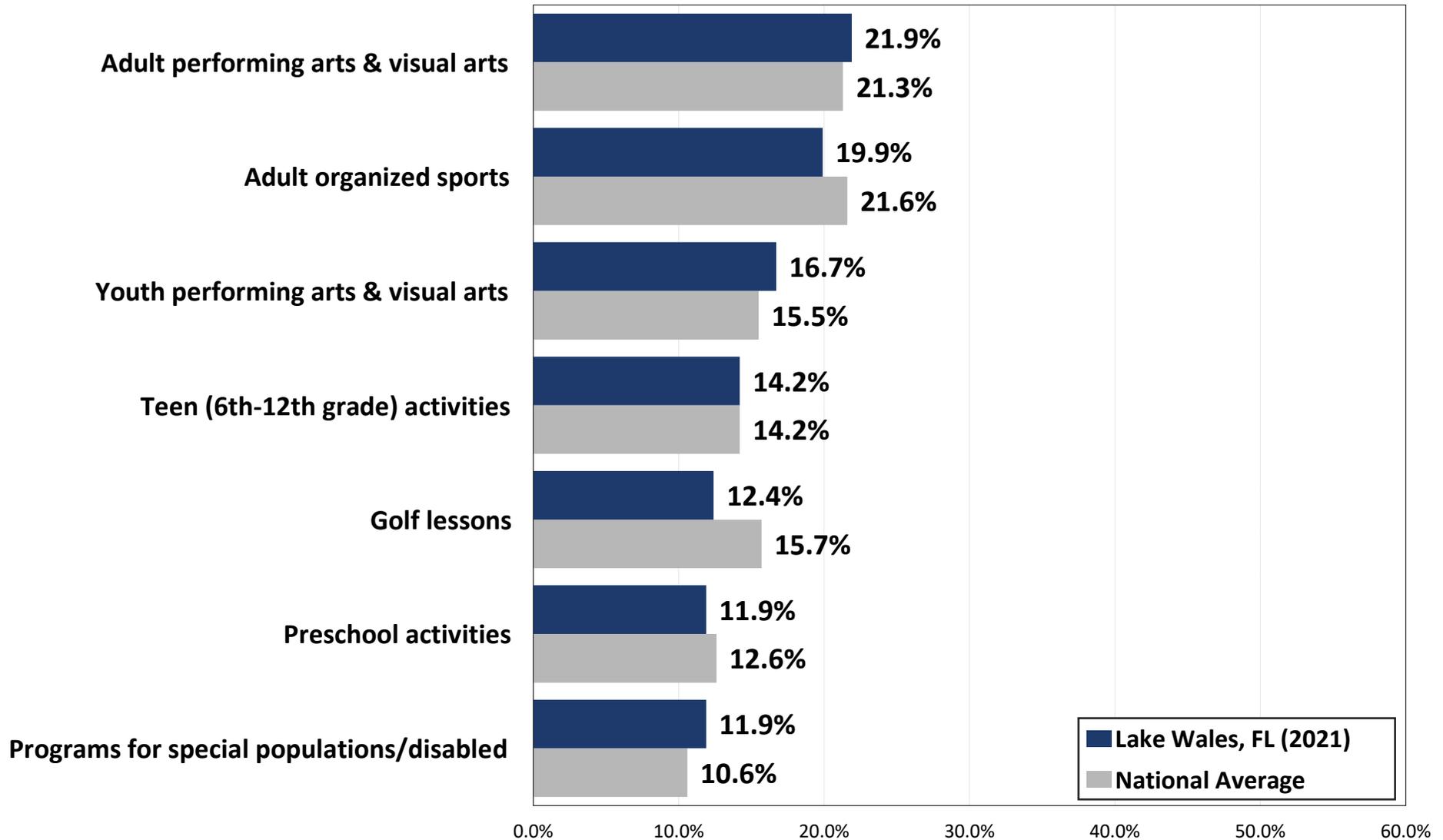
by percentage of households



# Benchmark: Percent of Households That Have Needs for Other Recreation Programs

City of Lake Wales, FL (2021) vs. the National Average

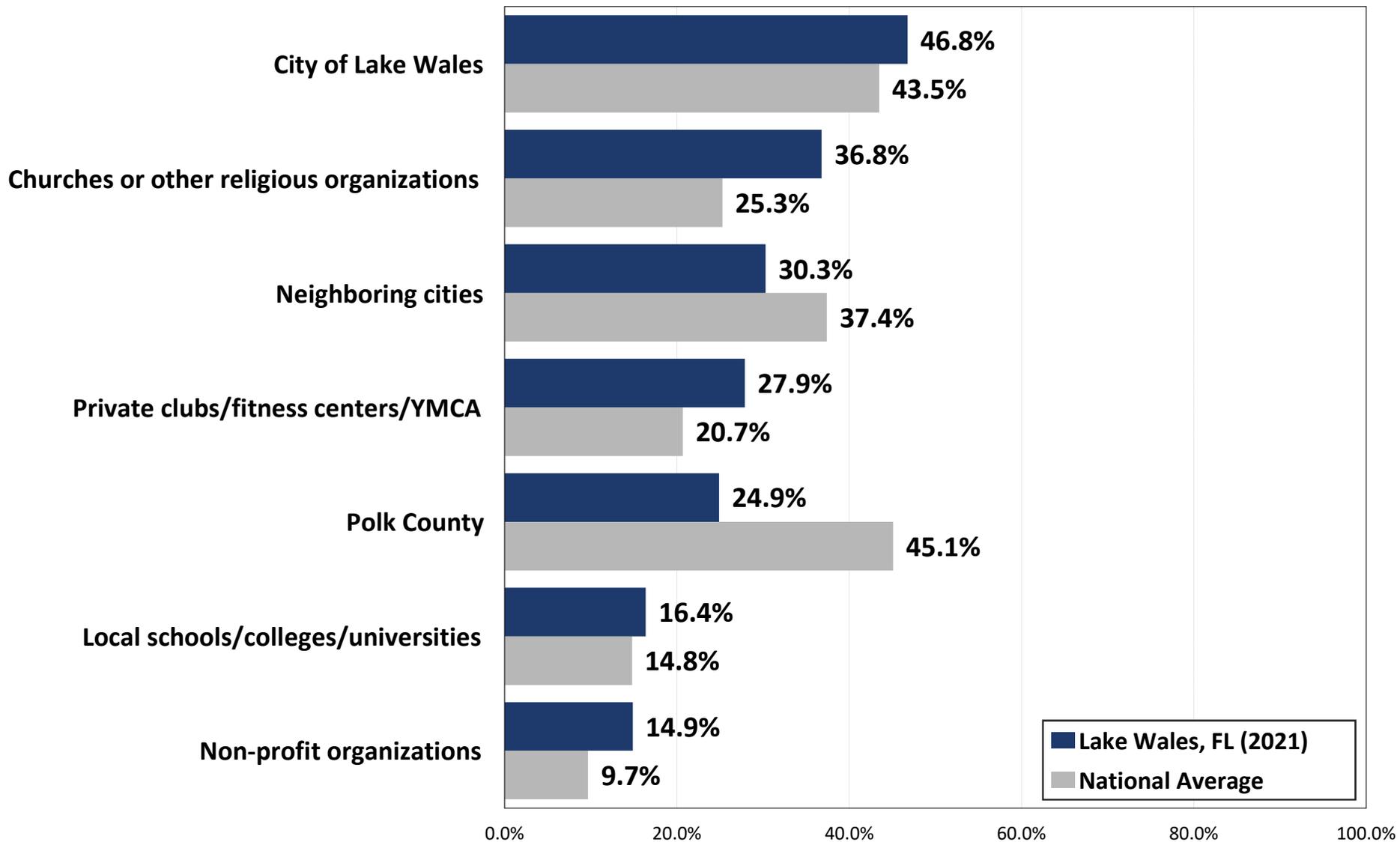
by percentage of households



# Benchmark: Organizations Used by Households for Parks and Recreation Facilities, Parks, and Programs

City of Lake Wales, FL (2021) vs. the National Average

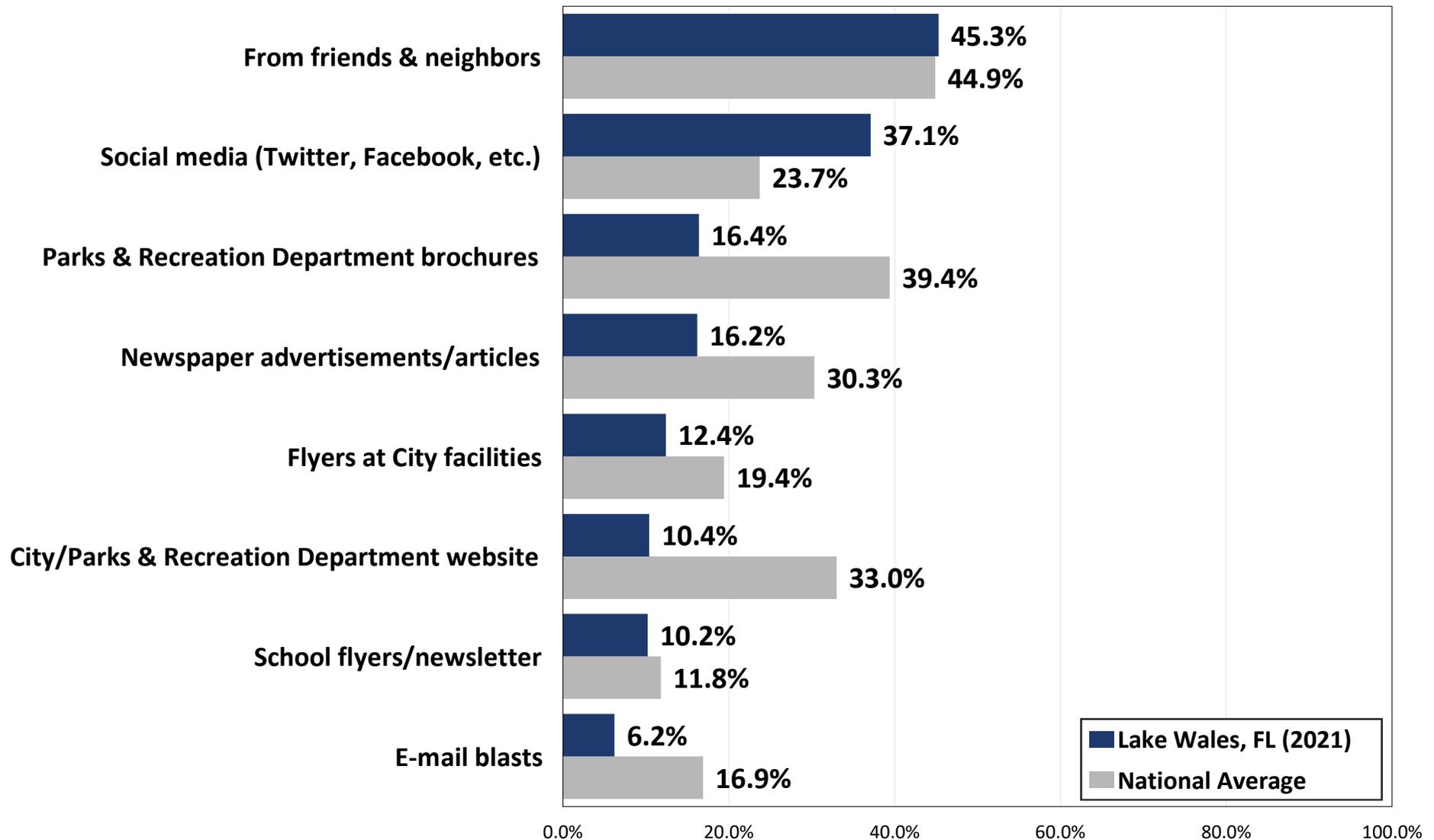
by percentage of households



# Benchmark: Sources of Information That Households Use to Learn About Parks and Recreation Programs and Activities

## City of Lake Wales (2021) vs. the National Average

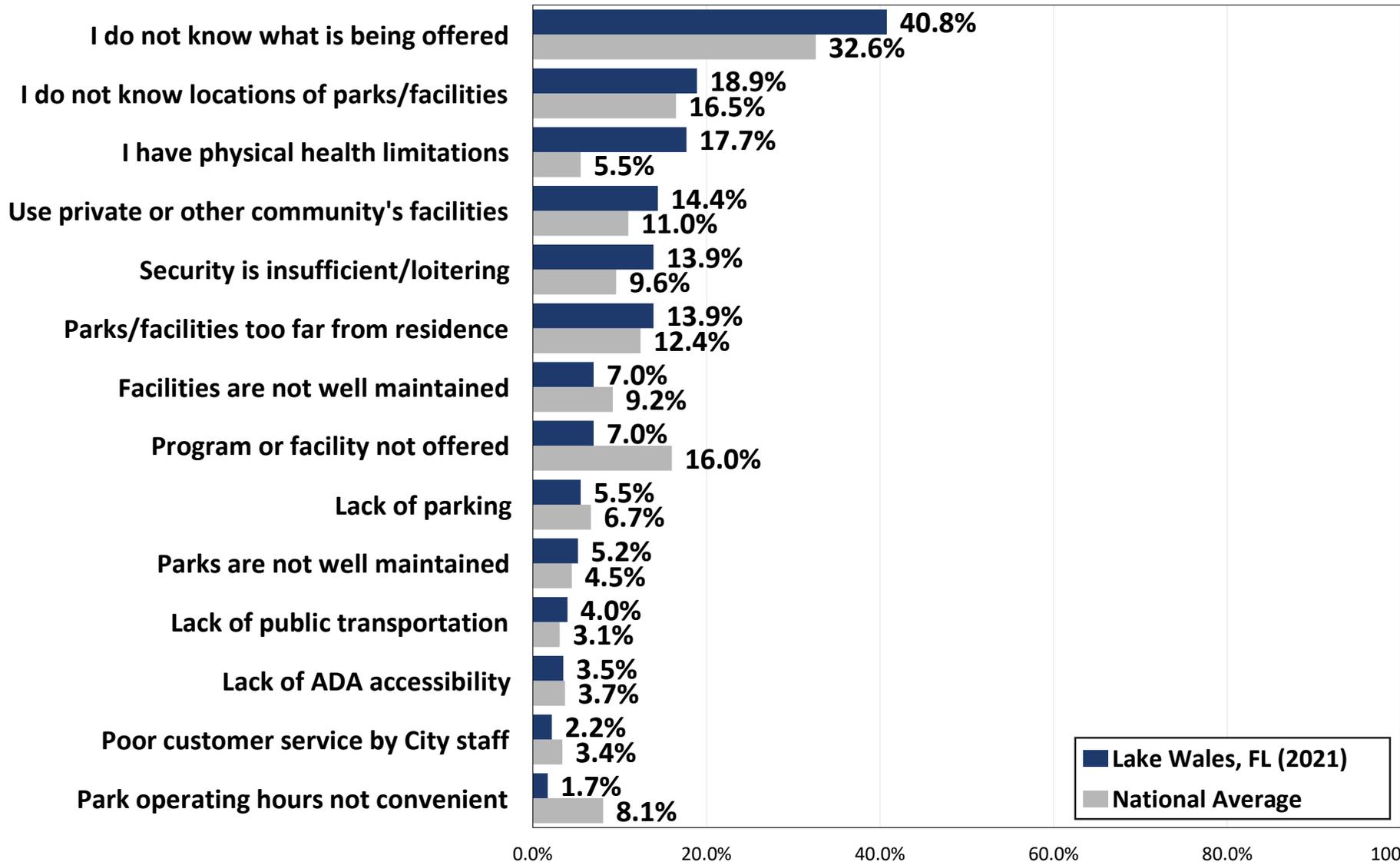
by percentage of households



# Benchmark: Reasons Preventing Households From Using Parks, Trails, Recreation Facilities, or Programs

City of Lake Wales, FL (2021) vs. the National Average

by percentage of households





# 3

## Priority Investment Ratings Analysis

# Priority Investment Rating Summary



The **Priority Investment Rating (PIR)** was developed by ETC Institute to provide governments with an objective tool for evaluating the priority that should be placed on parks and recreation investments. The Priority Investment Rating was developed by ETC Institute to identify the facilities/amenities and programs residents think should receive the highest priority for investment. The priority investment rating reflects the importance residents place on items (sum of top 4 choices) and the unmet needs (needs that are only being met 50% or less). Since decisions related to future investments should consider both the level of unmet need and the importance of facilities/amenities and programs, the PIR weights each of these components equally.

The Priority Investment Rating (PIR) reflects the sum of the Unmet Needs Rating (UNR) and the Importance Rating (IR) as shown in the equation below:

$$\text{PIR} = \text{UNR} + \text{IR}$$

For example, suppose the Unmet Needs Rating for splash pad(s) is 80.1 (out of 100) and the Importance Rating for splash pad(s) is 39.9 (out of 100), therefore the Priority Investment Rating for splash pad(s) is 119.9 (out of 200).

## How to Analyze the Charts:

- **High Priority Areas** are those with a PIR of at least 100. A rating of 100 or above generally indicates there is a relatively high level of unmet need and residents generally think it is important to fund improvements in these areas. Improvements in this area are likely to have a positive impact on the greatest number of households.
- **Medium Priority Areas** are those with a PIR of 50-99. A rating in this range generally indicates there is a medium to high level of unmet need or a significant percentage of residents generally think it is important to fund improvements in these areas.
- **Low Priority Areas** are those with a PIR below 50. A rating in this range generally indicates there is a relatively low level of unmet need and residents do not think it is important to fund improvements in these areas. Improvements may be warranted if the needs of very specialized populations are being targeted.

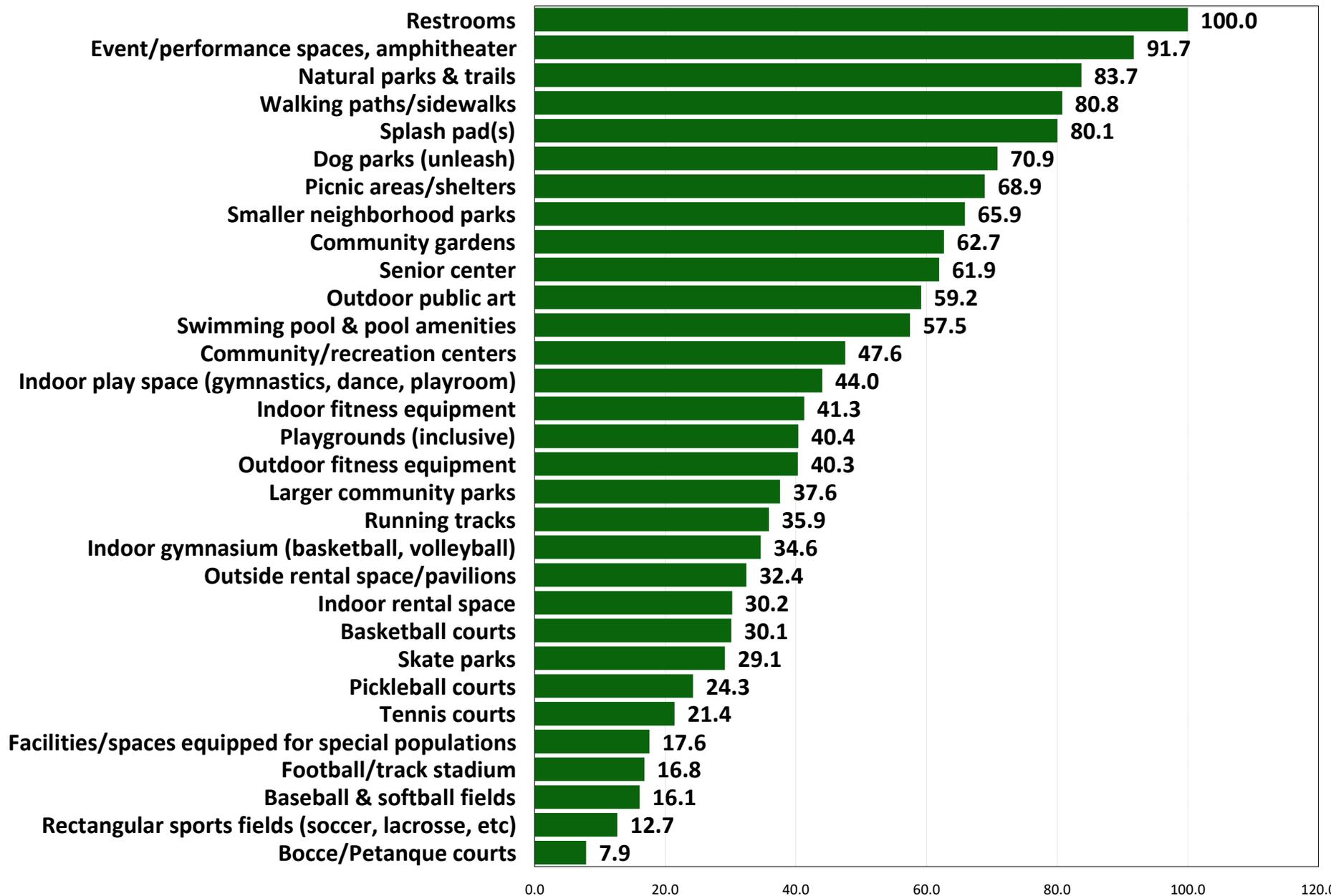
The following pages show the Unmet Needs Rating, Importance Rating, and Priority Investment Rating (PIR) for parks and recreation facilities/amenities and activities in the City of Lake Wales.

**Unmet, Importance, and  
Priority Investment Ratings  
(PIR)  
for Households'  
Parks and Recreation  
Facility/Amenity Needs**

City of Lake Wales, FL  
August 2021

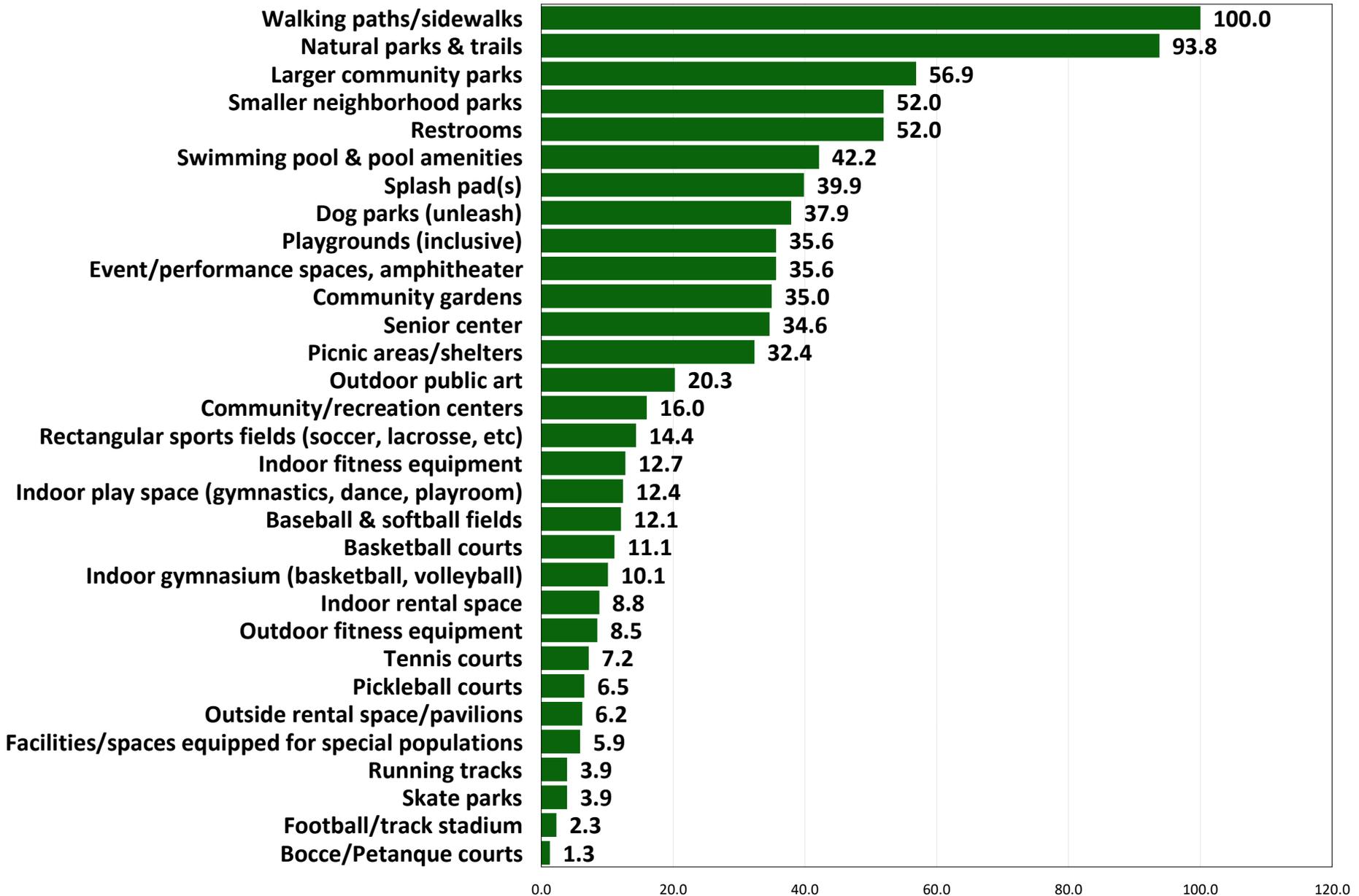
# Unmet Needs Rating for Recreation Facilities & Amenities

the rating for the item with the most unmet need=100  
 the rating of all other items reflects the relative amount of unmet need for each item compared to the item with the most unmet need



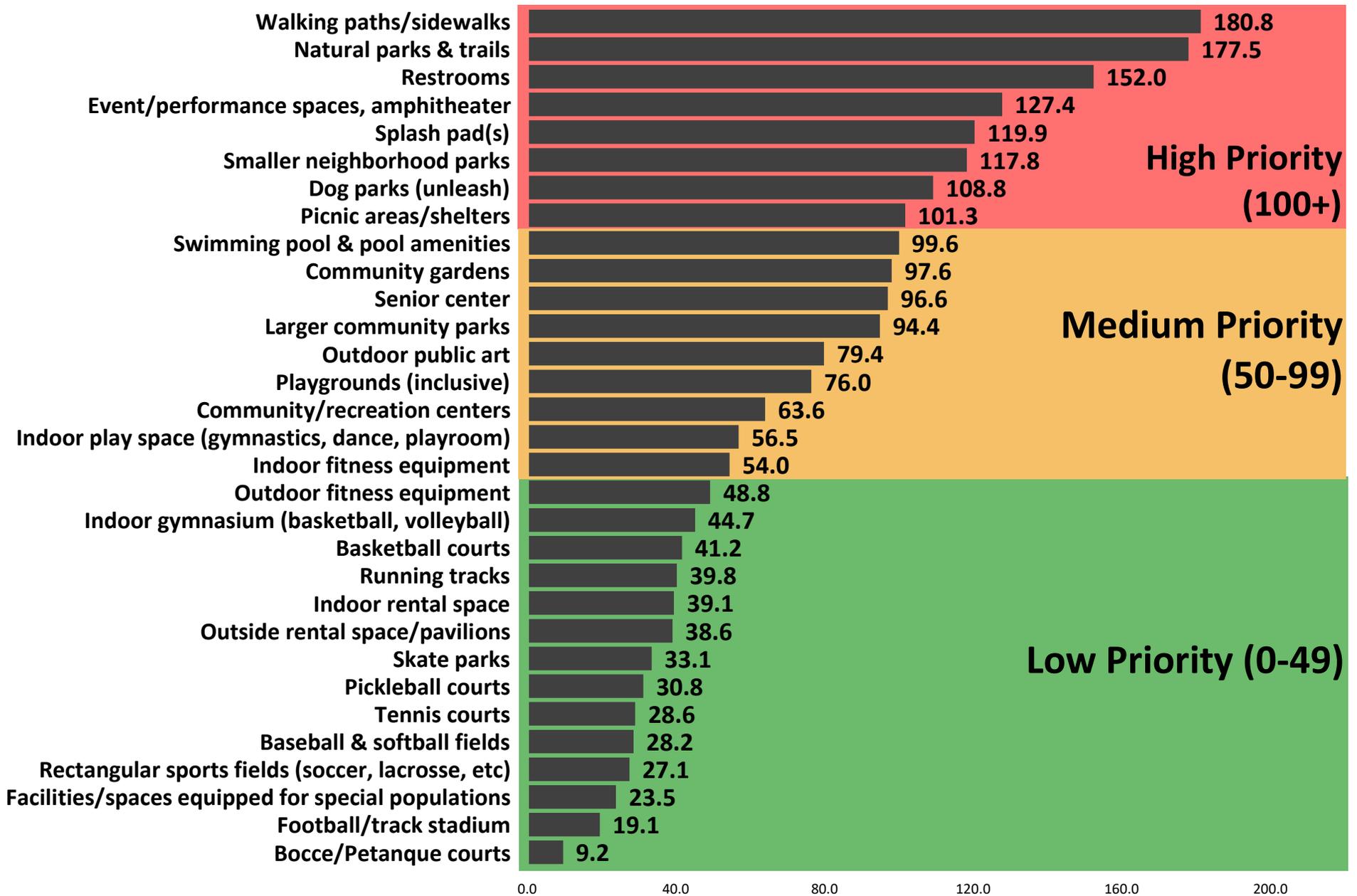
# Importance Rating for Recreation Facilities & Amenities

the rating for the item with the most importance=100  
 the rating of all other items reflects the relative amount of importance for each item compared to the item with the most importance



# Top Priorities for Investment for Recreation Facilities & Amenities

Based on the Priority Investment Rating (PIR)



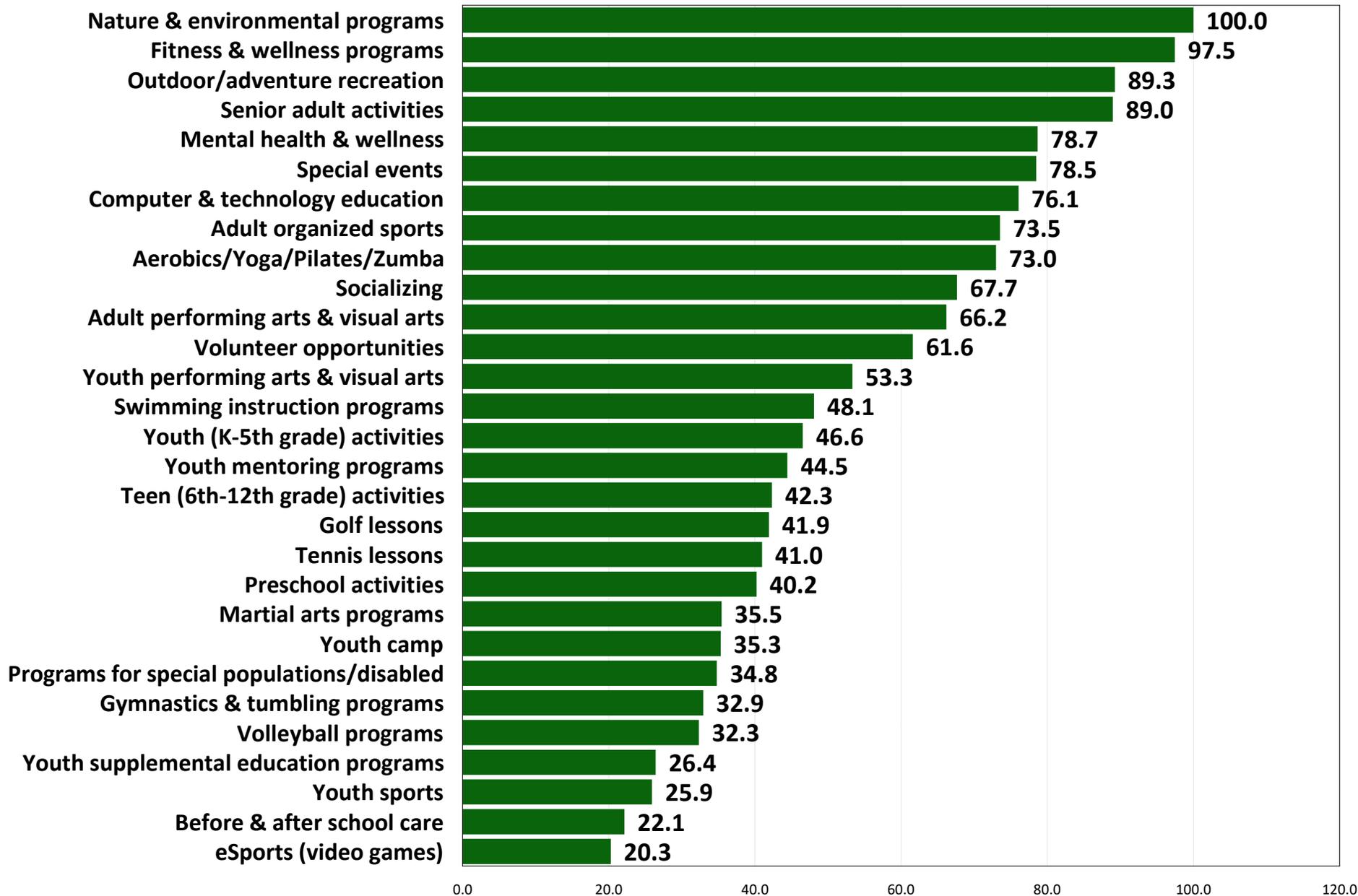
**Unmet, Importance, and  
Priority Investment Ratings  
(PIR)  
for Households'  
Parks and Recreation  
Activity Needs**

City of Lake Wales, FL  
August 2021

# Unmet Needs Rating for Parks and Recreation Activities

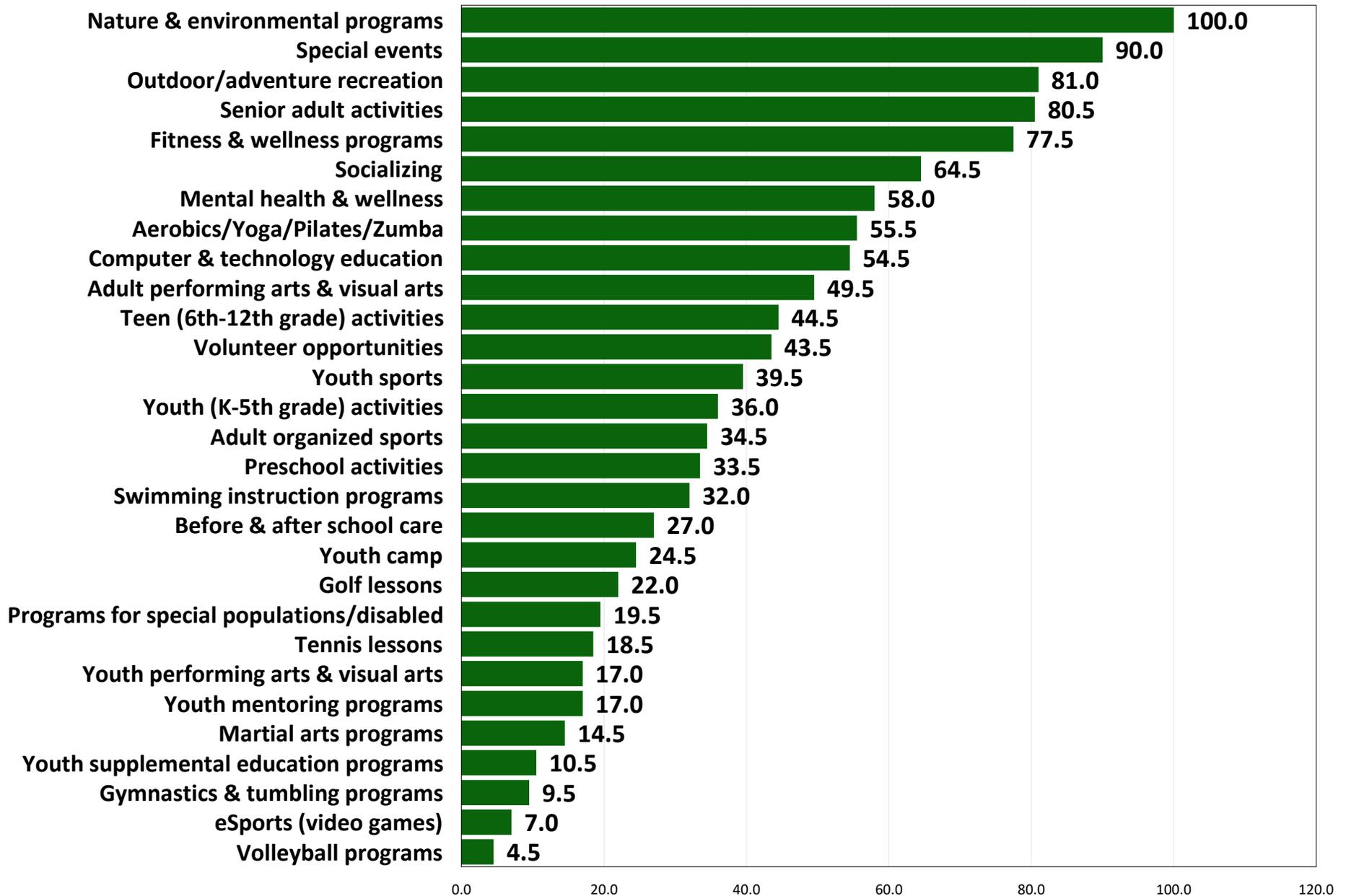
the rating for the item with the most unmet need=100

the rating of all other items reflects the relative amount of unmet need for each item compared to the item with the most unmet need



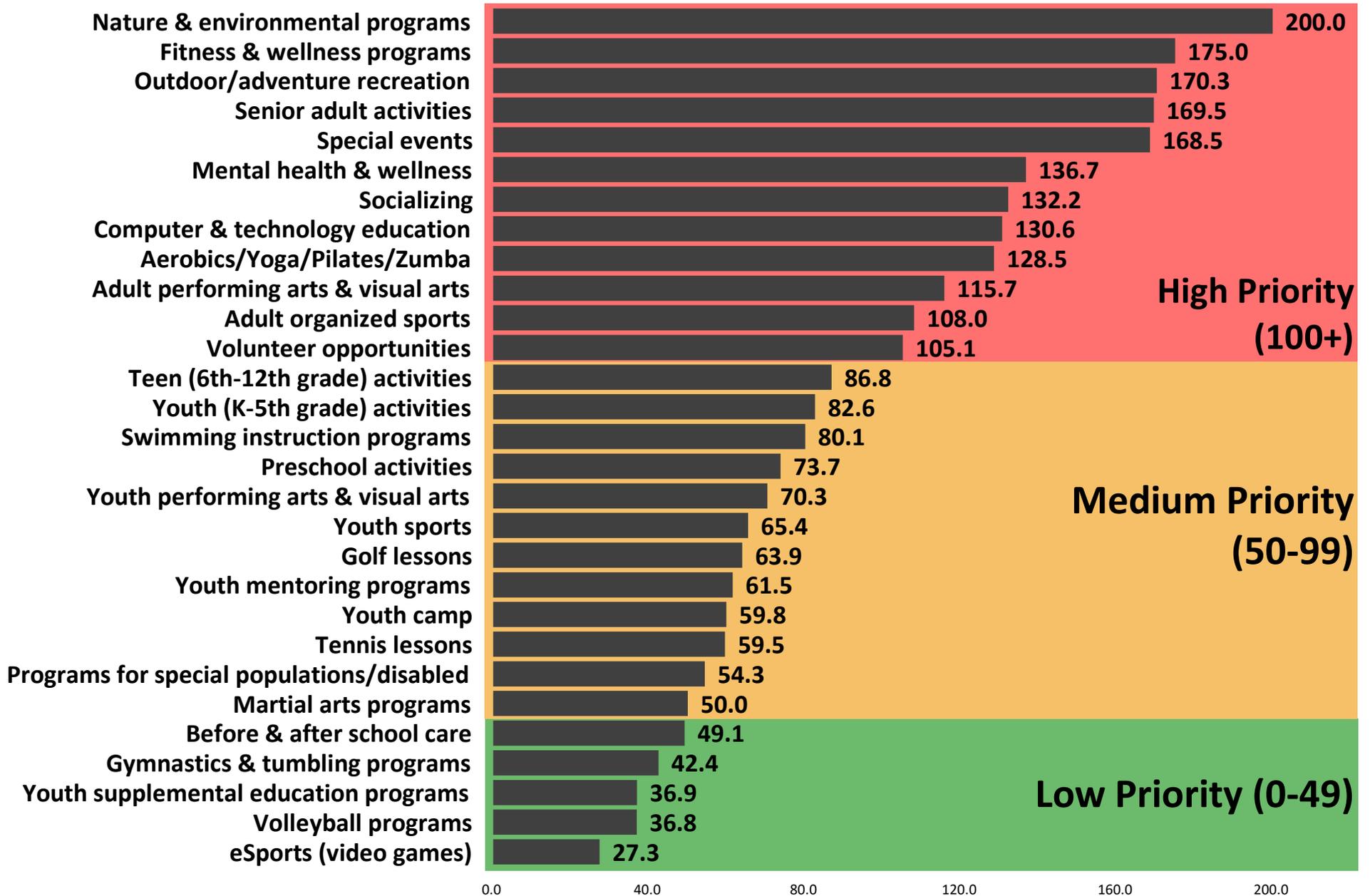
# Importance Rating for Parks and Recreation Activities

the rating for the item with the most importance=100  
 the rating of all other items reflects the relative amount of importance for each item compared to the item with the most importance



# Top Priorities for Investment for Parks and Recreation Activities

Based on the Priority Investment Rating (PIR)





# 4

## Tabular Data of Overall Results

**Q1. From the following list, please CHECK ALL the City of Lake Wales parks and facilities that you and members of your household have used over the past 12 months.**

Q1. All City parks & facilities your household has used over past 12 months

	Number	Percent
Lake Wailes Waterfront Park	213	53.0 %
Lake Wales Trails	152	37.8 %
Crystal Lake Park	123	30.6 %
Northwest Complex	26	6.5 %
Linton Sports Complex (Little League Fields)	53	13.2 %
Austin Community Center	45	11.2 %
Lake Wales Soccer Complex	48	11.9 %
None	115	28.6 %
Total	775	

**Q2. Please indicate if you use the following types of major recreation amenities/facilities provided by the City of Lake Wales listed below.**

(N=402)

	Yes	No
Q2-1. Playgrounds	39.8%	60.2%
Q2-2. Large community parks	44.8%	55.2%
Q2-3. Small neighborhood parks	26.6%	73.4%
Q2-4. Walking paths	53.5%	46.5%
Q2-5. Athletic fields	21.4%	78.6%
Q2-6. Restrooms	34.1%	65.9%
Q2-7. Outdoor fitness equipment	11.4%	88.6%
Q2-8. Indoor fitness equipment	7.7%	92.3%
Q2-9. YMCA swimming pool	10.7%	89.3%
Q2-10. Outdoor sport courts	14.7%	85.3%
Q2-11. Community center	14.4%	85.6%
Q2-12. Indoor rental space	5.2%	94.8%
Q2-13. Community gardens	11.7%	88.3%
Q2-14. Natural areas/reserve parks	27.6%	72.4%
Q2-15. Outdoor rental space/pavilions	13.2%	86.8%

**Q2. If you do use the type of amenity/facility, please rate the quality of those amenities/facilities on a scale of 4 to 1, where 4 means "Excellent" and 1 means "Poor." (without "N/A")**

(N=293)

	Excellent	Good	Fair	Poor
Q2-1. Playgrounds	18.2%	59.7%	18.8%	3.2%
Q2-2. Large community parks	24.3%	58.4%	13.9%	3.5%
Q2-3. Small neighborhood parks	10.5%	57.1%	23.8%	8.6%
Q2-4. Walking paths	35.9%	50.0%	13.1%	1.0%
Q2-5. Athletic fields	24.4%	43.9%	25.6%	6.1%
Q2-6. Restrooms	7.5%	38.1%	29.1%	25.4%
Q2-7. Outdoor fitness equipment	15.9%	50.0%	27.3%	6.8%
Q2-8. Indoor fitness equipment	20.7%	62.1%	13.8%	3.4%
Q2-9. YMCA swimming pool	23.8%	50.0%	19.0%	7.1%
Q2-10. Outdoor sport courts	3.5%	43.9%	42.1%	10.5%
Q2-11. Community center	13.7%	49.0%	29.4%	7.8%
Q2-12. Indoor rental space	0.0%	55.0%	40.0%	5.0%
Q2-13. Community gardens	20.0%	42.2%	28.9%	8.9%
Q2-14. Natural areas/reserve parks	19.4%	55.3%	21.4%	3.9%
Q2-15. Outdoor rental space/pavilions	3.9%	58.8%	27.5%	9.8%

**Q3. Which THREE of these amenities/facilities listed in Question 2 do you think should receive the MOST ATTENTION from the City of Lake Wales over the next TWO years?**

Q3. Top choice	Number	Percent
Playgrounds	52	12.9 %
Large community parks	38	9.5 %
Small neighborhood parks	28	7.0 %
Walking paths	50	12.4 %
Athletic fields	13	3.2 %
Restrooms	47	11.7 %
Outdoor fitness equipment	5	1.2 %
Indoor fitness equipment	3	0.7 %
YMCA swimming pool	13	3.2 %
Outdoor sport courts	10	2.5 %
Community center	13	3.2 %
Indoor rental space	1	0.2 %
Community gardens	7	1.7 %
Natural areas/reserve parks	18	4.5 %
Outdoor rental space/pavilions	2	0.5 %
None chosen	102	25.4 %
Total	402	100.0 %

**Q3. Which THREE of these amenities/facilities listed in Question 2 do you think should receive the MOST ATTENTION from the City of Lake Wales over the next TWO years?**

Q3. 2nd choice	Number	Percent
Playgrounds	27	6.7 %
Large community parks	39	9.7 %
Small neighborhood parks	27	6.7 %
Walking paths	42	10.4 %
Athletic fields	21	5.2 %
Restrooms	39	9.7 %
Outdoor fitness equipment	6	1.5 %
Indoor fitness equipment	4	1.0 %
YMCA swimming pool	8	2.0 %
Outdoor sport courts	15	3.7 %
Community center	12	3.0 %
Indoor rental space	3	0.7 %
Community gardens	12	3.0 %
Natural areas/reserve parks	18	4.5 %
Outdoor rental space/pavilions	9	2.2 %
None chosen	120	29.9 %
Total	402	100.0 %

**Q3. Which THREE of these amenities/facilities listed in Question 2 do you think should receive the MOST ATTENTION from the City of Lake Wales over the next TWO years?**

Q3. 3rd choice	Number	Percent
Playgrounds	39	9.7 %
Large community parks	29	7.2 %
Small neighborhood parks	23	5.7 %
Walking paths	28	7.0 %
Athletic fields	21	5.2 %
Restrooms	24	6.0 %
Outdoor fitness equipment	5	1.2 %
Indoor fitness equipment	7	1.7 %
YMCA swimming pool	12	3.0 %
Outdoor sport courts	12	3.0 %
Community center	16	4.0 %
Indoor rental space	4	1.0 %
Community gardens	12	3.0 %
Natural areas/reserve parks	16	4.0 %
Outdoor rental space/pavilions	23	5.7 %
None chosen	131	32.6 %
Total	402	100.0 %

**SUM OF TOP 3 CHOICES**

**Q3. Which THREE of these amenities/facilities listed in Question 2 do you think should receive the MOST ATTENTION from the City of Lake Wales over the next TWO years? (top 3)**

Q3. Sum of Top 3 Choices	Number	Percent
Playgrounds	118	29.4 %
Large community parks	106	26.4 %
Small neighborhood parks	78	19.4 %
Walking paths	120	29.9 %
Athletic fields	55	13.7 %
Restrooms	110	27.4 %
Outdoor fitness equipment	16	4.0 %
Indoor fitness equipment	14	3.5 %
YMCA swimming pool	33	8.2 %
Outdoor sport courts	37	9.2 %
Community center	41	10.2 %
Indoor rental space	8	2.0 %
Community gardens	31	7.7 %
Natural areas/reserve parks	52	12.9 %
Outdoor rental space/pavilions	34	8.5 %
None chosen	102	25.4 %
Total	955	

**Q4. Please CHECK ALL of the ways you and members of your household travel to the parks and recreation facilities that you use.**

Q4. All the ways your household travels to parks & recreation facilities that you use	Number	Percent
Walk	176	43.8 %
Bike	103	25.6 %
Drive	257	63.9 %
Scooter	12	3.0 %
Other	4	1.0 %
None, don't use parks/recreation facilities	92	22.9 %
Total	644	

**Q4-6. Other**

Q4-6. Other	Number	Percent
Golf cart	2	66.7 %
Skateboard	1	33.3 %
Total	3	100.0 %

**Q5. Do you feel there are sufficient parks and green space areas within walking distance of your residence?**

Q5. Are there sufficient parks & green space areas within walking distance of your residence	Number	Percent
Yes	190	47.3 %
No	126	31.3 %
Not sure	74	18.4 %
Not provided	12	3.0 %
Total	402	100.0 %

**WITHOUT NOT PROVIDED****Q5. Do you feel there are sufficient parks and green space areas within walking distance of your residence? (without "not provided")**

Q5. Are there sufficient parks & green space areas within walking distance of your residence	Number	Percent
Yes	190	48.7 %
No	126	32.3 %
Not sure	74	19.0 %
Total	390	100.0 %

**Q6. Have you or other members of your household participated in special events offered by the City of Lake Wales during the past 36 months?**

Q6. Have you participated in special events offered by City during past 36 months	Number	Percent
Yes	216	53.7 %
No	182	45.3 %
Not provided	4	1.0 %
Total	402	100.0 %

**WITHOUT NOT PROVIDED****Q6. Have you or other members of your household participated in special events offered by the City of Lake Wales during the past 36 months? (without "not provided")**

Q6. Have you participated in special events offered by City during past 36 months	Number	Percent
Yes	216	54.3 %
No	182	45.7 %
Total	398	100.0 %

**Q7. Are you satisfied with the level of advertising the City of Lake Wales conducts for special events?**

Q7. Are you satisfied with level of advertising City conducts for special events	Number	Percent
Yes	198	49.3 %
No	175	43.5 %
Not provided	29	7.2 %
Total	402	100.0 %

**WITHOUT NOT PROVIDED****Q7. Are you satisfied with the level of advertising the City of Lake Wales conducts for special events? (without "not provided")**

Q7. Are you satisfied with level of advertising City conducts for special events	Number	Percent
Yes	198	53.1 %
No	175	46.9 %
Total	373	100.0 %

**Q8. Have you or other members of your household participated in any recreation programs (classes, camps, tennis, special events, etc.) offered by the City of Lake Wales during the past 12 months?**

Q8. Has your household participated in any recreation programs offered by City during past 12 months	Number	Percent
Yes	62	15.4 %
No	337	83.8 %
Not provided	3	0.7 %
Total	402	100.0 %

**WITHOUT NOT PROVIDED****Q8. Have you or other members of your household participated in any recreation programs (classes, camps, tennis, special events, etc.) offered by the City of Lake Wales during the past 12 months? (without "not provided")**

Q8. Has your household participated in any recreation programs offered by City during past 12 months	Number	Percent
Yes	62	15.5 %
No	337	84.5 %
Total	399	100.0 %

**Q8a. Approximately how many different recreation programs offered by the City of Lake Wales have you or members of your household participated in over the past 12 months?**

Q8a. How many different recreation programs has your household participated in over past 12 months

	Number	Percent
1 program	16	25.8 %
2 to 3 programs	40	64.5 %
4 to 6 programs	5	8.1 %
7 to 10 programs	1	1.6 %
Total	62	100.0 %

**Q8b. Please use a scale of 4 to 1, where 4 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following recreation program services provided by the City of Lake Wales. (without "N/A")**

(N=62)

	Very satisfied	Satisfied	Dissatisfied	Very dissatisfied
Q8b-1. Times programs are offered	30.9%	61.8%	7.3%	0.0%
Q8b-2. Location of programs	34.5%	60.3%	5.2%	0.0%
Q8b-3. Quality of instructors	40.5%	54.8%	4.8%	0.0%
Q8b-4. Fees charged for value received	21.7%	60.9%	17.4%	0.0%
Q8b-5. Quality of facility where program is offered	23.6%	63.6%	10.9%	1.8%
Q8b-6. Availability of information about programs & services on website	30.0%	46.0%	22.0%	2.0%
Q8b-7. Ease of use of website	15.9%	52.3%	27.3%	4.5%
Q8b-8. Ease of online registration process	23.1%	53.8%	17.9%	5.1%

**Q8c. Overall, how would you rate the quality of the programs that you and members of your household have participated in?**

Q8c. How would you rate quality of programs your household has participated in

	Number	Percent
Excellent	17	27.4 %
Good	34	54.8 %
Fair	10	16.1 %
Not provided	1	1.6 %
Total	62	100.0 %

**WITHOUT NOT PROVIDED**

**Q8c. Overall, how would you rate the quality of the programs that you and members of your household have participated in? (without "not provided")**

Q8c. How would you rate quality of programs your household has participated in

	Number	Percent
Excellent	17	27.9 %
Good	34	55.7 %
Fair	10	16.4 %
Total	61	100.0 %

**Q9. Please CHECK ALL the reasons that prevent you or other members of your household from using parks, trails, recreation facilities, or programs in the City of Lake Wales more often.**

Q9. All the reasons that prevent your household from using parks, trails, recreation facilities, or programs more often

	Number	Percent
I do not know locations of parks/facilities	76	18.9 %
Facilities are not well maintained	28	7.0 %
Parks are not well maintained	21	5.2 %
Program or facility not offered	28	7.0 %
Security is insufficient/loitering	56	13.9 %
Parks/facilities too far from residence	56	13.9 %
Parks or facilities are too crowded	14	3.5 %
I have physical health limitations	71	17.7 %
Poor customer service by City staff	9	2.2 %
I do not know what is being offered	164	40.8 %
Use private or other community's facilities	58	14.4 %
Lack of trail access	24	6.0 %
Lack of sidewalks	60	14.9 %
Lack of bike lanes/facilities	30	7.5 %
Lack of parking	22	5.5 %
Park operating hours not convenient	7	1.7 %
Lack of public transportation	16	4.0 %
Lack of ADA accessibility	14	3.5 %
Lack of access to alternative transportation	9	2.2 %
Other	61	15.2 %
Total	824	

**Q10. Please indicate if you or members of your household have a need for each of the parks and recreation facilities/amenities listed below.**

(N=402)

	Yes	No
Q10-1. Smaller neighborhood parks	33.3%	66.7%
Q10-2. Larger community parks	38.6%	61.4%
Q10-3. Natural parks & trails	47.0%	53.0%
Q10-4. Soccer, lacrosse, cricket, & football size fields	13.4%	86.6%
Q10-5. Football/track stadium	8.7%	91.3%
Q10-6. Baseball & softball fields	14.7%	85.3%
Q10-7. Basketball courts	14.2%	85.8%
Q10-8. Tennis courts	15.2%	84.8%
Q10-9. Pickleball courts	8.5%	91.5%
Q10-10. Dog parks (unleash)	27.1%	72.9%
Q10-11. Community gardens	27.4%	72.6%
Q10-12. Bocce/Petanque courts	3.5%	96.5%
Q10-13. Playgrounds (inclusive)	30.3%	69.7%
Q10-14. Picnic areas/shelters	40.0%	60.0%
Q10-15. Splash pad(s)	23.9%	76.1%
Q10-16. Walking paths/sidewalks	50.5%	49.5%
Q10-17. Running tracks	14.9%	85.1%
Q10-18. Indoor gymnasium (basketball, volleyball)	13.7%	86.3%
Q10-19. Indoor play space (gymnastics, dance, playroom)	16.4%	83.6%
Q10-20. Community centers/recreation centers	20.9%	79.1%
Q10-21. Senior center	23.1%	76.9%

**Q10. Please indicate if you or members of your household have a need for each of the parks and recreation facilities/amenities listed below.**

	Yes	No
Q10-22. Restrooms	43.5%	56.5%
Q10-23. Skate parks	14.2%	85.8%
Q10-24. Special event spaces/performance spaces/ stage/amphitheater	30.6%	69.4%
Q10-25. Outdoor fitness equipment	18.4%	81.6%
Q10-26. Indoor fitness equipment	18.2%	81.8%
Q10-27. Outdoor public art	28.1%	71.9%
Q10-28. Indoor rental space	13.4%	86.6%
Q10-29. Outside rental space/pavilions	19.2%	80.8%
Q10-30. Facilities/spaces equipped for special populations	9.7%	90.3%
Q10-31. Swimming pool & pool amenities	27.6%	72.4%
Q10-32. Other	4.0%	96.0%

**Q10. If "Yes," please rate how well your need for facilities/amenities of this type are being met using a scale of 4 to 1, where 4 means they are "Fully Met" and 1 means "Not Met."**

(N=304)

	Fully met	Mostly met	Partly met	Not met
Q10-1. Smaller neighborhood parks	15.4%	33.3%	23.6%	27.6%
Q10-2. Larger community parks	26.6%	48.3%	21.7%	3.5%
Q10-3. Natural parks & trails	18.3%	35.5%	33.7%	12.4%
Q10-4. Soccer, lacrosse, cricket, & football size fields	42.9%	32.7%	20.4%	4.1%
Q10-5. Football/track stadium	23.3%	26.7%	30.0%	20.0%
Q10-6. Baseball & softball fields	32.1%	39.6%	22.6%	5.7%
Q10-7. Basketball courts	17.6%	27.5%	37.3%	17.6%
Q10-8. Tennis courts	26.9%	36.5%	25.0%	11.5%
Q10-9. Pickleball courts	4.3%	21.7%	39.1%	34.8%
Q10-10. Dog parks (unleash)	12.9%	19.4%	34.4%	33.3%
Q10-11. Community gardens	15.3%	25.5%	23.5%	35.7%
Q10-12. Bocce/Petanque courts	8.3%	33.3%	16.7%	41.7%
Q10-13. Playgrounds (inclusive)	16.8%	48.6%	28.0%	6.5%
Q10-14. Picnic areas/shelters	14.4%	41.1%	33.6%	11.0%
Q10-15. Splash pad(s)	7.2%	6.0%	8.4%	78.3%
Q10-16. Walking paths/sidewalks	25.3%	33.3%	28.5%	12.9%
Q10-17. Running tracks	13.2%	24.5%	30.2%	32.1%
Q10-18. Indoor gymnasium (basketball, volleyball)	11.5%	23.1%	32.7%	32.7%
Q10-19. Indoor play space (gymnastics, dance, playroom)	15.3%	15.3%	11.9%	57.6%
Q10-20. Community centers/recreation centers	13.7%	27.4%	35.6%	23.3%
Q10-21. Senior center	11.1%	19.4%	25.0%	44.4%

**Q10. If "Yes," please rate how well your need for facilities/amenities of this type are being met using a scale of 4 to 1, where 4 means they are "Fully Met" and 1 means "Not Met."**

	Fully met	Mostly met	Partly met	Not met
Q10-22. Restrooms	13.3%	27.2%	39.2%	20.3%
Q10-23. Skate parks	22.4%	24.5%	38.8%	14.3%
Q10-24. Special event spaces/performance spaces/ stage/amphitheater	7.5%	15.0%	32.7%	44.9%
Q10-25. Outdoor fitness equipment	19.4%	23.9%	43.3%	13.4%
Q10-26. Indoor fitness equipment	15.9%	25.4%	36.5%	22.2%
Q10-27. Outdoor public art	11.1%	34.3%	31.3%	23.2%
Q10-28. Indoor rental space	18.8%	22.9%	27.1%	31.3%
Q10-29. Outside rental space/pavilions	16.9%	39.4%	29.6%	14.1%
Q10-30. Facilities/spaces equipped for special populations	28.1%	25.0%	25.0%	21.9%
Q10-31. Swimming pool & pool amenities	17.6%	28.6%	24.2%	29.7%
Q10-32. Other	16.7%	8.3%	16.7%	58.3%

**Q10-32. Other**

Q10-32. Other	Number	Percent
Better horticultural practices in parks	1	6.3 %
Build facilities in Lake Ashton	1	6.3 %
Free community meeting rooms	1	6.3 %
Handball courts	1	6.3 %
KAYAK LAUNCH-BOAT AND PADDLEBOARD OR LAUNCH	1	6.3 %
Lake side cafe and coffee shop with patio view	1	6.3 %
Lake swimming	1	6.3 %
Model railroad location	1	6.3 %
NO OUTDOOR SWIMMING LIKE LAKE EVA AQUATICS	1	6.3 %
Park for radio Amateurs	1	6.3 %
Public pool	1	6.3 %
SPECIAL NEEDS FOR AUTISM	1	6.3 %
Shuffle board	2	12.5 %
Swimming locations	1	6.3 %
WATER FOUNTAINS	1	6.3 %
Total	16	100.0 %

**Q11. Which FOUR facilities/amenities listed in Question 10 are MOST IMPORTANT to your household?**

<u>Q11. Top choice</u>	<u>Number</u>	<u>Percent</u>
Smaller neighborhood parks	27	6.7 %
Larger community parks	36	9.0 %
Natural parks & trails	32	8.0 %
Soccer, lacrosse, cricket, & football size fields	6	1.5 %
Football/track stadium	2	0.5 %
Baseball & softball fields	5	1.2 %
Basketball courts	4	1.0 %
Tennis courts	2	0.5 %
Pickleball courts	2	0.5 %
Dog parks (unleash)	15	3.7 %
Community gardens	8	2.0 %
Playgrounds (inclusive)	10	2.5 %
Picnic areas/shelters	1	0.2 %
Splash pad(s)	14	3.5 %
Walking paths/sidewalks	41	10.2 %
Indoor gymnasium (basketball, volleyball)	6	1.5 %
Indoor play space (gymnastics, dance, playroom)	5	1.2 %
Community centers/recreation centers	4	1.0 %
Senior center	9	2.2 %
Restrooms	13	3.2 %
Special event spaces/performance spaces/stage/amphitheater	11	2.7 %
Outdoor fitness equipment	2	0.5 %
Indoor fitness equipment	1	0.2 %
Outdoor public art	1	0.2 %
Indoor rental space	2	0.5 %
Facilities/spaces equipped for special populations	1	0.2 %
Swimming pool & pool amenities	15	3.7 %
Other	4	1.0 %
<u>None chosen</u>	<u>123</u>	<u>30.6 %</u>
Total	402	100.0 %

**Q11. Which FOUR facilities/amenities listed in Question 10 are MOST IMPORTANT to your household?**

<u>Q11. 2nd choice</u>	<u>Number</u>	<u>Percent</u>
Smaller neighborhood parks	10	2.5 %
Larger community parks	13	3.2 %
Natural parks & trails	38	9.5 %
Soccer, lacrosse, cricket, & football size fields	6	1.5 %
Football/track stadium	1	0.2 %
Baseball & softball fields	4	1.0 %
Basketball courts	5	1.2 %
Tennis courts	2	0.5 %
Pickleball courts	2	0.5 %
Dog parks (unleash)	11	2.7 %
Community gardens	10	2.5 %
Playgrounds (inclusive)	15	3.7 %
Picnic areas/shelters	16	4.0 %
Splash pad(s)	12	3.0 %
Walking paths/sidewalks	39	9.7 %
Running tracks	4	1.0 %
Indoor gymnasium (basketball, volleyball)	1	0.2 %
Indoor play space (gymnastics, dance, playroom)	3	0.7 %
Community centers/recreation centers	9	2.2 %
Senior center	9	2.2 %
Restrooms	17	4.2 %
Special event spaces/performance spaces/stage/amphitheater	7	1.7 %
Outdoor fitness equipment	3	0.7 %
Indoor fitness equipment	4	1.0 %
Outdoor public art	2	0.5 %
Indoor rental space	2	0.5 %
Outside rental space/pavilions	1	0.2 %
Facilities/spaces equipped for special populations	1	0.2 %
Swimming pool & pool amenities	14	3.5 %
Other	3	0.7 %
<b>None chosen</b>	<b>138</b>	<b>34.3 %</b>
<b>Total</b>	<b>402</b>	<b>100.0 %</b>

**Q11. Which FOUR facilities/amenities listed in Question 10 are MOST IMPORTANT to your household?**

<u>Q11. 3rd choice</u>	<u>Number</u>	<u>Percent</u>
Smaller neighborhood parks	19	4.7 %
Larger community parks	9	2.2 %
Natural parks & trails	21	5.2 %
Soccer, lacrosse, cricket, & football size fields	1	0.2 %
Baseball & softball fields	4	1.0 %
Basketball courts	3	0.7 %
Tennis courts	2	0.5 %
Pickleball courts	2	0.5 %
Dog parks (unleash)	14	3.5 %
Community gardens	14	3.5 %
Bocce/Petanque courts	1	0.2 %
Playgrounds (inclusive)	11	2.7 %
Picnic areas/shelters	13	3.2 %
Splash pad(s)	11	2.7 %
Walking paths/sidewalks	29	7.2 %
Indoor gymnasium (basketball, volleyball)	3	0.7 %
Indoor play space (gymnastics, dance, playroom)	5	1.2 %
Community centers/recreation centers	4	1.0 %
Senior center	12	3.0 %
Restrooms	16	4.0 %
Skate parks	2	0.5 %
Special event spaces/performance spaces/stage/amphitheater	18	4.5 %
Outdoor fitness equipment	1	0.2 %
Indoor fitness equipment	7	1.7 %
Outdoor public art	12	3.0 %
Indoor rental space	3	0.7 %
Outside rental space/pavilions	3	0.7 %
Facilities/spaces equipped for special populations	1	0.2 %
Swimming pool & pool amenities	8	2.0 %
Other	2	0.5 %
<b>None chosen</b>	<b>151</b>	<b>37.6 %</b>
<b>Total</b>	<b>402</b>	<b>100.0 %</b>

**Q11. Which FOUR facilities/amenities listed in Question 10 are MOST IMPORTANT to your household?**

<u>Q11. 4th choice</u>	<u>Number</u>	<u>Percent</u>
Smaller neighborhood parks	8	2.0 %
Larger community parks	12	3.0 %
Natural parks & trails	24	6.0 %
Soccer, lacrosse, cricket, & football size fields	5	1.2 %
Baseball & softball fields	2	0.5 %
Basketball courts	2	0.5 %
Tennis courts	3	0.7 %
Pickleball courts	2	0.5 %
Dog parks (unleash)	7	1.7 %
Community gardens	11	2.7 %
Bocce/Petanque courts	1	0.2 %
Playgrounds (inclusive)	8	2.0 %
Picnic areas/shelters	10	2.5 %
Splash pad(s)	12	3.0 %
Walking paths/sidewalks	14	3.5 %
Running tracks	1	0.2 %
Indoor gymnasium (basketball, volleyball)	3	0.7 %
Indoor play space (gymnastics, dance, playroom)	3	0.7 %
Community centers/recreation centers	3	0.7 %
Senior center	13	3.2 %
Restrooms	18	4.5 %
Skate parks	3	0.7 %
Special event spaces/performance spaces/stage/amphitheater	8	2.0 %
Outdoor fitness equipment	5	1.2 %
Indoor fitness equipment	4	1.0 %
Outdoor public art	10	2.5 %
Indoor rental space	4	1.0 %
Outside rental space/pavilions	4	1.0 %
Facilities/spaces equipped for special populations	5	1.2 %
Swimming pool & pool amenities	15	3.7 %
Other	3	0.7 %
None chosen	179	44.5 %
Total	402	100.0 %

**SUM OF TOP 4 CHOICES****Q11. Which FOUR facilities/amenities listed in Question 10 are MOST IMPORTANT to your household? (top 4)**

Q11. Sum of Top 4 Choices	Number	Percent
Smaller neighborhood parks	64	15.9 %
Larger community parks	70	17.4 %
Natural parks & trails	115	28.6 %
Soccer, lacrosse, cricket, & football size fields	18	4.5 %
Football/track stadium	3	0.7 %
Baseball & softball fields	15	3.7 %
Basketball courts	14	3.5 %
Tennis courts	9	2.2 %
Pickleball courts	8	2.0 %
Dog parks (unleash)	47	11.7 %
Community gardens	43	10.7 %
Bocce/Petanque courts	2	0.5 %
Playgrounds (inclusive)	44	10.9 %
Picnic areas/shelters	40	10.0 %
Splash pad(s)	49	12.2 %
Walking paths/sidewalks	123	30.6 %
Running tracks	5	1.2 %
Indoor gymnasium (basketball, volleyball)	13	3.2 %
Indoor play space (gymnastics, dance, playroom)	16	4.0 %
Community centers/recreation centers	20	5.0 %
Senior center	43	10.7 %
Restrooms	64	15.9 %
Skate parks	5	1.2 %
Special event spaces/performance spaces/stage/amphitheater	44	10.9 %
Outdoor fitness equipment	11	2.7 %
Indoor fitness equipment	16	4.0 %
Outdoor public art	25	6.2 %
Indoor rental space	11	2.7 %
Outside rental space/pavilions	8	2.0 %
Facilities/spaces equipped for special populations	8	2.0 %
Swimming pool & pool amenities	52	12.9 %
Other	12	3.0 %
None chosen	123	30.6 %
Total	1140	

**Q12. Please indicate if you or members of your household have a need for each of the activities listed below.**

(N=402)

	Yes	No
Q12-1. Preschool activities	11.9%	88.1%
Q12-2. Before & after school care	10.4%	89.6%
Q12-3. Youth camp	13.2%	86.8%
Q12-4. Youth sports	18.2%	81.8%
Q12-5. Youth performing arts & visual arts (dance, music, drama, art)	16.7%	83.3%
Q12-6. Adult performing arts & visual arts (dance, music, drama, art)	21.9%	78.1%
Q12-7. Youth (K-5th grade) activities	15.9%	84.1%
Q12-8. Teen (6th-12th grade) activities	14.2%	85.8%
Q12-9. Nature & environmental programs	31.6%	68.4%
Q12-10. Socializing	26.6%	73.4%
Q12-11. eSports (video games)	6.2%	93.8%
Q12-12. Fitness & wellness programs	34.3%	65.7%
Q12-13. Mental health & wellness	23.6%	76.4%
Q12-14. Senior adult activities	30.3%	69.7%
Q12-15. Adult organized sports	19.9%	80.1%
Q12-16. Programs for special populations/disabled	11.9%	88.1%
Q12-17. Special events	35.3%	64.7%
Q12-18. Volunteer opportunities	23.1%	76.9%
Q12-19. Outdoor/adventure recreation	29.4%	70.6%
Q12-20. Aerobics/Yoga/Pilates/Zumba	23.1%	76.9%
Q12-21. Computer & technology education	22.1%	77.9%

**Q12. Please indicate if you or members of your household have a need for each of the activities listed below.**

	Yes	No
Q12-22. Youth mentoring programs	12.7%	87.3%
Q12-23. Swimming instruction programs	18.4%	81.6%
Q12-24. Tennis lessons	12.9%	87.1%
Q12-25. Golf lessons	12.4%	87.6%
Q12-26. Volleyball programs	10.2%	89.8%
Q12-27. Gymnastics & tumbling programs	10.7%	89.3%
Q12-28. Martial arts programs	10.7%	89.3%
Q12-29. Youth supplemental education programs	8.7%	91.3%
Q12-30. Other	3.5%	96.5%

**Q12. If "Yes," please rate how well your need for activities of this type are being met using a scale of 4 to 1, where 4 means they are "Fully Met" and 1 means "Not Met."**

(N=290)

	Fully met	Mostly met	Partly met	Not met
Q12-1. Preschool activities	7.9%	10.5%	47.4%	34.2%
Q12-2. Before & after school care	22.9%	25.7%	37.1%	14.3%
Q12-3. Youth camp	12.5%	22.9%	31.3%	33.3%
Q12-4. Youth sports	18.8%	46.9%	18.8%	15.6%
Q12-5. Youth performing arts & visual arts (dance, music, drama, art)	9.8%	13.1%	41.0%	36.1%
Q12-6. Adult performing arts & visual arts (dance, music, drama, art)	9.5%	17.6%	44.6%	28.4%
Q12-7. Youth (K-5th grade) activities	3.4%	25.9%	41.4%	29.3%
Q12-8. Teen (6th-12th grade) activities	10.0%	18.0%	38.0%	34.0%
Q12-9. Nature & environmental programs	4.5%	19.1%	37.3%	39.1%
Q12-10. Socializing	9.6%	28.9%	26.5%	34.9%
Q12-11. eSports (video games)	5.3%	15.8%	31.6%	47.4%
Q12-12. Fitness & wellness programs	7.4%	24.0%	34.7%	33.9%
Q12-13. Mental health & wellness	6.5%	13.0%	26.0%	54.5%
Q12-14. Senior adult activities	11.8%	17.2%	20.4%	50.5%
Q12-15. Adult organized sports	6.2%	4.6%	32.3%	56.9%
Q12-16. Programs for special populations/disabled	11.8%	17.6%	11.8%	58.8%
Q12-17. Special events	10.0%	36.4%	38.2%	15.5%
Q12-18. Volunteer opportunities	17.1%	18.4%	27.6%	36.8%
Q12-19. Outdoor/adventure recreation	5.7%	21.0%	36.2%	37.1%
Q12-20. Aerobics/Yoga/Pilates/Zumba	11.3%	12.5%	27.5%	48.8%

**Q12. If "Yes," please rate how well your need for activities of this type are being met using a scale of 4 to 1, where 4 means they are "Fully Met" and 1 means "Not Met."**

	Fully met	Mostly met	Partly met	Not met
Q12-21. Computer & technology education	10.8%	6.2%	24.6%	58.5%
Q12-22. Youth mentoring programs	8.9%	6.7%	28.9%	55.6%
Q12-23. Swimming instruction programs	9.2%	27.7%	23.1%	40.0%
Q12-24. Tennis lessons	14.0%	9.3%	27.9%	48.8%
Q12-25. Golf lessons	10.5%	7.9%	18.4%	63.2%
Q12-26. Volleyball programs	8.8%	14.7%	20.6%	55.9%
Q12-27. Gymnastics & tumbling programs	17.9%	7.7%	17.9%	56.4%
Q12-28. Martial arts programs	8.6%	11.4%	28.6%	51.4%
Q12-29. Youth supplemental education programs	10.0%	16.7%	40.0%	33.3%
Q12-30. Other	0.0%	0.0%	25.0%	75.0%

**Q12-30. Other**

Q12-30. Other	Number	Percent
Amateur radio	1	7.1 %
BOCCE COURTS	1	7.1 %
CCW classes	1	7.1 %
DOG PARKS	1	7.1 %
Firing range pistol or rifle	1	7.1 %
Free programs	1	7.1 %
Golf crouquet	1	7.1 %
Golf driving range, batting cages, mini golf	1	7.1 %
Gun range	1	7.1 %
More trips	1	7.1 %
PROGRAMS FOR AUTISM AND ADHD	1	7.1 %
Pool	1	7.1 %
Repair all streets	1	7.1 %
Shuffle board	1	7.1 %
Total	14	100.0 %

**Q13. Which FOUR activities listed above in Question 12 are MOST IMPORTANT to your household?**

<u>Q13. Top choice</u>	<u>Number</u>	<u>Percent</u>
Preschool activities	12	3.0 %
Before & after school care	7	1.7 %
Youth camp	4	1.0 %
Youth sports	15	3.7 %
Youth performing arts & visual arts (dance, music, drama, art)	2	0.5 %
Adult performing arts & visual arts (dance, music, drama, art)	16	4.0 %
Youth (K-5th grade) activities	9	2.2 %
Teen (6th-12th grade) activities	15	3.7 %
Nature & environmental programs	28	7.0 %
Socializing	21	5.2 %
eSports (video games)	1	0.2 %
Fitness & wellness programs	22	5.5 %
Mental health & wellness	6	1.5 %
Senior adult activities	27	6.7 %
Adult organized sports	7	1.7 %
Programs for special populations/disabled	4	1.0 %
Special events	18	4.5 %
Volunteer opportunities	8	2.0 %
Outdoor/adventure recreation	14	3.5 %
Aerobics/Yoga/Pilates/Zumba	6	1.5 %
Computer & technology education	9	2.2 %
Youth mentoring programs	1	0.2 %
Swimming instruction programs	4	1.0 %
Tennis lessons	4	1.0 %
Golf lessons	3	0.7 %
Gymnastics & tumbling programs	3	0.7 %
Youth supplemental education programs	3	0.7 %
Other	7	1.7 %
None chosen	126	31.3 %
<b>Total</b>	<b>402</b>	<b>100.0 %</b>

**Q13. Which FOUR activities listed above in Question 12 are MOST IMPORTANT to your household?**

<u>Q13. 2nd choice</u>	<u>Number</u>	<u>Percent</u>
Preschool activities	4	1.0 %
Before & after school care	5	1.2 %
Youth camp	5	1.2 %
Youth sports	5	1.2 %
Youth performing arts & visual arts (dance, music, drama, art)	5	1.2 %
Adult performing arts & visual arts (dance, music, drama, art)	10	2.5 %
Youth (K-5th grade) activities	8	2.0 %
Teen (6th-12th grade) activities	11	2.7 %
Nature & environmental programs	22	5.5 %
Socializing	13	3.2 %
eSports (video games)	3	0.7 %
Fitness & wellness programs	14	3.5 %
Mental health & wellness	21	5.2 %
Senior adult activities	21	5.2 %
Adult organized sports	6	1.5 %
Programs for special populations/disabled	4	1.0 %
Special events	22	5.5 %
Volunteer opportunities	6	1.5 %
Outdoor/adventure recreation	16	4.0 %
Aerobics/Yoga/Pilates/Zumba	11	2.7 %
Computer & technology education	13	3.2 %
Youth mentoring programs	3	0.7 %
Swimming instruction programs	6	1.5 %
Tennis lessons	2	0.5 %
Golf lessons	5	1.2 %
Volleyball programs	2	0.5 %
Martial arts programs	5	1.2 %
Youth supplemental education programs	1	0.2 %
None chosen	153	38.1 %
<b>Total</b>	<b>402</b>	<b>100.0 %</b>

**Q13. Which FOUR activities listed above in Question 12 are MOST IMPORTANT to your household?**

<u>Q13. 3rd choice</u>	<u>Number</u>	<u>Percent</u>
Preschool activities	8	2.0 %
Before & after school care	8	2.0 %
Youth camp	6	1.5 %
Youth sports	4	1.0 %
Youth performing arts & visual arts (dance, music, drama, art)	4	1.0 %
Adult performing arts & visual arts (dance, music, drama, art)	5	1.2 %
Youth (K-5th grade) activities	8	2.0 %
Teen (6th-12th grade) activities	8	2.0 %
Nature & environmental programs	18	4.5 %
Socializing	10	2.5 %
Fitness & wellness programs	16	4.0 %
Mental health & wellness	7	1.7 %
Senior adult activities	12	3.0 %
Adult organized sports	8	2.0 %
Programs for special populations/disabled	7	1.7 %
Special events	20	5.0 %
Volunteer opportunities	13	3.2 %
Outdoor/adventure recreation	15	3.7 %
Aerobics/Yoga/Pilates/Zumba	13	3.2 %
Computer & technology education	8	2.0 %
Youth mentoring programs	4	1.0 %
Swimming instruction programs	9	2.2 %
Tennis lessons	4	1.0 %
Golf lessons	4	1.0 %
Volleyball programs	1	0.2 %
Gymnastics & tumbling programs	2	0.5 %
Martial arts programs	2	0.5 %
Youth supplemental education programs	3	0.7 %
Other	2	0.5 %
None chosen	173	43.0 %
<b>Total</b>	<b>402</b>	<b>100.0 %</b>

**Q13. Which FOUR activities listed above in Question 12 are MOST IMPORTANT to your household?**

<u>Q13. 4th choice</u>	<u>Number</u>	<u>Percent</u>
Preschool activities	3	0.7 %
Before & after school care	2	0.5 %
Youth camp	5	1.2 %
Youth sports	8	2.0 %
Youth performing arts & visual arts (dance, music, drama, art)	3	0.7 %
Adult performing arts & visual arts (dance, music, drama, art)	9	2.2 %
Youth (K-5th grade) activities	4	1.0 %
Teen (6th-12th grade) activities	2	0.5 %
Nature & environmental programs	12	3.0 %
Socializing	8	2.0 %
eSports (video games)	2	0.5 %
Fitness & wellness programs	10	2.5 %
Mental health & wellness	13	3.2 %
Senior adult activities	5	1.2 %
Adult organized sports	7	1.7 %
Programs for special populations/disabled	1	0.2 %
Special events	12	3.0 %
Volunteer opportunities	8	2.0 %
Outdoor/adventure recreation	20	5.0 %
Aerobics/Yoga/Pilates/Zumba	15	3.7 %
Computer & technology education	14	3.5 %
Youth mentoring programs	6	1.5 %
Swimming instruction programs	7	1.7 %
Tennis lessons	5	1.2 %
Golf lessons	6	1.5 %
Volleyball programs	1	0.2 %
Gymnastics & tumbling programs	3	0.7 %
Martial arts programs	5	1.2 %
Youth supplemental education programs	2	0.5 %
Other	1	0.2 %
<b>None chosen</b>	<b>203</b>	<b>50.5 %</b>
<b>Total</b>	<b>402</b>	<b>100.0 %</b>

**SUM OF TOP 4 CHOICES****Q13. Which FOUR activities listed above in Question 12 are MOST IMPORTANT to your household? (top 4)**

Q13. Sum of Top 4 Choices	Number	Percent
Preschool activities	27	6.7 %
Before & after school care	22	5.5 %
Youth camp	20	5.0 %
Youth sports	32	8.0 %
Youth performing arts & visual arts (dance, music, drama, art)	14	3.5 %
Adult performing arts & visual arts (dance, music, drama, art)	40	10.0 %
Youth (K-5th grade) activities	29	7.2 %
Teen (6th-12th grade) activities	36	9.0 %
Nature & environmental programs	80	19.9 %
Socializing	52	12.9 %
eSports (video games)	6	1.5 %
Fitness & wellness programs	62	15.4 %
Mental health & wellness	47	11.7 %
Senior adult activities	65	16.2 %
Adult organized sports	28	7.0 %
Programs for special populations/disabled	16	4.0 %
Special events	72	17.9 %
Volunteer opportunities	35	8.7 %
Outdoor/adventure recreation	65	16.2 %
Aerobics/Yoga/Pilates/Zumba	45	11.2 %
Computer & technology education	44	10.9 %
Youth mentoring programs	14	3.5 %
Swimming instruction programs	26	6.5 %
Tennis lessons	15	3.7 %
Golf lessons	18	4.5 %
Volleyball programs	4	1.0 %
Gymnastics & tumbling programs	8	2.0 %
Martial arts programs	12	3.0 %
Youth supplemental education programs	9	2.2 %
Other	10	2.5 %
None chosen	126	31.3 %
Total	1079	

**Q14. Which FOUR of the activities listed above in Question 12 do you currently participate in MOST OFTEN?**

<u>Q14. Top choice</u>	<u>Number</u>	<u>Percent</u>
Preschool activities	11	2.7 %
Before & after school care	2	0.5 %
Youth sports	19	4.7 %
Youth performing arts & visual arts (dance, music, drama, art)	3	0.7 %
Adult performing arts & visual arts (dance, music, drama, art)	8	2.0 %
Youth (K-5th grade) activities	4	1.0 %
Teen (6th-12th grade) activities	4	1.0 %
Nature & environmental programs	14	3.5 %
Socializing	6	1.5 %
eSports (video games)	1	0.2 %
Fitness & wellness programs	16	4.0 %
Mental health & wellness	1	0.2 %
Senior adult activities	7	1.7 %
Adult organized sports	2	0.5 %
Programs for special populations/disabled	1	0.2 %
Special events	23	5.7 %
Volunteer opportunities	10	2.5 %
Outdoor/adventure recreation	12	3.0 %
Aerobics/Yoga/Pilates/Zumba	2	0.5 %
Computer & technology education	3	0.7 %
Youth mentoring programs	1	0.2 %
Swimming instruction programs	2	0.5 %
Tennis lessons	3	0.7 %
Golf lessons	2	0.5 %
Volleyball programs	1	0.2 %
Youth supplemental education programs	1	0.2 %
Other	9	2.2 %
None chosen	234	58.2 %
Total	402	100.0 %

**Q14. Which FOUR of the activities listed above in Question 12 do you currently participate in MOST OFTEN?**

<u>Q14. 2nd choice</u>	<u>Number</u>	<u>Percent</u>
Preschool activities	4	1.0 %
Before & after school care	6	1.5 %
Youth camp	2	0.5 %
Youth sports	4	1.0 %
Youth performing arts & visual arts (dance, music, drama, art)	3	0.7 %
Adult performing arts & visual arts (dance, music, drama, art)	12	3.0 %
Youth (K-5th grade) activities	4	1.0 %
Teen (6th-12th grade) activities	3	0.7 %
Nature & environmental programs	12	3.0 %
Socializing	10	2.5 %
eSports (video games)	2	0.5 %
Fitness & wellness programs	8	2.0 %
Mental health & wellness	8	2.0 %
Senior adult activities	4	1.0 %
Adult organized sports	2	0.5 %
Special events	18	4.5 %
Volunteer opportunities	4	1.0 %
Outdoor/adventure recreation	14	3.5 %
Aerobics/Yoga/Pilates/Zumba	4	1.0 %
Computer & technology education	2	0.5 %
Youth mentoring programs	2	0.5 %
Swimming instruction programs	1	0.2 %
Tennis lessons	1	0.2 %
Golf lessons	2	0.5 %
Volleyball programs	1	0.2 %
Gymnastics & tumbling programs	1	0.2 %
Youth supplemental education programs	1	0.2 %
None chosen	267	66.4 %
Total	402	100.0 %

**Q14. Which FOUR of the activities listed above in Question 12 do you currently participate in MOST OFTEN?**

Q14. 3rd choice	Number	Percent
Preschool activities	4	1.0 %
Before & after school care	4	1.0 %
Youth sports	2	0.5 %
Youth performing arts & visual arts (dance, music, drama, art)	1	0.2 %
Adult performing arts & visual arts (dance, music, drama, art)	3	0.7 %
Youth (K-5th grade) activities	4	1.0 %
Teen (6th-12th grade) activities	3	0.7 %
Nature & environmental programs	13	3.2 %
Socializing	7	1.7 %
eSports (video games)	1	0.2 %
Fitness & wellness programs	5	1.2 %
Mental health & wellness	2	0.5 %
Senior adult activities	7	1.7 %
Adult organized sports	2	0.5 %
Programs for special populations/disabled	2	0.5 %
Special events	18	4.5 %
Volunteer opportunities	1	0.2 %
Outdoor/adventure recreation	10	2.5 %
Aerobics/Yoga/Pilates/Zumba	2	0.5 %
Computer & technology education	4	1.0 %
Youth mentoring programs	1	0.2 %
Swimming instruction programs	5	1.2 %
Tennis lessons	1	0.2 %
Volleyball programs	1	0.2 %
Martial arts programs	4	1.0 %
Youth supplemental education programs	1	0.2 %
Other	3	0.7 %
None chosen	291	72.4 %
Total	402	100.0 %

**Q14. Which FOUR of the activities listed above in Question 12 do you currently participate in MOST OFTEN?**

Q14. 4th choice	Number	Percent
Before & after school care	1	0.2 %
Youth camp	3	0.7 %
Youth sports	3	0.7 %
Youth performing arts & visual arts (dance, music, drama, art)	2	0.5 %
Adult performing arts & visual arts (dance, music, drama, art)	4	1.0 %
Youth (K-5th grade) activities	3	0.7 %
Nature & environmental programs	6	1.5 %
Socializing	6	1.5 %
Fitness & wellness programs	8	2.0 %
Mental health & wellness	3	0.7 %
Senior adult activities	2	0.5 %
Adult organized sports	2	0.5 %
Programs for special populations/disabled	2	0.5 %
Special events	8	2.0 %
Volunteer opportunities	5	1.2 %
Outdoor/adventure recreation	4	1.0 %
Aerobics/Yoga/Pilates/Zumba	4	1.0 %
Computer & technology education	4	1.0 %
Swimming instruction programs	3	0.7 %
Tennis lessons	1	0.2 %
Golf lessons	4	1.0 %
Volleyball programs	1	0.2 %
Gymnastics & tumbling programs	1	0.2 %
Youth supplemental education programs	2	0.5 %
Other	1	0.2 %
None chosen	319	79.4 %
Total	402	100.0 %

**SUM OF TOP 4 CHOICES****Q14. Which FOUR of the activities listed above in Question 12 do you currently participate in MOST OFTEN? (top 4)**

Q14. Sum of Top 4 Choices	Number	Percent
Preschool activities	19	4.7 %
Before & after school care	13	3.2 %
Youth camp	5	1.2 %
Youth sports	28	7.0 %
Youth performing arts & visual arts (dance, music, drama, art)	9	2.2 %
Adult performing arts & visual arts (dance, music, drama, art)	27	6.7 %
Youth (K-5th grade) activities	15	3.7 %
Teen (6th-12th grade) activities	10	2.5 %
Nature & environmental programs	45	11.2 %
Socializing	29	7.2 %
eSports (video games)	4	1.0 %
Fitness & wellness programs	37	9.2 %
Mental health & wellness	14	3.5 %
Senior adult activities	20	5.0 %
Adult organized sports	8	2.0 %
Programs for special populations/disabled	5	1.2 %
Special events	67	16.7 %
Volunteer opportunities	20	5.0 %
Outdoor/adventure recreation	40	10.0 %
Aerobics/Yoga/Pilates/Zumba	12	3.0 %
Computer & technology education	13	3.2 %
Youth mentoring programs	4	1.0 %
Swimming instruction programs	11	2.7 %
Tennis lessons	6	1.5 %
Golf lessons	8	2.0 %
Volleyball programs	4	1.0 %
Gymnastics & tumbling programs	2	0.5 %
Martial arts programs	4	1.0 %
Youth supplemental education programs	5	1.2 %
Other	13	3.2 %
<u>None chosen</u>	<u>234</u>	<u>58.2 %</u>
Total	731	

**Q15. Please CHECK ALL of the following organizations that you or members of your household use for recreation programs and facilities.**

Q15. Organizations your household uses for recreation programs & facilities	Number	Percent
City of Lake Wales	188	46.8 %
Neighboring cities	122	30.3 %
Polk County	100	24.9 %
Private clubs/fitness centers/YMCA	112	27.9 %
Local schools/colleges/universities	66	16.4 %
Churches or other religious organizations	148	36.8 %
Non-profit organizations	60	14.9 %
Other	26	6.5 %
None of these	89	22.1 %
Total	911	

**Q15-8. Other**

Q15-8. Other	Number	Percent
BOK Tower	4	15.4 %
Bok Tower, Lake Ashton	1	3.8 %
Club house	1	3.8 %
Community	1	3.8 %
Disney	1	3.8 %
Home machines	1	3.8 %
LAKE ASHTON HEALTH CENTER	1	3.8 %
LAKE WALES COUNTRY CLUB	1	3.8 %
LEELAND-STATE PARKS AND BEACHES	1	3.8 %
Lake Ashton	1	3.8 %
Lake Ashton Community facilities	1	3.8 %
Lake Ashton Golf Club	1	3.8 %
Lake Ashton activities	1	3.8 %
Lake Ashton in Lake Wales	1	3.8 %
Lake Wales Park	1	3.8 %
Lake Wales Ridge State Forest Nature Conservancy	1	3.8 %
Library	1	3.8 %
Our community's facilities	1	3.8 %
POLITICAL ORGANIZATIONS	1	3.8 %
RESIDENT OF LAKE ASHTON	1	3.8 %
State parks	2	7.7 %
Waters Edge of Lake Wales	1	3.8 %
Total	26	100.0 %

**Q16. Please CHECK ALL the ways you currently learn about City of Lake Wales recreation programs and activities.**

Q16. All the ways you currently learn about City recreation programs & activities	Number	Percent
Parks & Recreation Department brochures	66	16.4 %
City/Parks & Recreation Department website	42	10.4 %
Banners	51	12.7 %
Radio	27	6.7 %
Cable access television	15	3.7 %
Flyers at City facilities	50	12.4 %
Social media (Twitter, Facebook, etc.)	149	37.1 %
School flyers/newsletter	41	10.2 %
Email blasts	25	6.2 %
Conversations with Parks & Recreation Department staff	13	3.2 %
Newspaper advertisements/articles	65	16.2 %
City magazine	40	10.0 %
From friends & neighbors	182	45.3 %
City newsletter	66	16.4 %
Other	21	5.2 %
Total	853	

**Q16-15. Other**

Q16-15. Other	Number	Percent
CURBSIDE SIGNS	1	4.8 %
DAY OF EVENT	1	4.8 %
Direct mail	1	4.8 %
Drive by	2	9.5 %
EVENT SIGNS AT LAKE	1	4.8 %
Facebook Daily Ridge	1	4.8 %
HAVEN MAGAZINE	2	9.5 %
HAVEN MAGAZINE AND DIRECT MAILINGS	1	4.8 %
Internet searches	1	4.8 %
LW online news	1	4.8 %
Library	1	4.8 %
Little communication provided	1	4.8 %
Mailing from BOK	1	4.8 %
Online	1	4.8 %
ROAD SIGNS	1	4.8 %
SOCIAL MEDIA	1	4.8 %
Signs around lake	1	4.8 %
Word of mouth	1	4.8 %
Would like brochures sent out	1	4.8 %
Total	21	100.0 %

**Q17. The following are actions that the City of Lake Wales could take to improve the parks and recreation system. Please indicate whether you would be very supportive, somewhat supportive, or not supportive of each action.**

(N=402)

	Very supportive	Somewhat supportive	Not supportive	Not sure
Q17-1. Purchase land for new neighborhood parks	28.1%	20.1%	12.7%	39.1%
Q17-2. Purchase land for new sports fields & courts	15.4%	22.1%	20.6%	41.8%
Q17-3. Purchase land for new recreation/community facilities	21.4%	23.9%	16.9%	37.8%
Q17-4. Reconfigure/improve existing parks	47.0%	16.7%	5.0%	31.3%
Q17-5. Increase maintenance of existing parks, recreation facilities & fields	45.5%	17.4%	4.7%	32.3%
Q17-6. Increase maintenance of existing trails & waterways	43.3%	17.9%	5.0%	33.8%
Q17-7. Add new neighborhood parks	24.1%	23.1%	12.4%	40.3%
Q17-8. Add new trails & connect existing trails	37.1%	19.2%	8.2%	35.6%
Q17-9. Add recreation center(s) (fitness equipment, gym, etc.)	20.9%	20.9%	18.9%	39.3%
Q17-10. Add community center(s) (special events/ meeting space, etc.)	20.4%	22.1%	17.2%	40.3%
Q17-11. Add additional restrooms	33.6%	22.4%	8.2%	35.8%
Q17-12. Add new dog park(s)	21.9%	19.9%	19.4%	38.8%
Q17-13. Add new splash pad	28.1%	13.2%	18.4%	40.3%
Q17-14. Other	88.2%	5.9%	0.0%	5.9%

**WITHOUT NOT SURE**

**Q17. The following are actions that the City of Lake Wales could take to improve the parks and recreation system. Please indicate whether you would be very supportive, somewhat supportive, or not supportive of each action. (without "not sure")**

(N=402)

	Very supportive	Somewhat supportive	Not supportive
Q17-1. Purchase land for new neighborhood parks	46.1%	33.1%	20.8%
Q17-2. Purchase land for new sports fields & courts	26.5%	38.0%	35.5%
Q17-3. Purchase land for new recreation/community facilities	34.4%	38.4%	27.2%
Q17-4. Reconfigure/improve existing parks	68.5%	24.3%	7.2%
Q17-5. Increase maintenance of existing parks, recreation facilities & fields	67.3%	25.7%	7.0%
Q17-6. Increase maintenance of existing trails & waterways	65.4%	27.1%	7.5%
Q17-7. Add new neighborhood parks	40.4%	38.8%	20.8%
Q17-8. Add new trails & connect existing trails	57.5%	29.7%	12.7%
Q17-9. Add recreation center(s) (fitness equipment, gym, etc.)	34.4%	34.4%	31.1%
Q17-10. Add community center(s) (special events/ meeting space, etc.)	34.2%	37.1%	28.8%
Q17-11. Add additional restrooms	52.3%	34.9%	12.8%
Q17-12. Add new dog park(s)	35.8%	32.5%	31.7%
Q17-13. Add new splash pad	47.1%	22.1%	30.8%
Q17-14. Other	93.8%	6.3%	0.0%

**Q17-14. Other**

<u>Q17-14. Other</u>	<u>Number</u>	<u>Percent</u>
Add a swimming pool in the NW section	1	5.9 %
Be sure to enhance things for the poor	1	5.9 %
Build facilities in Lake Ashton	1	5.9 %
CITYWIDE BEAUTIFICATION ART AND LANDSCAPING	1	5.9 %
CLAY TENNIS COURTS AND CITY PRO	1	5.9 %
Enforce cleanup after dogs at Lake Wales Park	1	5.9 %
Firing range and pistol	1	5.9 %
Lakeside café	1	5.9 %
Lights on bike trails	1	5.9 %
MORE-FIX WATER FOUNTAINS-WATER BOTTLE FILL STATIONS	1	5.9 %
PICKLEBALL COURTS	1	5.9 %
PURCHASE LAND AND HOUSING FOR HOMELESS	1	5.9 %
Pool	1	5.9 %
Programs not listed	1	5.9 %
Public art	1	5.9 %
Sidewalks	1	5.9 %
Track/running field	1	5.9 %
Total	17	100.0 %

**Q18. Which FOUR actions listed above in Question 17 would you be most willing to fund with your tax dollars?**

<u>Q18. Top choice</u>	<u>Number</u>	<u>Percent</u>
Purchase land for new neighborhood parks	30	7.5 %
Purchase land for new sports fields & courts	9	2.2 %
Purchase land for new recreation/community facilities	13	3.2 %
Reconfigure/improve existing parks	54	13.4 %
Increase maintenance of existing parks, recreation facilities & fields	27	6.7 %
Increase maintenance of existing trails & waterways	21	5.2 %
Add new neighborhood parks	6	1.5 %
Add new trails & connect existing trails	24	6.0 %
Add recreation center(s) (fitness equipment, gym, etc.)	13	3.2 %
Add community center(s) (special events/meeting space, etc.)	2	0.5 %
Add additional restrooms	14	3.5 %
Add new dog park(s)	18	4.5 %
Add new splash pad	24	6.0 %
Other	14	3.5 %
None chosen	133	33.1 %
Total	402	100.0 %

**Q18. Which FOUR actions listed above in Question 17 would you be most willing to fund with your tax dollars?**

<u>Q18. 2nd choice</u>	<u>Number</u>	<u>Percent</u>
Purchase land for new neighborhood parks	12	3.0 %
Purchase land for new sports fields & courts	11	2.7 %
Purchase land for new recreation/community facilities	11	2.7 %
Reconfigure/improve existing parks	36	9.0 %
Increase maintenance of existing parks, recreation facilities & fields	50	12.4 %
Increase maintenance of existing trails & waterways	32	8.0 %
Add new neighborhood parks	16	4.0 %
Add new trails & connect existing trails	18	4.5 %
Add recreation center(s) (fitness equipment, gym, etc.)	6	1.5 %
Add community center(s) (special events/meeting space, etc.)	7	1.7 %
Add additional restrooms	17	4.2 %
Add new dog park(s)	13	3.2 %
Add new splash pad	17	4.2 %
Other	4	1.0 %
None chosen	152	37.8 %
Total	402	100.0 %

**Q18. Which FOUR actions listed above in Question 17 would you be most willing to fund with your tax dollars?**

<u>Q18. 3rd choice</u>	<u>Number</u>	<u>Percent</u>
Purchase land for new neighborhood parks	14	3.5 %
Purchase land for new sports fields & courts	4	1.0 %
Purchase land for new recreation/community facilities	11	2.7 %
Reconfigure/improve existing parks	36	9.0 %
Increase maintenance of existing parks, recreation facilities & fields	23	5.7 %
Increase maintenance of existing trails & waterways	36	9.0 %
Add new neighborhood parks	15	3.7 %
Add new trails & connect existing trails	27	6.7 %
Add recreation center(s) (fitness equipment, gym, etc.)	14	3.5 %
Add community center(s) (special events/meeting space, etc.)	8	2.0 %
Add additional restrooms	29	7.2 %
Add new dog park(s)	5	1.2 %
Add new splash pad	12	3.0 %
None chosen	168	41.8 %
Total	402	100.0 %

**Q18. Which FOUR actions listed above in Question 17 would you be most willing to fund with your tax dollars?**

<u>Q18. 4th choice</u>	<u>Number</u>	<u>Percent</u>
Purchase land for new neighborhood parks	13	3.2 %
Purchase land for new sports fields & courts	2	0.5 %
Purchase land for new recreation/community facilities	8	2.0 %
Reconfigure/improve existing parks	22	5.5 %
Increase maintenance of existing parks, recreation facilities & fields	24	6.0 %
Increase maintenance of existing trails & waterways	21	5.2 %
Add new neighborhood parks	14	3.5 %
Add new trails & connect existing trails	25	6.2 %
Add recreation center(s) (fitness equipment, gym, etc.)	7	1.7 %
Add community center(s) (special events/meeting space, etc.)	11	2.7 %
Add additional restrooms	22	5.5 %
Add new dog park(s)	10	2.5 %
Add new splash pad	25	6.2 %
Other	2	0.5 %
None chosen	196	48.8 %
Total	402	100.0 %

**SUM OF TOP 4 CHOICES****Q18. Which FOUR actions listed above in Question 17 would you be most willing to fund with your tax dollars? (top 4)**

<u>Q18. Sum of Top 4 Choices</u>	<u>Number</u>	<u>Percent</u>
Purchase land for new neighborhood parks	69	17.2 %
Purchase land for new sports fields & courts	26	6.5 %
Purchase land for new recreation/community facilities	43	10.7 %
Reconfigure/improve existing parks	148	36.8 %
Increase maintenance of existing parks, recreation facilities & fields	124	30.8 %
Increase maintenance of existing trails & waterways	110	27.4 %
Add new neighborhood parks	51	12.7 %
Add new trails & connect existing trails	94	23.4 %
Add recreation center(s) (fitness equipment, gym, etc.)	40	10.0 %
Add community center(s) (special events/meeting space, etc.)	28	7.0 %
Add additional restrooms	82	20.4 %
Add new dog park(s)	46	11.4 %
Add new splash pad	78	19.4 %
Other	20	5.0 %
<u>None chosen</u>	<u>133</u>	<u>33.1 %</u>
Total	1092	

**Q19. Please check the additional amount you would be willing to pay per month in additional taxes or fees to fund improvements to existing parks and facilities and the development of new parks and facilities that you indicated in Question 18 as most important to your household.**

Q19. Additional amount you would be willing to pay per month in additional taxes or fees	Number	Percent
\$21+ per month	18	4.5 %
\$16 to \$20 per month	15	3.7 %
\$11 to \$15 per month	17	4.2 %
\$6 to \$10 per month	82	20.4 %
\$1 to \$5 per month	98	24.4 %
Nothing	140	34.8 %
Not provided	32	8.0 %
Total	402	100.0 %

**WITHOUT NOT PROVIDED**

**Q19. Please check the additional amount you would be willing to pay per month in additional taxes or fees to fund improvements to existing parks and facilities and the development of new parks and facilities that you indicated in Question 18 as most important to your household. (without "not provided")**

Q19. Additional amount you would be willing to pay per month in additional taxes or fees	Number	Percent
\$21+ per month	18	4.9 %
\$16 to \$20 per month	15	4.1 %
\$11 to \$15 per month	17	4.6 %
\$6 to \$10 per month	82	22.2 %
\$1 to \$5 per month	98	26.5 %
Nothing	140	37.8 %
Total	370	100.0 %

**Q20. The City of Lake Wales is exploring the importance of a new or expanded community center that meets the needs of your entire family. Below are some elements that could be included in that facility. Please indicate how often your household would use each of these paid features.**

(N=402)

	Several times/ week	A few times/ month	At least once/ month	Less than once/ month	Seldom/ never	Don't know
Q20-1. Aerobics/fitness/gymnastics space	13.4%	9.0%	5.0%	5.5%	37.1%	30.1%
Q20-2. Arts & crafts rooms	3.2%	9.0%	11.7%	8.2%	35.8%	32.1%
Q20-3. Banquet/special event/wedding space	1.5%	2.2%	4.0%	11.2%	45.0%	36.1%
Q20-4. Childcare	5.7%	1.0%	1.7%	1.5%	55.5%	34.6%
Q20-5. Game rooms	3.7%	6.2%	4.7%	6.7%	47.5%	31.1%
Q20-6. Indoor running/walking track	12.7%	12.4%	5.5%	5.2%	36.1%	28.1%
Q20-7. Indoor sports courts (handball, racquetball, squash)	6.0%	5.7%	3.5%	6.5%	45.5%	32.8%
Q20-8. Multi-purpose courts for basketball, volleyball, etc.	4.7%	5.5%	6.0%	7.0%	44.5%	32.3%
Q20-9. Multi-purpose space for classes/meetings/parties	3.7%	4.5%	6.7%	10.9%	39.3%	34.8%
Q20-10. Preschool space	3.7%	1.5%	2.0%	2.5%	54.2%	36.1%
Q20-11. Senior services & programs/senior resources	8.5%	7.7%	8.5%	6.7%	38.1%	30.6%
Q20-12. Technology/innovation center (creative/maker space)	4.0%	6.0%	7.5%	8.0%	40.8%	33.8%
Q20-13. Teen lounge areas	2.7%	3.5%	2.5%	3.5%	53.7%	34.1%
Q20-14. Weight room/cardiovascular equipment area	13.4%	7.5%	5.5%	5.0%	38.1%	30.6%
Q20-15. Youth counseling services	3.2%	2.0%	3.7%	4.0%	50.2%	36.8%
Q20-16. Other	54.5%	18.2%	27.3%	0.0%	0.0%	0.0%

**WITHOUT NOT DON'T KNOW**

**Q20. The City of Lake Wales is exploring the importance of a new or expanded community center that meets the needs of your entire family. Below are some elements that could be included in that facility. Please indicate how often your household would use each of these paid features. (without "don't know")**

(N=402)

	Several times/ week	A few times/ month	At least once/ month	Less than once/ month	Seldom/ never
Q20-1. Aerobics/fitness/gymnastics space	19.2%	12.8%	7.1%	7.8%	53.0%
Q20-2. Arts & crafts rooms	4.8%	13.2%	17.2%	12.1%	52.7%
Q20-3. Banquet/special event/wedding space	2.3%	3.5%	6.2%	17.5%	70.4%
Q20-4. Childcare	8.7%	1.5%	2.7%	2.3%	84.8%
Q20-5. Game rooms	5.4%	9.0%	6.9%	9.7%	69.0%
Q20-6. Indoor running/walking track	17.6%	17.3%	7.6%	7.3%	50.2%
Q20-7. Indoor sports courts (handball, racquetball, squash)	8.9%	8.5%	5.2%	9.6%	67.8%
Q20-8. Multi-purpose courts for basketball, volleyball, etc.	7.0%	8.1%	8.8%	10.3%	65.8%
Q20-9. Multi-purpose space for classes/meetings/parties	5.7%	6.9%	10.3%	16.8%	60.3%
Q20-10. Preschool space	5.8%	2.3%	3.1%	3.9%	84.8%
Q20-11. Senior services & programs/senior resources	12.2%	11.1%	12.2%	9.7%	54.8%
Q20-12. Technology/innovation center (creative/maker space)	6.0%	9.0%	11.3%	12.0%	61.7%
Q20-13. Teen lounge areas	4.2%	5.3%	3.8%	5.3%	81.5%
Q20-14. Weight room/cardiovascular equipment area	19.4%	10.8%	7.9%	7.2%	54.8%
Q20-15. Youth counseling services	5.1%	3.1%	5.9%	6.3%	79.5%
Q20-16. Other	54.5%	18.2%	27.3%	0.0%	0.0%

**Q20-16. Other**

<u>Q20-16. Other</u>	<u>Number</u>	<u>Percent</u>
Amateur radio activities	1	9.1 %
Cooking classes	1	9.1 %
Covered driving range	1	9.1 %
DOG PARK AND PICKLEBALL	1	9.1 %
Drive on repaired streets	1	9.1 %
Firing range for pistols	1	9.1 %
Movie theater	1	9.1 %
NEW TRAILS FOR WALKING, RUNNING AND BIKING	1	9.1 %
Pool	1	9.1 %
Pool/splash pad	1	9.1 %
Tether ball	1	9.1 %
Total	11	100.0 %

**Q21. Which FOUR of the features listed in Question 20 would your household be MOST LIKELY to use if they were included in a new or expanded community center?**

<u>Q21. Top choice</u>	<u>Number</u>	<u>Percent</u>
Aerobics/fitness/gymnastics space	39	9.7 %
Arts & crafts rooms	22	5.5 %
Banquet/special event/wedding space	7	1.7 %
Childcare	12	3.0 %
Game rooms	10	2.5 %
Indoor running/walking track	44	10.9 %
Indoor sports courts (handball, racquetball, squash)	9	2.2 %
Multi-purpose courts for basketball, volleyball, etc.	12	3.0 %
Multi-purpose space for classes/meetings/parties	10	2.5 %
Preschool space	3	0.7 %
Senior services & programs/senior resources	38	9.5 %
Technology/innovation center (creative/maker space)	6	1.5 %
Teen lounge areas	8	2.0 %
Weight room/cardiovascular equipment area	12	3.0 %
Youth counseling services	3	0.7 %
Other	4	1.0 %
None chosen	163	40.5 %
Total	402	100.0 %

**Q21. Which FOUR of the features listed in Question 20 would your household be MOST LIKELY to use if they were included in a new or expanded community center?**

<u>Q21. 2nd choice</u>	<u>Number</u>	<u>Percent</u>
Aerobics/fitness/gymnastics space	26	6.5 %
Arts & crafts rooms	21	5.2 %
Banquet/special event/wedding space	11	2.7 %
Childcare	11	2.7 %
Game rooms	14	3.5 %
Indoor running/walking track	33	8.2 %
Indoor sports courts (handball, racquetball, squash)	14	3.5 %
Multi-purpose courts for basketball, volleyball, etc.	7	1.7 %
Multi-purpose space for classes/meetings/parties	10	2.5 %
Preschool space	2	0.5 %
Senior services & programs/senior resources	19	4.7 %
Technology/innovation center (creative/maker space)	9	2.2 %
Teen lounge areas	3	0.7 %
Weight room/cardiovascular equipment area	23	5.7 %
Youth counseling services	2	0.5 %
Other	3	0.7 %
None chosen	194	48.3 %
Total	402	100.0 %

**Q21. Which FOUR of the features listed in Question 20 would your household be MOST LIKELY to use if they were included in a new or expanded community center?**

Q21. 3rd choice	Number	Percent
Aerobics/fitness/gymnastics space	17	4.2 %
Arts & crafts rooms	14	3.5 %
Banquet/special event/wedding space	9	2.2 %
Childcare	5	1.2 %
Game rooms	14	3.5 %
Indoor running/walking track	18	4.5 %
Indoor sports courts (handball, racquetball, squash)	8	2.0 %
Multi-purpose courts for basketball, volleyball, etc.	9	2.2 %
Multi-purpose space for classes/meetings/parties	6	1.5 %
Preschool space	7	1.7 %
Senior services & programs/senior resources	24	6.0 %
Technology/innovation center (creative/maker space)	12	3.0 %
Teen lounge areas	4	1.0 %
Weight room/cardiovascular equipment area	23	5.7 %
Youth counseling services	7	1.7 %
Other	2	0.5 %
None chosen	223	55.5 %
Total	402	100.0 %

**Q21. Which FOUR of the features listed in Question 20 would your household be MOST LIKELY to use if they were included in a new or expanded community center?**

Q21. 4th choice	Number	Percent
Aerobics/fitness/gymnastics space	11	2.7 %
Arts & crafts rooms	13	3.2 %
Banquet/special event/wedding space	5	1.2 %
Childcare	1	0.2 %
Game rooms	8	2.0 %
Indoor running/walking track	15	3.7 %
Indoor sports courts (handball, racquetball, squash)	8	2.0 %
Multi-purpose courts for basketball, volleyball, etc.	7	1.7 %
Multi-purpose space for classes/meetings/parties	10	2.5 %
Preschool space	6	1.5 %
Senior services & programs/senior resources	11	2.7 %
Technology/innovation center (creative/maker space)	18	4.5 %
Teen lounge areas	2	0.5 %
Weight room/cardiovascular equipment area	22	5.5 %
Youth counseling services	5	1.2 %
Other	1	0.2 %
None chosen	259	64.4 %
Total	402	100.0 %

**SUM OF TOP 4 CHOICES****Q21. Which FOUR of the features listed in Question 20 would your household be MOST LIKELY to use if they were included in a new or expanded community center? (top 4)**

Q21. Sum of Top 4 Choices	Number	Percent
Aerobics/fitness/gymnastics space	93	23.1 %
Arts & crafts rooms	70	17.4 %
Banquet/special event/wedding space	32	8.0 %
Childcare	29	7.2 %
Game rooms	46	11.4 %
Indoor running/walking track	110	27.4 %
Indoor sports courts (handball, racquetball, squash)	39	9.7 %
Multi-purpose courts for basketball, volleyball, etc.	35	8.7 %
Multi-purpose space for classes/meetings/parties	36	9.0 %
Preschool space	18	4.5 %
Senior services & programs/senior resources	92	22.9 %
Technology/innovation center (creative/maker space)	45	11.2 %
Teen lounge areas	17	4.2 %
Weight room/cardiovascular equipment area	80	19.9 %
Youth counseling services	17	4.2 %
Other	10	2.5 %
None chosen	163	40.5 %
Total	932	

**Q22. Counting yourself, how many people in your household are...**

	Mean	Sum
number	2.42	943
Under age 5	0.13	52
Ages 5-9	0.18	71
Ages 10-14	0.13	52
Ages 15-19	0.11	42
Ages 20-24	0.10	38
Ages 25-34	0.23	89
Ages 35-44	0.28	110
Ages 45-54	0.30	117
Ages 55-64	0.32	126
Ages 65-74	0.35	136
Ages 75+	0.28	110

**Q23. What is your age?**

Q23. Your age	Number	Percent
18-34	62	15.4 %
35-44	70	17.4 %
45-54	77	19.2 %
55-64	80	19.9 %
65+	92	22.9 %
Not provided	21	5.2 %
Total	402	100.0 %

**WITHOUT NOT PROVIDED****Q23. What is your age? (without "not provided")**

Q23. Your age	Number	Percent
18-34	62	16.3 %
35-44	70	18.4 %
45-54	77	20.2 %
55-64	80	21.0 %
65+	92	24.1 %
Total	381	100.0 %

**Q24. Your gender:**

Q24. Your gender	Number	Percent
Male	190	47.3 %
Female	198	49.3 %
Non-binary	4	1.0 %
Not provided	10	2.5 %
Total	402	100.0 %

**WITHOUT NOT PROVIDED****Q24. Your gender: (without "not provided")**

Q24. Your gender	Number	Percent
Male	190	48.5 %
Female	198	50.5 %
Non-binary	4	1.0 %
Total	392	100.0 %

**Q25. How many years have you lived in the City of Lake Wales?**

Q25. How many years have you lived in City of Lake Wales	Number	Percent
0-5	81	20.1 %
6-10	45	11.2 %
11-15	54	13.4 %
16-20	49	12.2 %
21-30	59	14.7 %
31+	102	25.4 %
Not provided	12	3.0 %
Total	402	100.0 %

**WITHOUT NOT PROVIDED****Q25. How many years have you lived in the City of Lake Wales? (without "not provided")**

Q25. How many years have you lived in City of Lake Wales	Number	Percent
0-5	81	20.8 %
6-10	45	11.5 %
11-15	54	13.8 %
16-20	49	12.6 %
21-30	59	15.1 %
31+	102	26.2 %
Total	390	100.0 %

**Q26. Which ONE of the following best describes your ethnicity?**

<u>Q26. What following best describes your ethnicity</u>	<u>Number</u>	<u>Percent</u>
Hispanic or Latino	70	17.4 %
Not Hispanic or Latino	320	79.6 %
Not provided	12	3.0 %
Total	402	100.0 %

**WITHOUT NOT PROVIDED****Q26. Which ONE of the following best describes your ethnicity? (without "not provided")**

<u>Q26. What following best describes your ethnicity</u>	<u>Number</u>	<u>Percent</u>
Hispanic or Latino	70	17.9 %
Not Hispanic or Latino	320	82.1 %
Total	390	100.0 %

**Q27. Which of the following best describes your race?**

<u>Q27. Your race</u>	<u>Number</u>	<u>Percent</u>
Asian/Pacific Islander	7	1.7 %
Black/African American	93	23.1 %
Native American	4	1.0 %
White/Caucasian	273	67.9 %
Caribbean	9	2.2 %
Haitian	5	1.2 %
Other	7	1.7 %
Total	398	

**Q27-7. Self-describe your race:**

<u>Q27-7. Self-describe your race</u>	<u>Number</u>	<u>Percent</u>
Eastern European	1	14.3 %
European	1	14.3 %
Mixed	2	28.6 %
More than one	1	14.3 %
Multiple races	1	14.3 %
Puerto Rican	1	14.3 %
Total	7	100.0 %

**Q28. What best describes your annual household income?**

Q28. Your annual household income	Number	Percent
Under \$25K	57	14.2 %
\$25K-\$34,999	63	15.7 %
\$35K-\$49,999	70	17.4 %
\$50K-\$74,999	63	15.7 %
\$75K-\$99,999	44	10.9 %
\$100K-\$149,999	22	5.5 %
\$150K+	12	3.0 %
Not provided	71	17.7 %
Total	402	100.0 %

**WITHOUT NOT PROVIDED**

**Q28. What best describes your annual household income? (without "not provided")**

Q28. Your annual household income	Number	Percent
Under \$25K	57	17.2 %
\$25K-\$34,999	63	19.0 %
\$35K-\$49,999	70	21.1 %
\$50K-\$74,999	63	19.0 %
\$75K-\$99,999	44	13.3 %
\$100K-\$149,999	22	6.6 %
\$150K+	12	3.6 %
Total	331	100.0 %



# 5

## Survey Instrument

City of Lake Wales  
201 Central Avenue W.  
P.O. Box 1320  
Lake Wales, FL 33859-1320  
Phone (863) 678-4182  
Fax (863) 678-4180



Dear City of Lake Wales Resident:

The City of Lake Wales is conducting a Parks and Recreation Needs Assessment Survey as part of a Parks and Recreation Master Plan that will help establish priorities for the future development and delivery of parks, recreation facilities, recreation programs and services for residents of all ages within the community. **Your household was one of a limited number selected at random to receive this survey, therefore, it is very important that you participate.**

**We appreciate your time!!**

We realize that this survey will take approximately 10 minutes to complete, but each question is important. The time you invest in completing this survey will aid the City of Lake Wales in taking a resident-driven approach to making decisions that will enrich the future of our community and positively affect the lives of our residents.

**Please complete and return your survey within the next two weeks.**

We have selected ETC Institute, an independent consulting company, as our partner to administer this survey. They will compile the data from the surveys and present the results to the City of Lake Wales. **Your responses will remain confidential.** Please return your completed survey in the enclosed postage-paid envelope addressed to ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061. If you prefer to complete the survey online, please visit: [www.lakewalesparksurvey](http://www.lakewalesparksurvey).

The Parks and Recreation Needs Assessment Survey is a tool that will benefit all Lake Wales residents. If you have any questions, please feel free to contact the City of Lake Wales Parks and Recreation Department at (863) 678-4182, Ext. 242.

**Please take this opportunity to let your voice be heard!**

Sincerely,

A handwritten signature in blue ink, appearing to read 'Stephanie Edwards', written in a cursive style.

**Stephanie Edwards,  
Support Services/Recreation Manager**



# 2021 Parks and Recreation Needs Assessment

*Let your voice be heard today!*

The City of Lake Wales would like your input to help determine park and recreation priorities for our community. This survey will take 10-15 minutes to complete. When you are finished, please return your survey in the enclosed postage-paid, return-reply envelope. If you would like to complete this survey online, please go to [lakewalesparksurvey.org](http://lakewalesparksurvey.org). We appreciate your time.

**1. From the following list, please CHECK ALL the City of Lake Wales parks and facilities that you and members of your household have used over the past 12 months.**

- (1) Lake Wales Waterfront Park
- (2) Lake Wales Trails
- (3) Crystal Lake Park
- (4) Northwest Complex
- (5) Linton Sports Complex (Little League Fields)
- (6) Austin Community Center
- (7) Lake Wales Soccer Complex
- (8) None

**2. Please indicate if you use the following types of major recreation amenities/facilities provided by the City of Lake Wales by circling either "Yes" or "No" next to each. If you do use the type of amenity/facility, please rate the quality of those amenities/facilities on a scale of 4 to 1, where 4 means "Excellent" and 1 means "Poor."**

	Recreation Amenities/Facilities	Have you used this amenity or facility?		If "Yes," please rate the quality of the amenity/facility.				
		Yes	No	Excellent	Good	Fair	Poor	N/A
01.	Playgrounds	Yes	No	4	3	2	1	9
02.	Large community parks	Yes	No	4	3	2	1	9
03.	Small neighborhood parks	Yes	No	4	3	2	1	9
04.	Walking paths	Yes	No	4	3	2	1	9
05.	Athletic fields	Yes	No	4	3	2	1	9
06.	Restrooms	Yes	No	4	3	2	1	9
07.	Outdoor fitness equipment	Yes	No	4	3	2	1	9
08.	Indoor fitness equipment	Yes	No	4	3	2	1	9
09.	YMCA Swimming Pool	Yes	No	4	3	2	1	9
10.	Outdoor sport courts	Yes	No	4	3	2	1	9
11.	Community Center	Yes	No	4	3	2	1	9
12.	Indoor Rental Space	Yes	No	4	3	2	1	9
13.	Community Gardens	Yes	No	4	3	2	1	9
14.	Natural areas/Reserve parks	Yes	No	4	3	2	1	9
15.	Outdoor Rental space/pavilions	Yes	No	4	3	2	1	9

**3. Which THREE of these amenities/facilities do you think should receive the MOST ATTENTION from the City of Lake Wales over the next TWO years? [Write in your answers below using the numbers from the list in Question 2.]**

1st: \_\_\_\_\_ 2nd: \_\_\_\_\_ 3rd: \_\_\_\_\_

**4. Please CHECK ALL of the ways you and members of your household travel to the parks and recreation facilities that you use. [Check all that apply.]**

- (1) Walk
- (2) Bike
- (3) Drive
- (4) Scooter
- (5) Community shuttle bus/public transportation
- (6) Other: \_\_\_\_\_
- (7) None; don't use parks/recreation facilities

**5. Do you feel there are sufficient parks and green space areas within walking distance of your residence?**

- (1) Yes
- (2) No
- (3) Not sure

**6. Have you or other members of your household participated in special events offered by the City of Lake Wales during the past 36 months?**

\_\_\_(1) Yes \_\_\_(2) No

**7. Are you satisfied with the level of advertising the City of Lake Wales conducts for special events?**

\_\_\_(1) Yes \_\_\_(2) No

**8. Have you or other members of your household participated in any recreation programs (classes, camps, tennis, special events, etc.) offered by the City of Lake Wales during the past 12 months?**

\_\_\_(1) Yes [Answer Q8a-c.] \_\_\_(2) No [Skip to Q9.]

**8a. Approximately how many different recreation programs offered by the City of Lake Wales have you or members of your household participated in over the past 12 months?**

\_\_\_(1) 1 program                      \_\_\_(3) 4 to 6 programs                      \_\_\_(5) 11 or more programs  
 \_\_\_(2) 2 to 3 programs                      \_\_\_(4) 7 to 10 programs

**8b. Please use a scale of 4 to 1, where 4 means "Very Satisfied" and 1 means "Very Dissatisfied," to rate your satisfaction with the following recreation program services provided by the City of Lake Wales. (Please do not include your opinions on youth sport leagues in your response.)**

Recreation Program Services	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied	N/A
1. Times programs are offered	4	3	2	1	9
2. Location of programs	4	3	2	1	9
3. Quality of instructors	4	3	2	1	9
4. Fees charged for value received	4	3	2	1	9
5. Quality of the facility where program is offered	4	3	2	1	9
6. Availability of information about programs and services on website	4	3	2	1	9
7. Ease of use of website	4	3	2	1	9
8. Ease of online registration process	4	3	2	1	9
9. Quality of customer service for registration	4	3	2	1	9

**8c. Overall, how would you rate the quality of the programs that you and members of your household have participated in?**

\_\_\_(1) Excellent      \_\_\_(2) Good      \_\_\_(3) Fair      \_\_\_(4) Poor

**9. Please CHECK ALL the reasons that prevent you or other members of your household from using parks, trails, recreation facilities, or programs in the City of Lake Wales more often.**

- |   |  |
|---|--|
| ___(01) I do not know locations of parks/facilities | ___(11) Use private or other community's facilities  |
| ___(02) Facilities are not well maintained          | ___(12) Lack of trail access                         |
| ___(03) Parks are not well maintained               | ___(13) Lack of sidewalks                            |
| ___(04) Program or facility not offered             | ___(14) Lack of bike lanes/facilities                |
| ___(05) Security is insufficient/Loitering          | ___(15) Lack of parking                              |
| ___(06) Parks/Facilities too far from residence     | ___(16) Park operating hours not convenient          |
| ___(07) Parks or facilities are too crowded         | ___(17) Lack of public transportation                |
| ___(08) I have physical health limitations          | ___(18) Lack of ADA accessibility                    |
| ___(09) Poor customer service by City staff         | ___(19) Lack of access to alternative transportation |
| ___(10) I do not know what is being offered         | ___(20) Other: _____                                 |

**10. Please indicate if you or members of your household have a need for each of the parks and recreation facilities/amenities listed below by circling either "Yes" or "No." If "Yes," please rate how well your need for facilities/amenities of this type are being met using a scale of 4 to 1, where 4 means they are "Fully Met" and 1 means "Not Met."**

Facility/Amenity	Do you have a need for this facility/amenity?		If "Yes," how well are your needs being met?			
	Yes	No	Fully Met	Mostly Met	Partly Met	Not Met
01. Smaller neighborhood parks	Yes	No	4	3	2	1
02. Larger community parks	Yes	No	4	3	2	1
03. Natural parks and trails	Yes	No	4	3	2	1
04. Soccer, lacrosse, cricket, and football size fields	Yes	No	4	3	2	1
05. Football/Track stadium	Yes	No	4	3	2	1
06. Baseball and softball fields	Yes	No	4	3	2	1
07. Basketball courts	Yes	No	4	3	2	1
08. Tennis courts	Yes	No	4	3	2	1
09. Pickleball courts	Yes	No	4	3	2	1
10. Dog parks (unleash)	Yes	No	4	3	2	1
11. Community gardens	Yes	No	4	3	2	1
12. Bocce/Petanque courts	Yes	No	4	3	2	1
13. Playgrounds (Inclusive)	Yes	No	4	3	2	1
14. Picnic areas/shelters	Yes	No	4	3	2	1
15. Splash Pad(s)	Yes	No	4	3	2	1
16. Walking paths/sidewalks	Yes	No	4	3	2	1
17. Running tracks	Yes	No	4	3	2	1
18. Indoor Gymnasium (basketball, volleyball)	Yes	No	4	3	2	1
19. Indoor play space (gymnastics, dance, playroom)	Yes	No	4	3	2	1
20. Community centers/Recreation centers	Yes	No	4	3	2	1
21. Senior Center	Yes	No	4	3	2	1
22. Restrooms	Yes	No	4	3	2	1
23. Skate parks	Yes	No	4	3	2	1
24. Special event spaces/performance spaces/stage/amphitheater	Yes	No	4	3	2	1
25. Outdoor fitness equipment	Yes	No	4	3	2	1
26. Indoor fitness equipment	Yes	No	4	3	2	1
27. Outdoor public art	Yes	No	4	3	2	1
28. Indoor rental space	Yes	No	4	3	2	1
29. Outside rental space/pavilions	Yes	No	4	3	2	1
30. Facilities/spaces equipped for special populations	Yes	No	4	3	2	1
31. Swimming pool and pool amenities	Yes	No	4	3	2	1
32. Other: _____	Yes	No	4	3	2	1

**11. Which FOUR facilities/amenities listed above in Question 10 are MOST IMPORTANT to your household? [Write in your answers below using the numbers from the list in Question 10.]**

1st: \_\_\_\_ 2nd: \_\_\_\_ 3rd: \_\_\_\_ 4th: \_\_\_\_

**12. Please indicate if you or members of your household have a need for each of the activities listed below by circling either "Yes" or "No." If "Yes," please rate how well your need for activities of this type are being met using a scale of 4 to 1, where 4 means they are "Fully Met" and 1 means "Not Met."**

Activity	Do you have a need for this activity?		If "Yes," how well are your needs being met?			
	Yes	No	Fully Met	Mostly Met	Partly Met	Not Met
01. Preschool activities	Yes	No	4	3	2	1
02. Before and after school care	Yes	No	4	3	2	1
03. Youth camp	Yes	No	4	3	2	1
04. Youth sports	Yes	No	4	3	2	1
05. Youth Performing arts and visual arts (dance, music, drama, art)	Yes	No	4	3	2	1
06. Adult Performing arts and visual arts (dance, music, drama, art)	Yes	No	4	3	2	1
07. Youth (K-5th grade) activities	Yes	No	4	3	2	1
08. Teen (6th-12th grade) activities	Yes	No	4	3	2	1
09. Nature and environmental programs	Yes	No	4	3	2	1
10. Socializing	Yes	No	4	3	2	1
11. eSports (video games)	Yes	No	4	3	2	1
12. Fitness and wellness programs	Yes	No	4	3	2	1
13. Mental Health and Wellness	Yes	No	4	3	2	1
14. Senior adult activities	Yes	No	4	3	2	1
15. Adult organized sports	Yes	No	4	3	2	1
16. Programs for special populations/disabled	Yes	No	4	3	2	1
17. Special events	Yes	No	4	3	2	1
18. Volunteer opportunities	Yes	No	4	3	2	1
19. Outdoor/Adventure recreation	Yes	No	4	3	2	1
20. Aerobics/Yoga/Pilates/Zumba	Yes	No	4	3	2	1
21. Computer and technology education	Yes	No	4	3	2	1
22. Youth mentoring programs	Yes	No	4	3	2	1
23. Swimming instruction programs	Yes	No	4	3	2	1
24. Tennis Lessons	Yes	No	4	3	2	1
25. Golf Lessons	Yes	No	4	3	2	1
26. Volleyball programs	Yes	No	4	3	2	1
27. Gymnastics and tumbling programs	Yes	No	4	3	2	1
28. Martial Arts programs	Yes	No	4	3	2	1
29. Youth Supplemental Education Programs	Yes	No	4	3	2	1
30. Other: _____	Yes	No	4	3	2	1

**13. Which FOUR activities listed above in Question 12 are MOST IMPORTANT to your household?**  
*[Write in your answers below using the numbers from the list in Question 12.]*

1st: \_\_\_\_ 2nd: \_\_\_\_ 3rd: \_\_\_\_ 4th: \_\_\_\_

**14. Which FOUR of the activities listed above in Question 12 do you currently participate in MOST OFTEN?** *[Write in your answers below using the numbers from the list in Question 12, or circle "NONE."]*

1st: \_\_\_\_ 2nd: \_\_\_\_ 3rd: \_\_\_\_ 4th: \_\_\_\_ NONE

**15. Please CHECK ALL of the following organizations that you or members of your household use for recreation programs and facilities.**

- (1) City of Lake Wales
- (2) Neighboring cities
- (3) Polk County
- (4) Private clubs/fitness centers/YMCA
- (5) Local schools/colleges/universities
- (6) Churches or other religious organizations
- (7) Non-profit organizations
- (8) Other: \_\_\_\_\_
- (9) None of these

**16. Please CHECK ALL the ways you currently learn about City of Lake Wales recreation programs and activities.**

- (01) Parks and Recreation Department brochures
- (02) City/Parks and Recreation Department website
- (03) Banners
- (04) Radio
- (05) Cable access television
- (06) Flyers at City facilities
- (07) Social media (Twitter, Facebook, etc.)
- (08) School flyers/newsletter
- (09) E-mail blasts
- (10) Conversations with Parks and Recreation Department staff
- (11) Newspaper advertisements/articles
- (12) City magazine
- (13) From friends and neighbors
- (14) City newsletter
- (15) Other: \_\_\_\_\_

**17. The following are actions that the City of Lake Wales could take to improve the parks and recreation system. Please indicate whether you would be very supportive, somewhat supportive, or not supportive of each action by circling the number next to the action.**

Action	Very Supportive	Somewhat Supportive	Not Supportive	Not Sure
01. Purchase land for new neighborhood parks	3	2	1	9
02. Purchase land for new sports fields and courts	3	2	1	9
03. Purchase land for new recreation/community facilities	3	2	1	9
04. Reconfigure/Improve existing parks	3	2	1	9
05. Increase maintenance of existing parks, recreation facilities and fields	3	2	1	9
06. Increase maintenance of existing trails and waterways	3	2	1	9
07. Add new neighborhood parks	3	2	1	9
08. Add new trails and connect existing trails	3	2	1	9
09. Add recreation center(s) (fitness equipment, gym, etc.)	3	2	1	9
10. Add community center(s) (special events/meeting space, etc.)	3	2	1	9
11. Add additional restrooms	3	2	1	9
12. Add new dog park(s)	3	2	1	9
13. Add new splash pad	3	2	1	9
14. Other: _____	3	2	1	9

**18. Which FOUR actions listed above in Question 17 would you be most willing to fund with your tax dollars? [Write in your answers below using the numbers from the list in Question 17, or circle "NONE."]**

1st: \_\_\_\_\_ 2nd: \_\_\_\_\_ 3rd: \_\_\_\_\_ 4th: \_\_\_\_\_ NONE

**19. Please check the additional amount you would be willing to pay per month in additional taxes or fees to fund improvements to existing parks and facilities and the development of new parks and facilities that you indicated in Question 18 as most important to your household.**

- (1) \$21 or more per month     
  (3) \$11 to \$15 per month     
  (5) \$1 to \$5 per month  
 (2) \$16 to \$20 per month     
  (4) \$6 to \$10 per month     
  (6) Nothing

**20. The City of Lake Wales is exploring the importance of a new or expanded community center that meets the needs of your entire family. Below are some elements that could be included in that facility. Please indicate how often your household would use each of these paid features.**

How often would you use these features?	Several times/week	A few times/month	At least once/month	Less than once/month	Seldom/ Never	Don't Know
01. Aerobics/Fitness/Gymnastics space	5	4	3	2	1	9
02. Arts and crafts rooms	5	4	3	2	1	9
03. Banquet/Special event/Wedding space	5	4	3	2	1	9
04. Childcare	5	4	3	2	1	9
05. Game rooms	5	4	3	2	1	9
06. Indoor running/walking track	5	4	3	2	1	9
07. Indoor sports courts (handball, racquetball, squash)	5	4	3	2	1	9
08. Multi-purpose courts for basketball, volleyball, etc.	5	4	3	2	1	9
09. Multi-purpose space for classes/meetings/parties	5	4	3	2	1	9
10. Preschool space	5	4	3	2	1	9
11. Senior services and programs/senior resources	5	4	3	2	1	9
12. Technology/Innovation center (creative/maker space)	5	4	3	2	1	9
13. Teen lounge areas	5	4	3	2	1	9
14. Weight room/cardiovascular equipment area	5	4	3	2	1	9
15. Youth counseling services	5	4	3	2	1	9
16. Other: _____	5	4	3	2	1	9

**21. Which FOUR of the features listed in Question 20 would your household be MOST LIKELY to use if they were included in a new or expanded community center? [Write in your answers below using the numbers from the list in Question 20, or circle "NONE."]**

1st: \_\_\_\_ 2nd: \_\_\_\_ 3rd: \_\_\_\_ 4th: \_\_\_\_ NONE

**Demographics**

**22. Counting yourself, how many people in your household are...**

- Under age 5: \_\_\_\_      Ages 15-19: \_\_\_\_      Ages 35-44: \_\_\_\_      Ages 65-74: \_\_\_\_  
 Ages 5-9: \_\_\_\_      Ages 20-24: \_\_\_\_      Ages 45-54: \_\_\_\_      Ages 75+: \_\_\_\_  
 Ages 10-14: \_\_\_\_      Ages 25-34: \_\_\_\_      Ages 55-64: \_\_\_\_

**23. What is your age? \_\_\_\_\_ years**

**24. Your gender: \_\_\_\_\_(1) Male \_\_\_\_\_(2) Female \_\_\_\_\_(3) Non-binary**

**25. How many years have you lived in the City of Lake Wales? \_\_\_\_\_ years**

**26. Which ONE of the following best describes your ethnicity?**

\_\_\_(1) Hispanic or Latino      \_\_\_(2) Not Hispanic or Latino

**27. Which of the following best describes you? [Check all that apply.]**

\_\_\_(01) Asian/Pacific Islander      \_\_\_(05) Caribbean  
\_\_\_(02) Black/African American      \_\_\_(06) Haitian  
\_\_\_(03) Native American      \_\_\_(99) Other: \_\_\_\_\_  
\_\_\_(04) White/Caucasian

**28. What best describes your annual household income?**

\_\_\_(1) Under \$25,000      \_\_\_(4) \$50,000-\$74,999      \_\_\_(7) \$150,000 or more  
\_\_\_(2) \$25,000-\$34,999      \_\_\_(5) \$75,000-\$99,999  
\_\_\_(3) \$35,000-\$49,999      \_\_\_(6) \$100,000-\$149,999

**This concludes the survey. Thank you for your time!**  
Please return your completed survey in the enclosed return-reply envelope addressed to:  
ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061

Your responses will remain confidential.  
The address information printed to the right  
will ONLY be used to help identify areas with  
special interests. Thank you.