



2022 City of Lake Wales Resident Survey GIS Maps

Presented to the City of Lake Wales,
Florida
May 2022



ETC
INSTITUTE

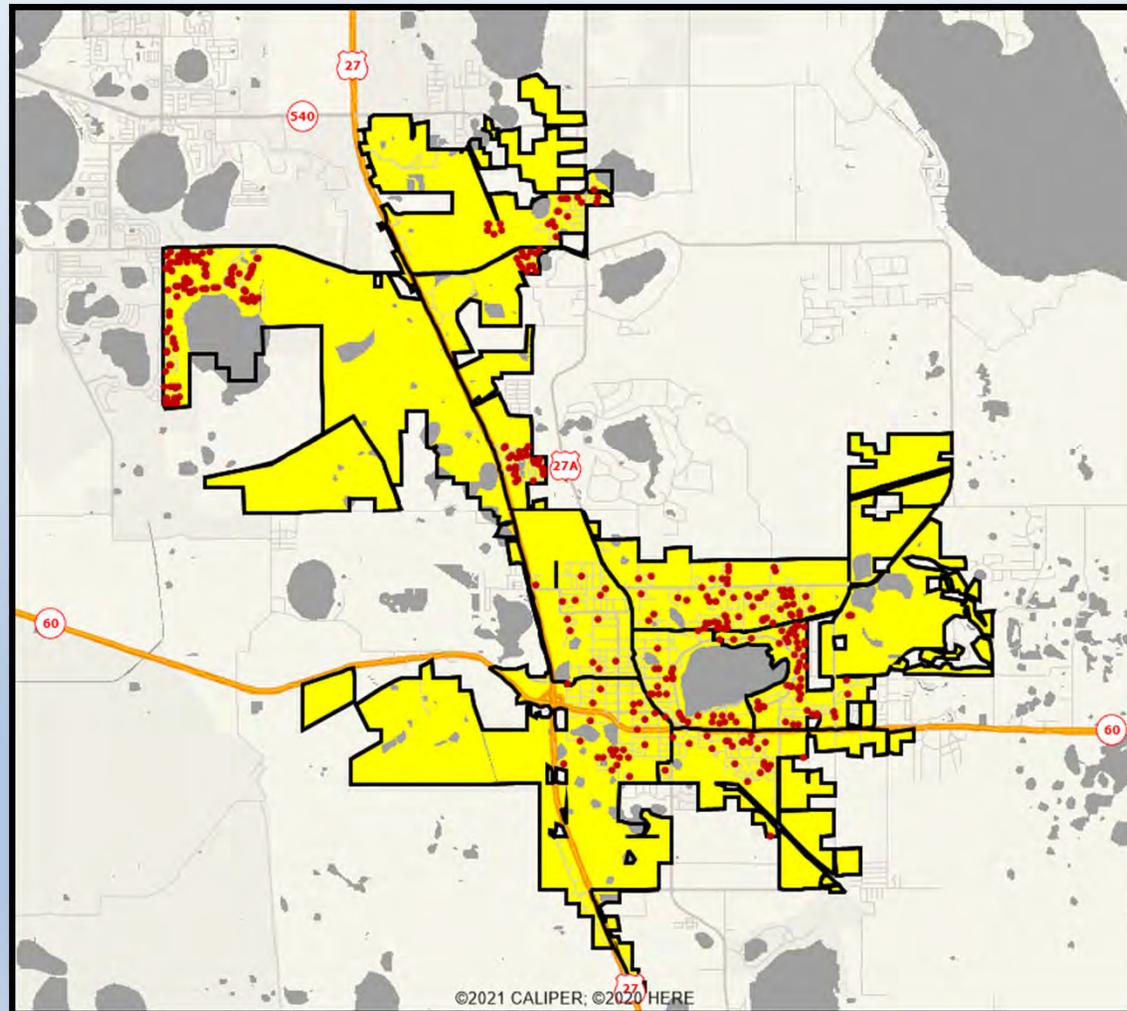
Interpreting the Maps

The maps on the following pages show the mean ratings for several questions on the survey by Census Block Group. If all areas on a map are the same color, then residents generally feel the same about that issue regardless of the location of their home.

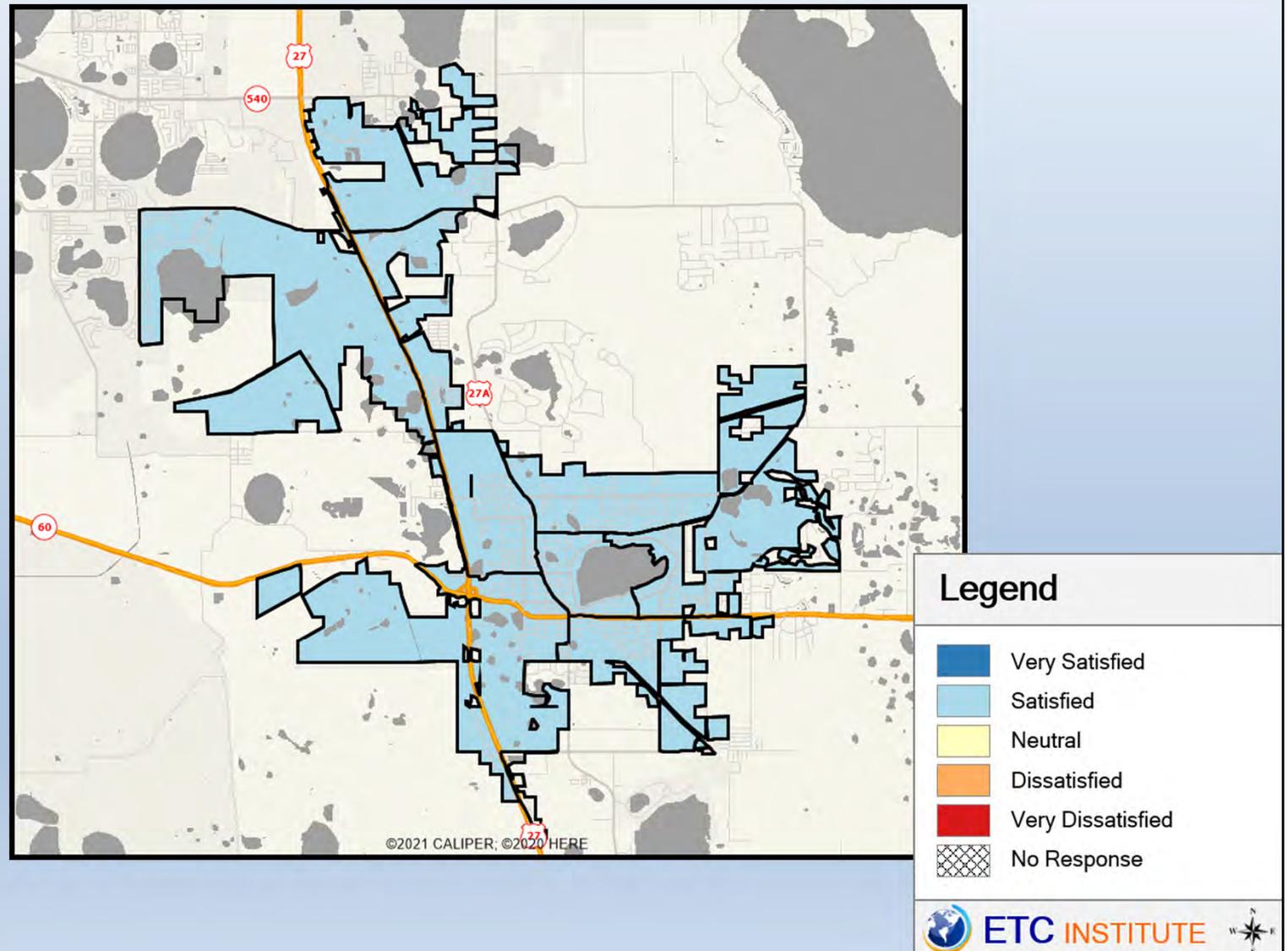
When reading the maps, please use the following color scheme as a guide:

- **DARK/LIGHT BLUE** shades indicate POSITIVE ratings. Shades of blue generally indicate satisfaction with a service, ratings of “excellent” or “good” and ratings of “very safe” or “safe.”
- **OFF-WHITE** shades indicate NEUTRAL ratings. Shades of neutral generally indicate that residents thought the quality of service delivery is adequate.
- **ORANGE/RED** shades indicate NEGATIVE ratings. Shades of orange/red generally indicate dissatisfaction with a service, ratings of “below average” or “poor” and ratings of “unsafe” or “very unsafe.”

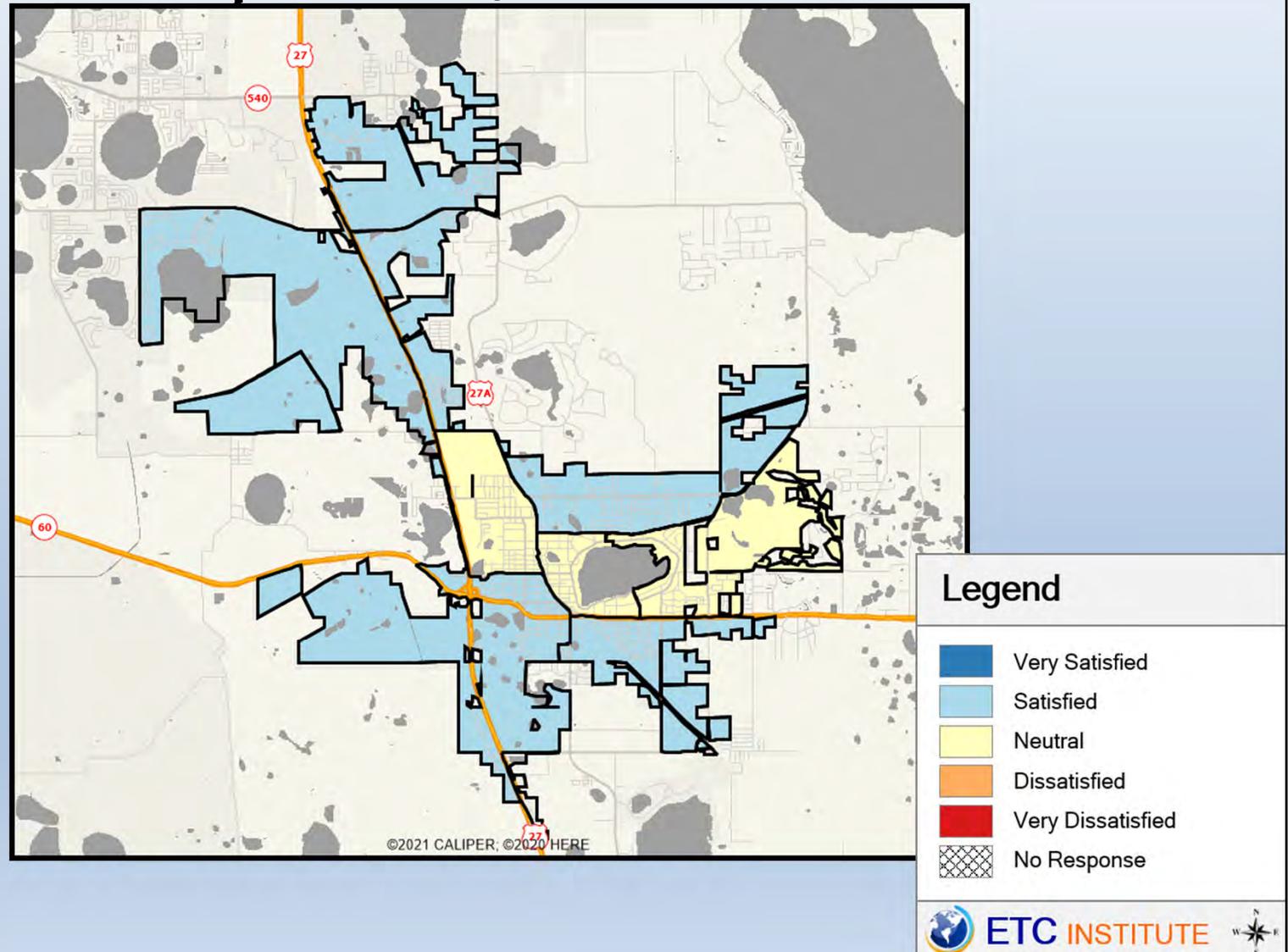
Locations of Respondents (Boundaries by Census Block Group)



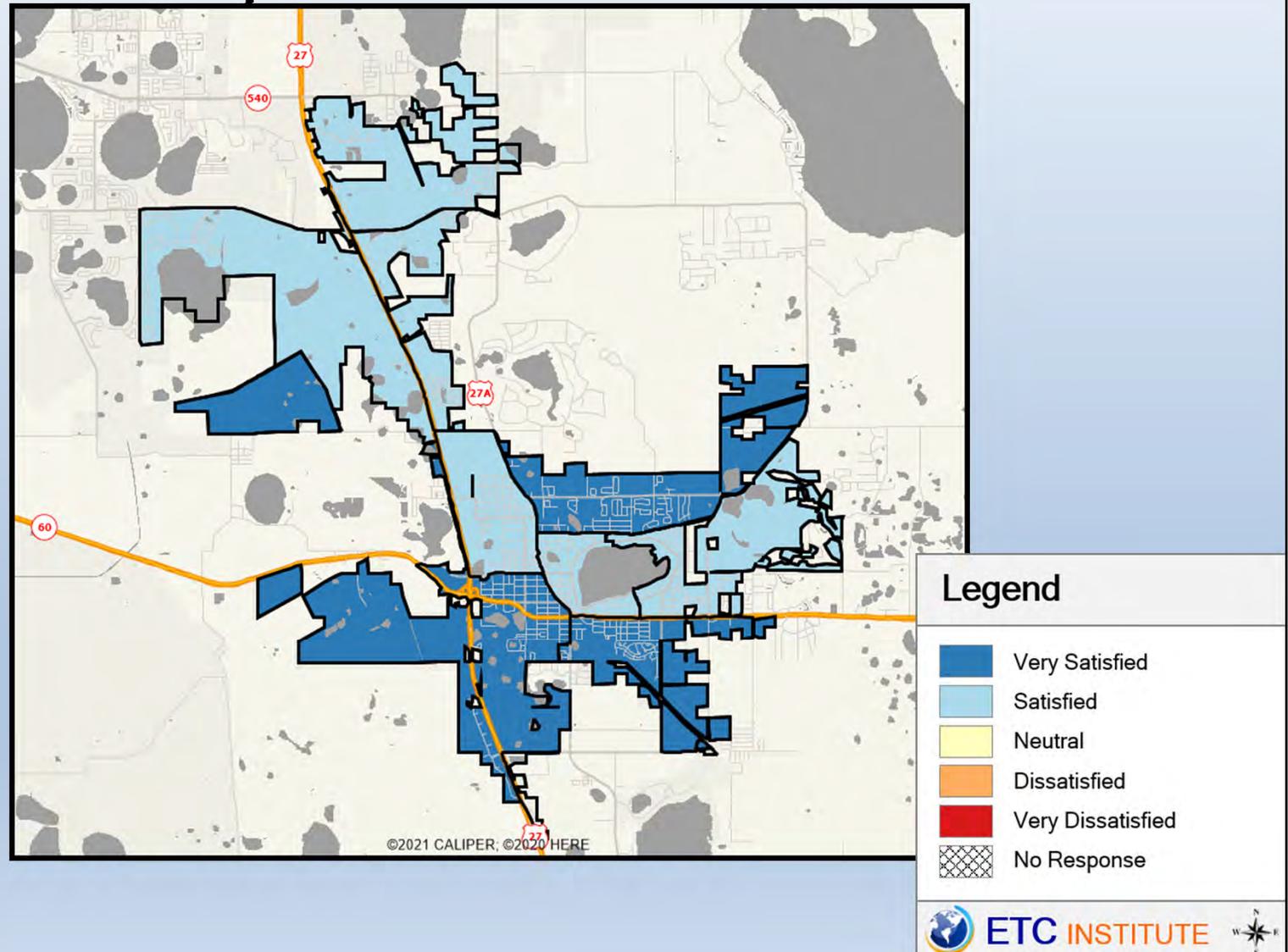
Q1-01. Overall image of the City



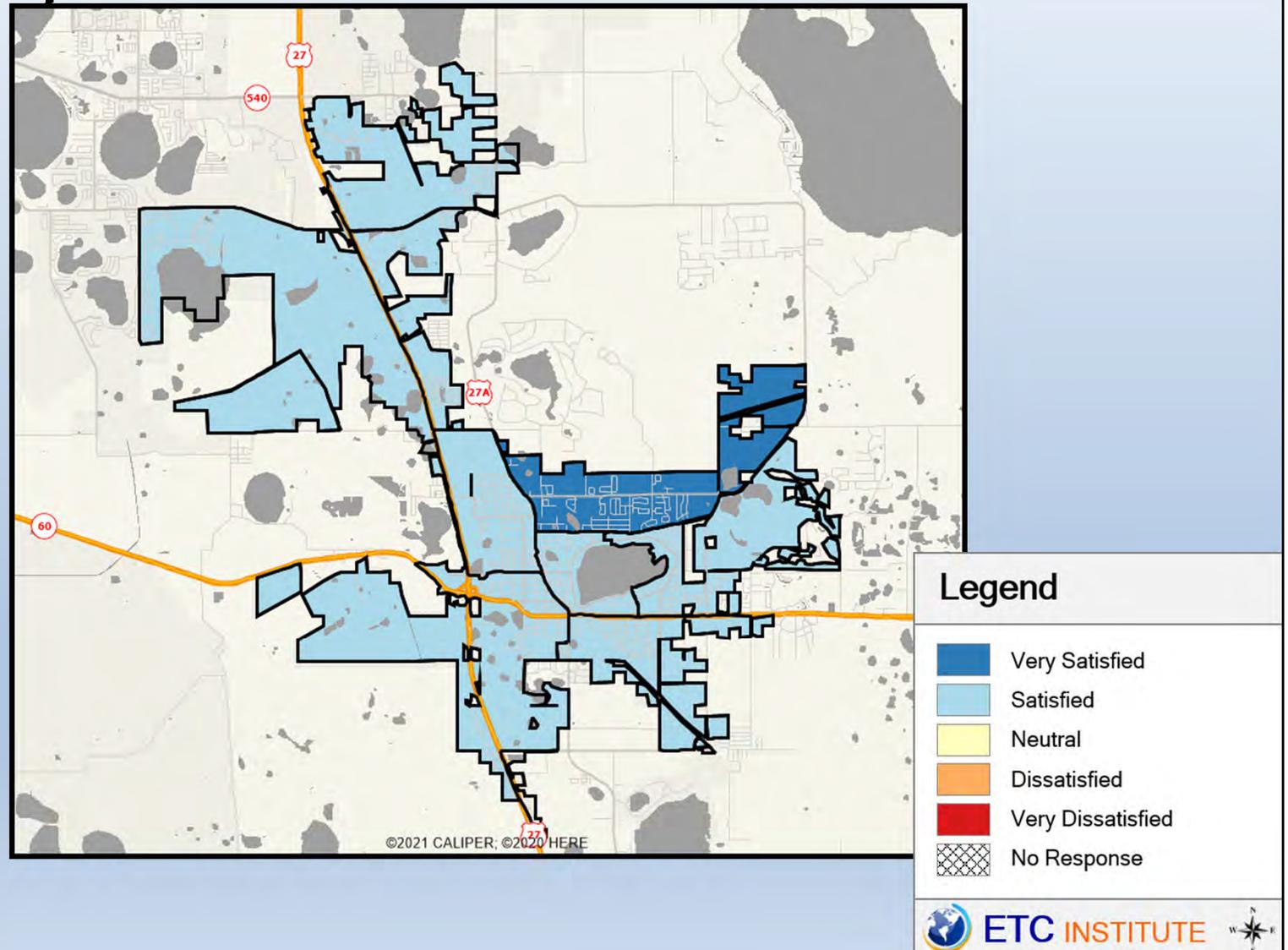
Q1-02. The City's efforts to be transparent/accessible



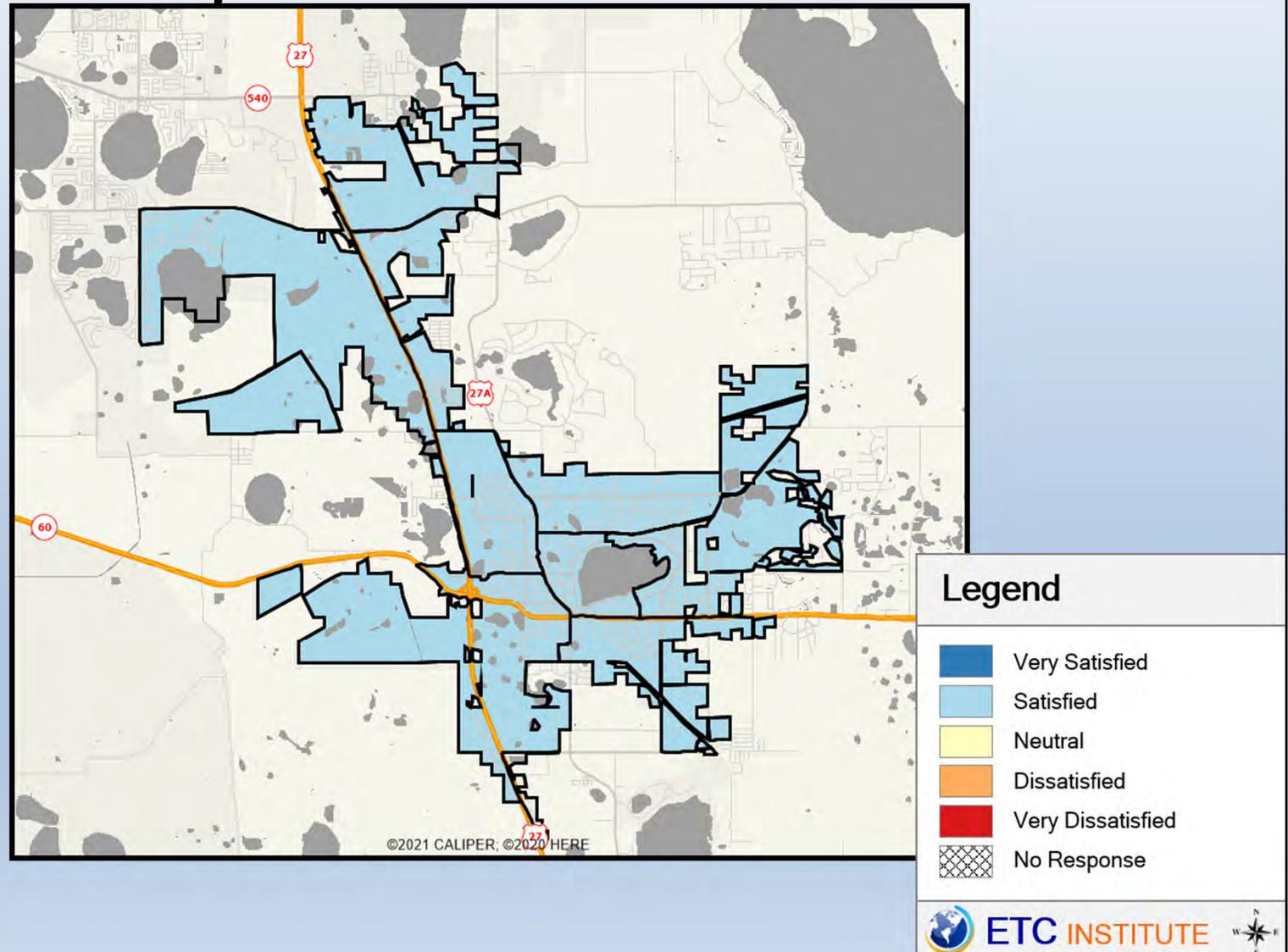
Q1-03. The City of Lake Wales as a place to live



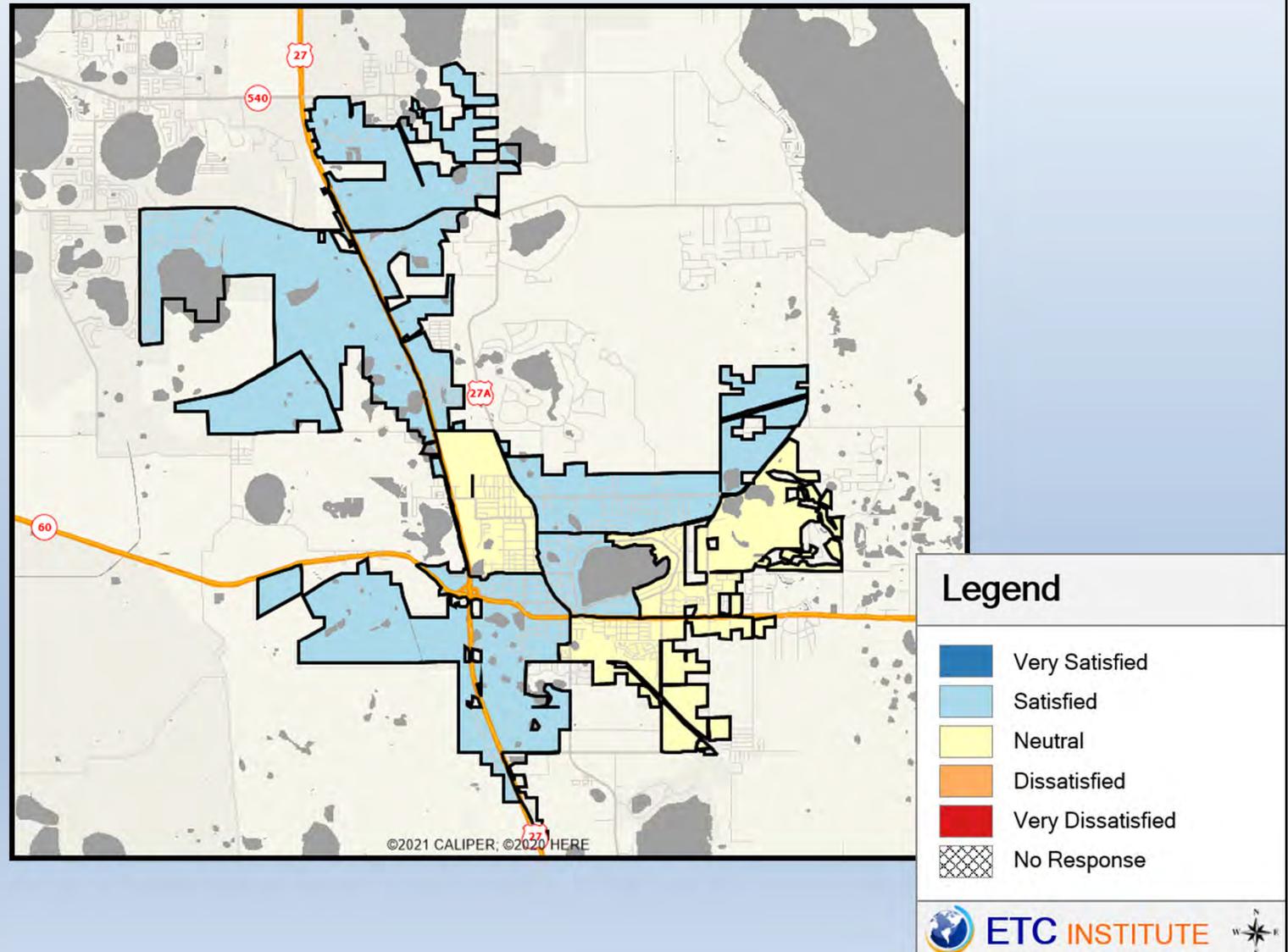
Q1-04. The City of Lake Wales as a place to raise children



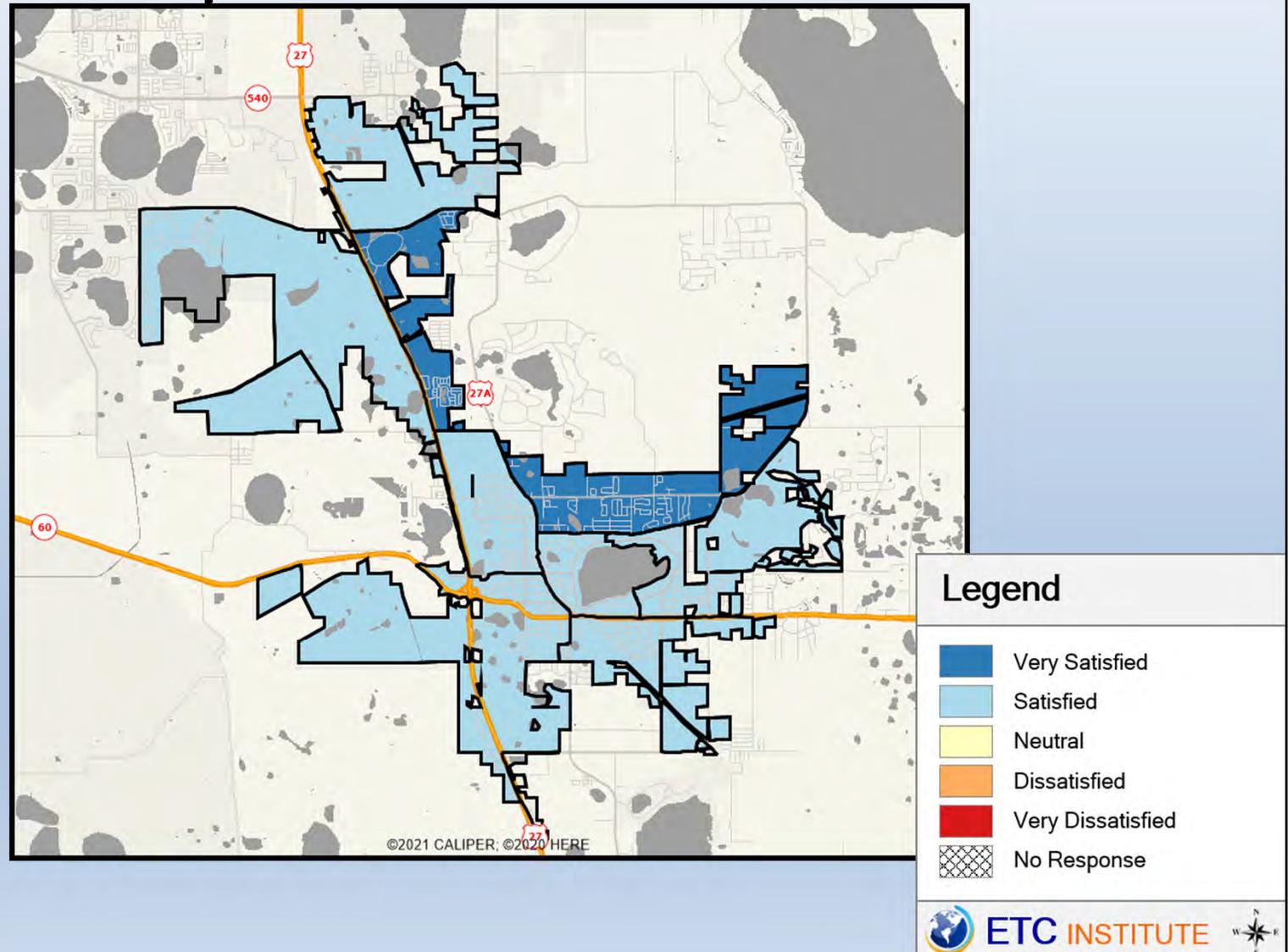
Q1-05. The City of Lake Wales as a place to work



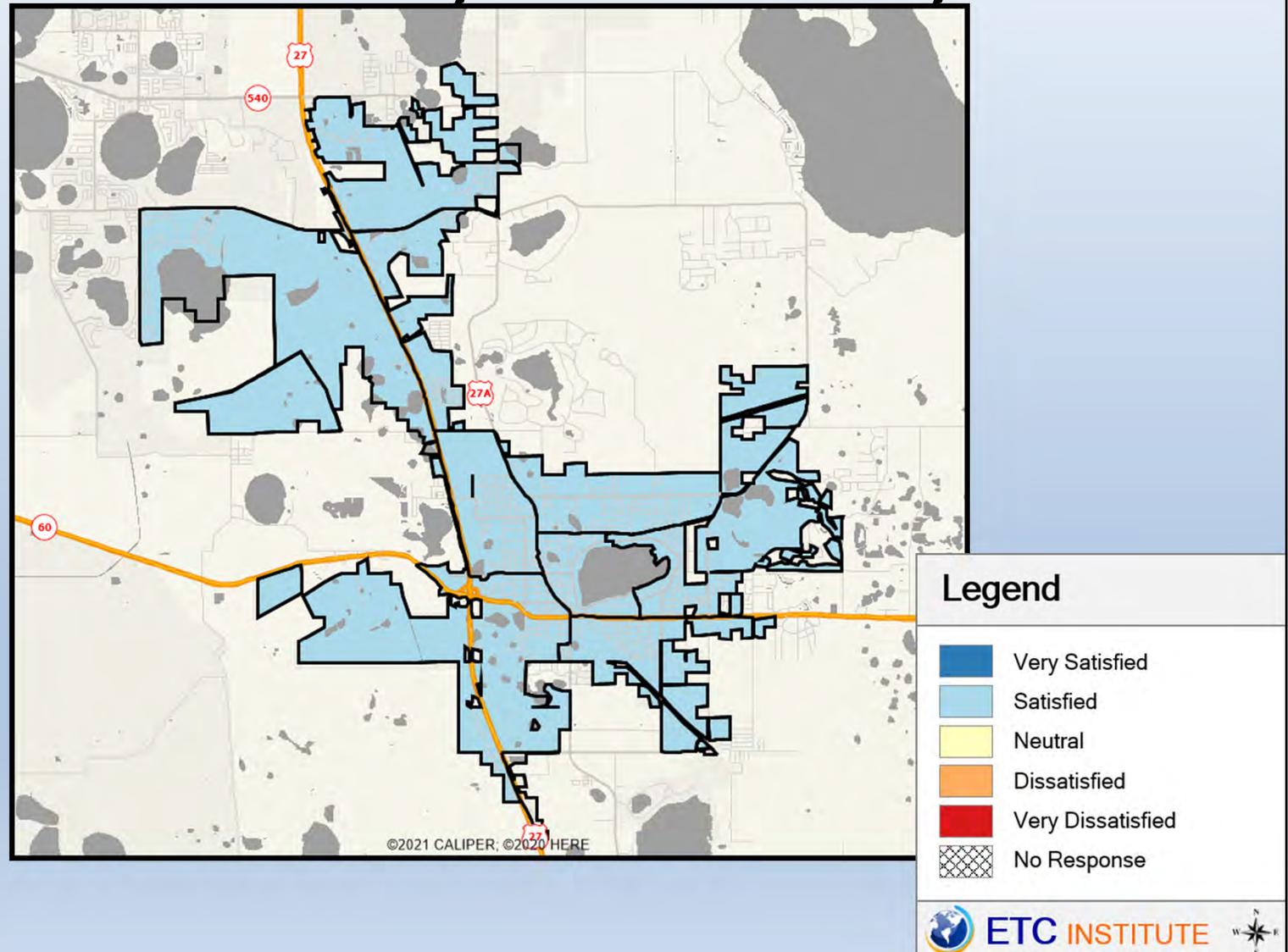
Q1-06. The City of Lake Wales as a place for leisure and social activities



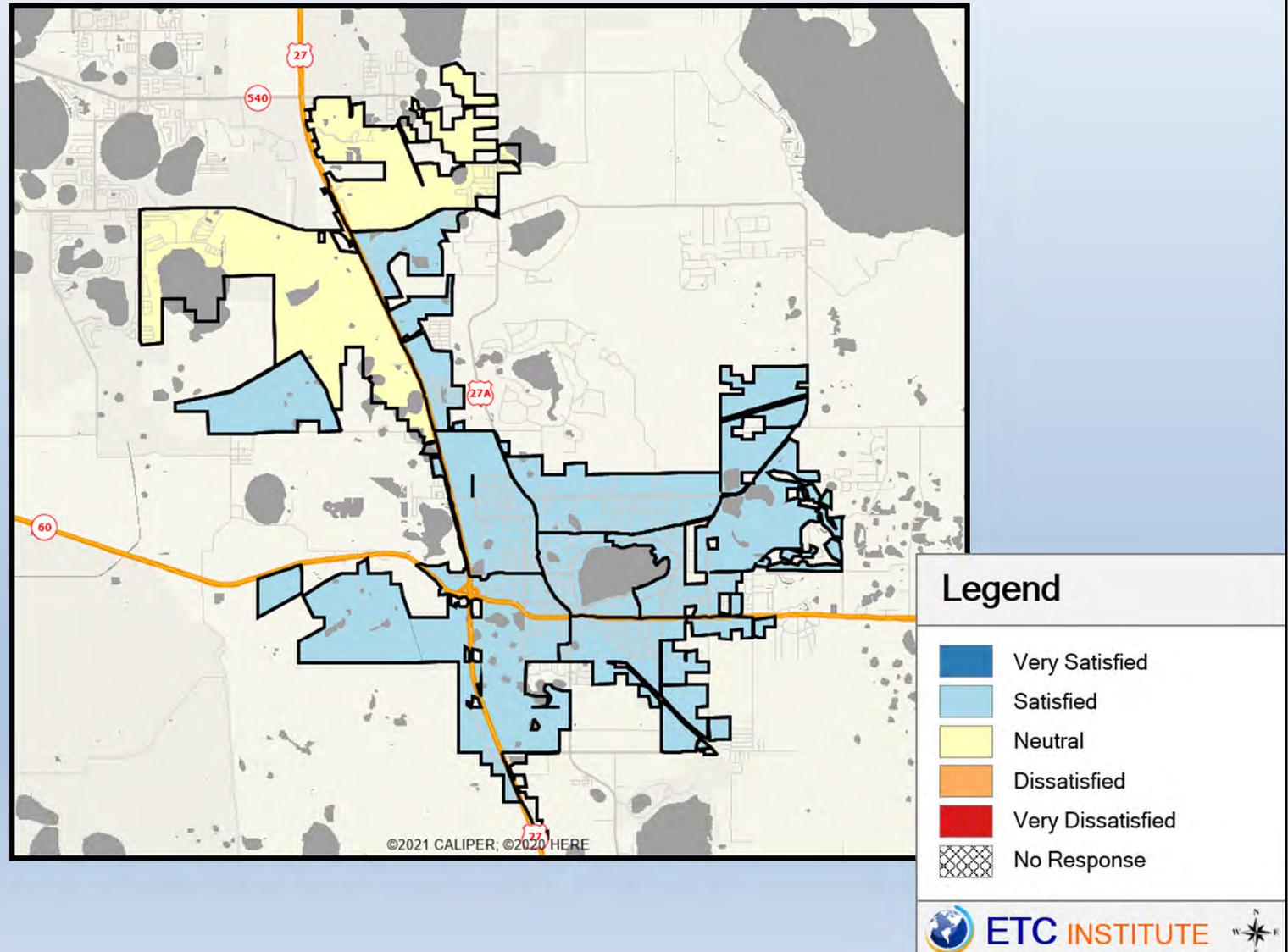
Q1-07. The City of Lake Wales as a place to retire



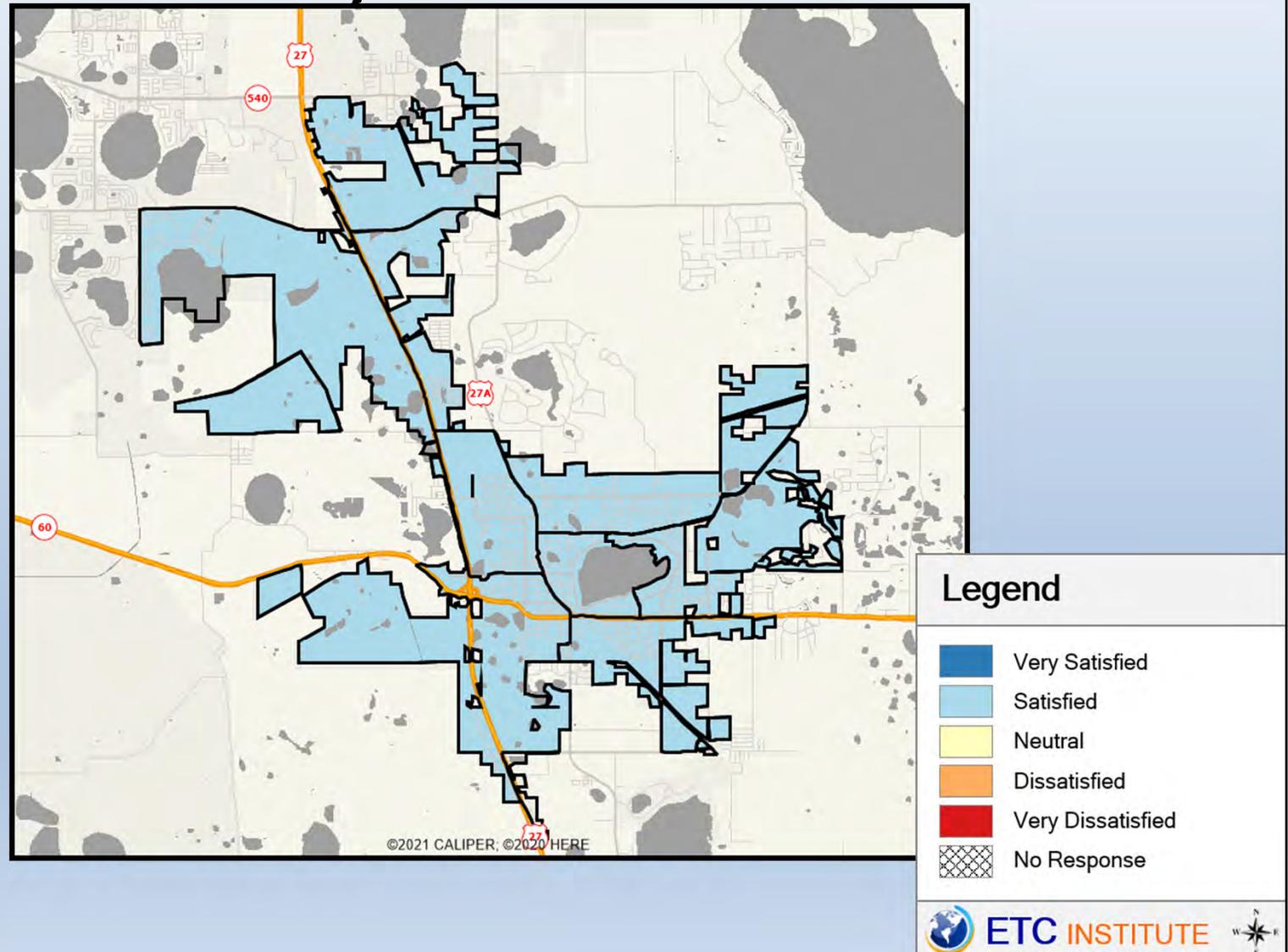
Q1-08. The City of Lake Wales as a tree friendly community



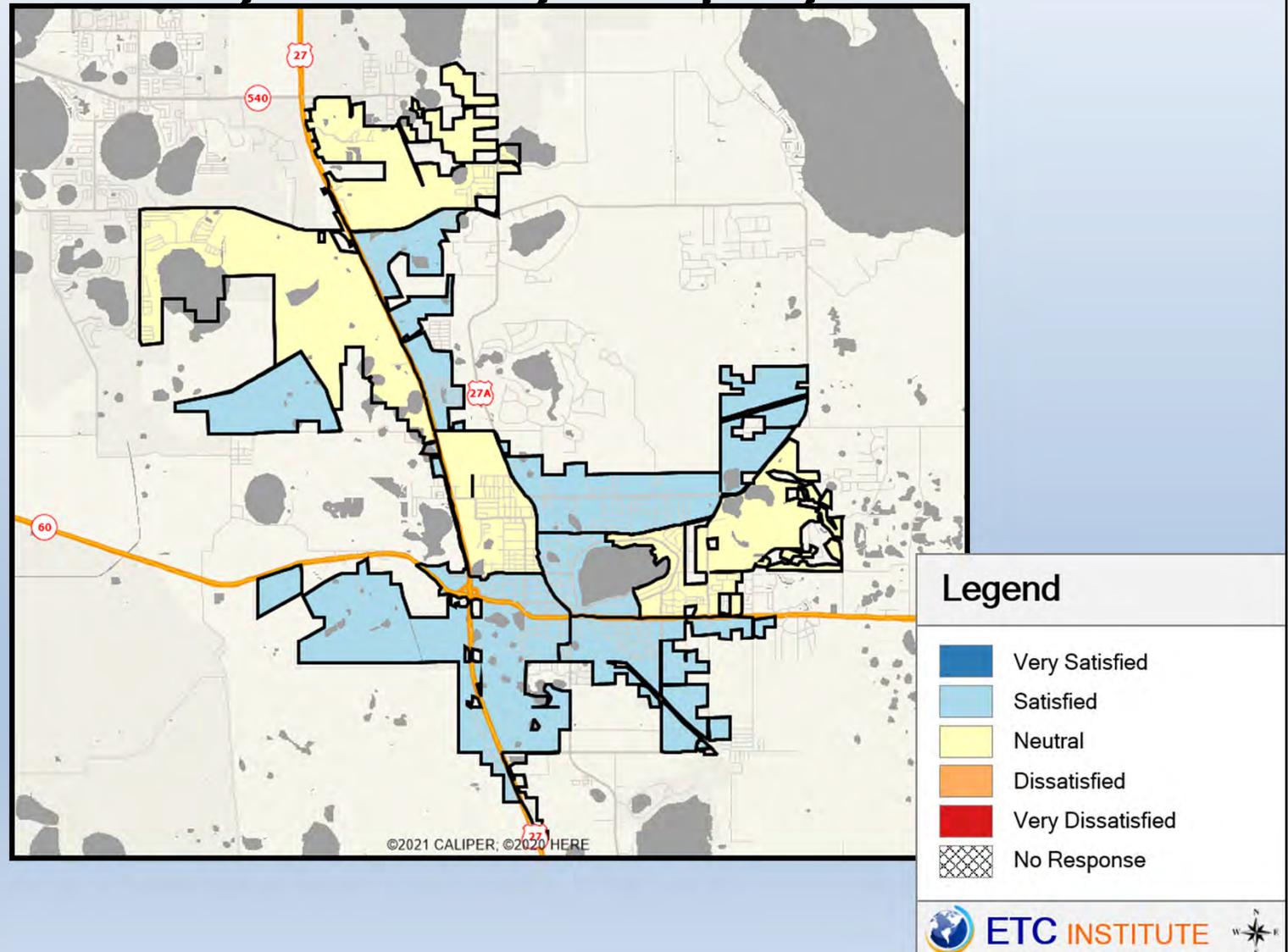
Q1-09. The City of Lake Wales as a pedestrian/bicycle friendly community



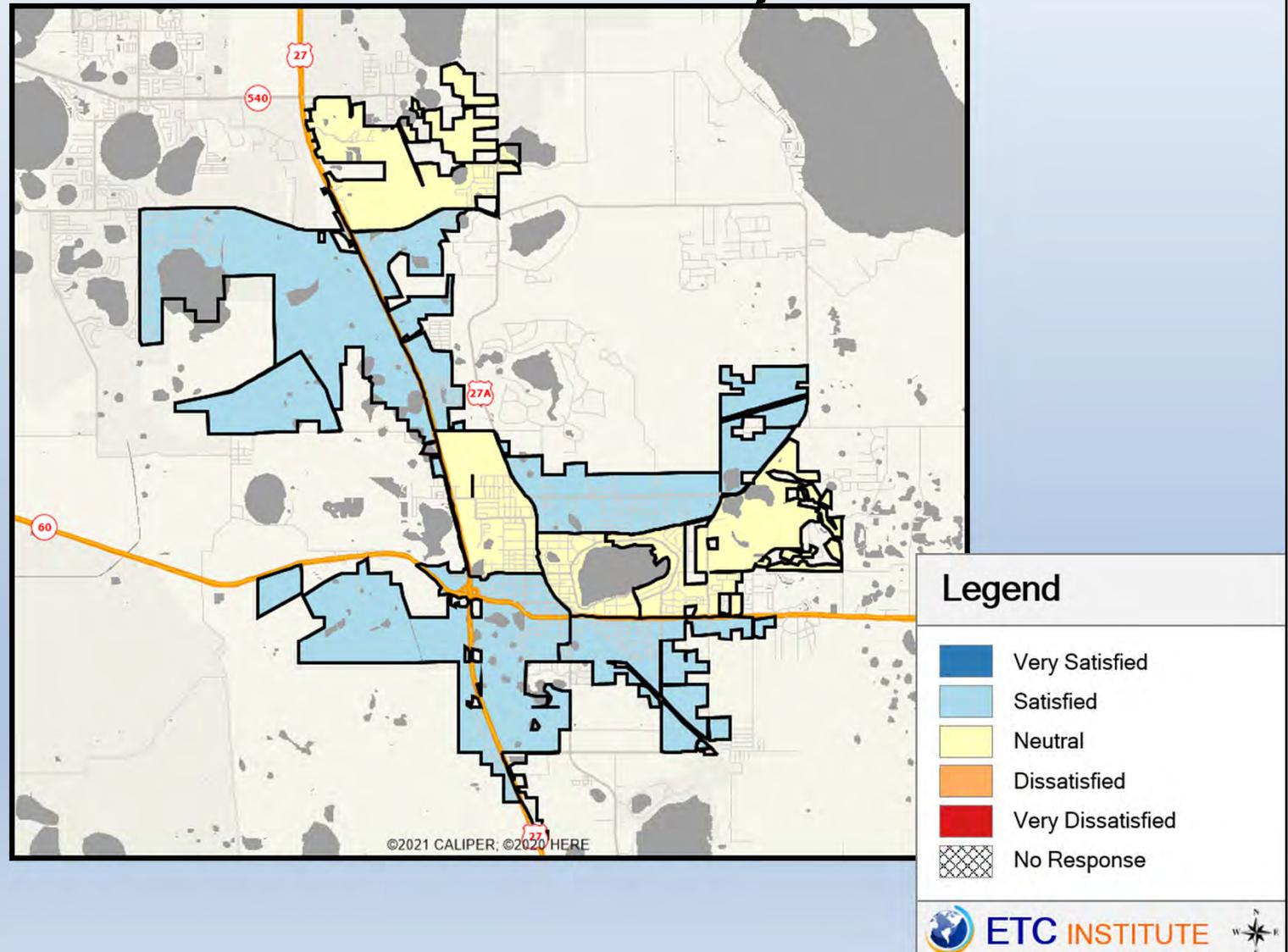
Q1-10. Overall quality of City services



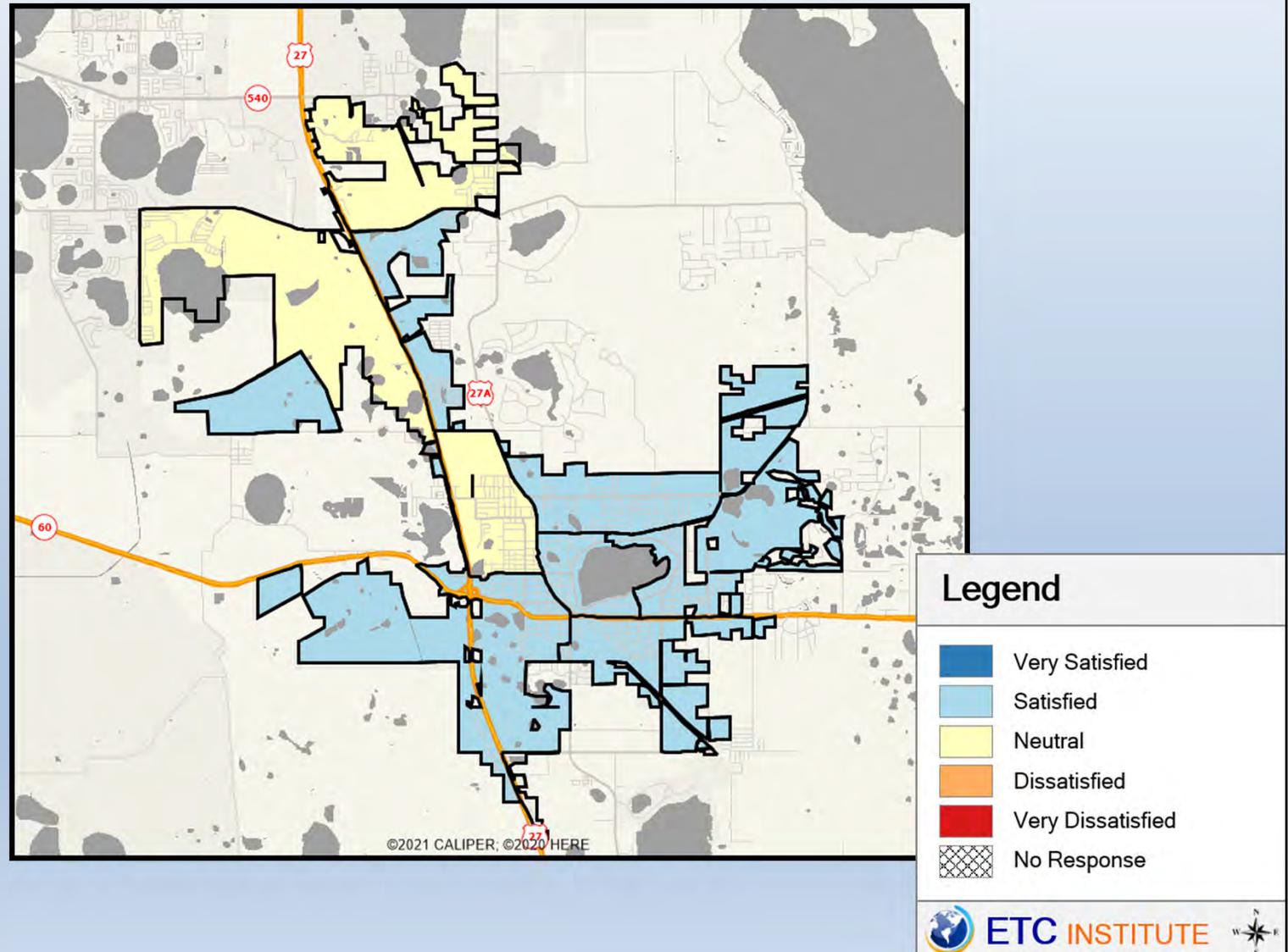
Q1-11. Value you receive for the City taxes you pay



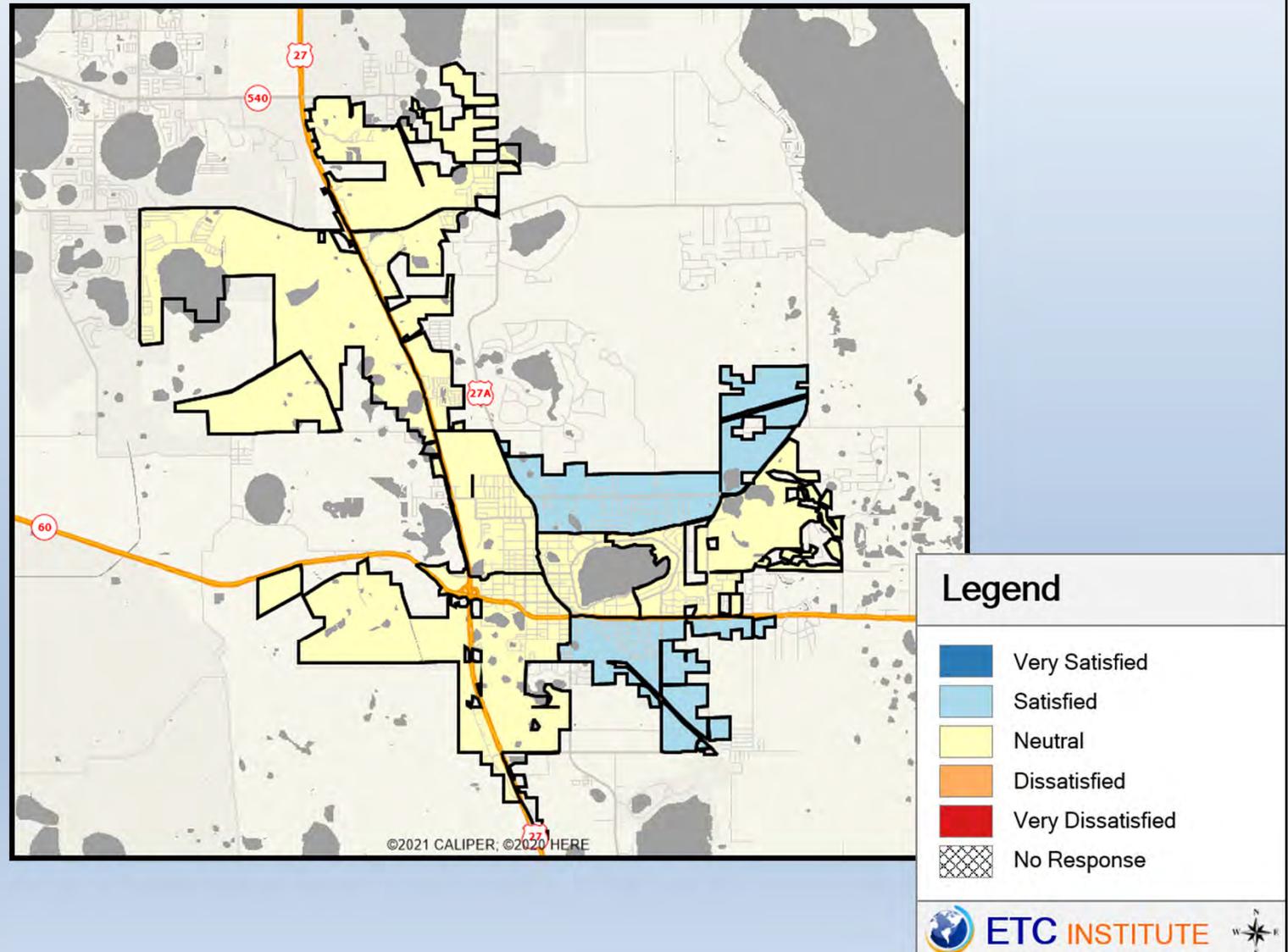
Q1-12. City efforts to be a sustainable city



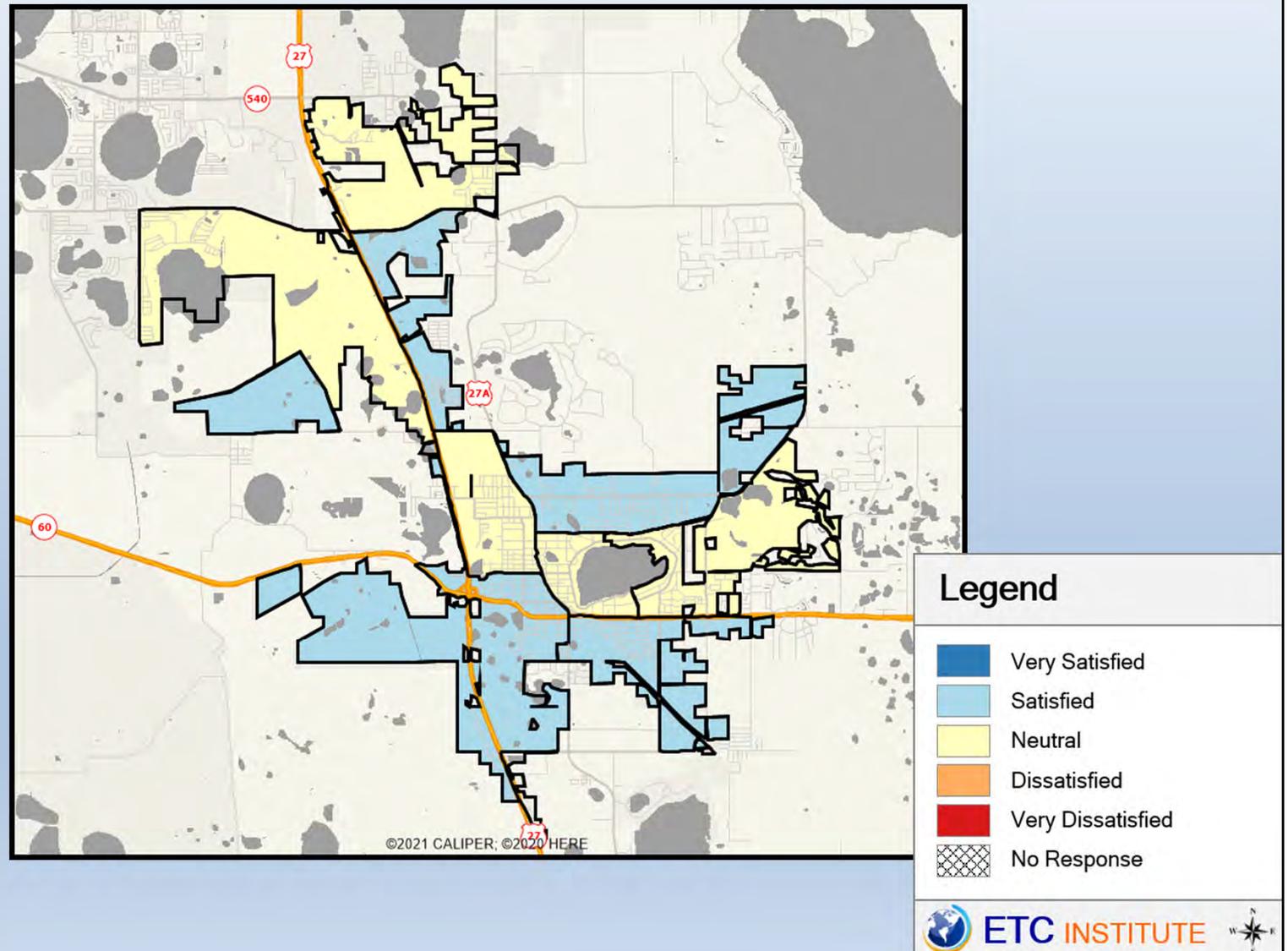
Q1-13. City efforts to implement the "Lake Wales Connected Plan"



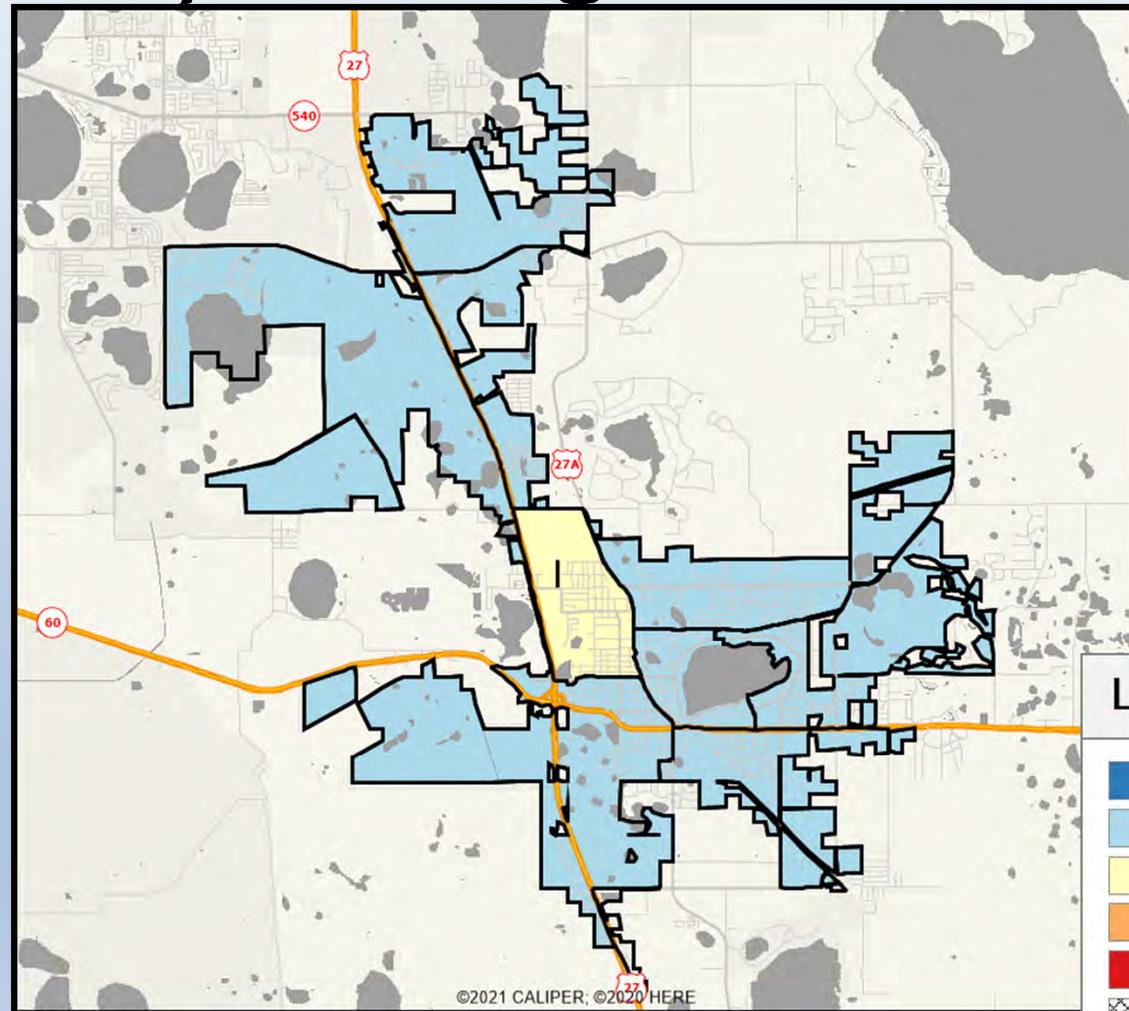
Q1-14. City efforts to be a recreation destination



Q1-15. City efforts to revitalize Historic Downtown



Q3-01. Cleanliness of streets in your neighborhood

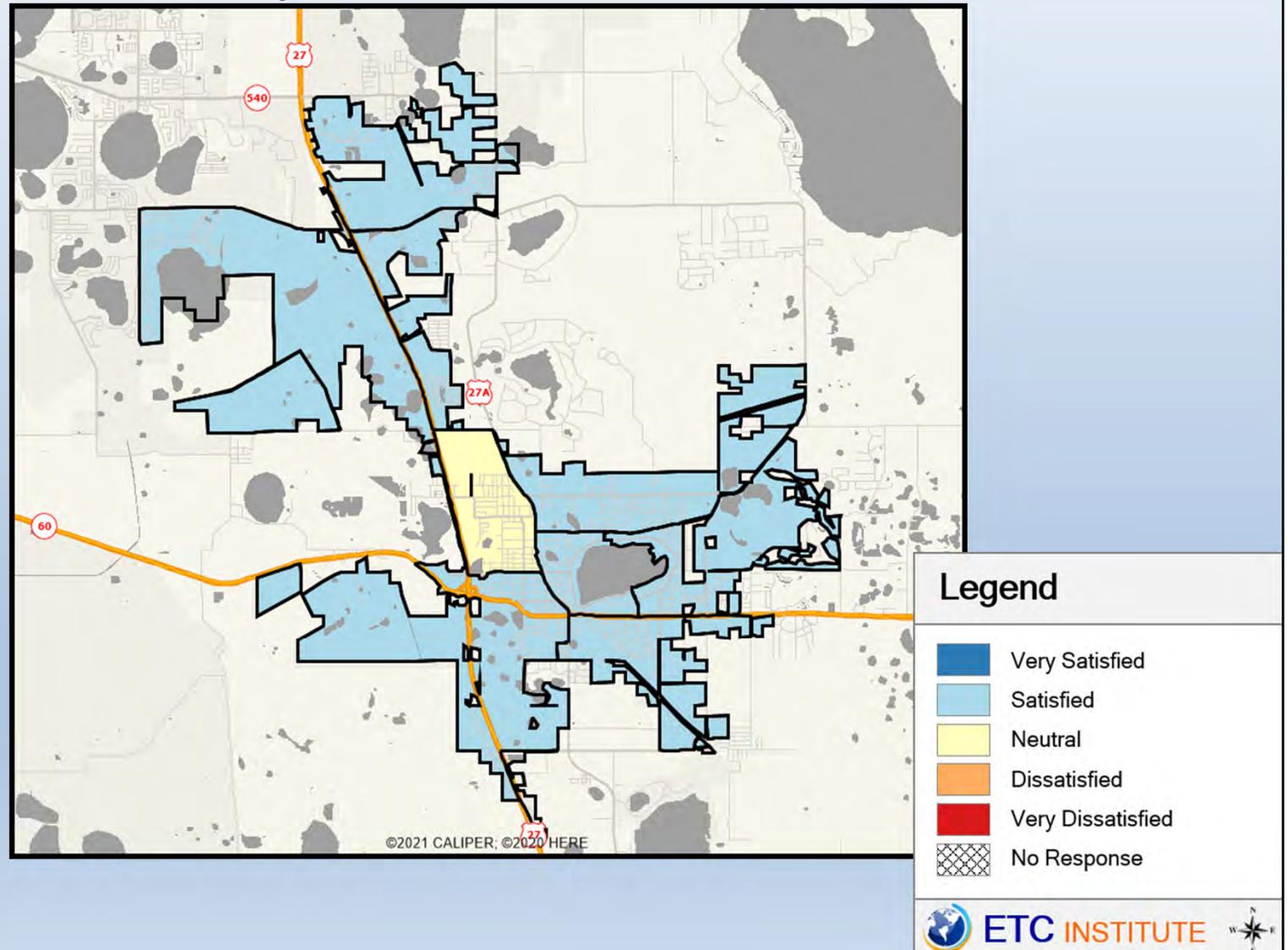


Legend

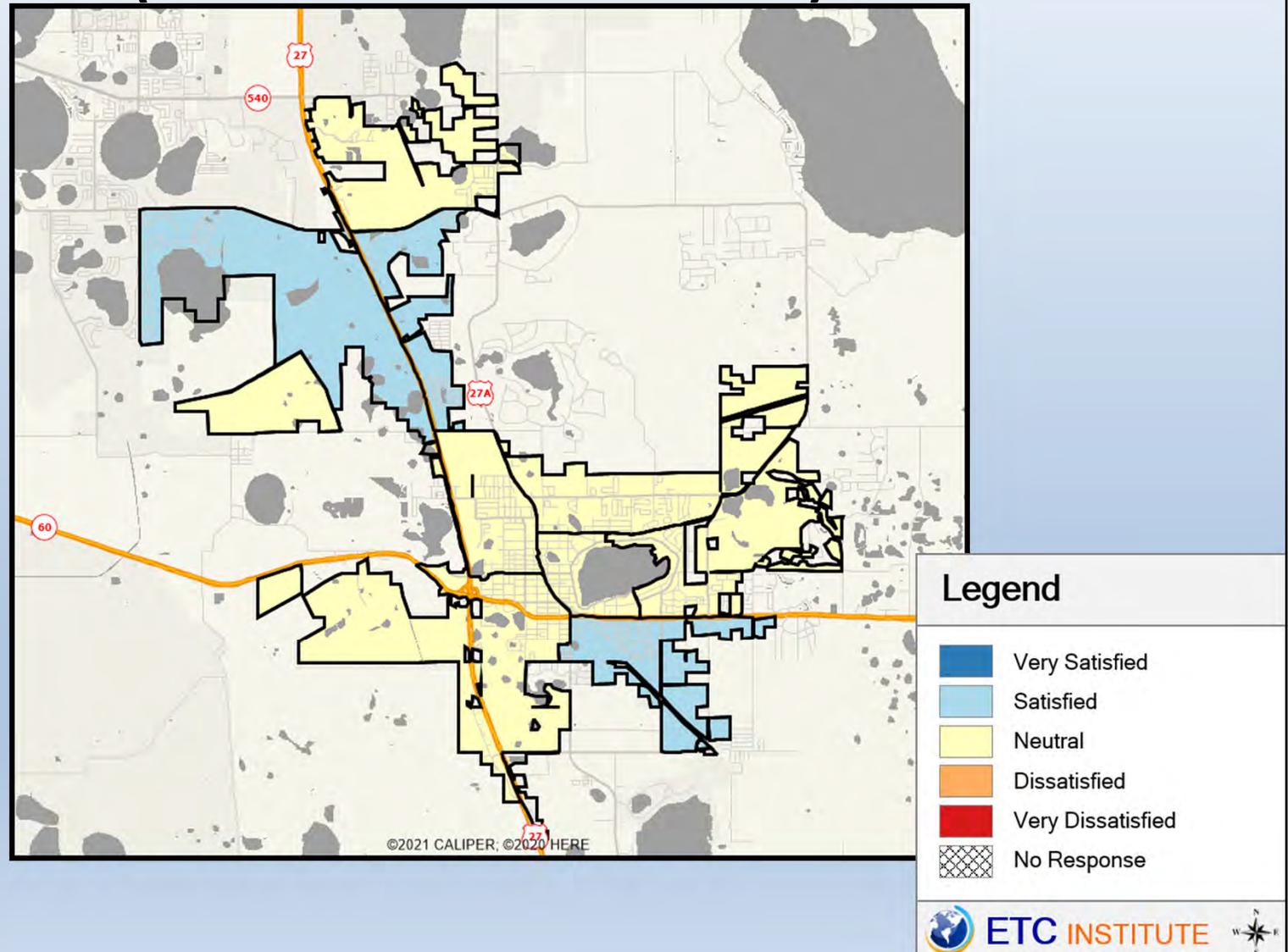
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

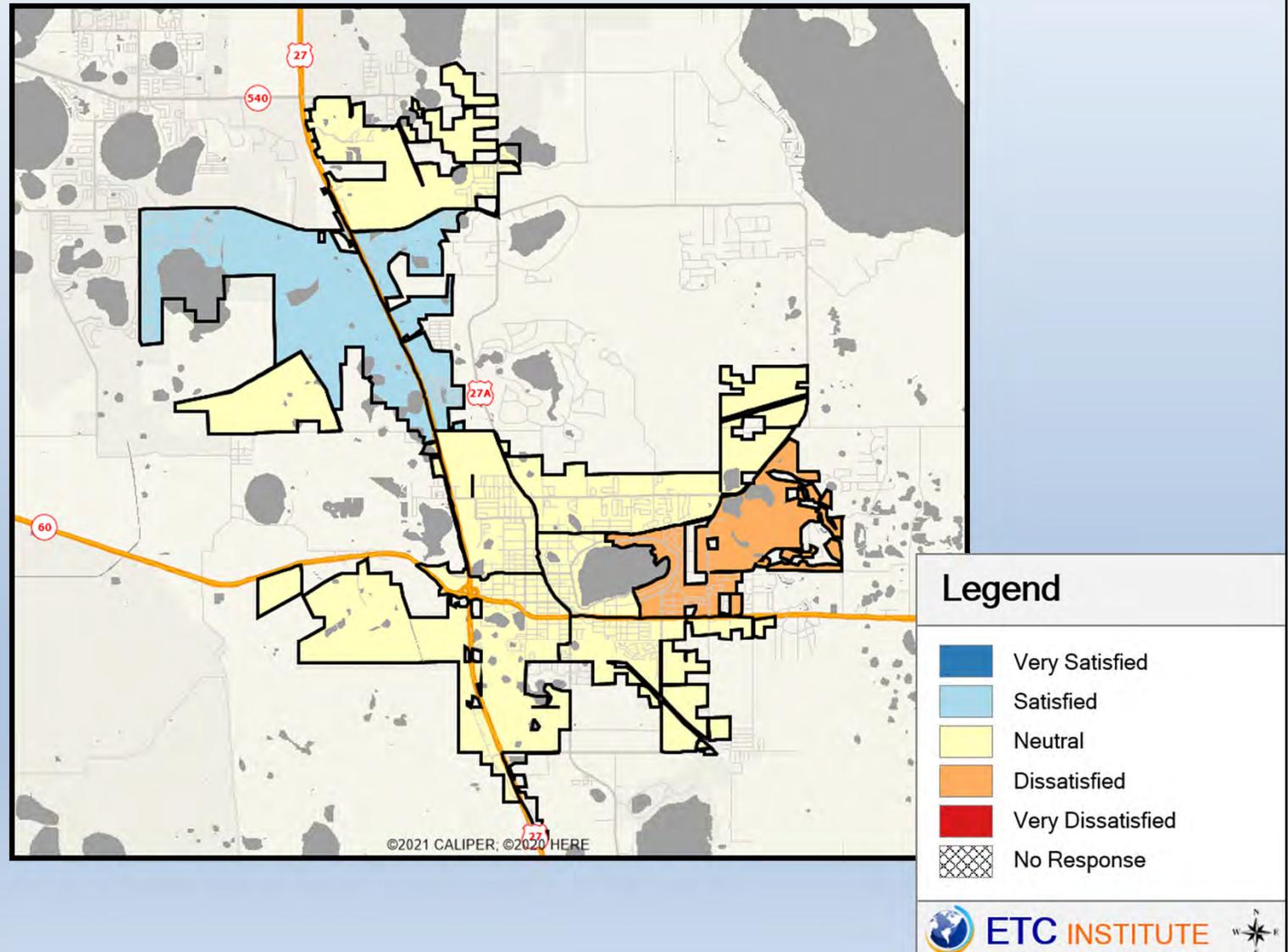
Q3-02. Cleanliness of streets in business/commercial areas



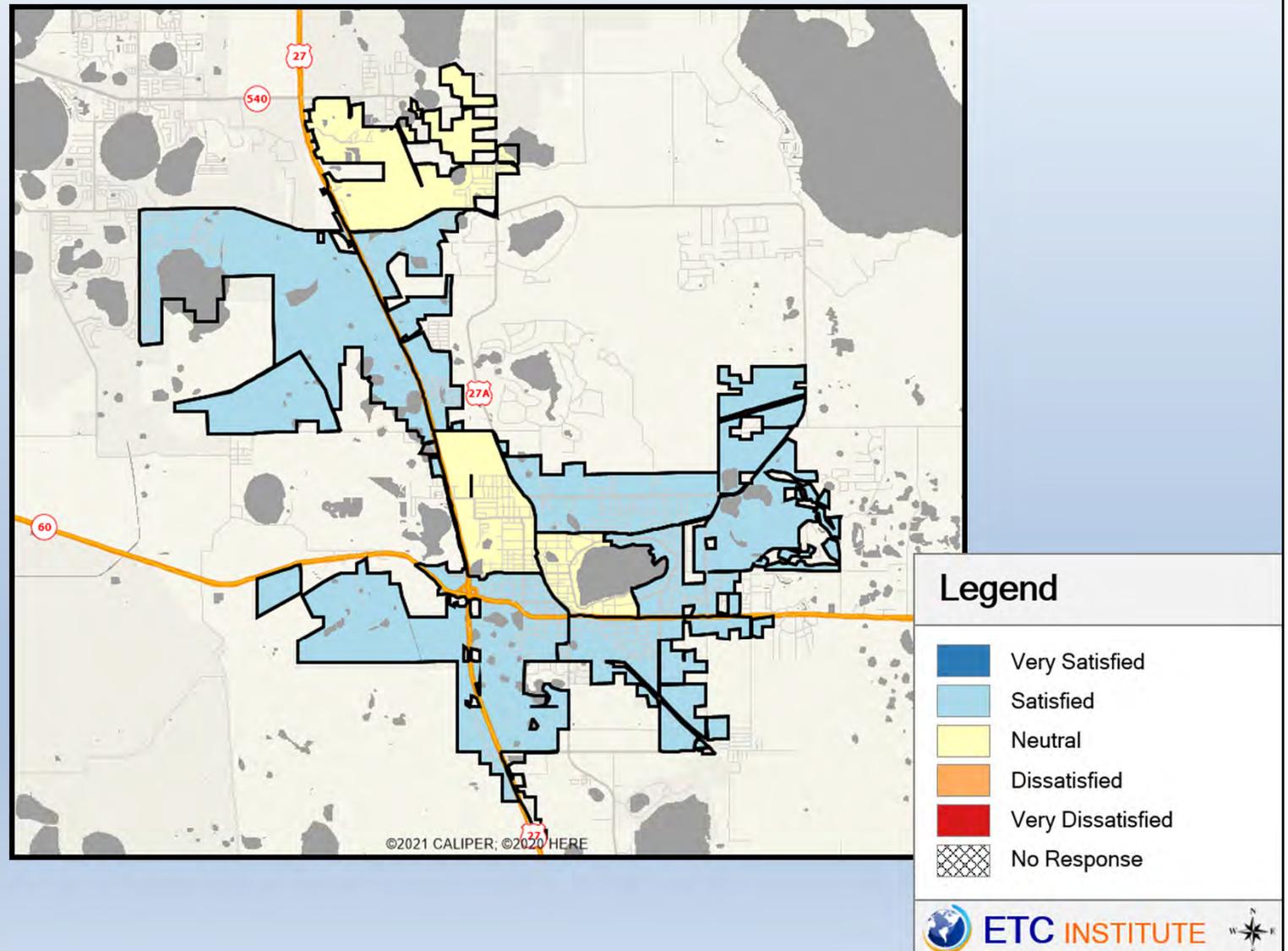
Q3-03. Condition of sidewalks (few or no cracks)



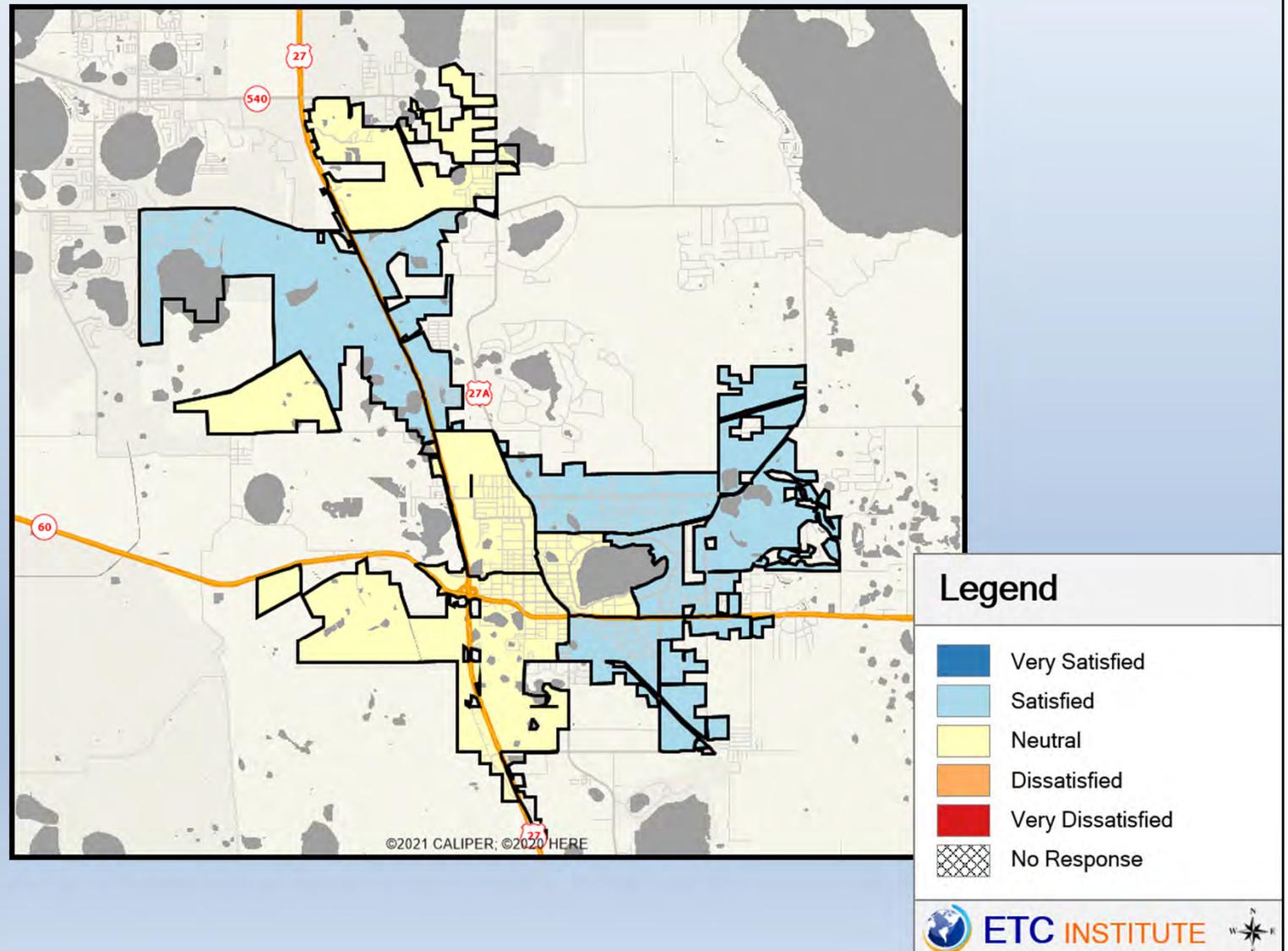
Q3-04. Condition of streets



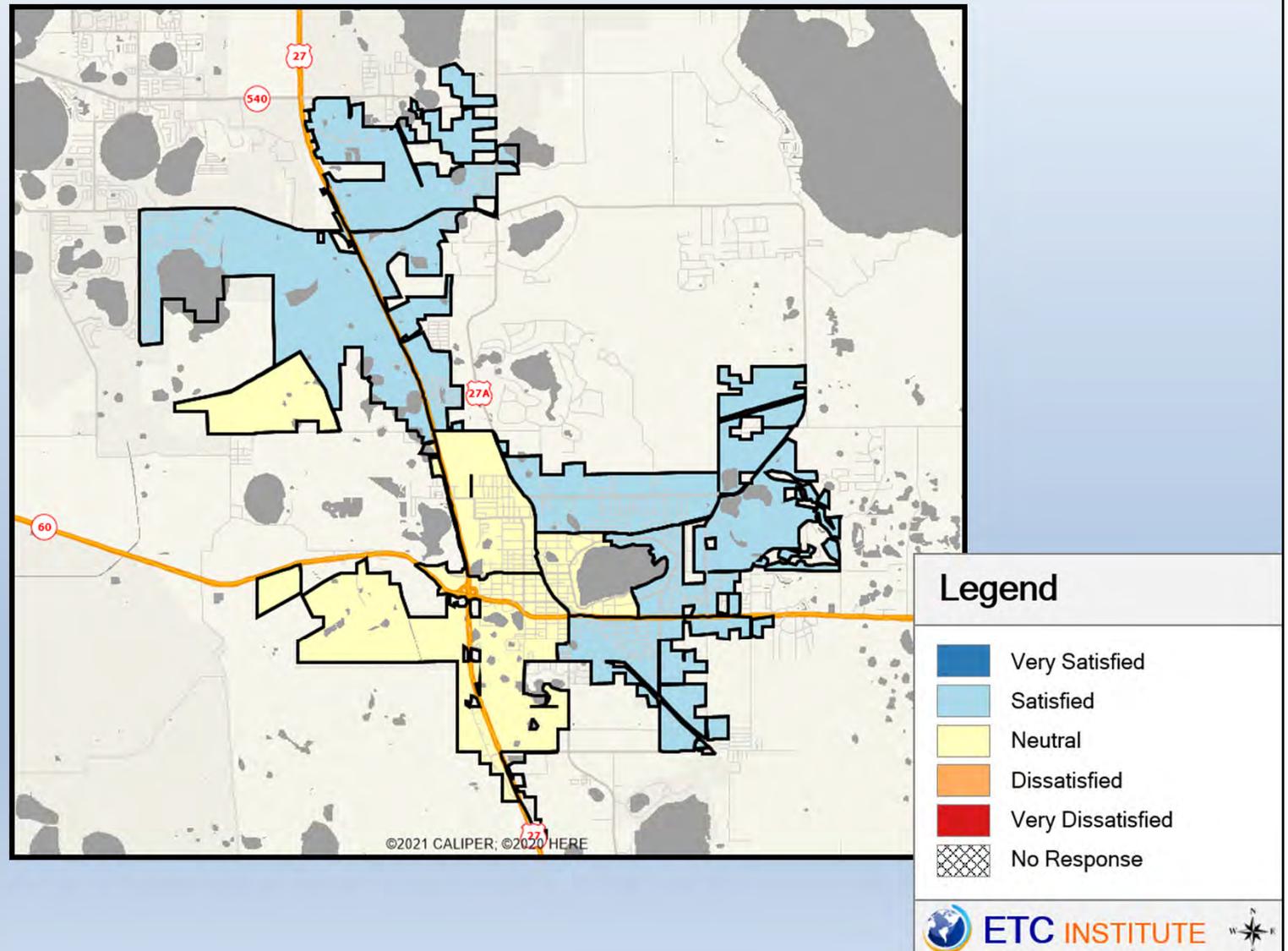
Q3-05. Brightness of street lighting



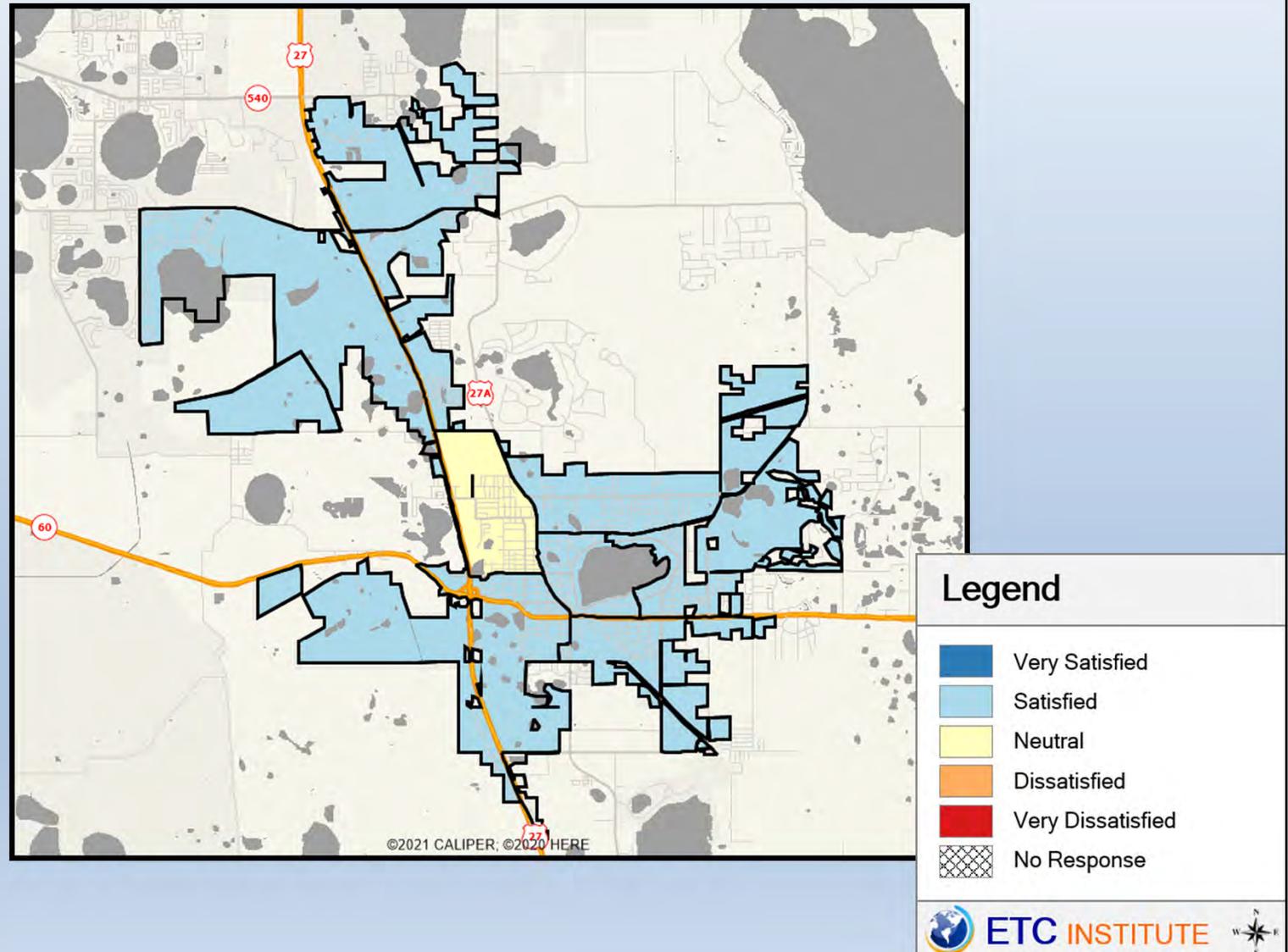
Q3-06. Quantity of street lights



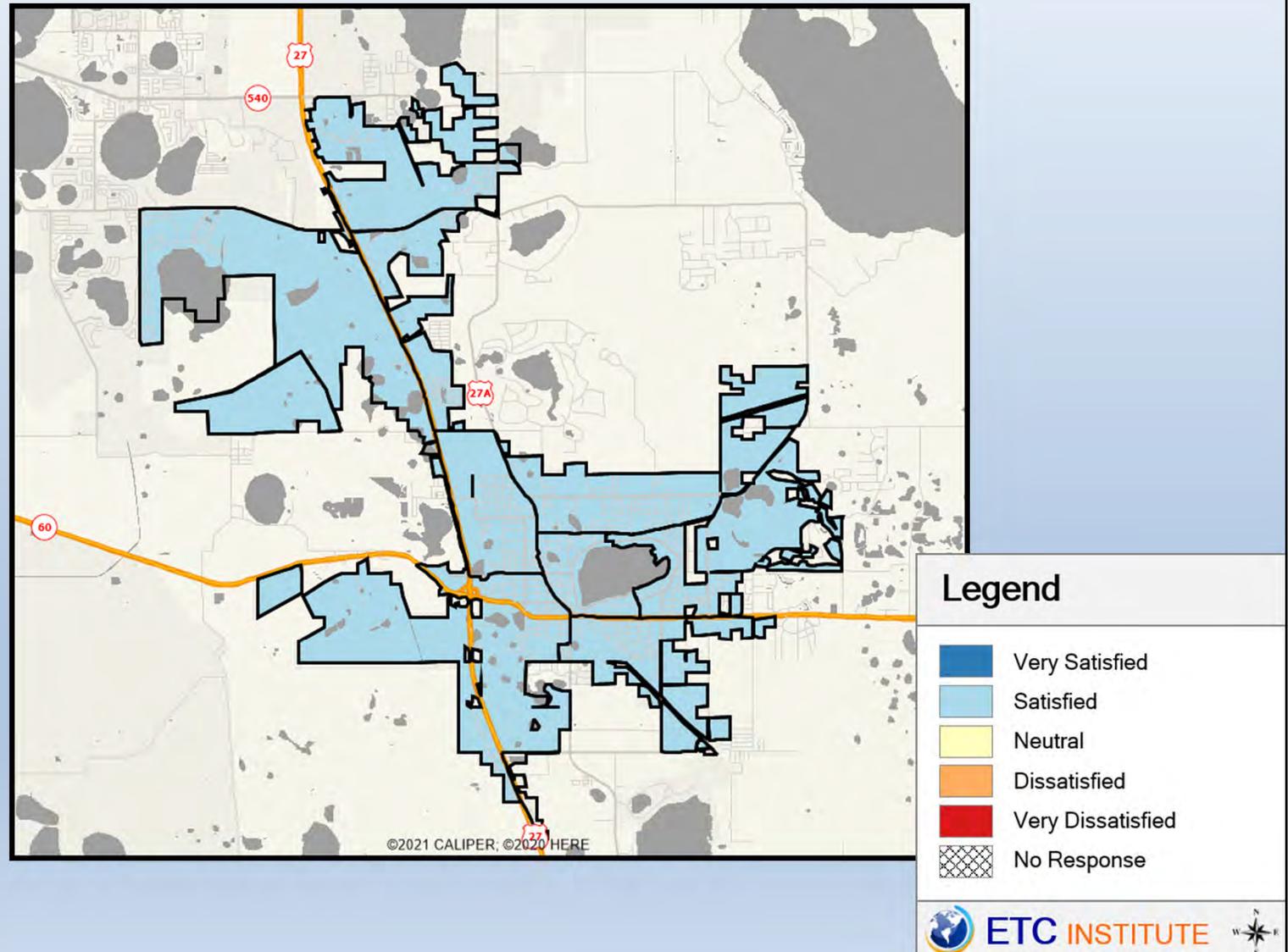
Q3-07. Landscape maintenance of rights of way along City streets/public areas



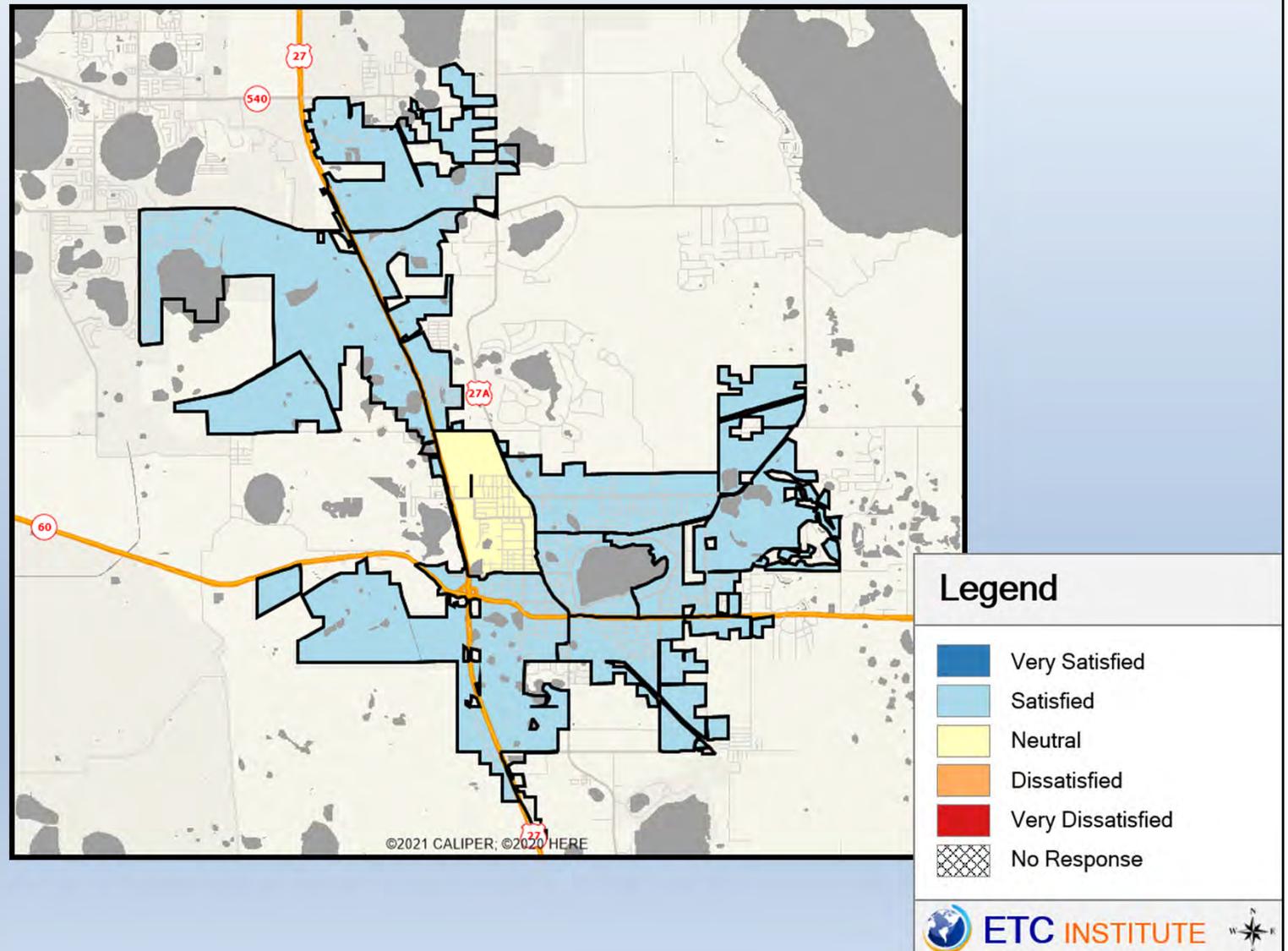
Q3-08. Appearance and maintenance of the City owned public buildings



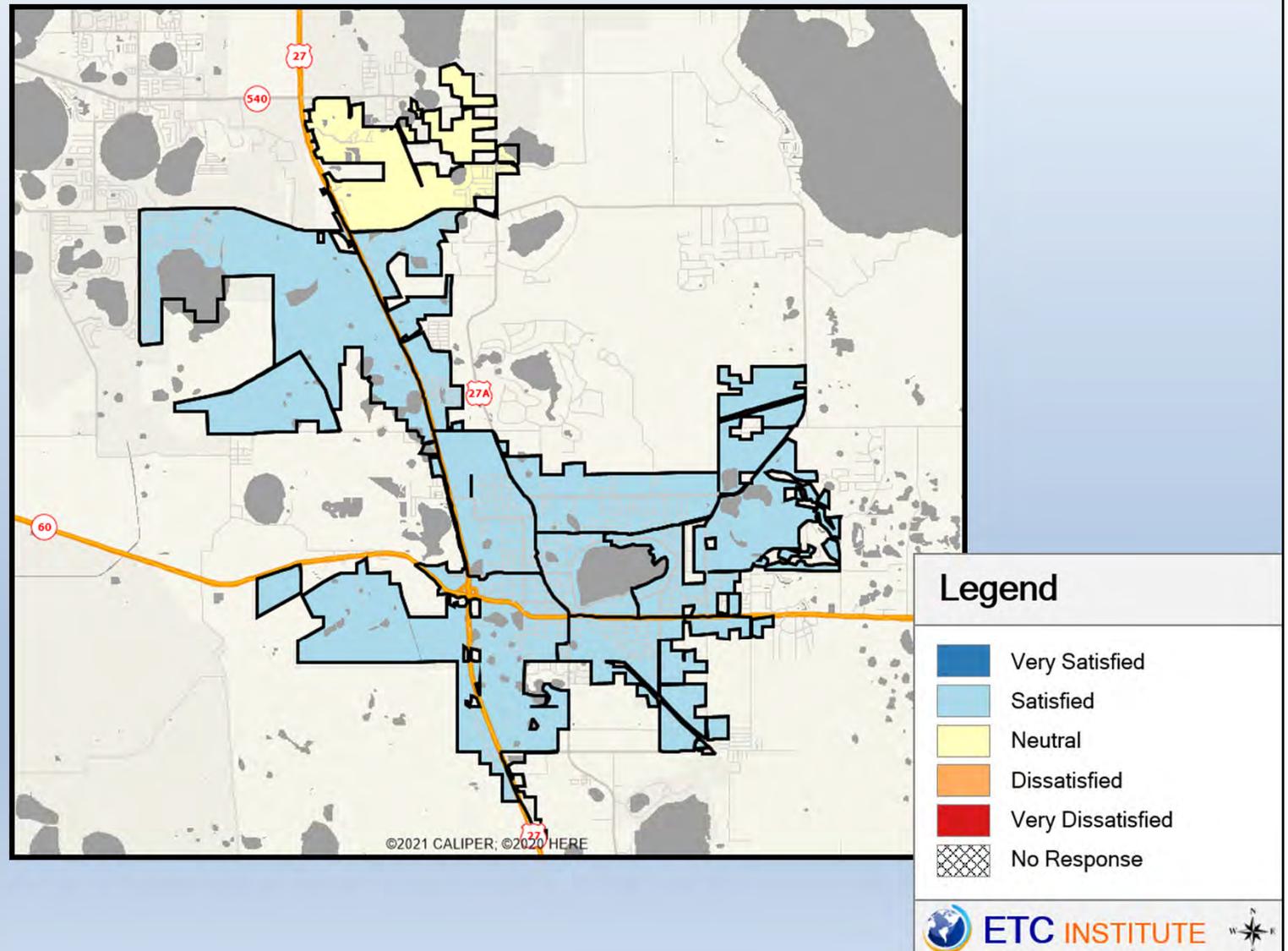
Q3-09. Maintenance of parks and recreation areas



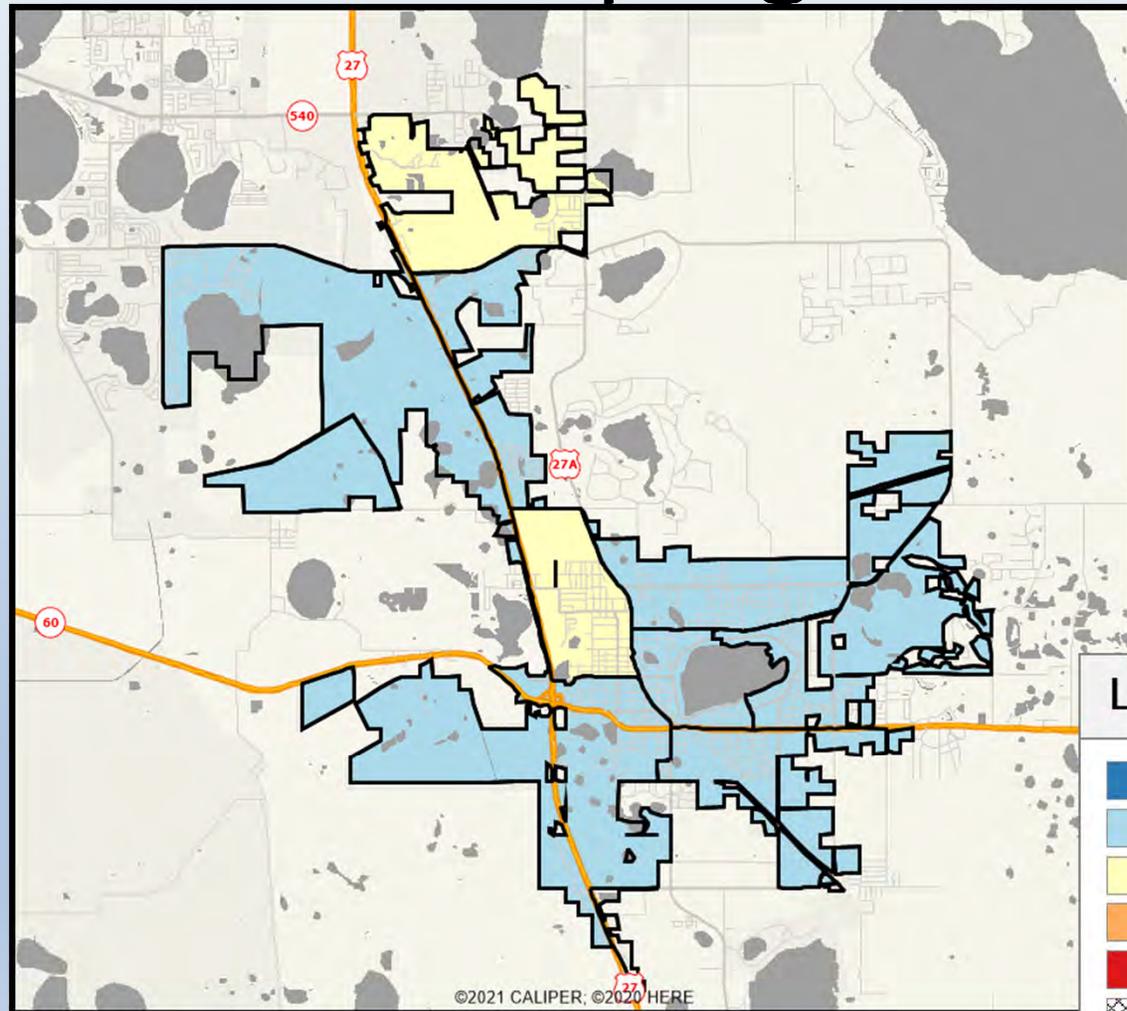
Q3-10. Quality of the parks system



Q3-11. Quality of the trails system



Q3-12. Quality of recreation programs

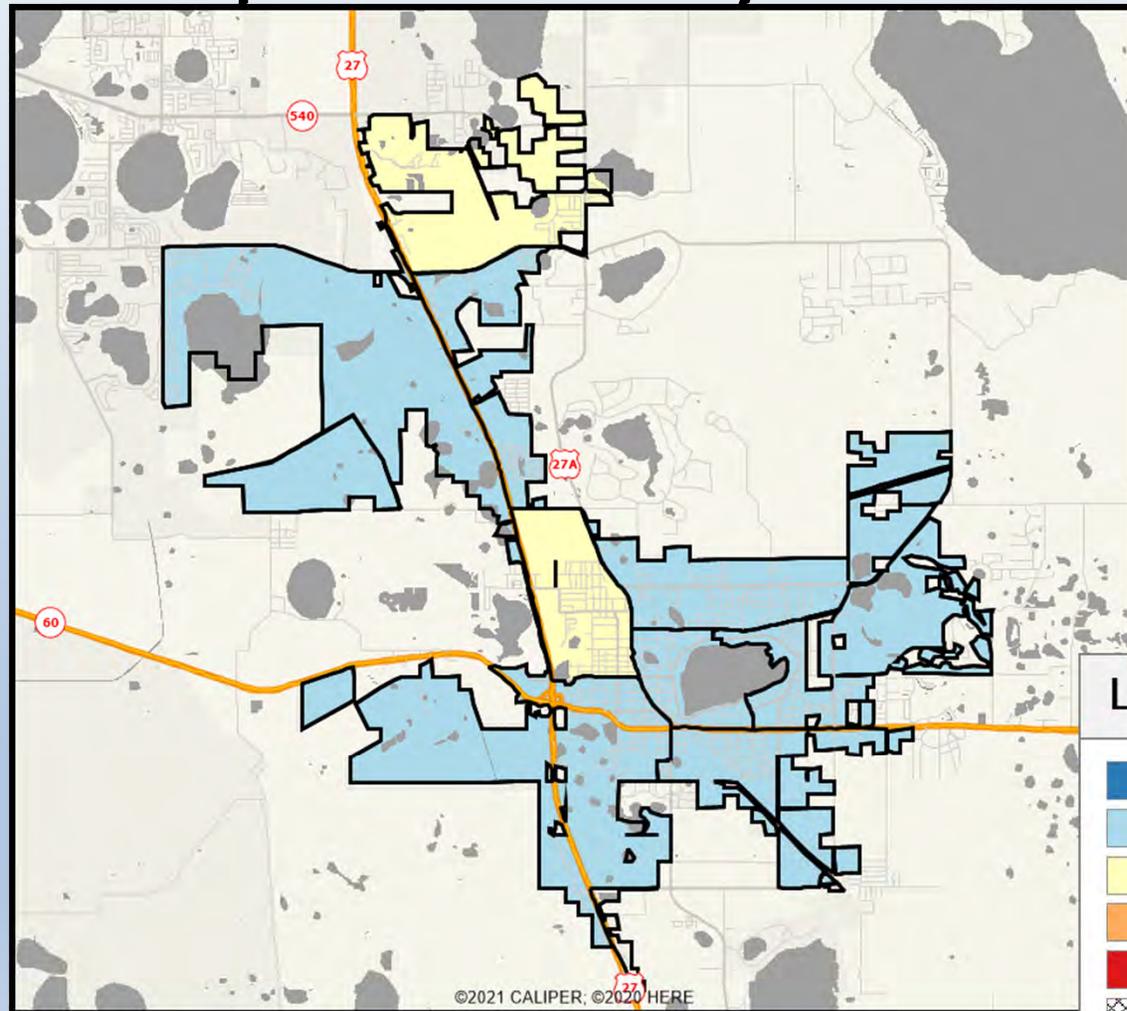


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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Q3-13. Availability of green space near your home

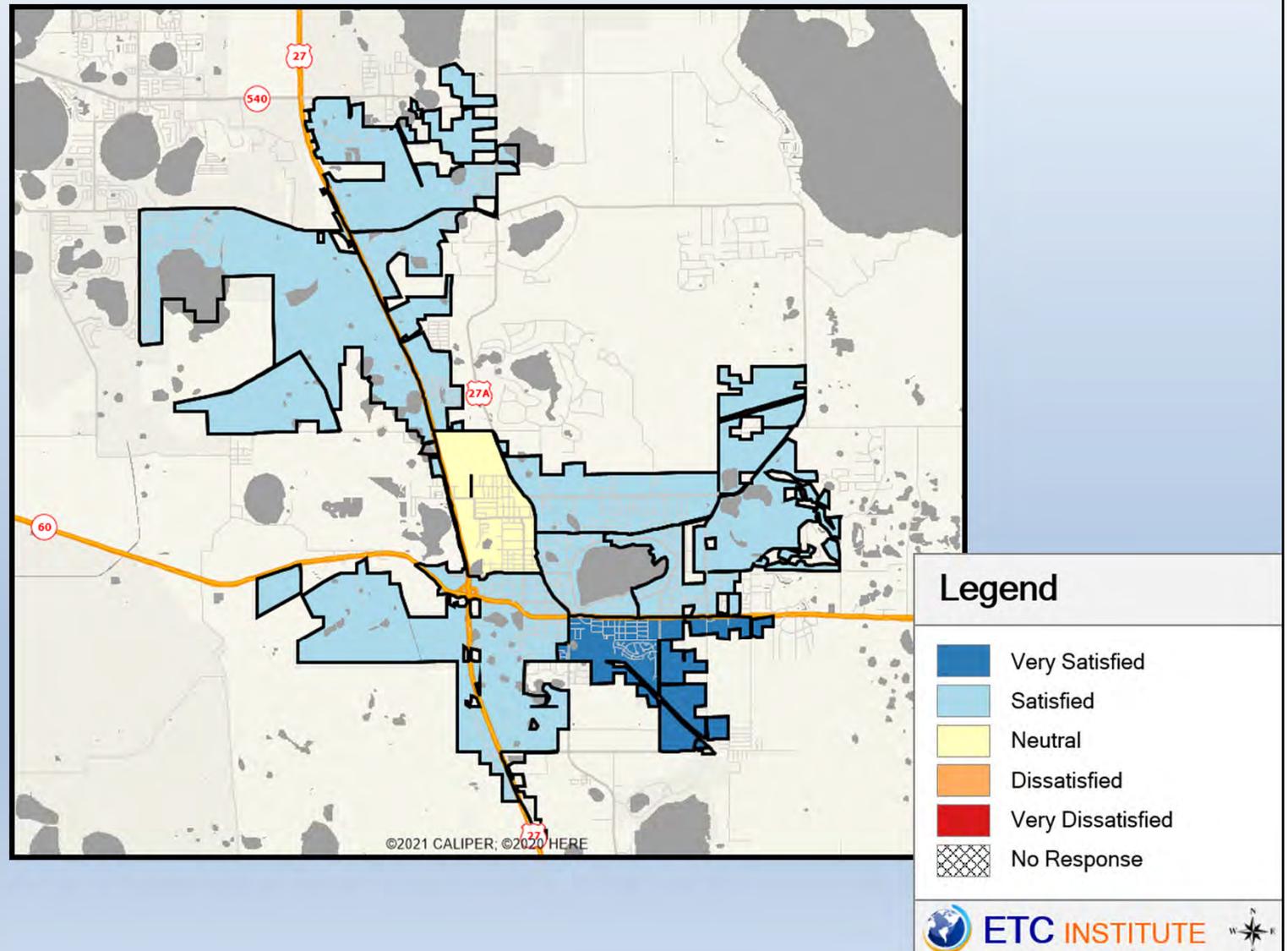


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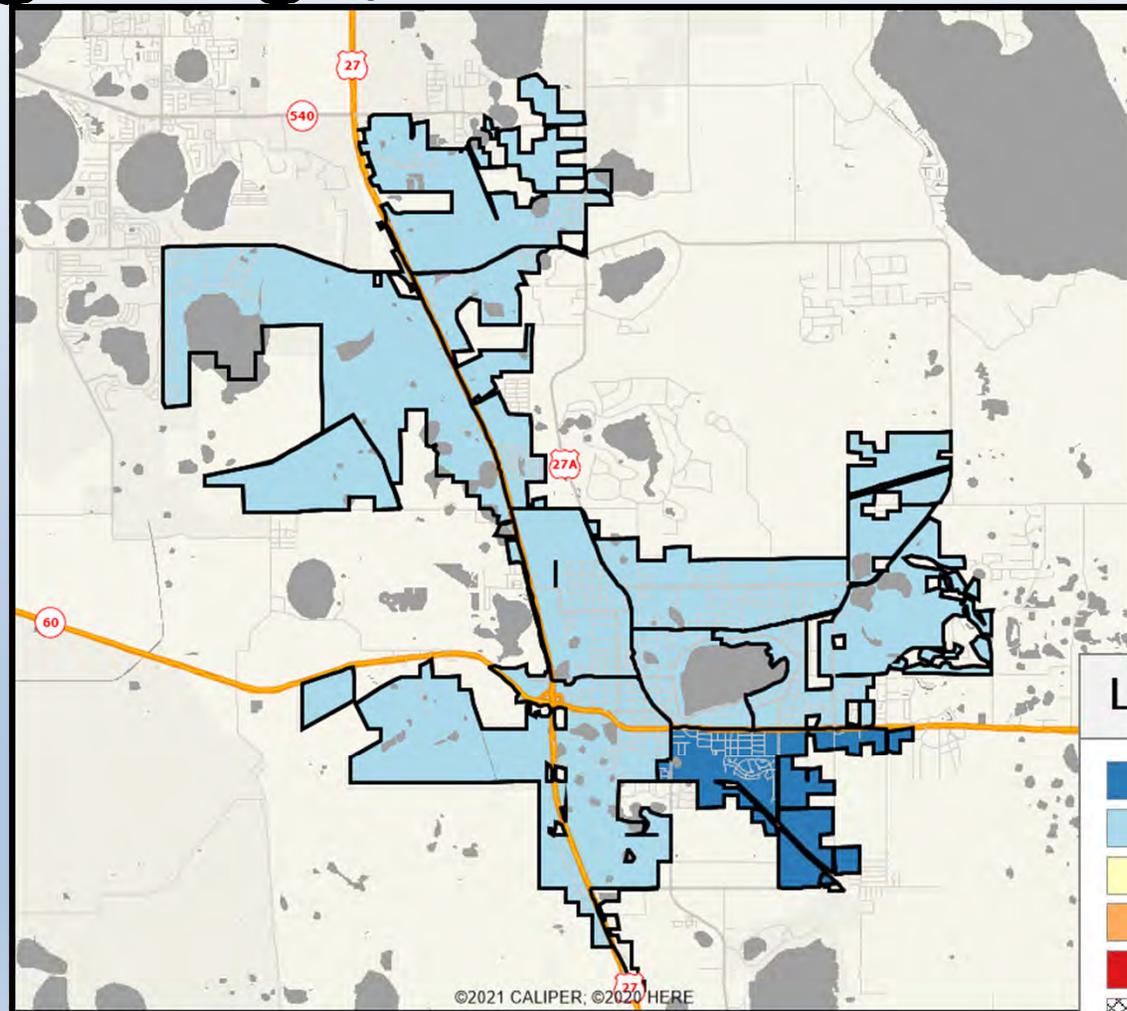
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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Q3-14. Cleanliness and maintenance of the Historic Downtown District



Q3-15. Quality of garbage/trash collection

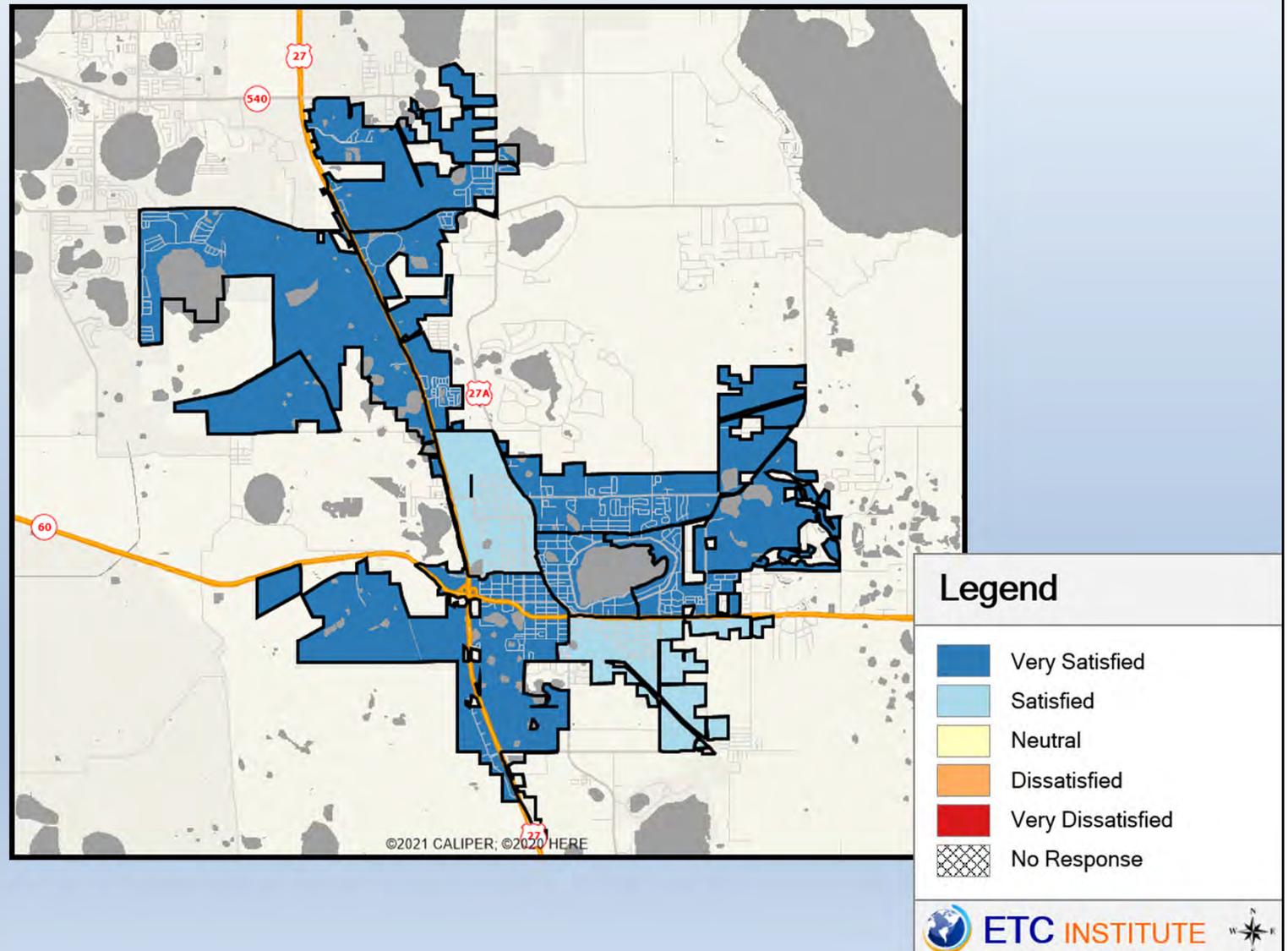


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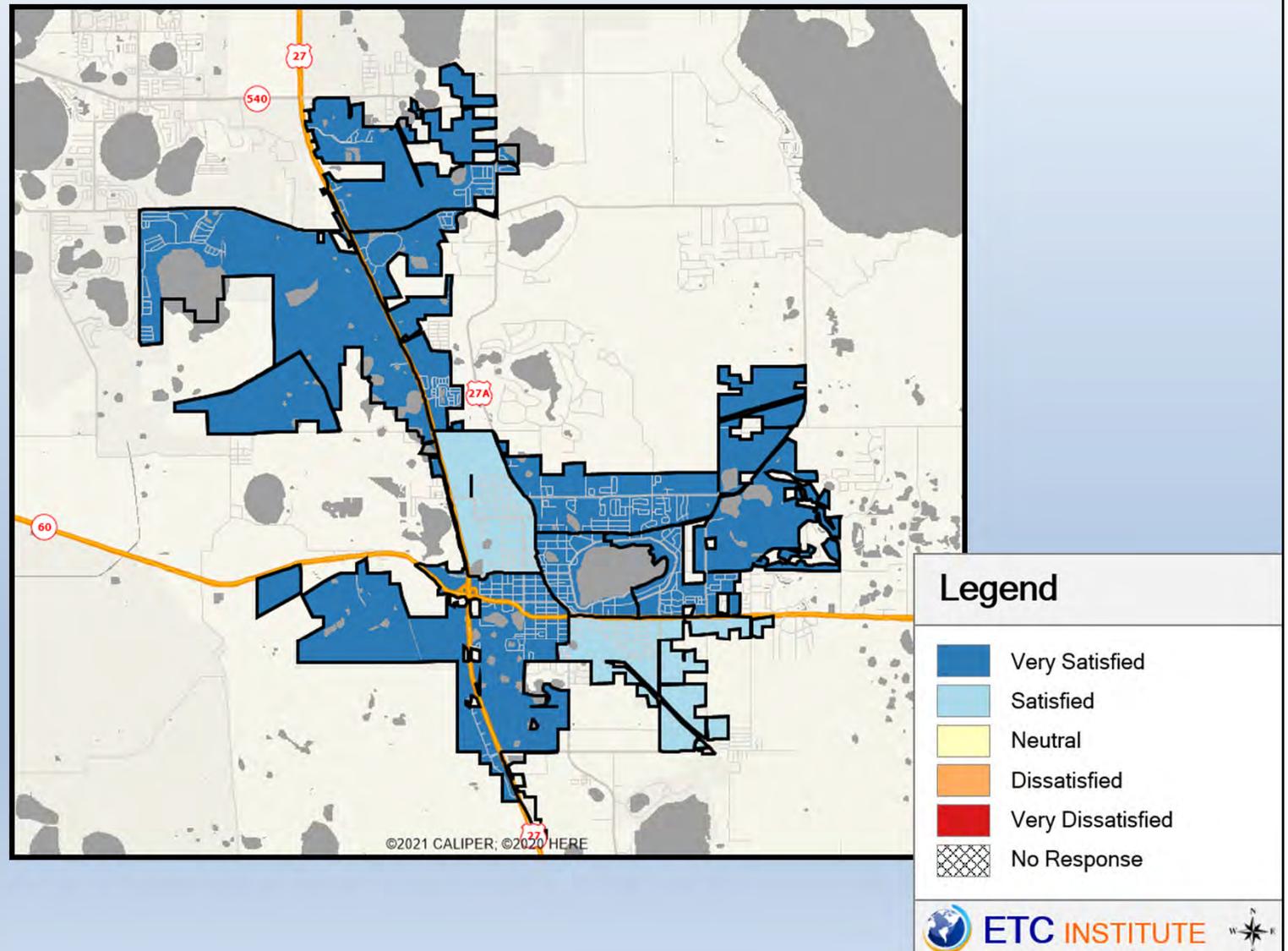
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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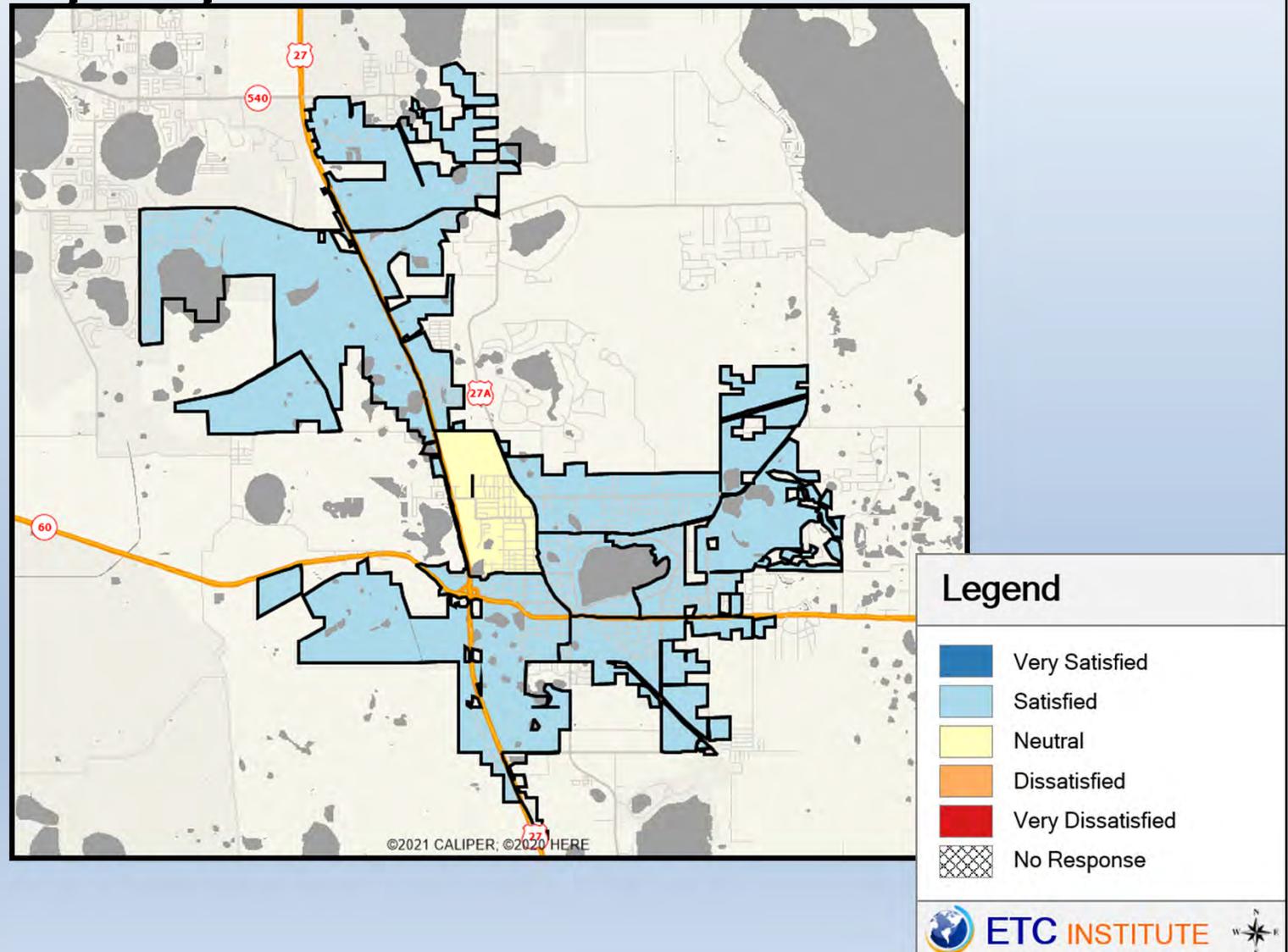
Q3-16. Quality of police services



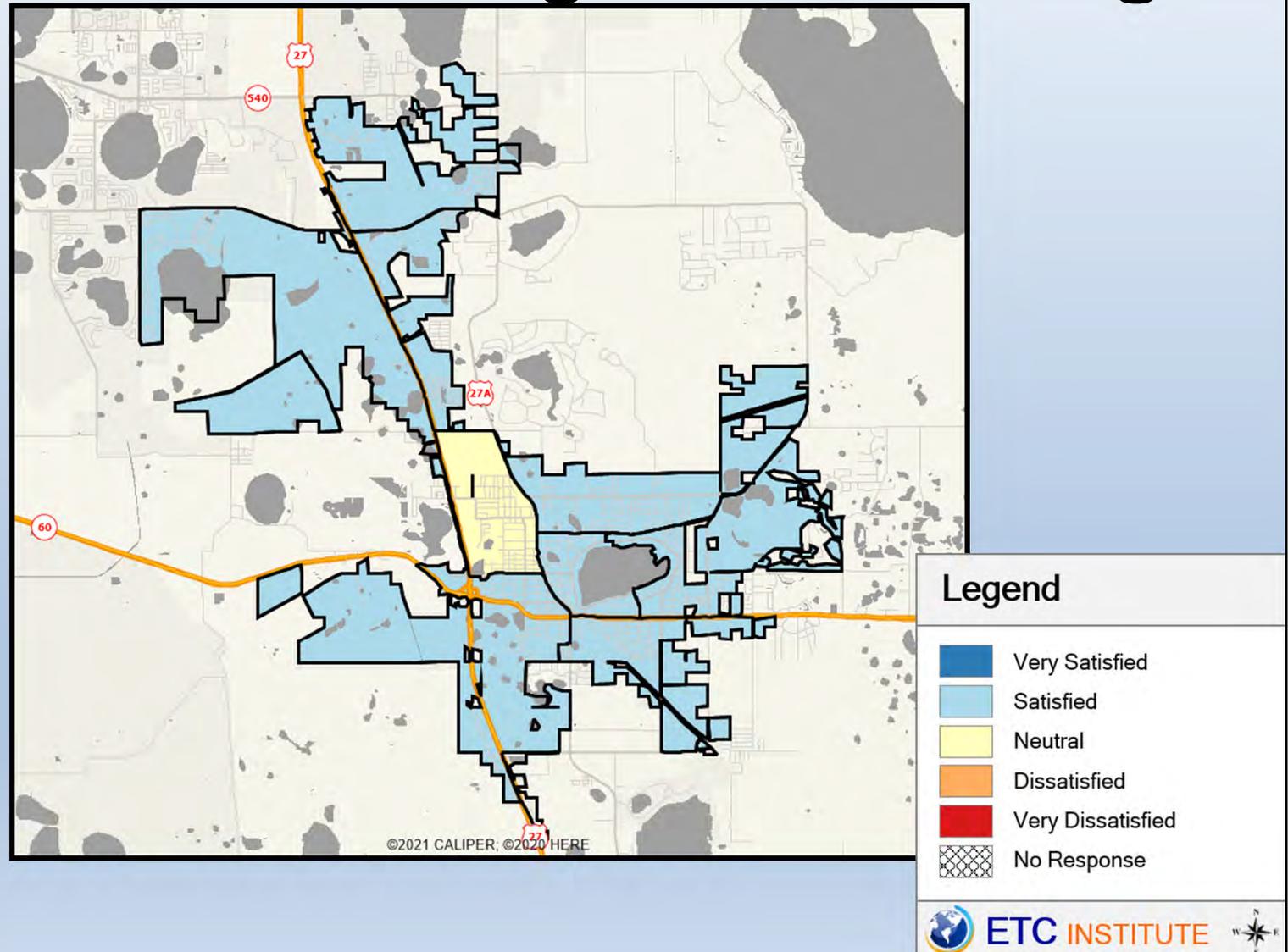
Q3-17. Quality of fire services



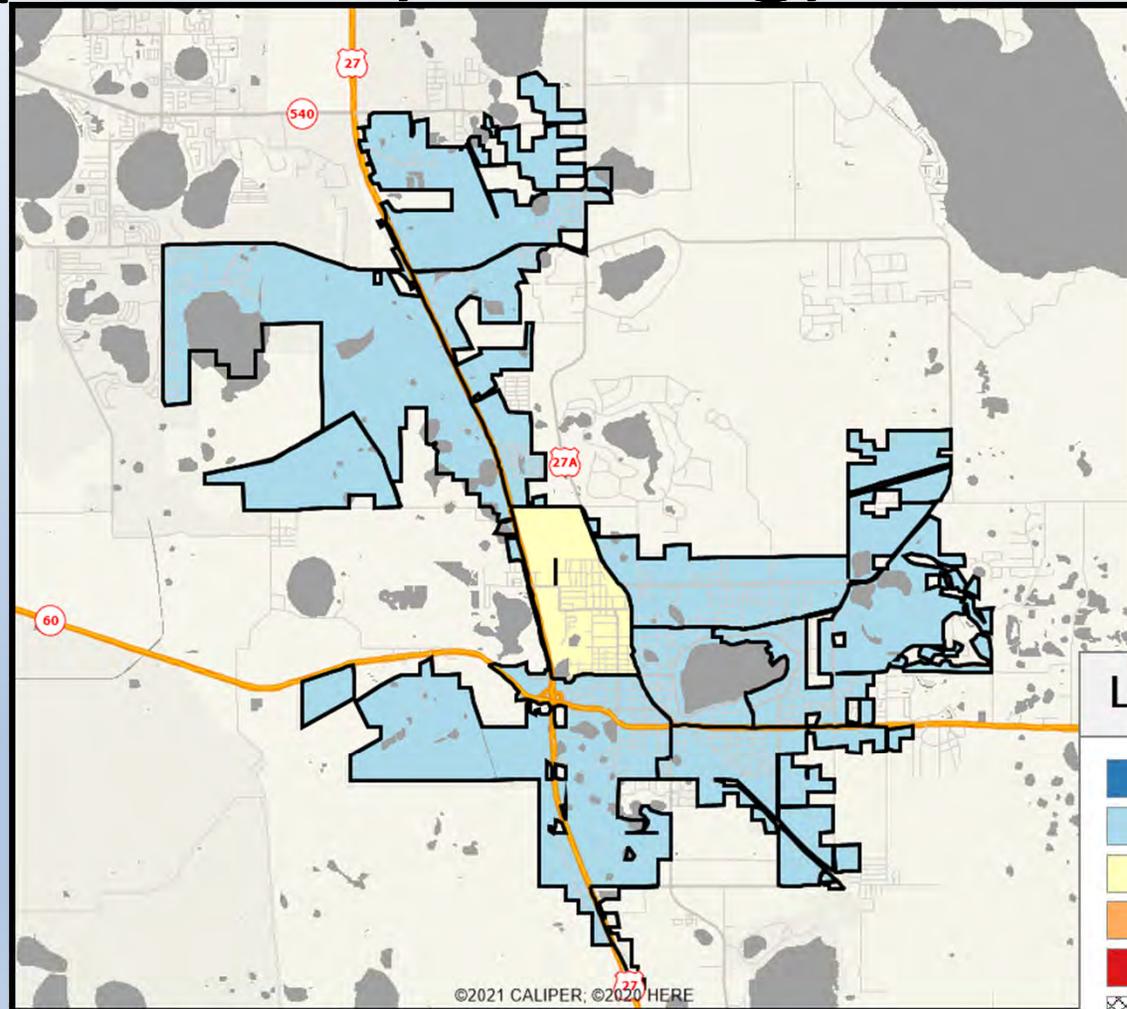
Q3-18. City's emergency/hurricane preparedness efforts



Q3-19. Efforts to manage stormwater drainage and flooding



Q3-20. Reliability of potable (drinking) water

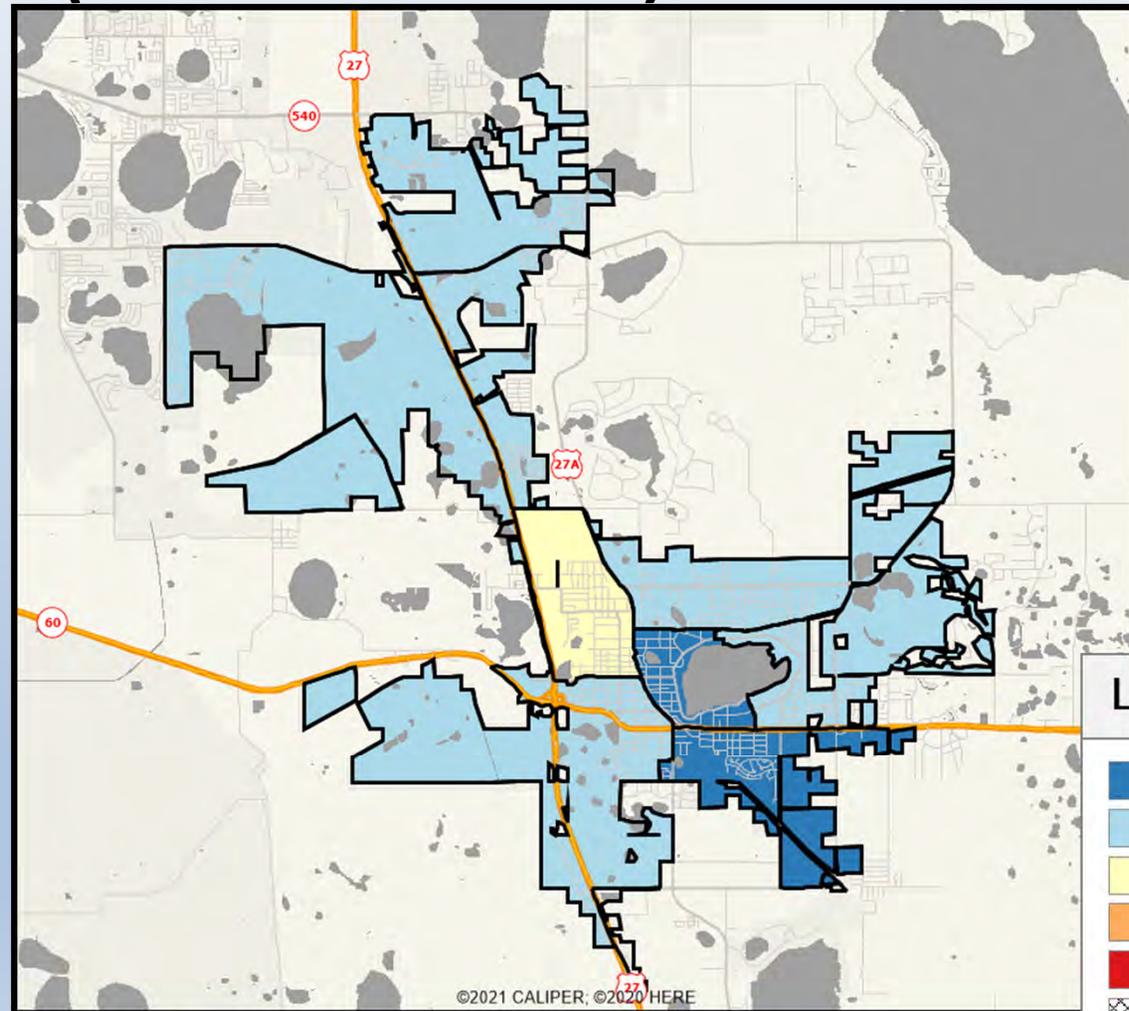


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

Q3-21. Reliability of sewer (wastewater) services

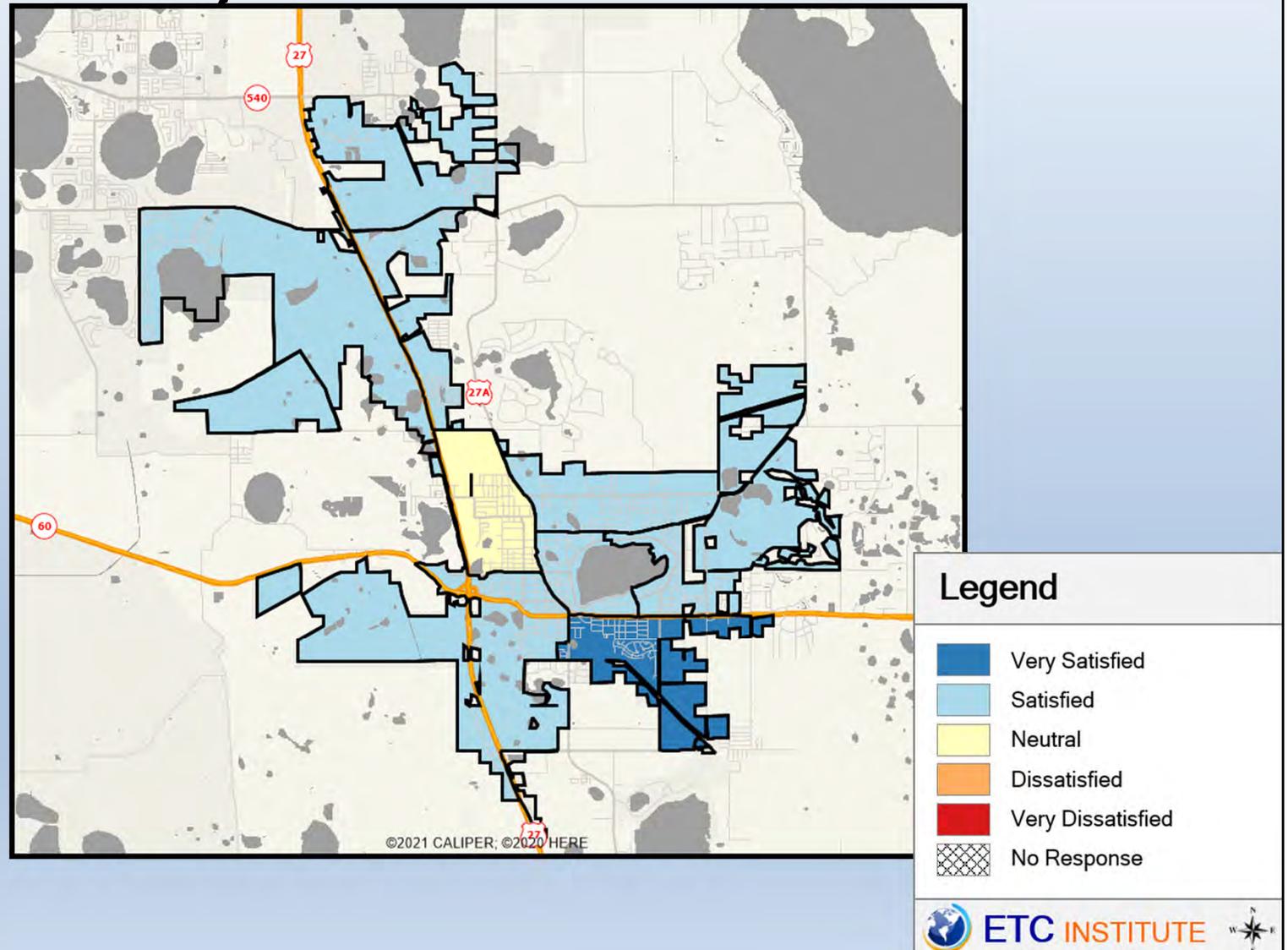


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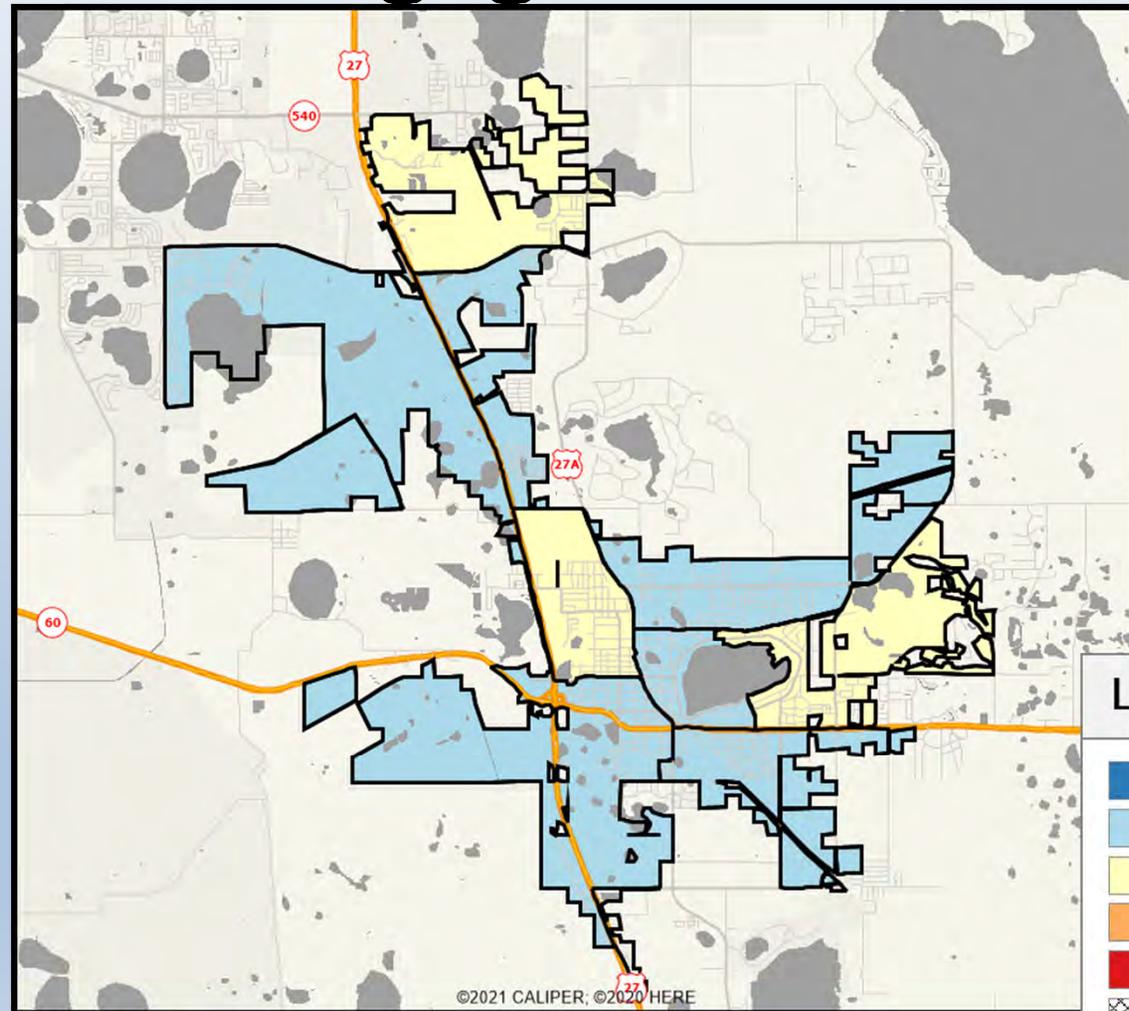
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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Q3-22. Quality of the City's customer service



Q3-23. Quality of public engagement efforts

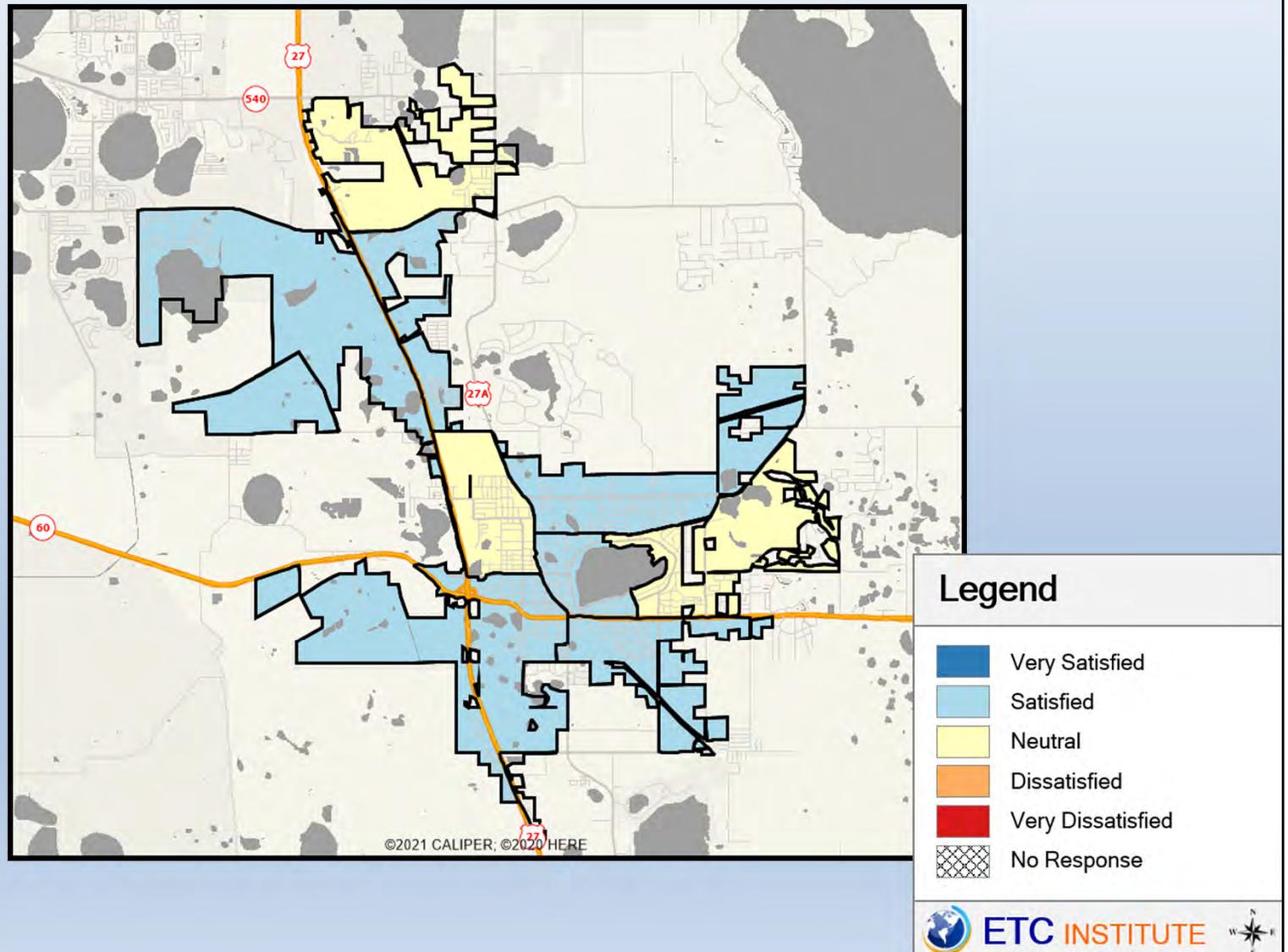


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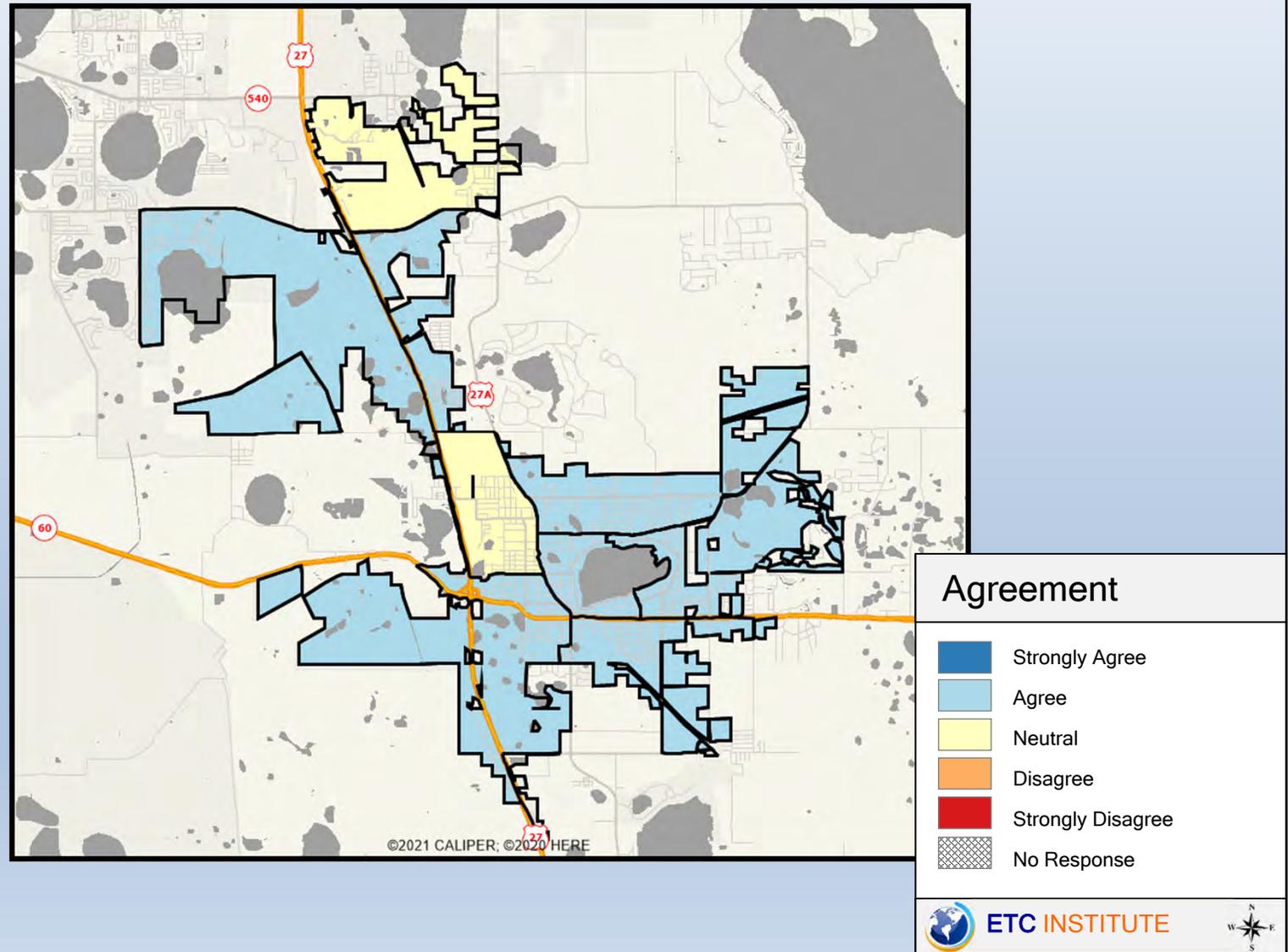
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

ETC INSTITUTE

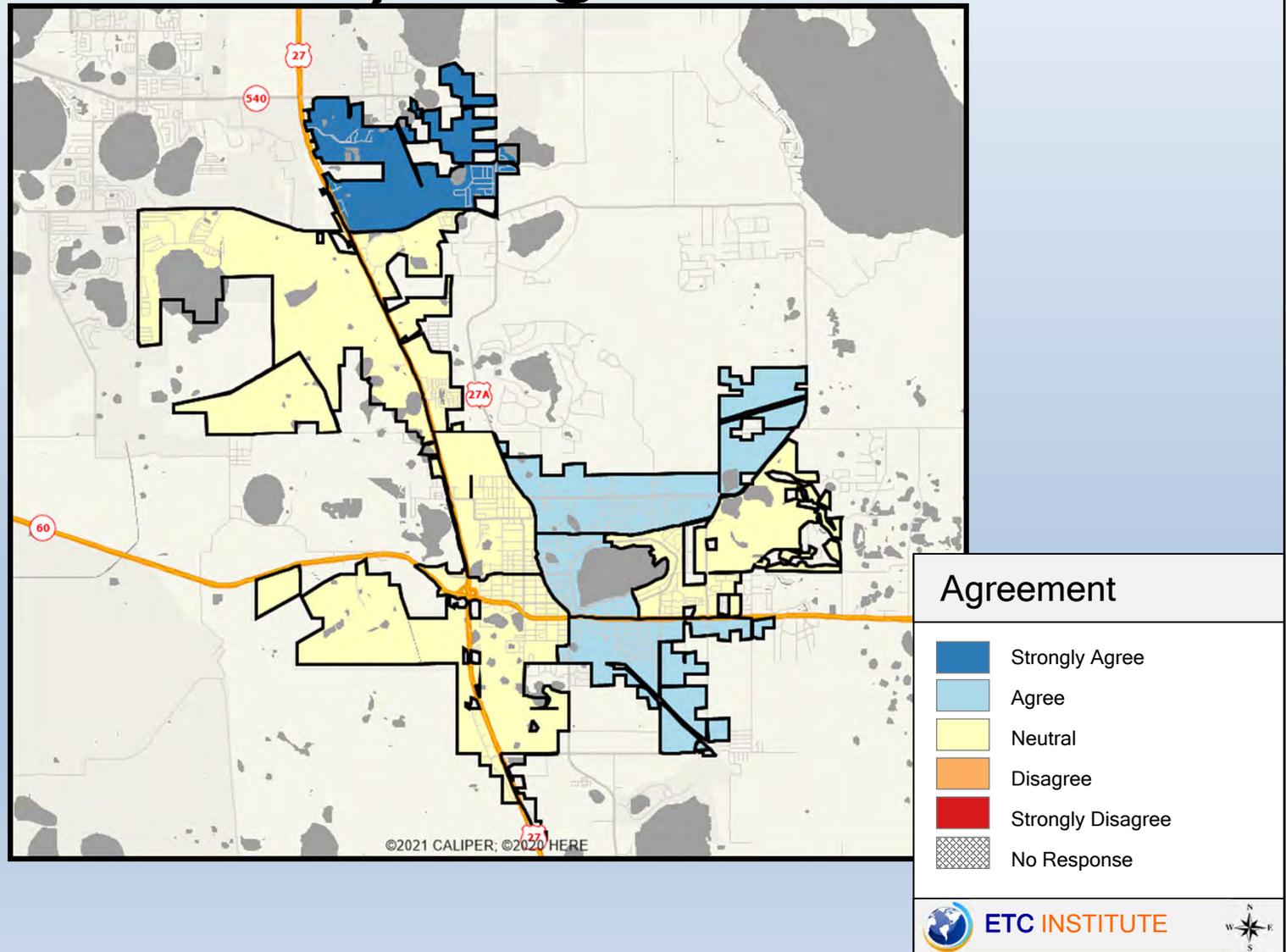
Q3-24. Quality of City's communication efforts



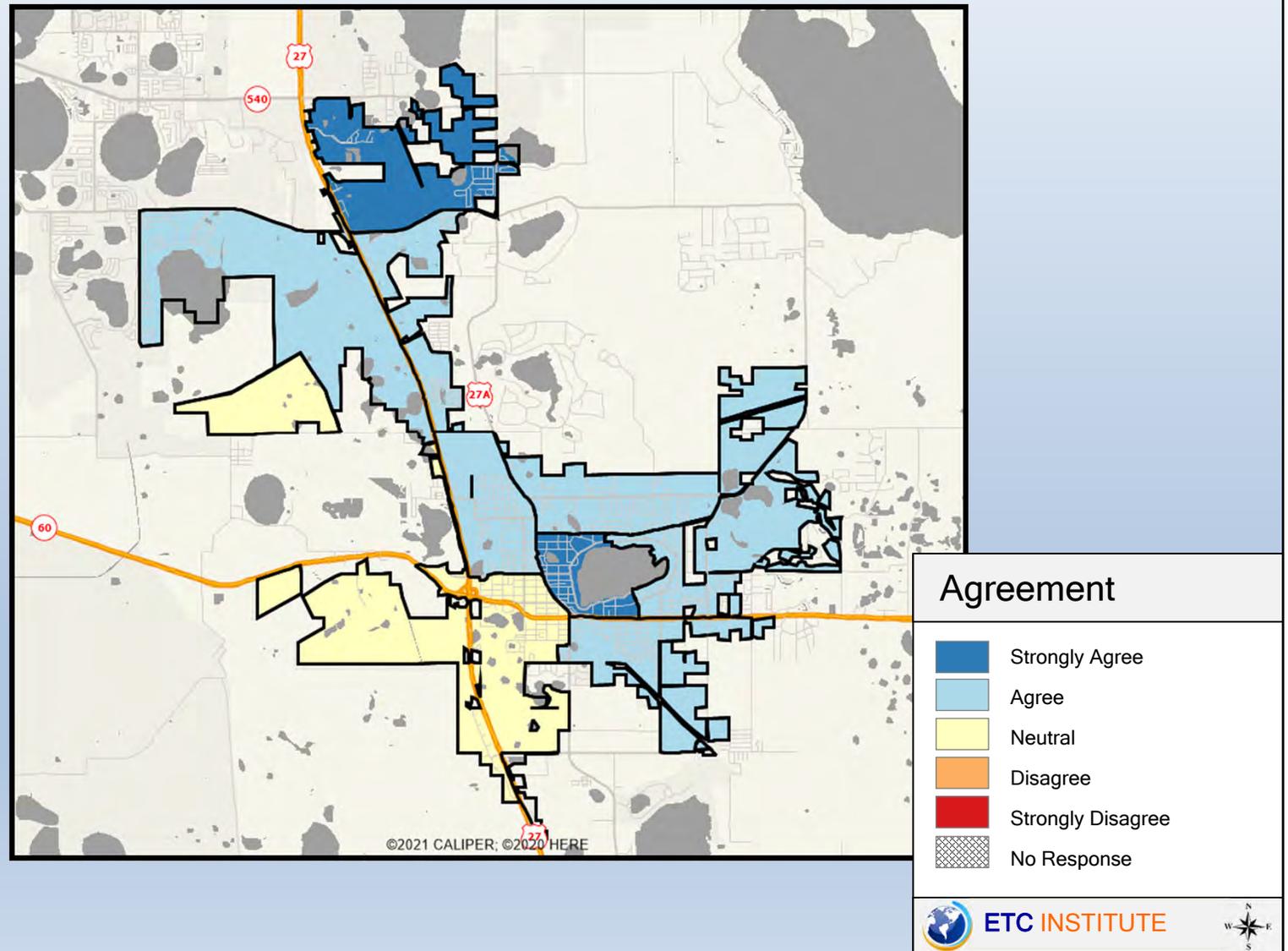
Q12-1. I am satisfied with the amount of tree canopy coverage in my neighborhood



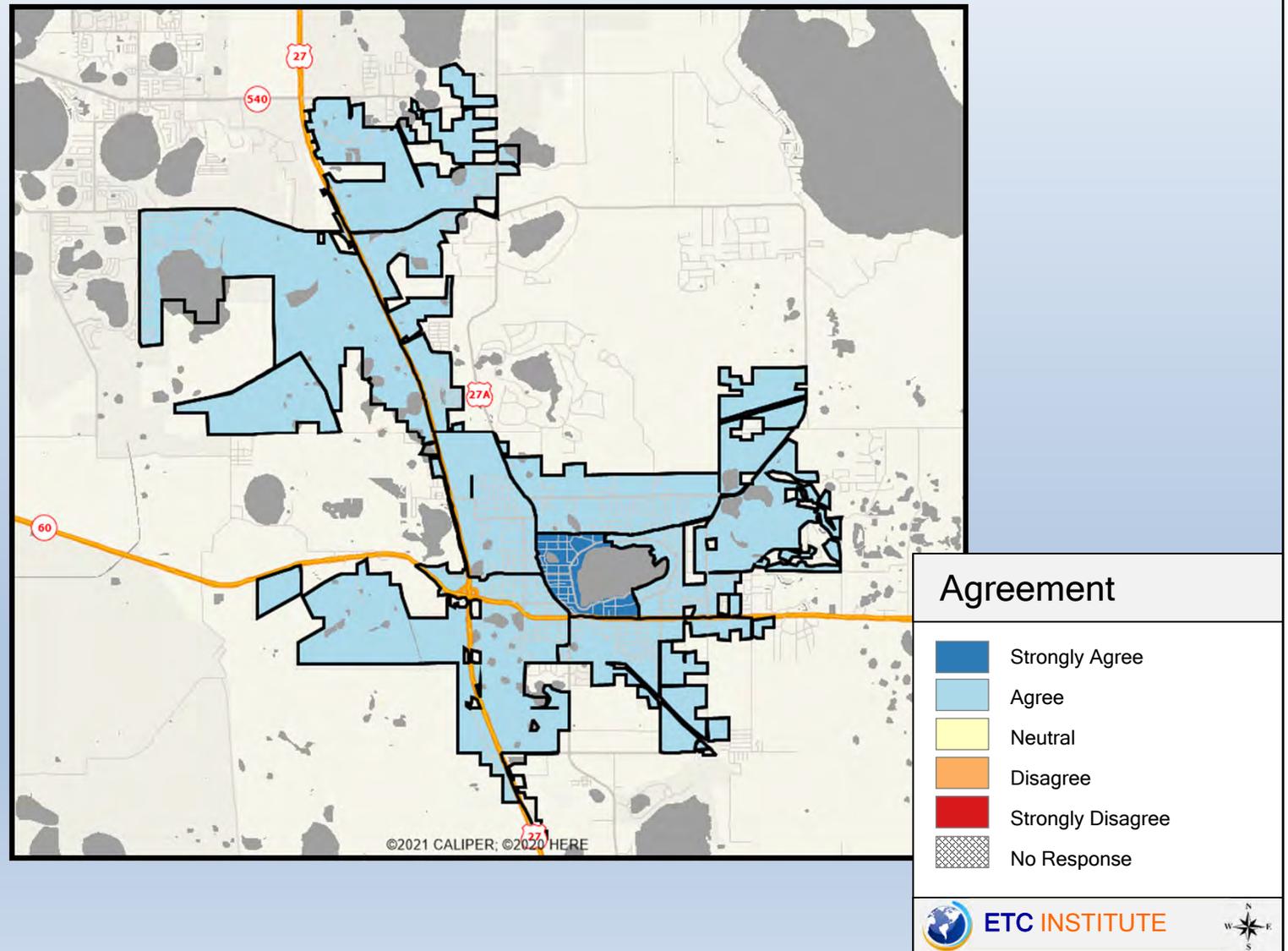
Q12-2. I would like to see more trees in my neighborhood



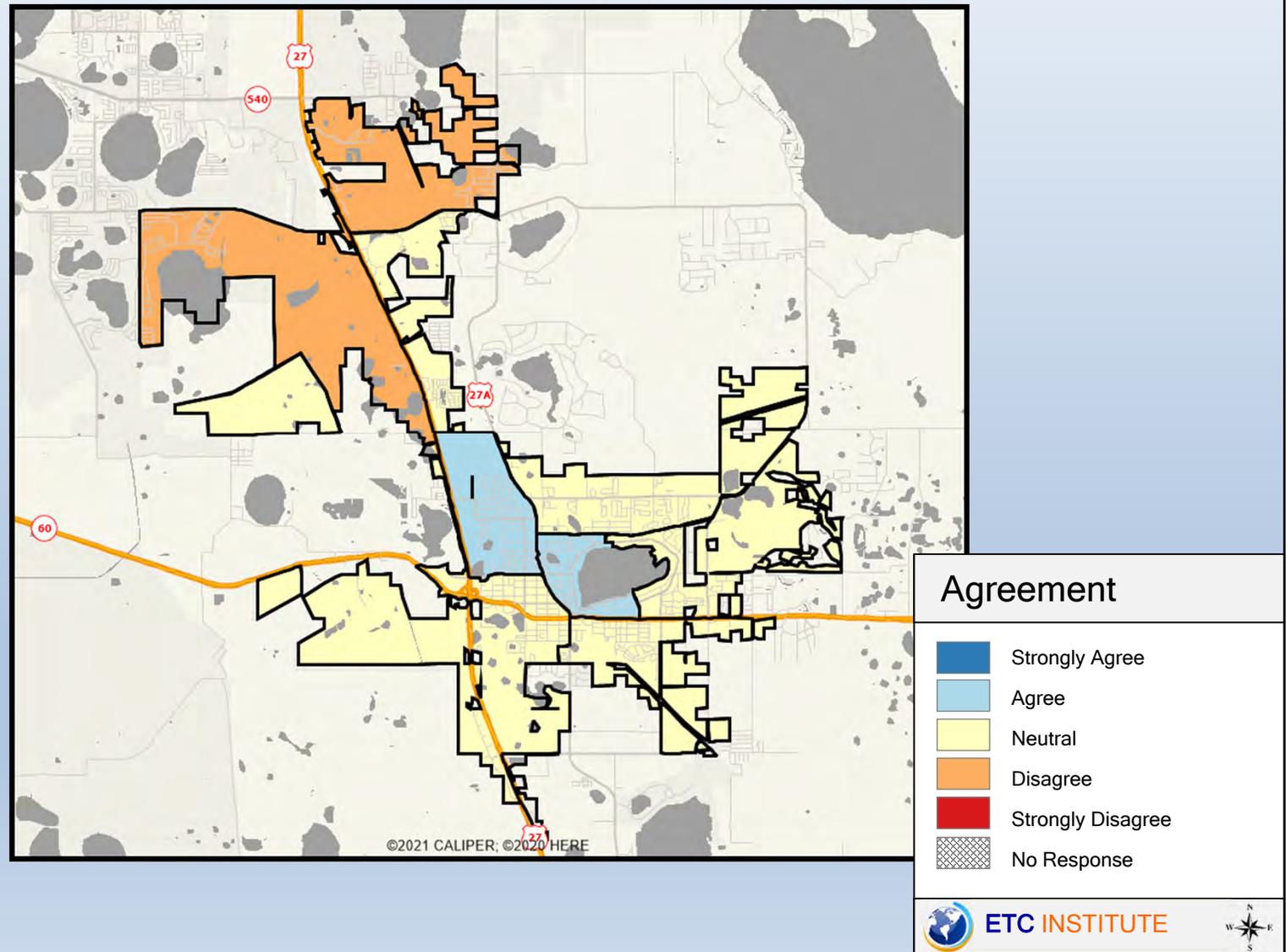
Q12-3. I would like to see more trees/Florida Friendly plants in the City's Park System



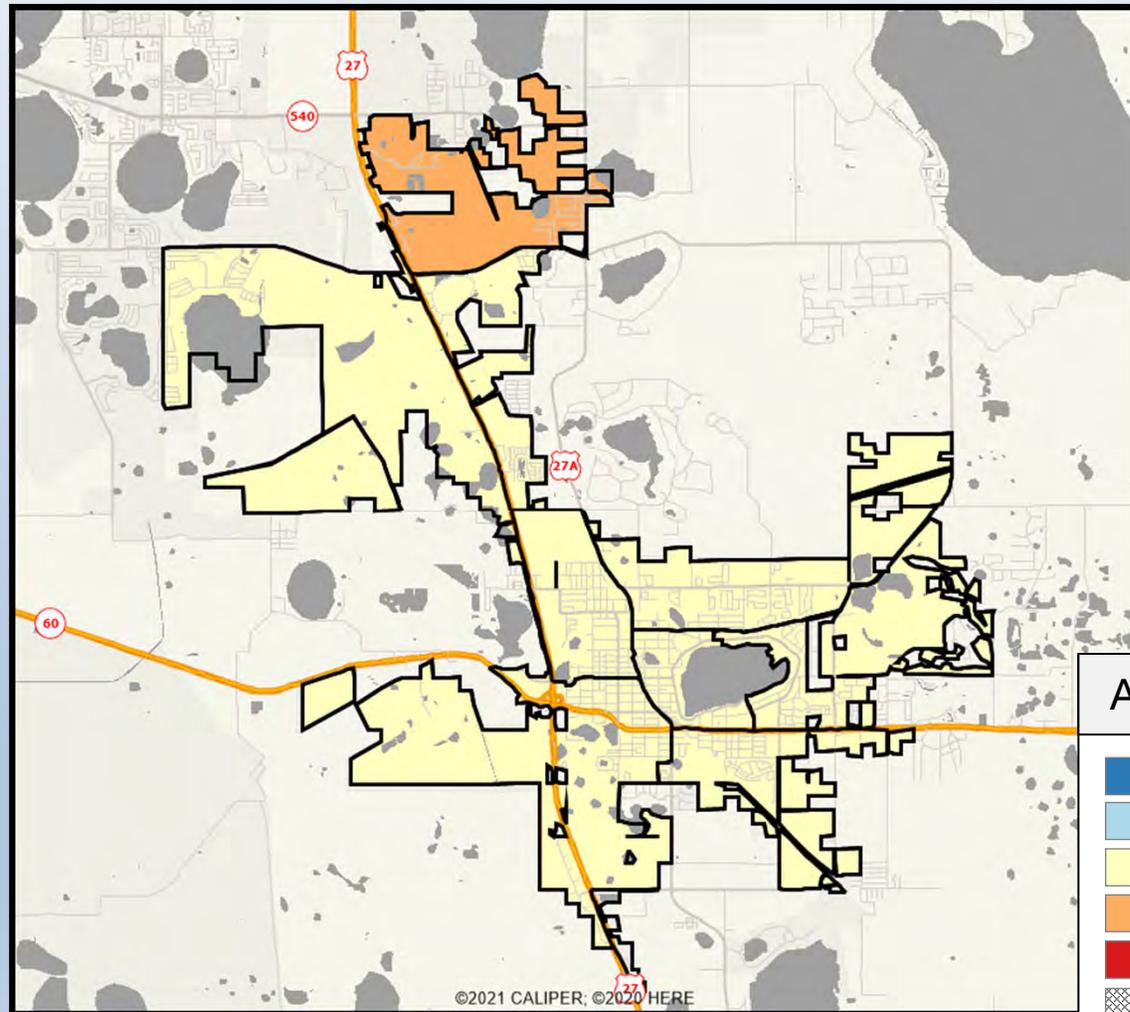
Q12-4. I would like to see more trees/Florida Friendly plants in the Historic Downtown



Q12-5. I am informed about the City of Lake Wales' "City in a Garden" Strategy



Q12-6. I am informed about the City's efforts to reduce pollution from stormwater runoff through filtration systems

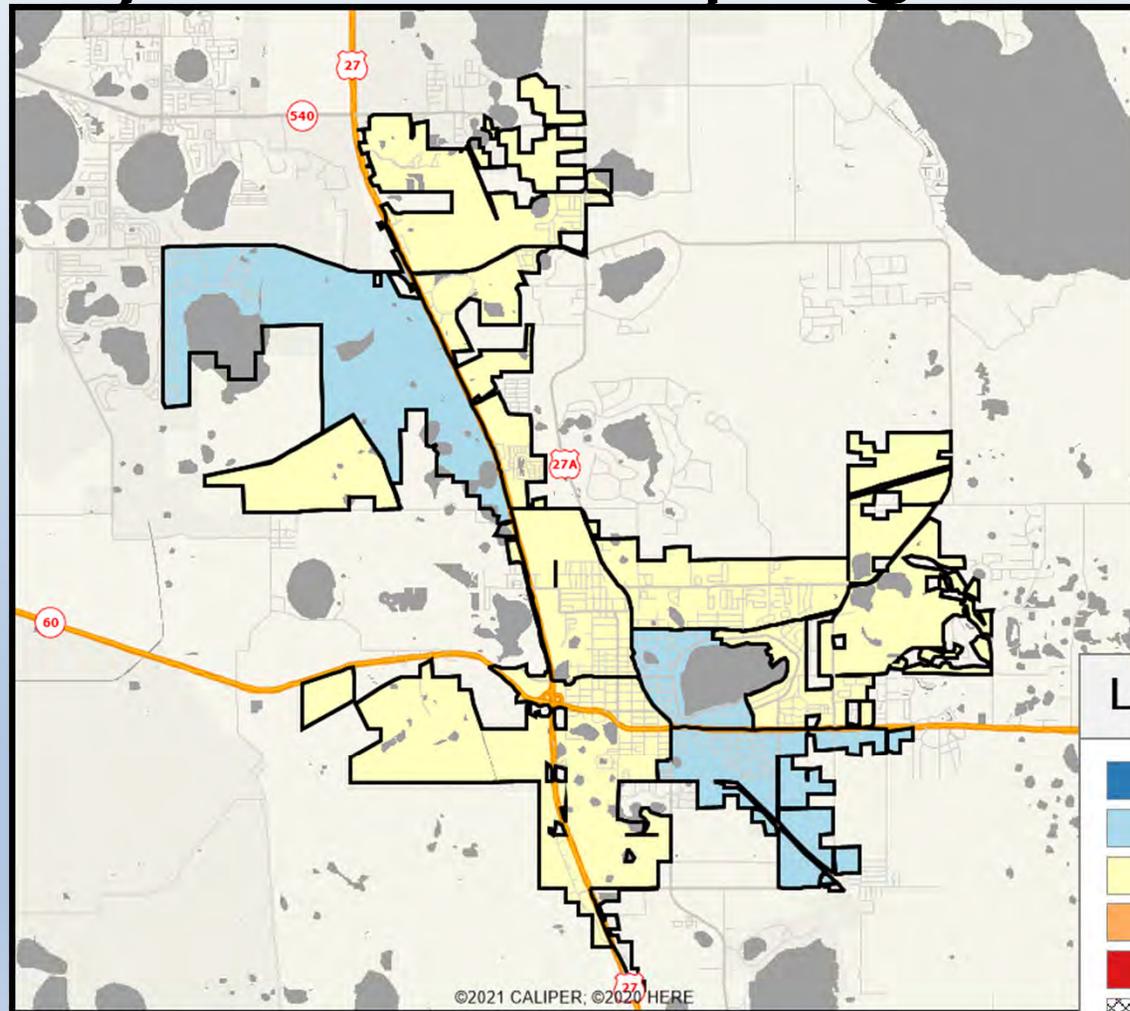


Agreement

- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree
- No Response

Q15-01. Quality of City recreation programs

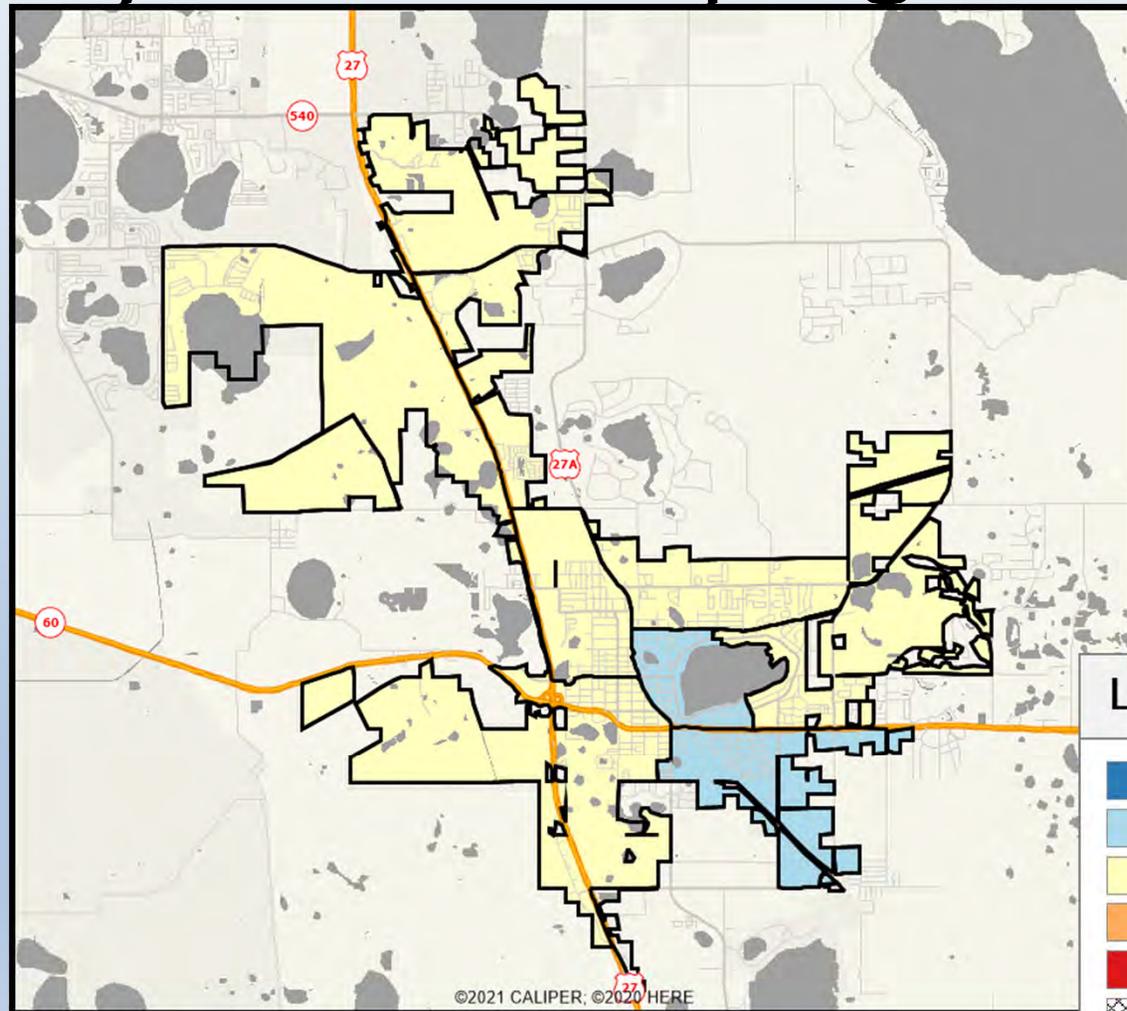


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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Q15-02. Quantity of City recreation programs

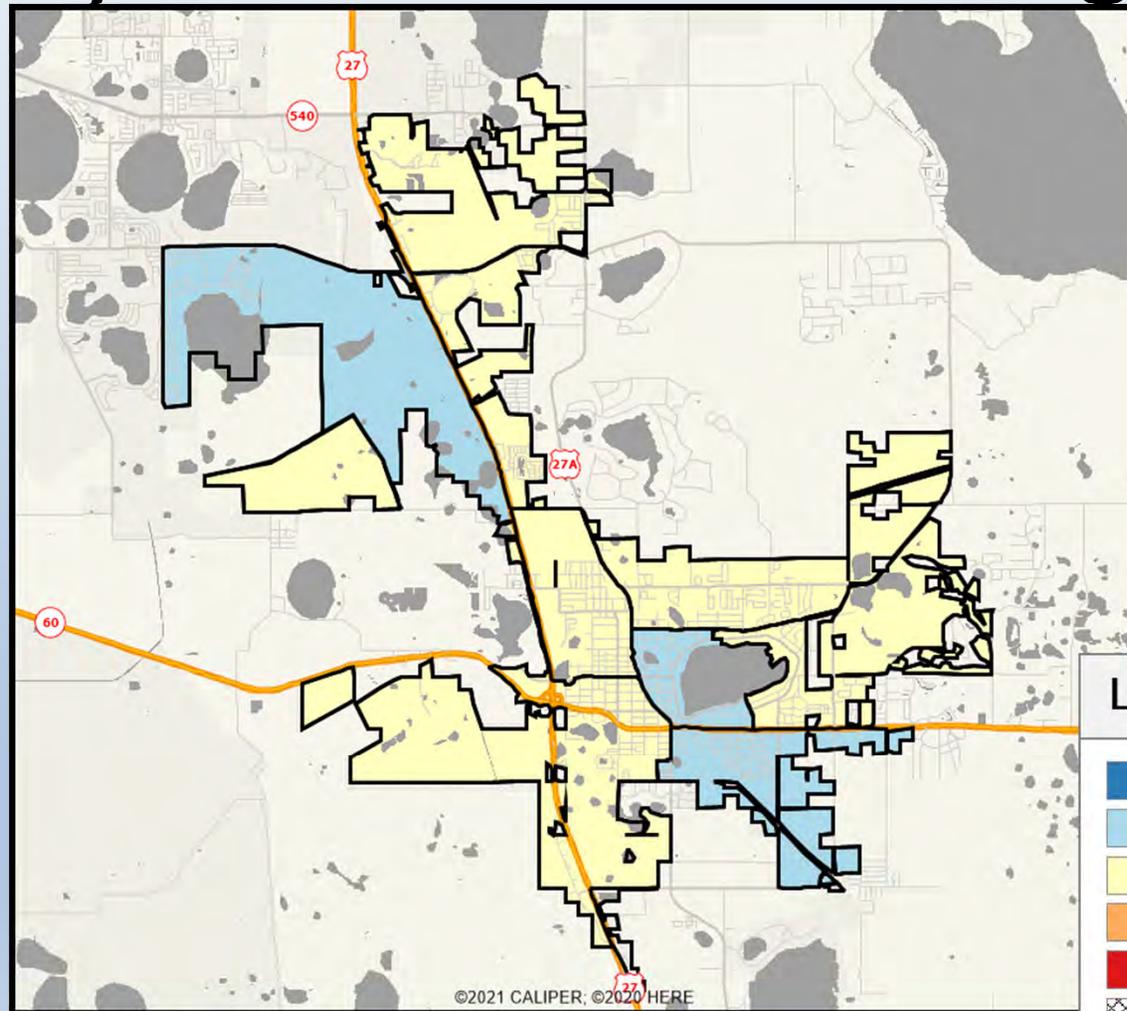


Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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Q15-03. Quality of City recreational buildings

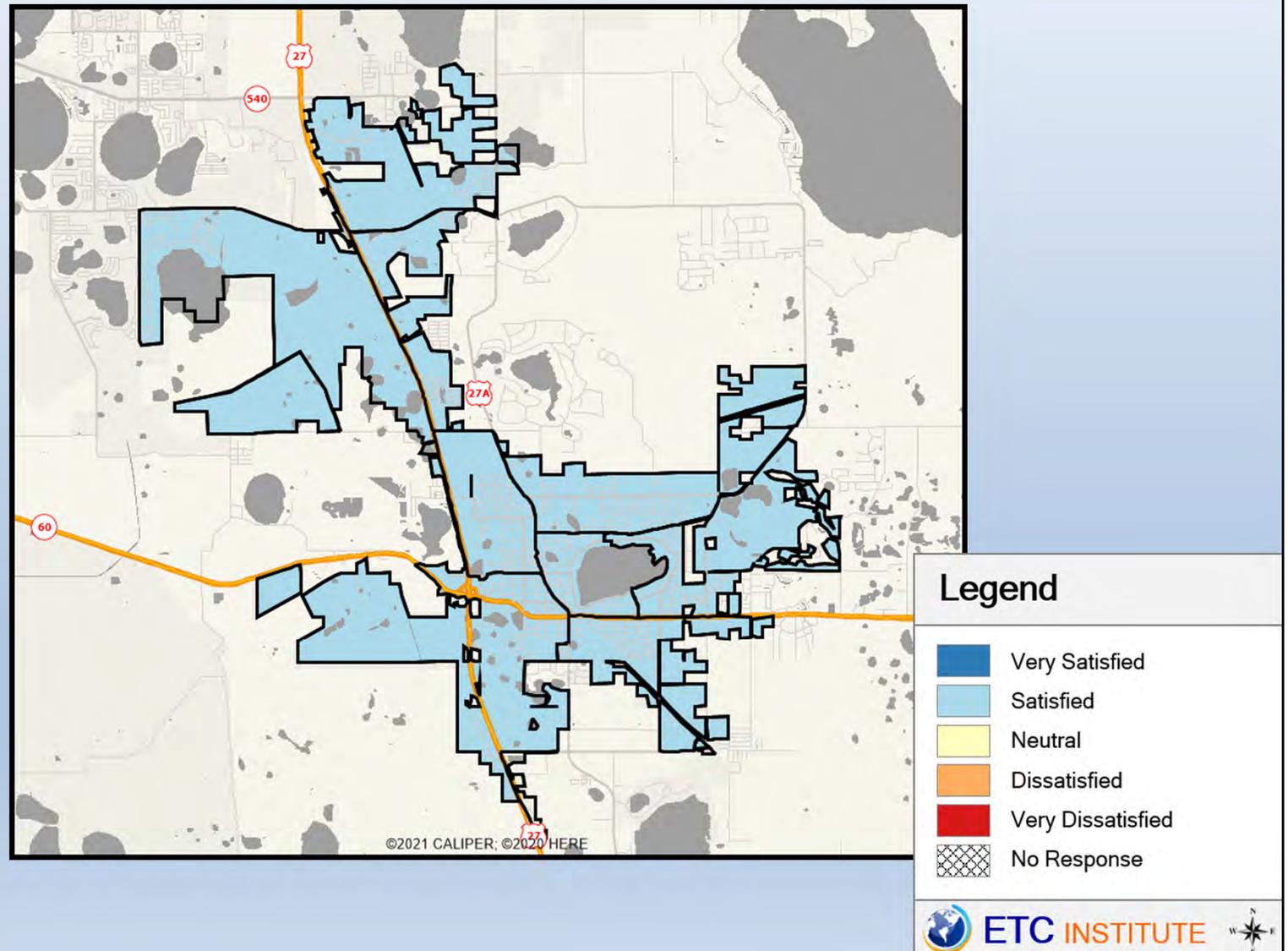


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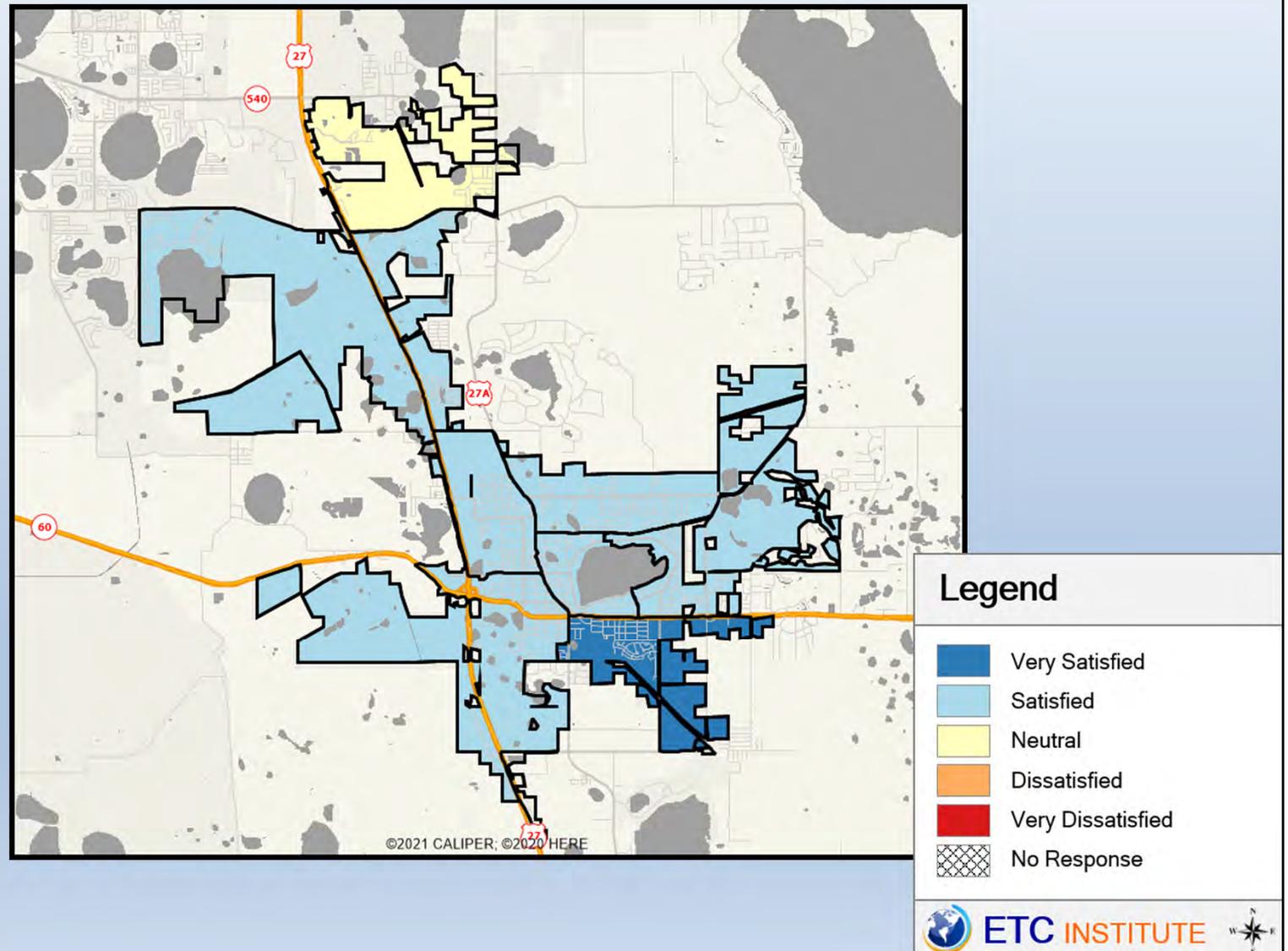
- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

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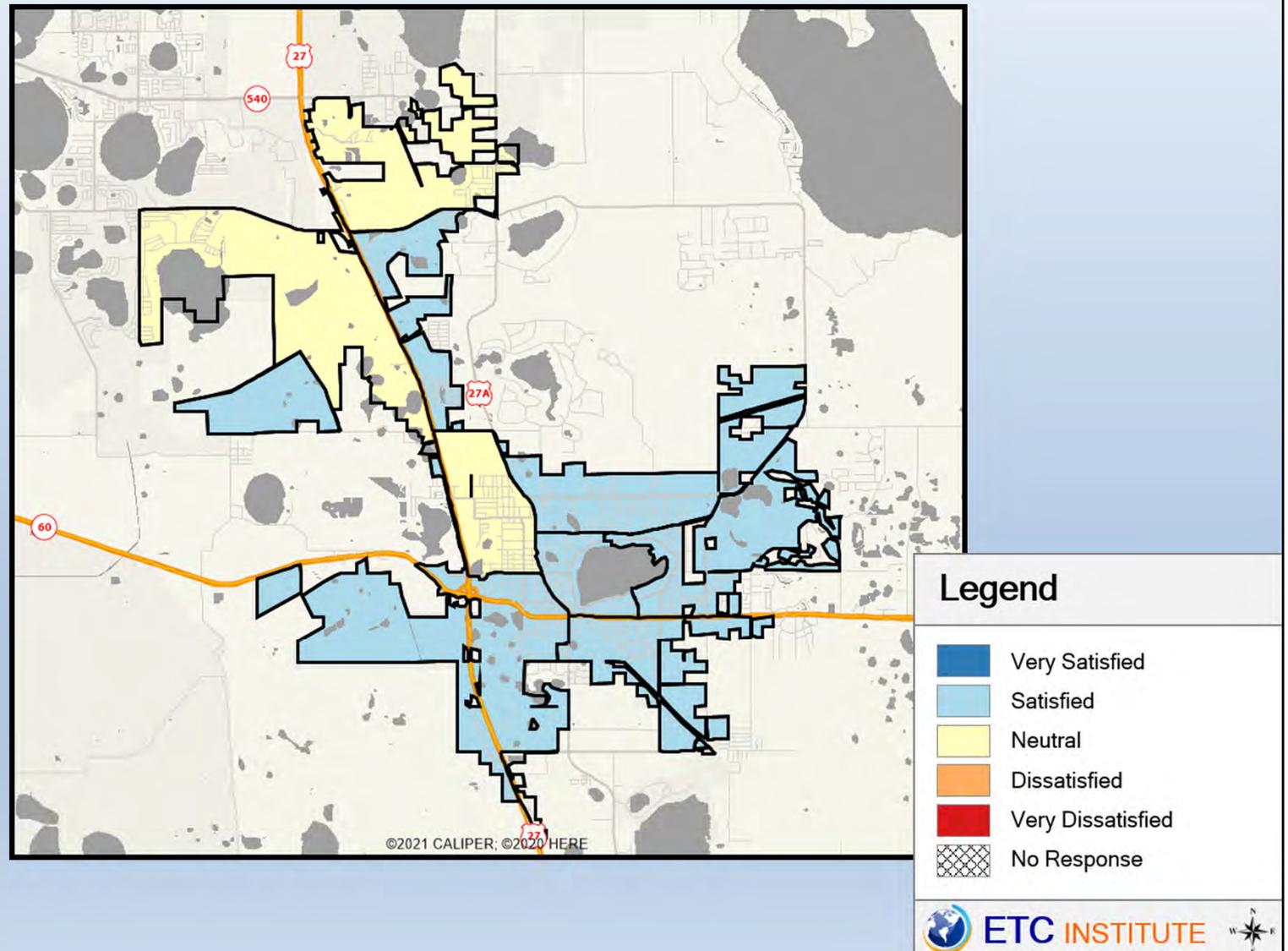
Q15-04. Appearance of City parks



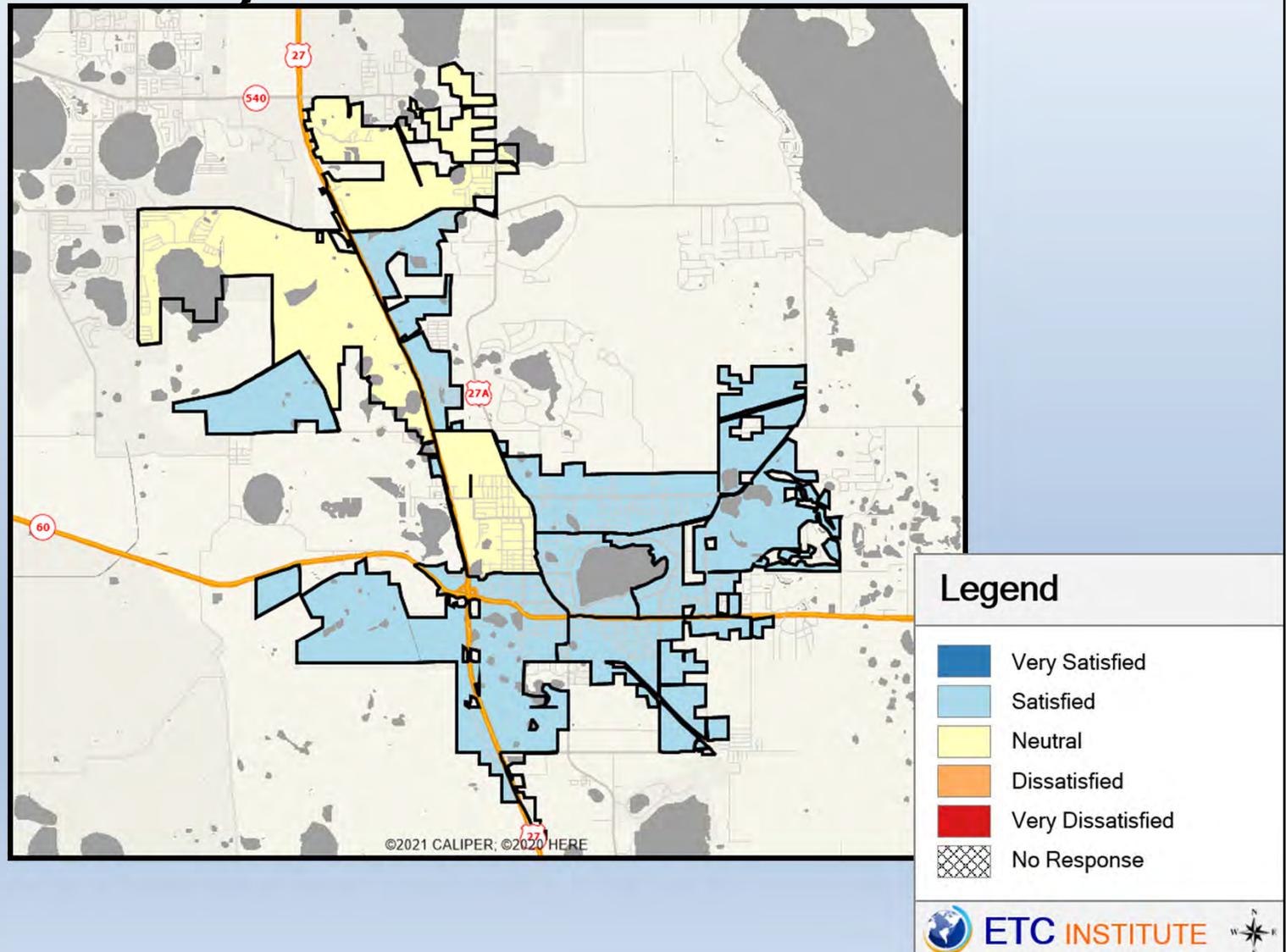
Q15-05. Appearance of City trails



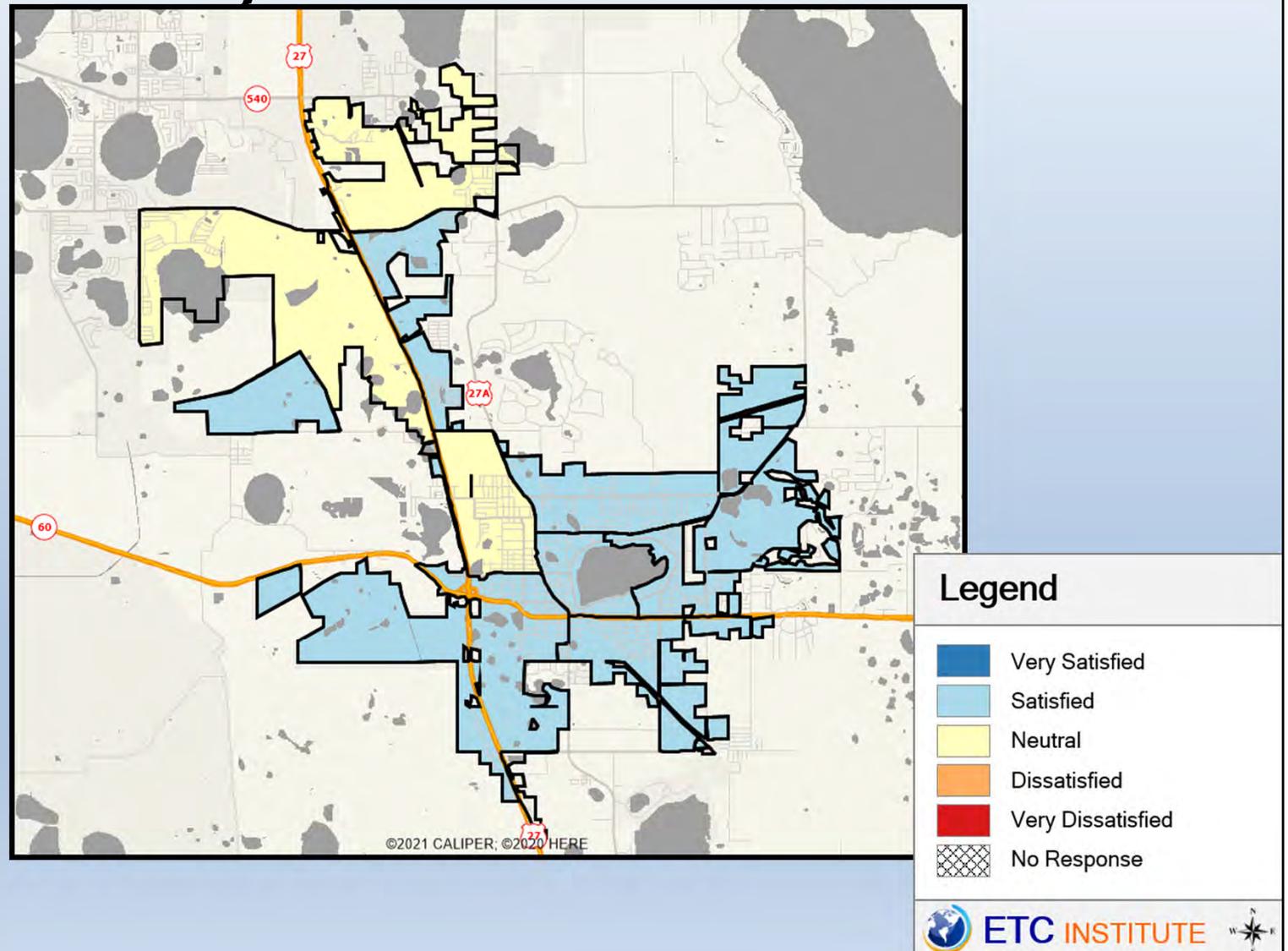
Q15-06. Quality of playgrounds



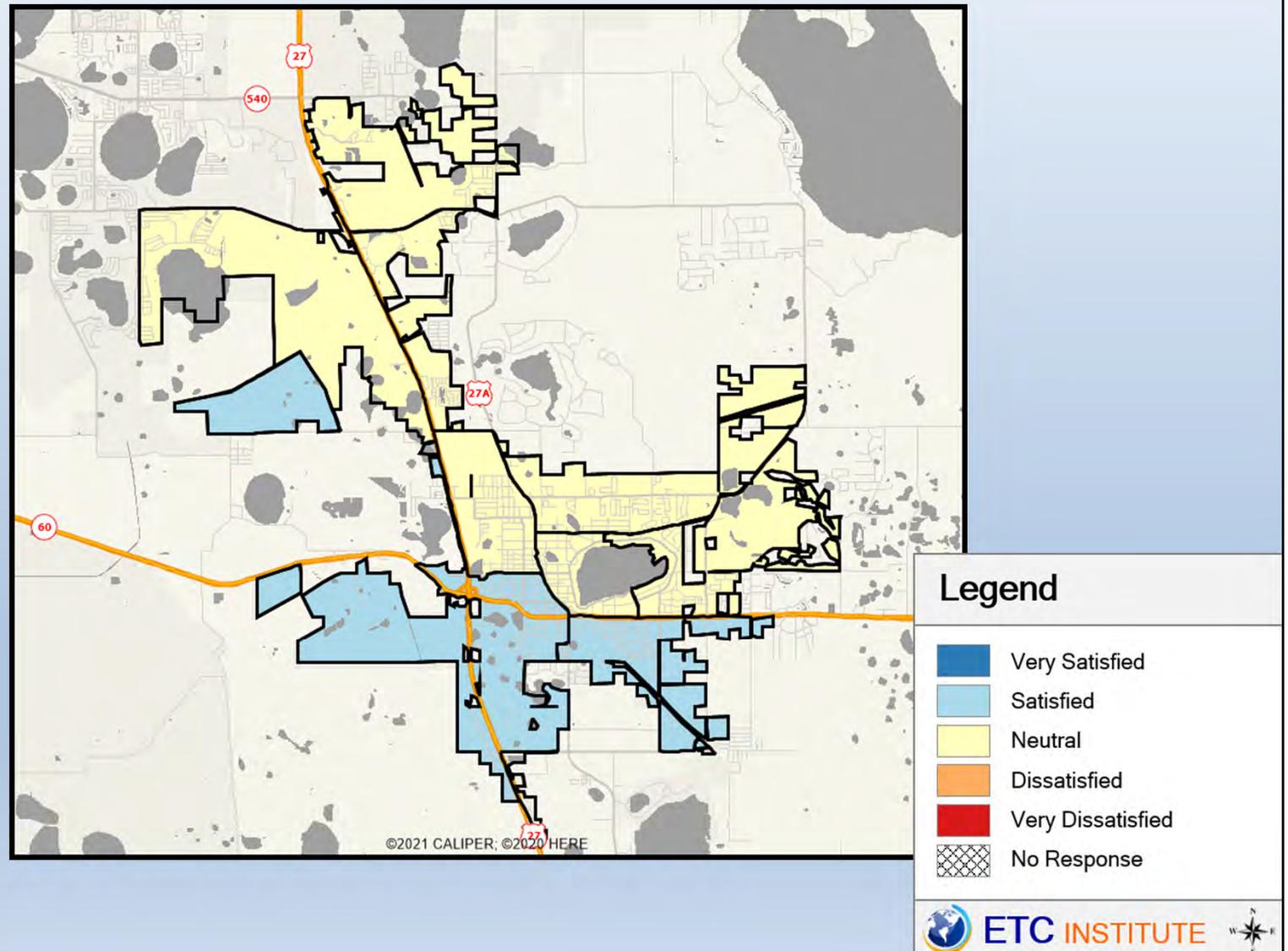
Q15-07. Quality of City athletic fields



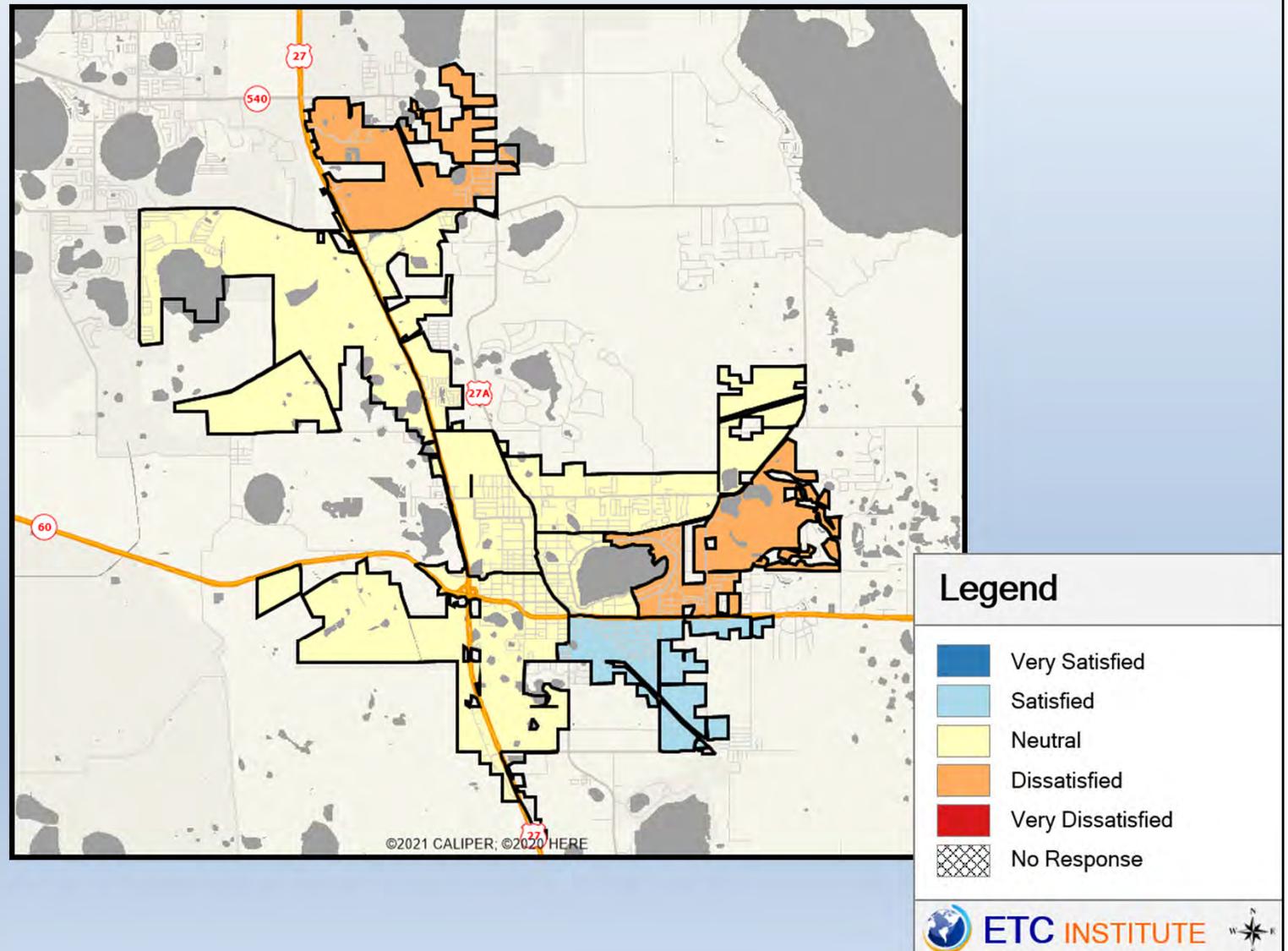
Q15-08. Quantity of City athletic fields



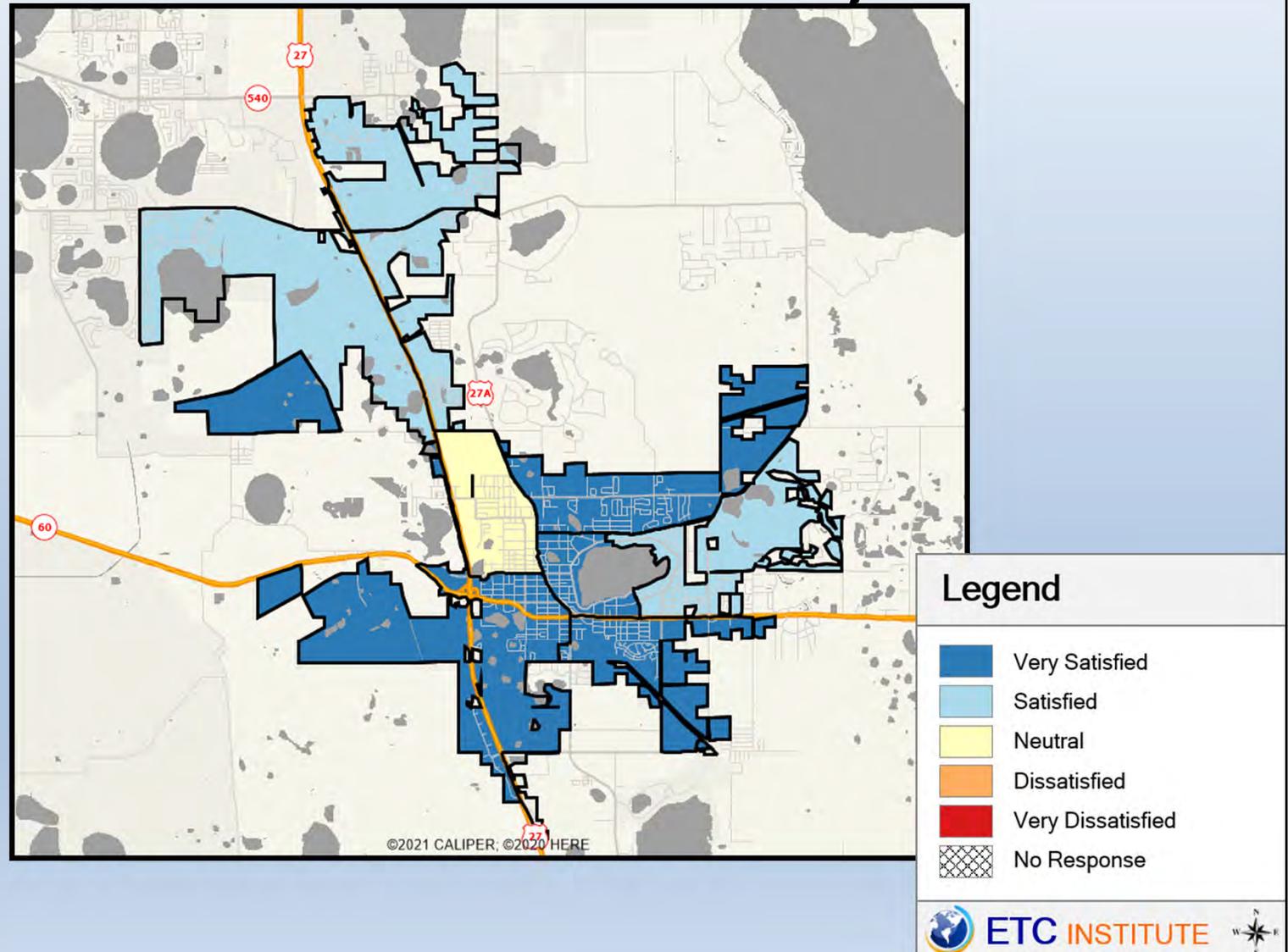
Q15-09. Quality of dog parks



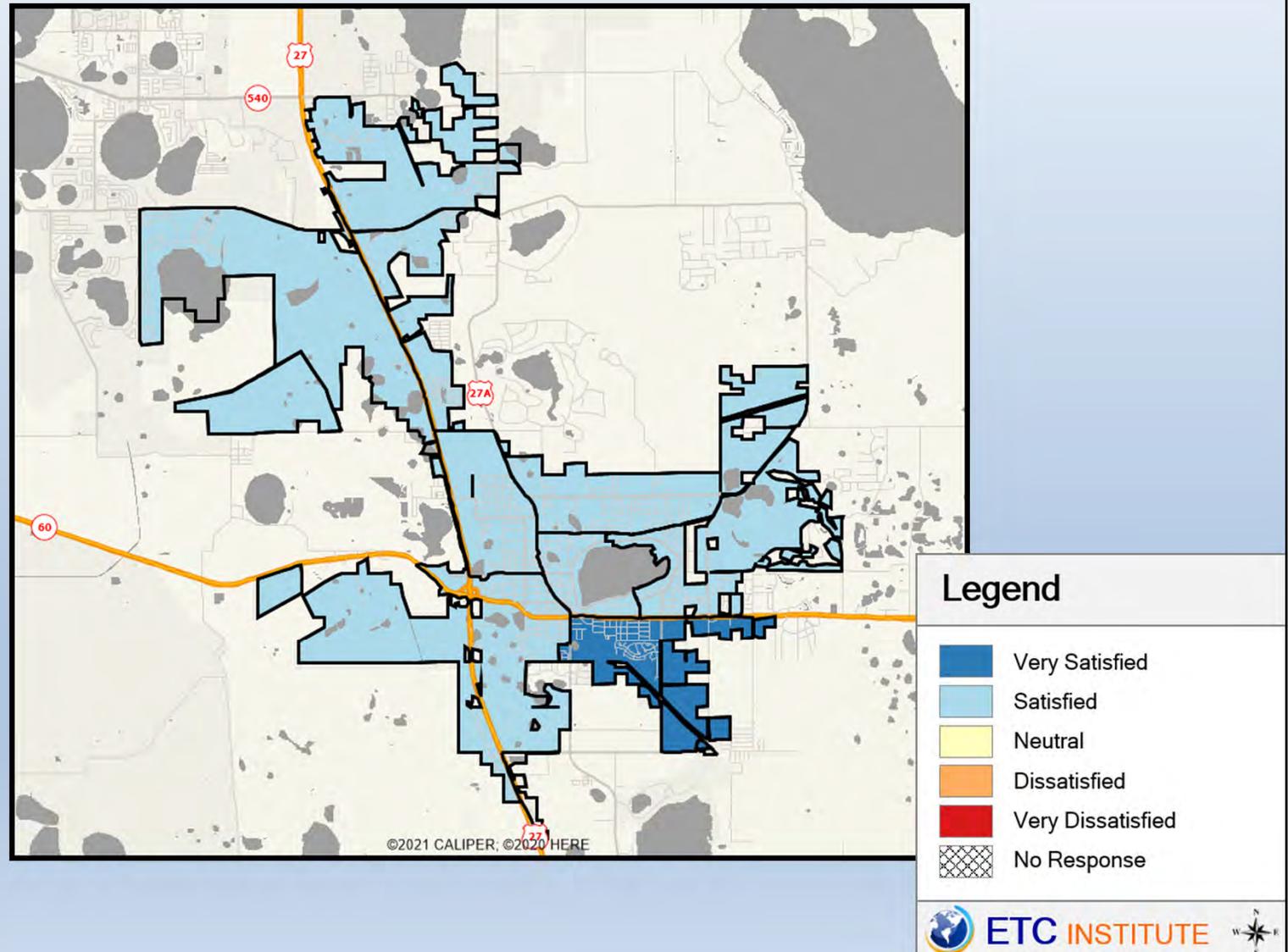
Q15-10. Quantity of dog parks



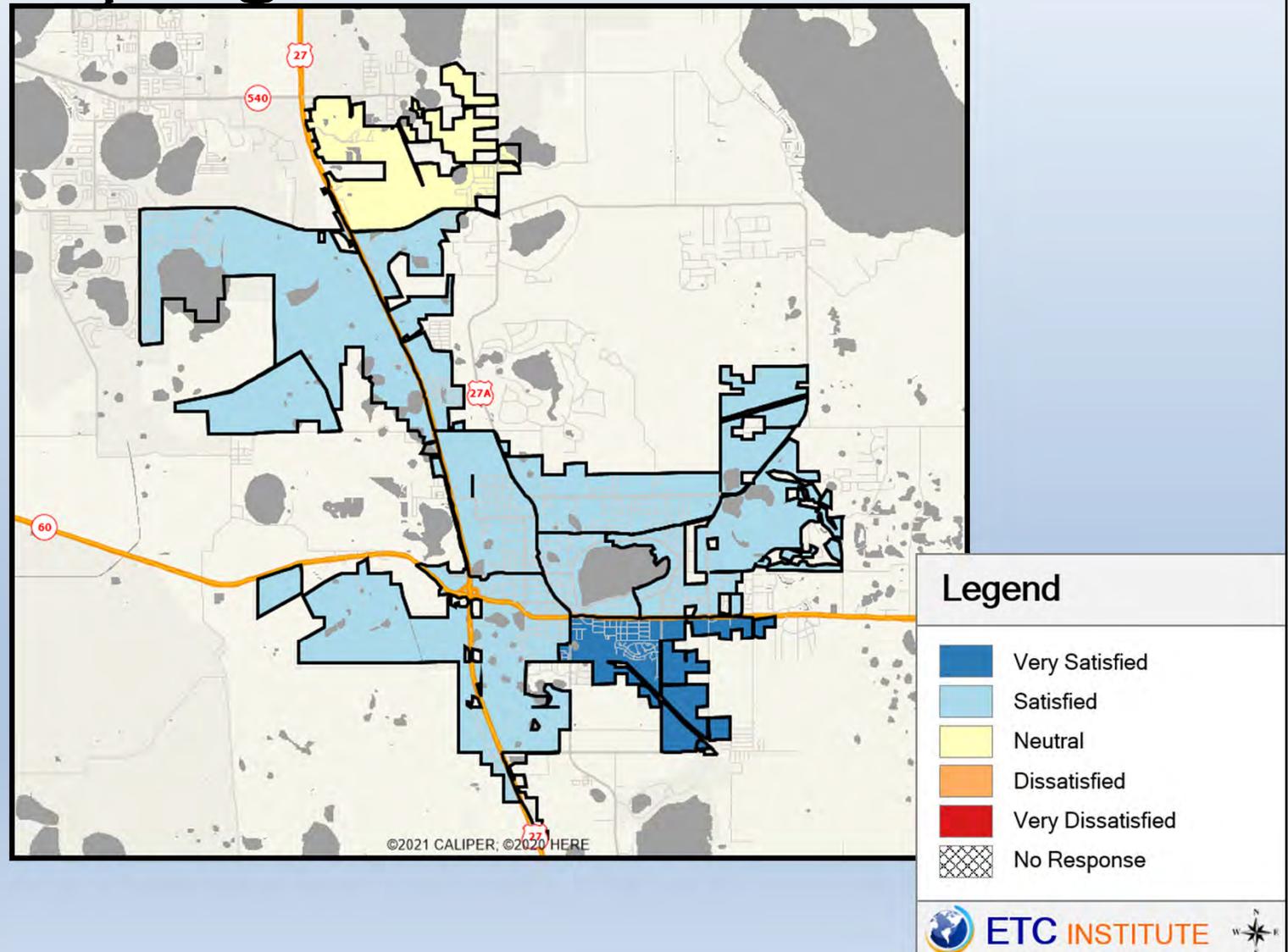
Q17-1. Overall quality of the Lake Wales Public Library



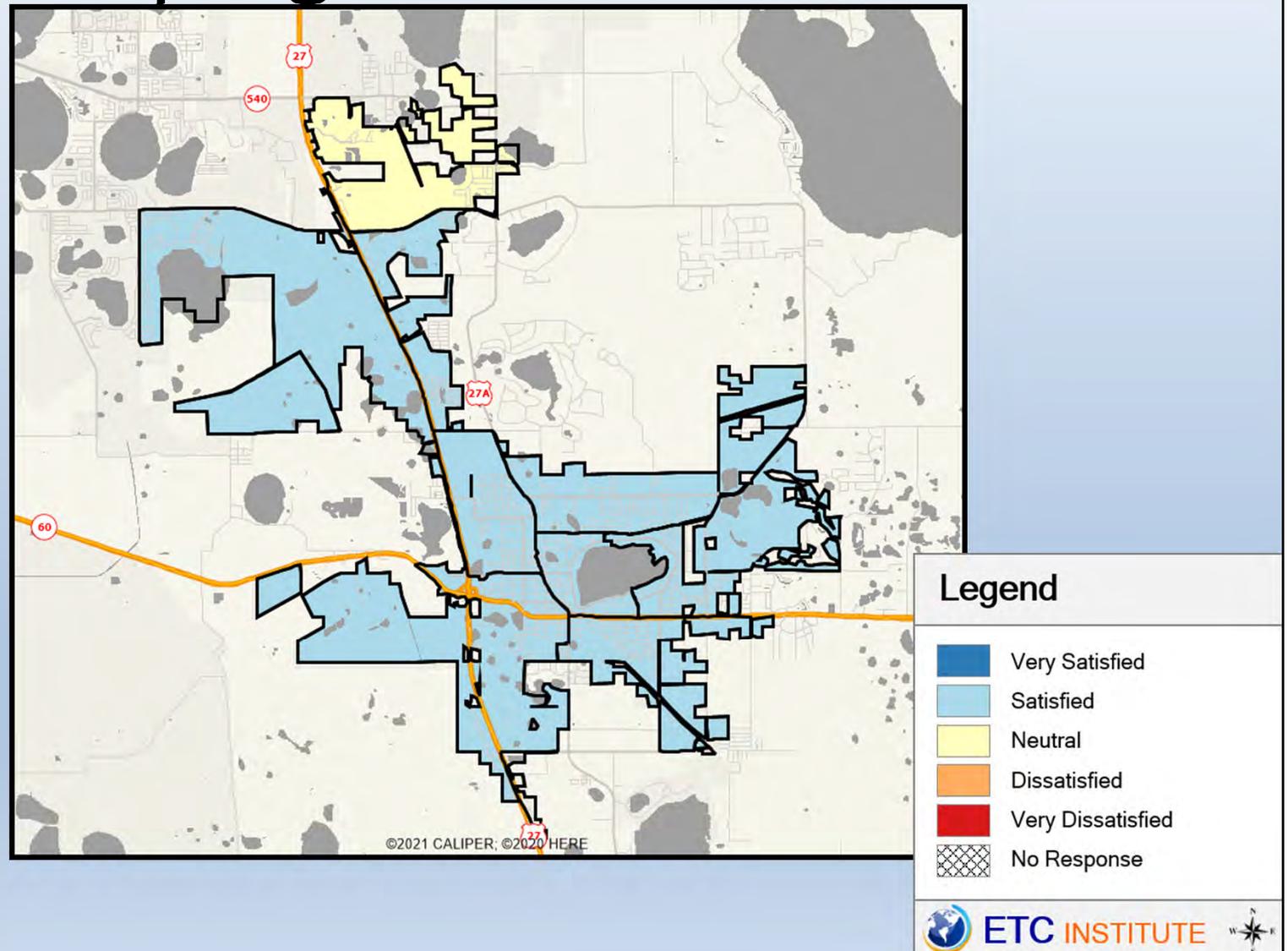
Q17-2. Overall quality of available materials



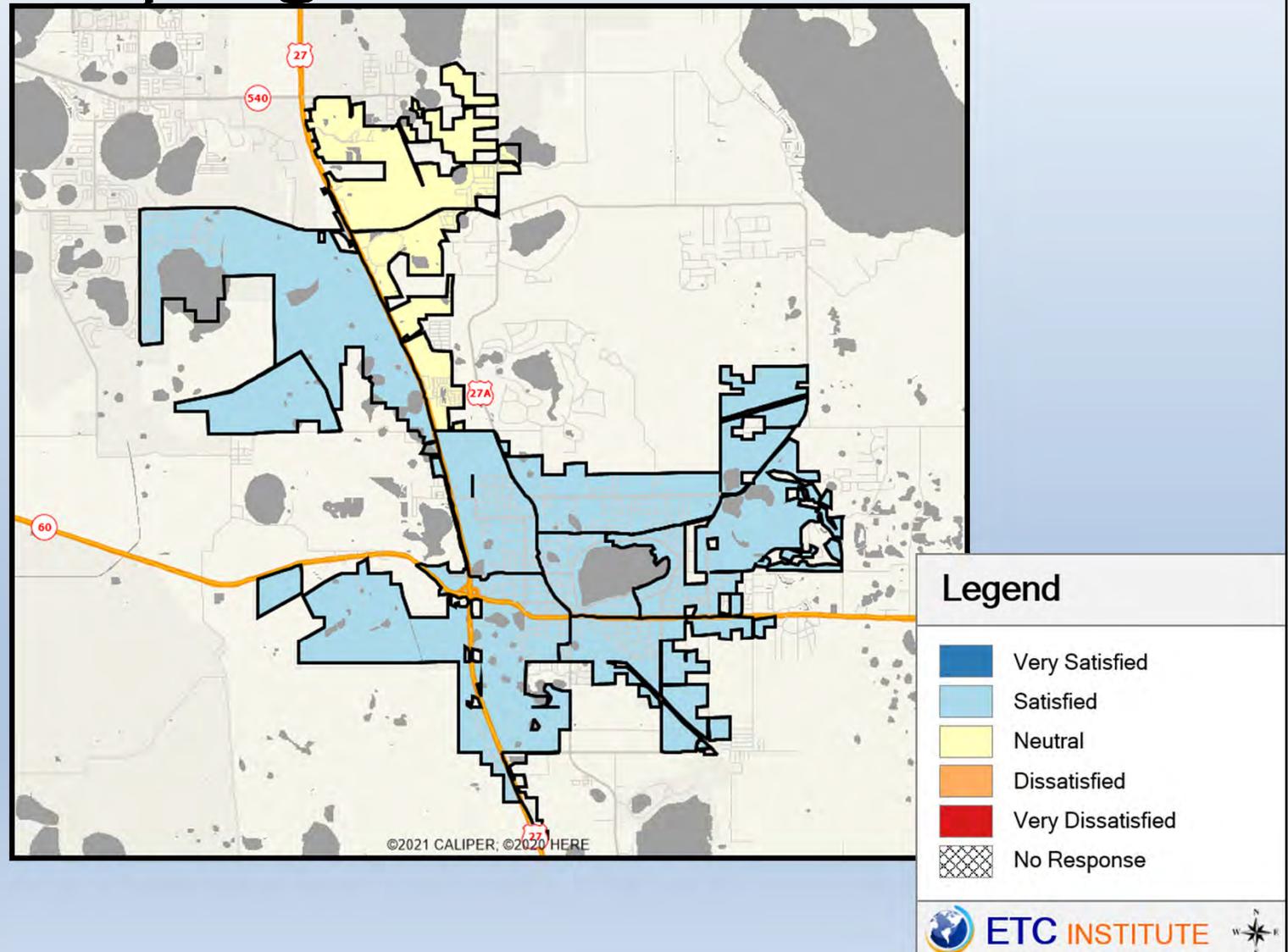
Q17-3. Overall quality and quantity of programs for children



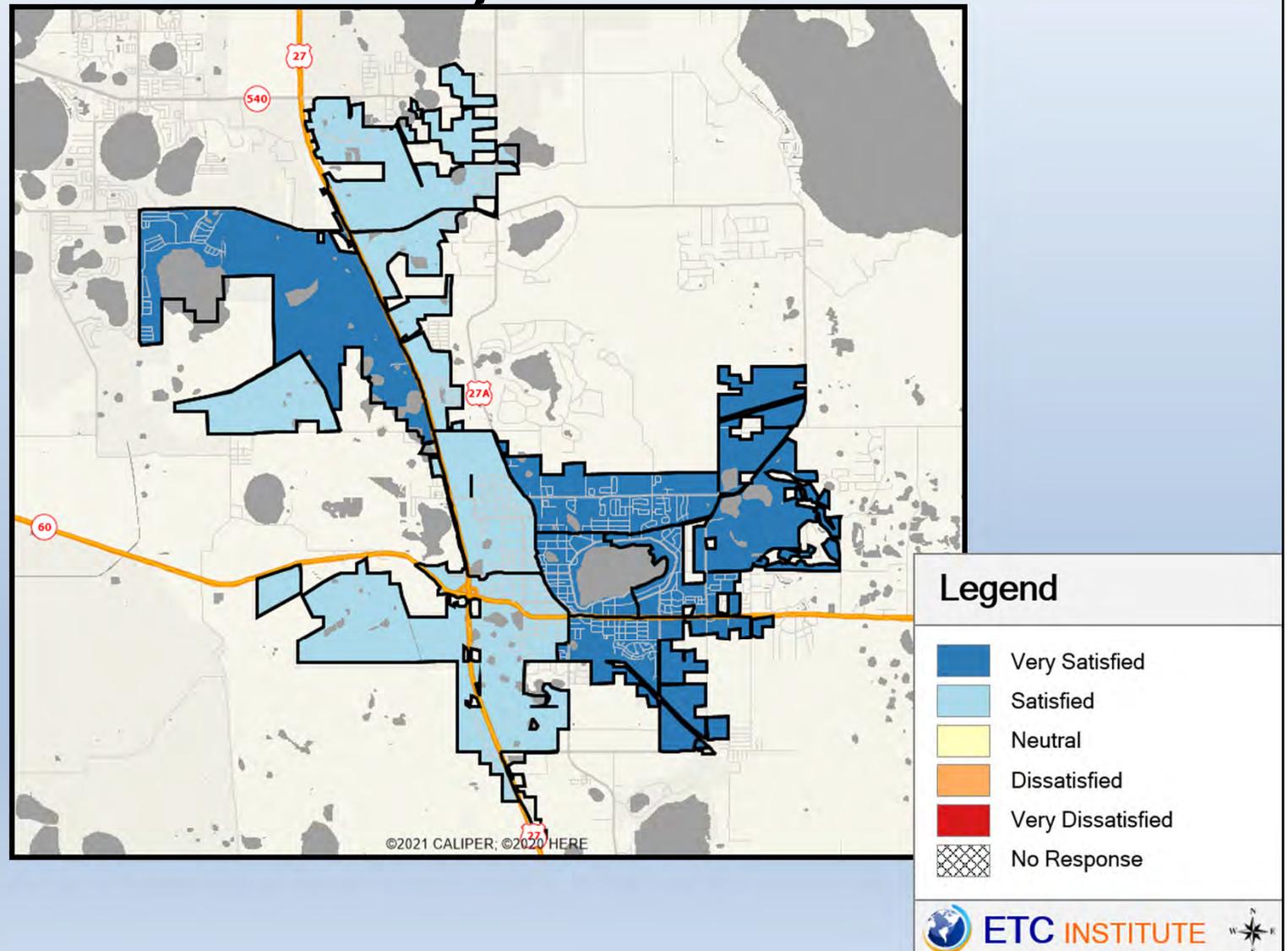
Q17-4. Overall quality and quantity of programs for teens



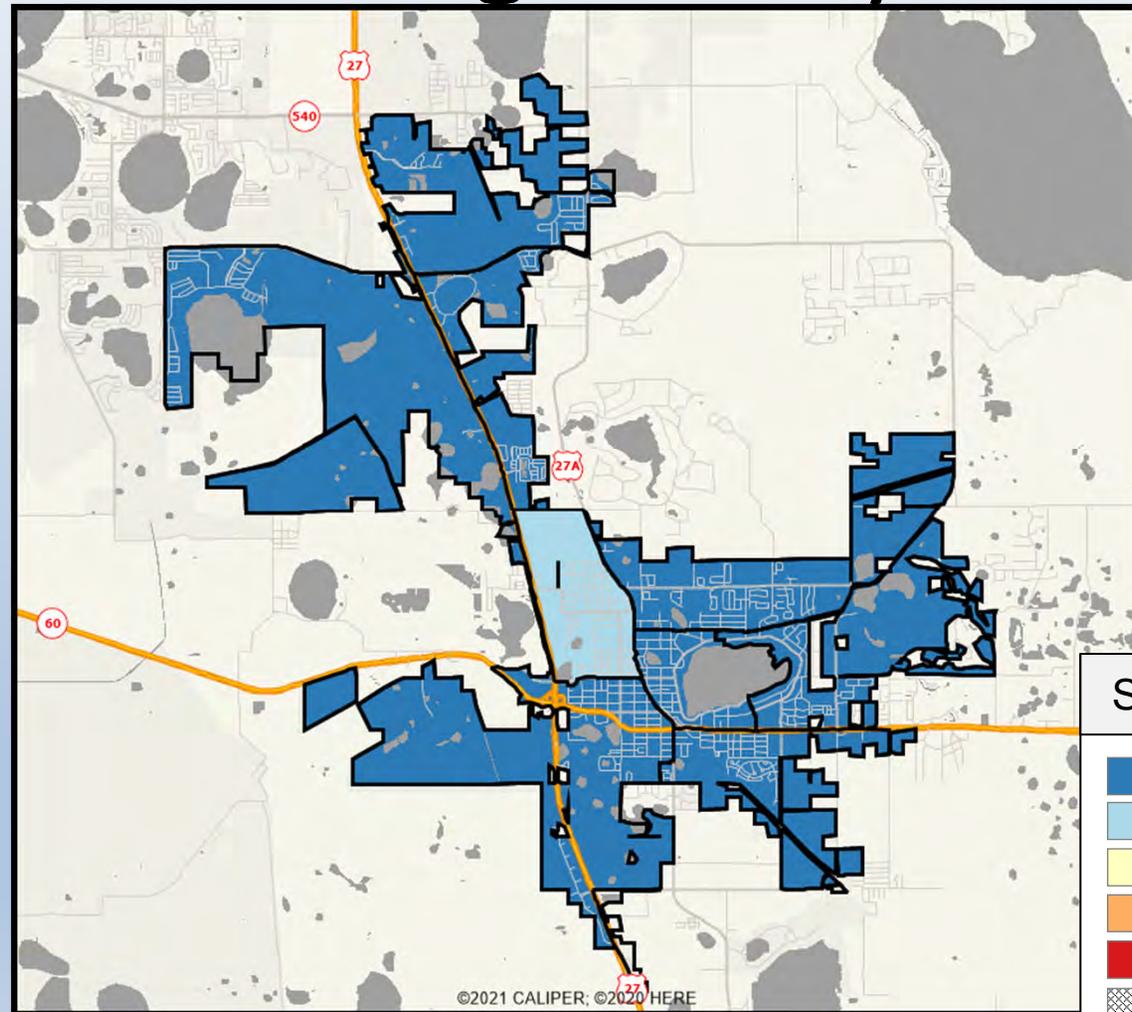
Q17-5. Overall quality and quantity of programs for adults



Q17-6. Overall helpfulness of library staff



Q18-01. In your neighborhood during the day

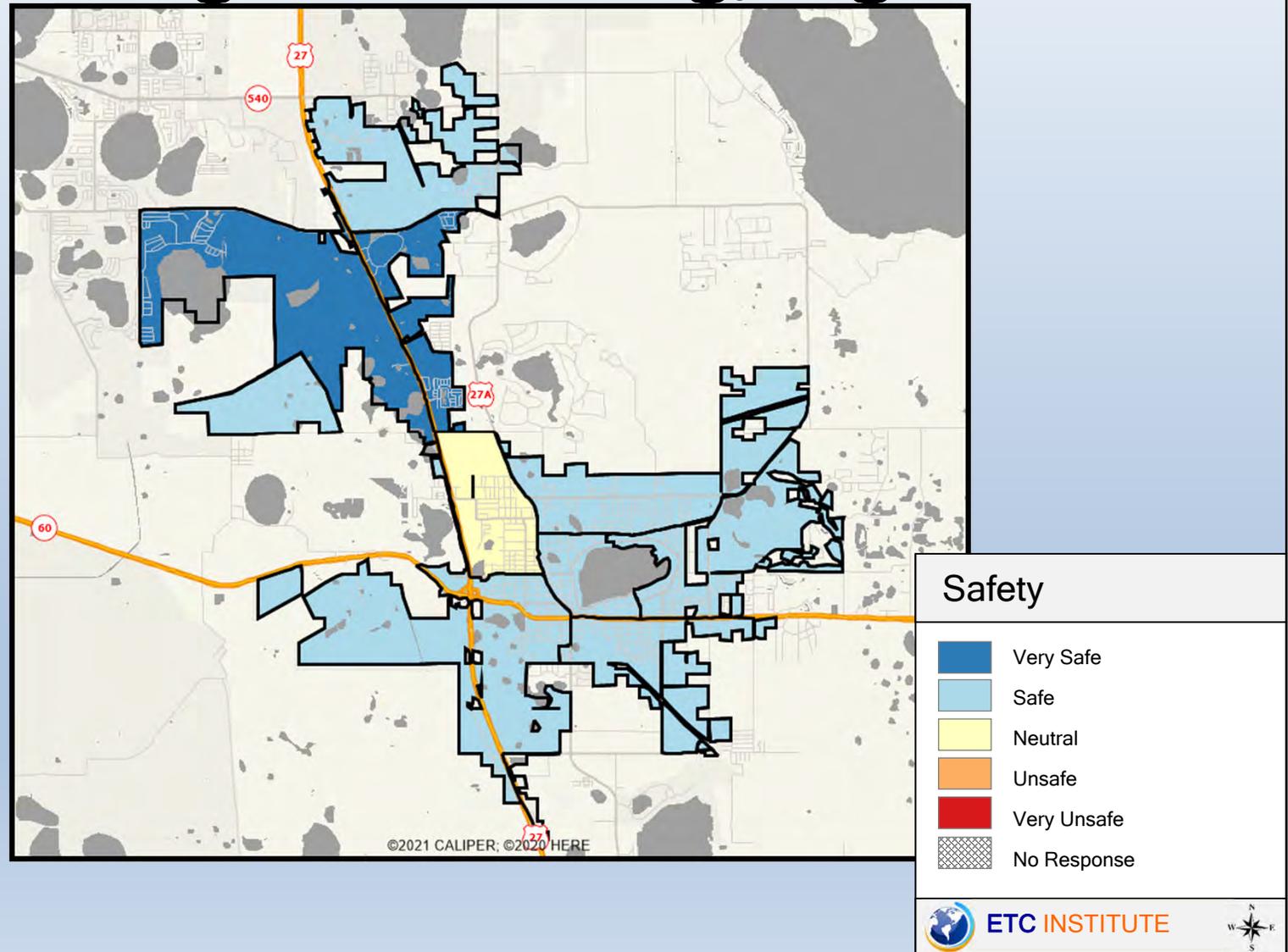


Safety

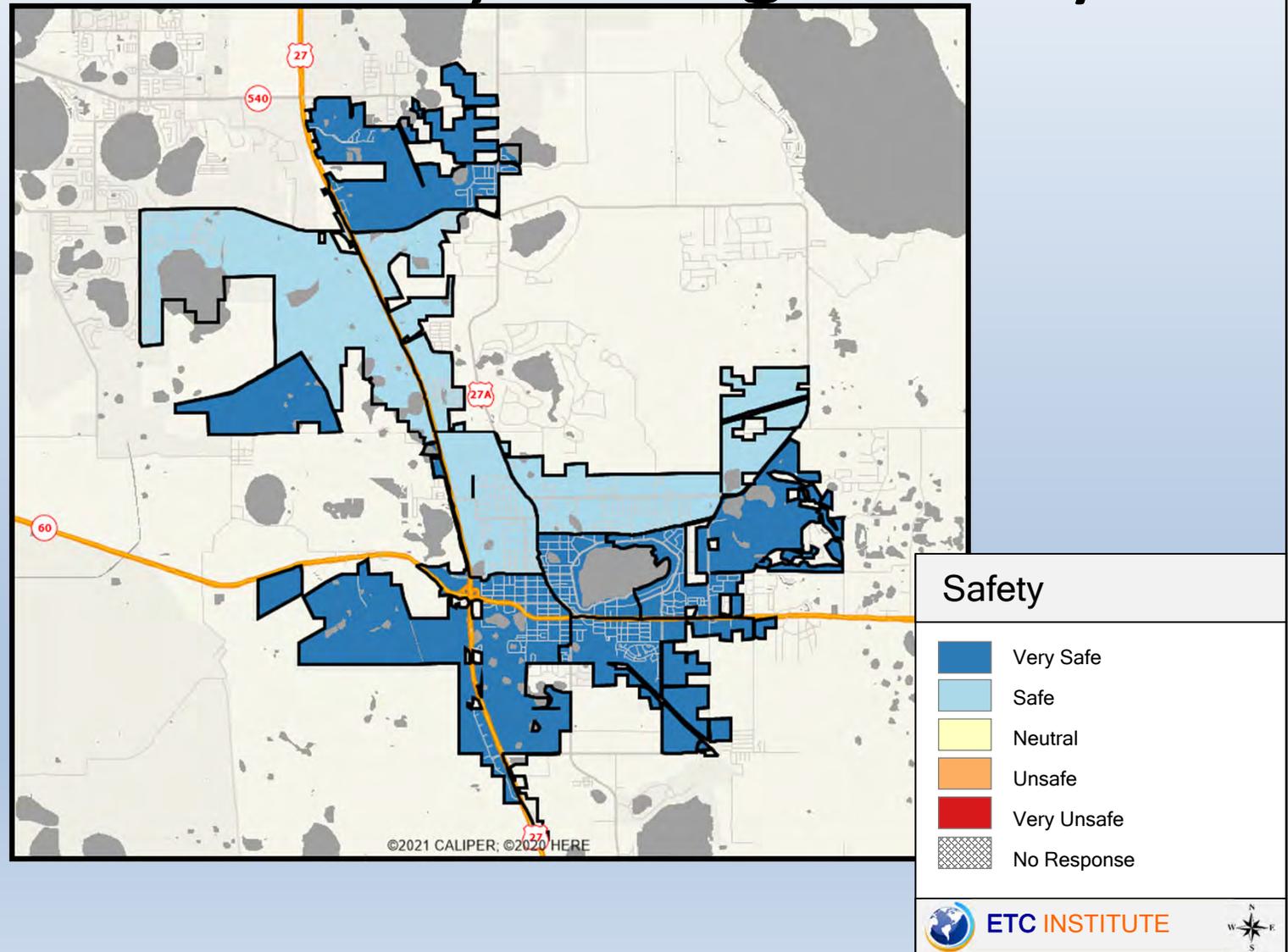
- Very Safe
- Safe
- Neutral
- Unsafe
- Very Unsafe
- No Response

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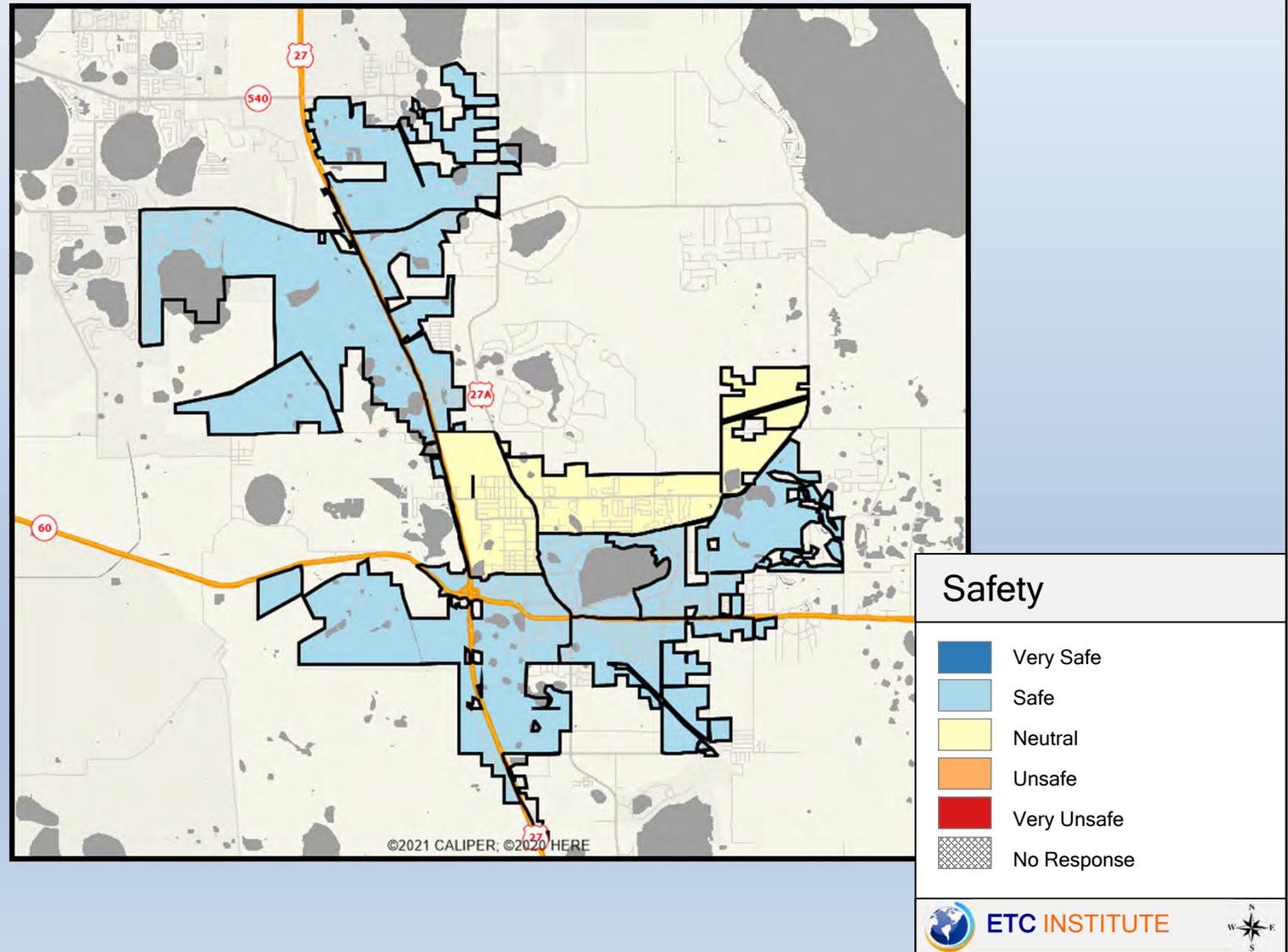
Q18-02. In your neighborhood during the evening/night



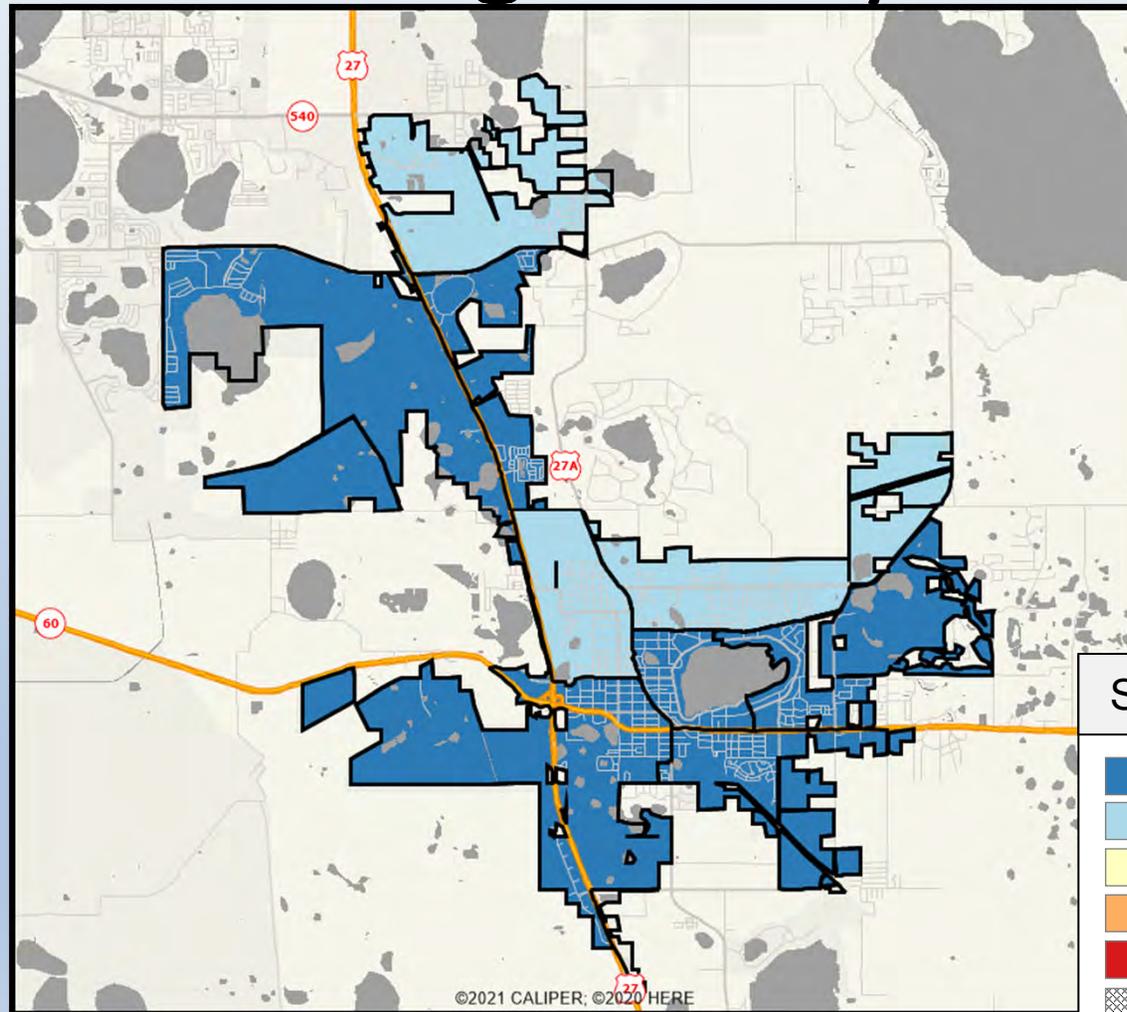
Q18-03. In business/commercial areas of the City during the day



Q18-04. In business/commercial areas of the City during the evening/night



Q18-05. In Historic Downtown during the day

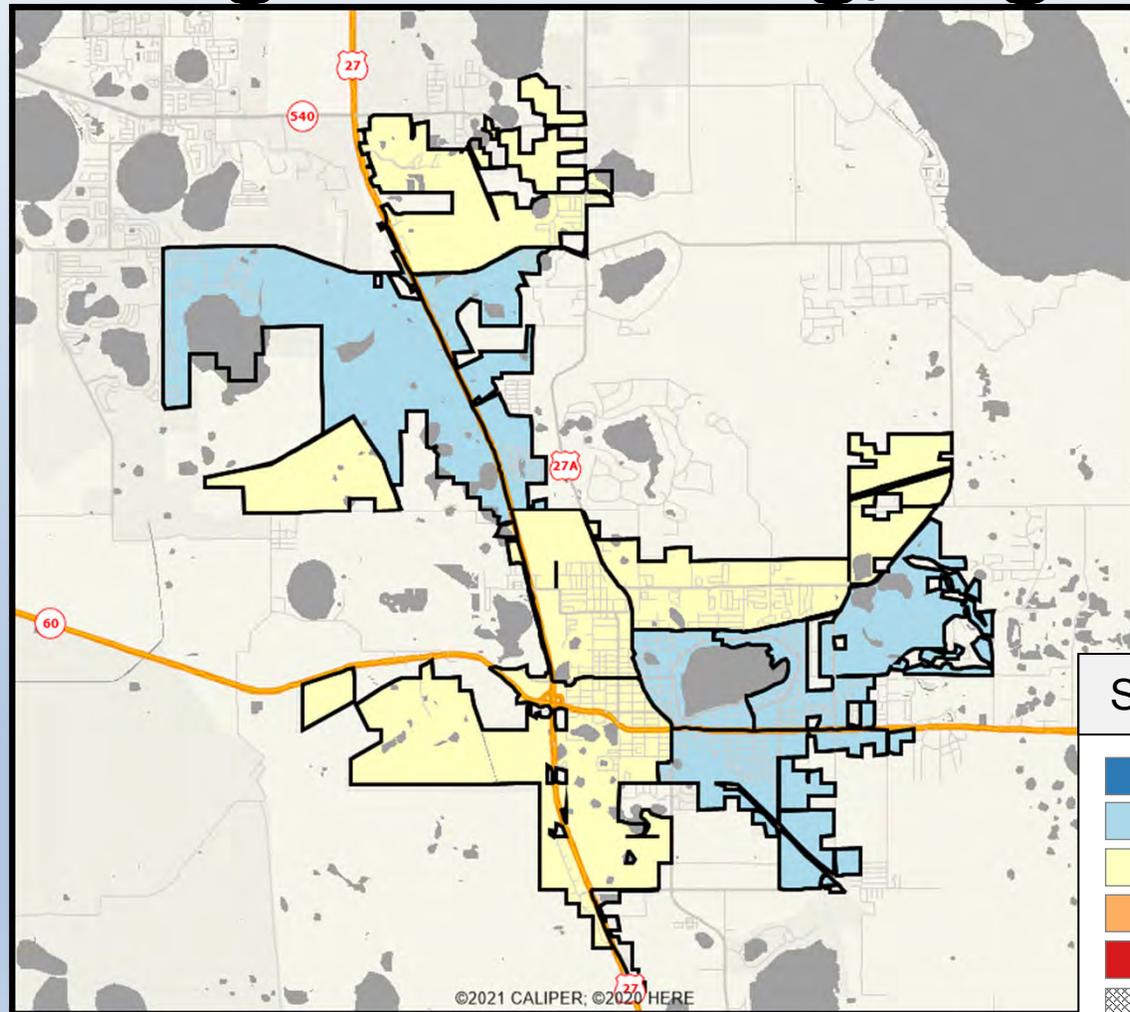


Safety

	Very Safe
	Safe
	Neutral
	Unsafe
	Very Unsafe
	No Response

Q18-06. In Historic Downtown during the evening/night

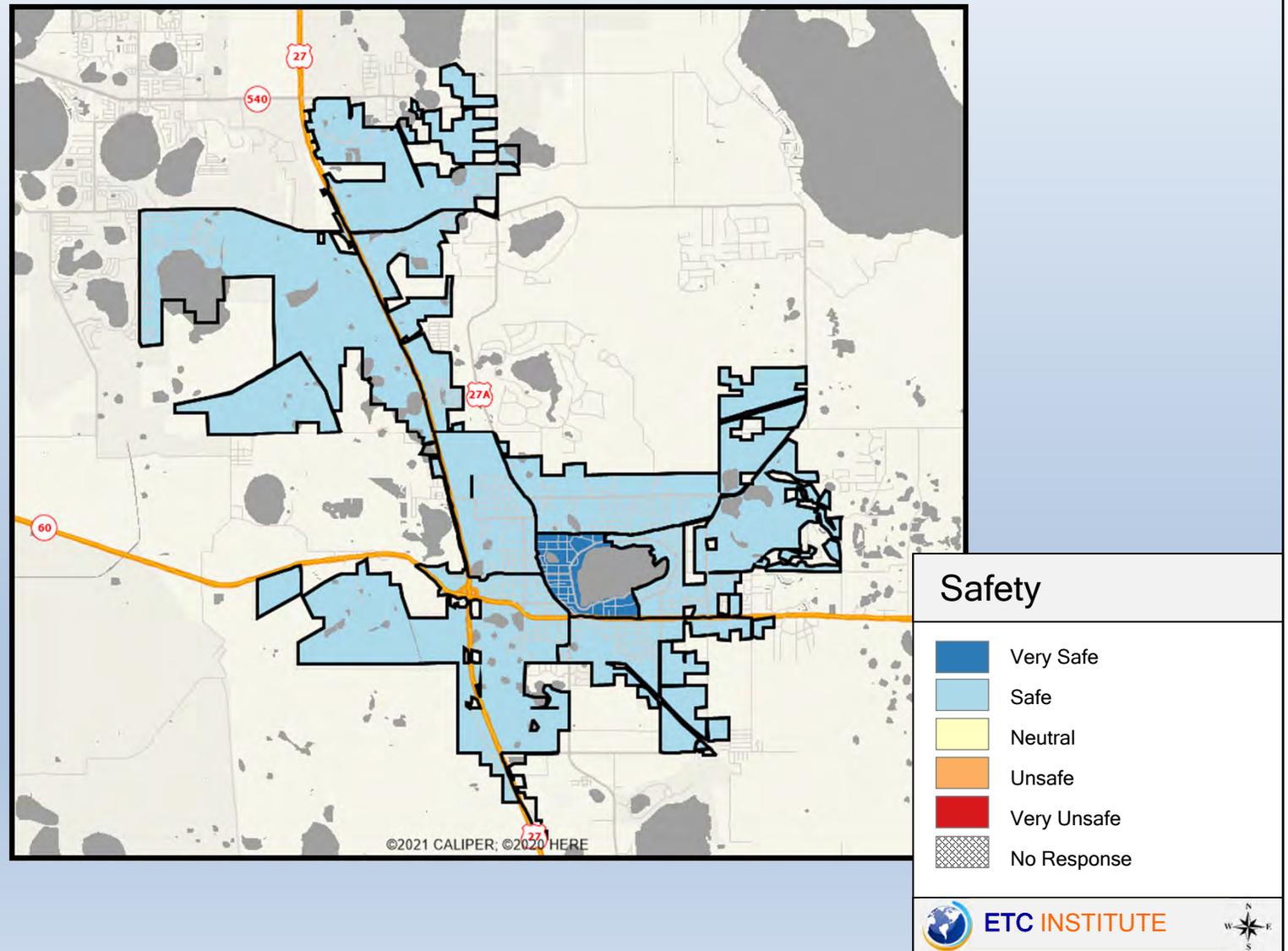


Safety

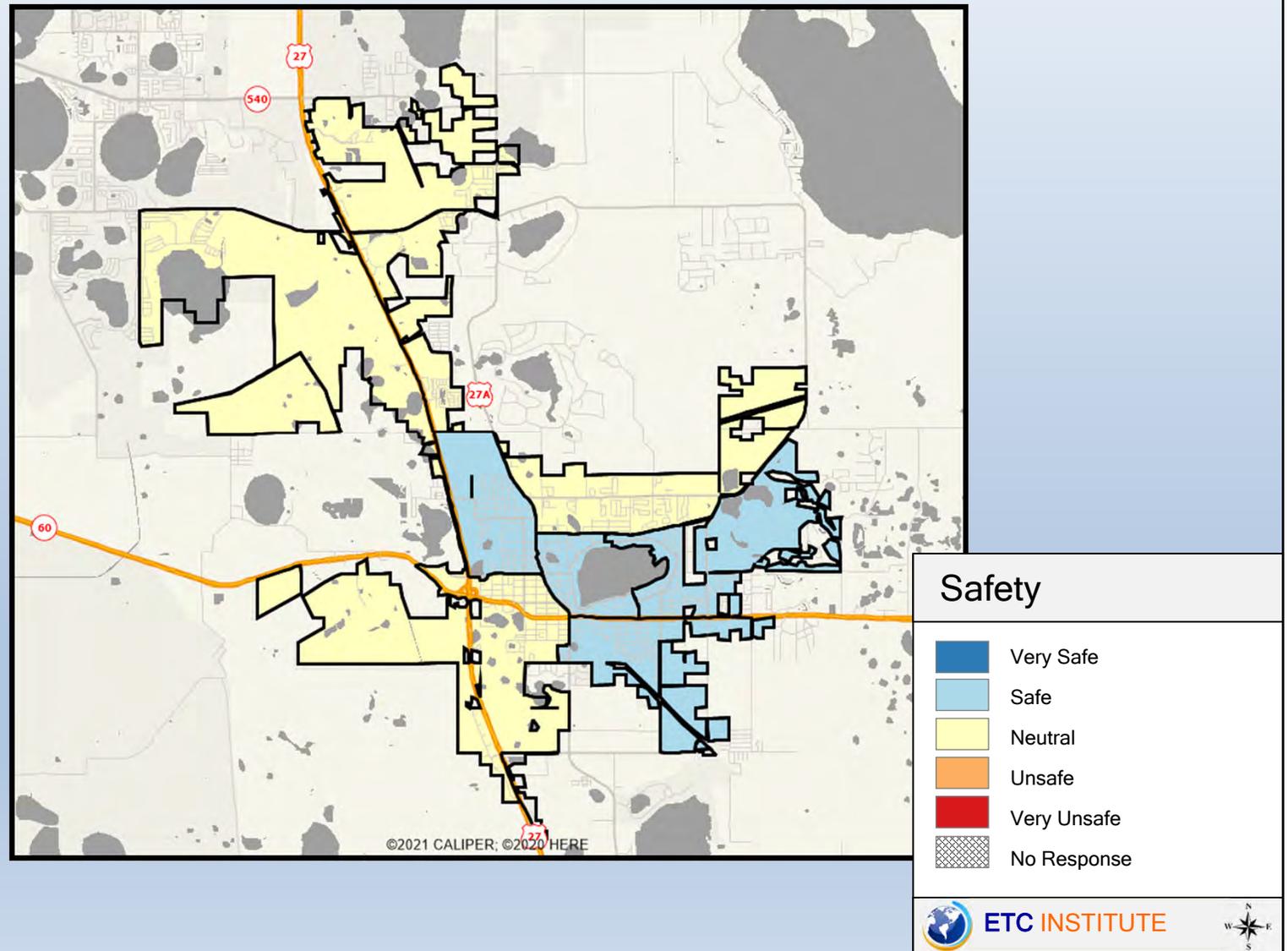
- Very Safe
- Safe
- Neutral
- Unsafe
- Very Unsafe
- No Response

ETC INSTITUTE

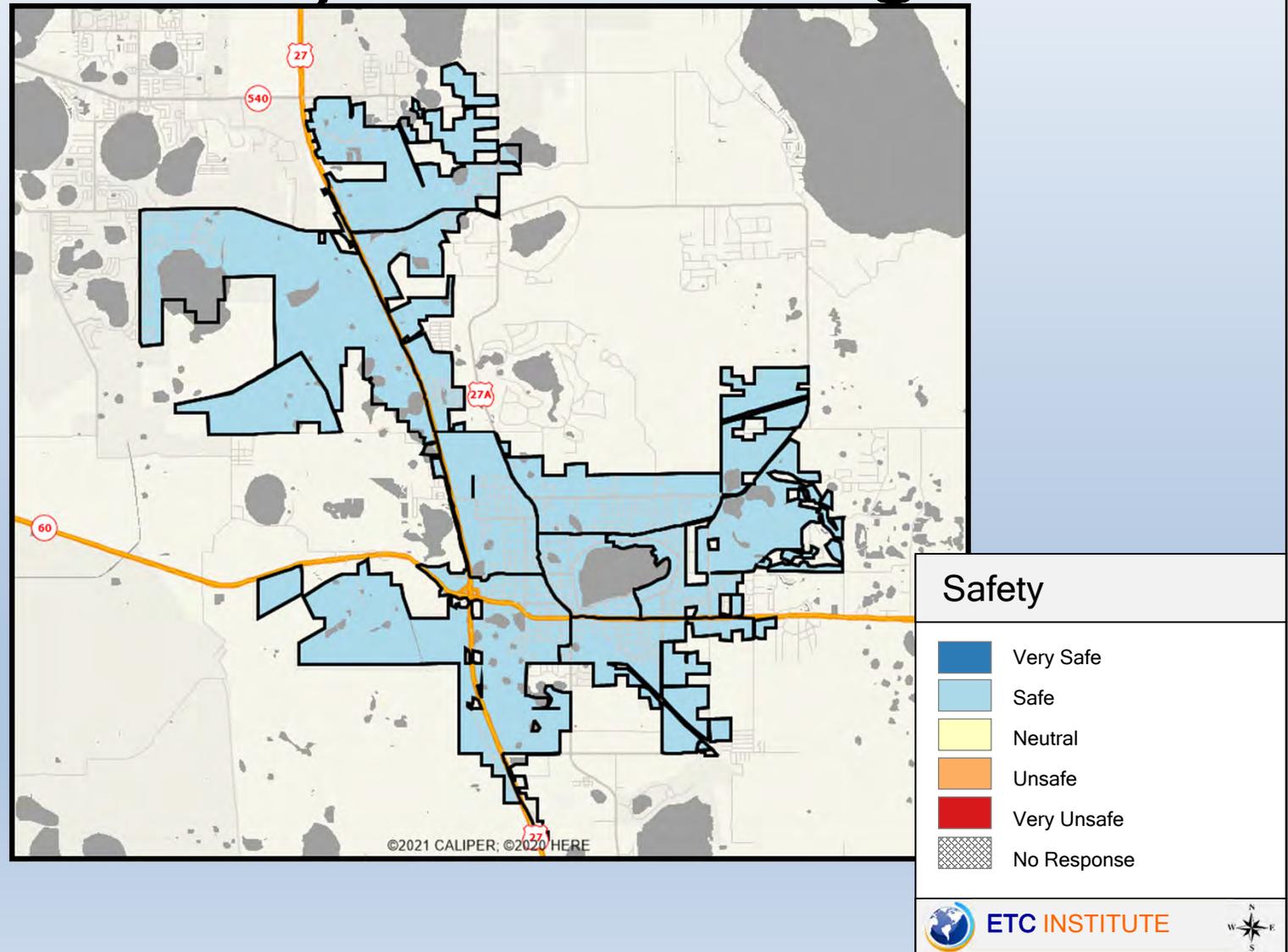
Q18-07. During special events



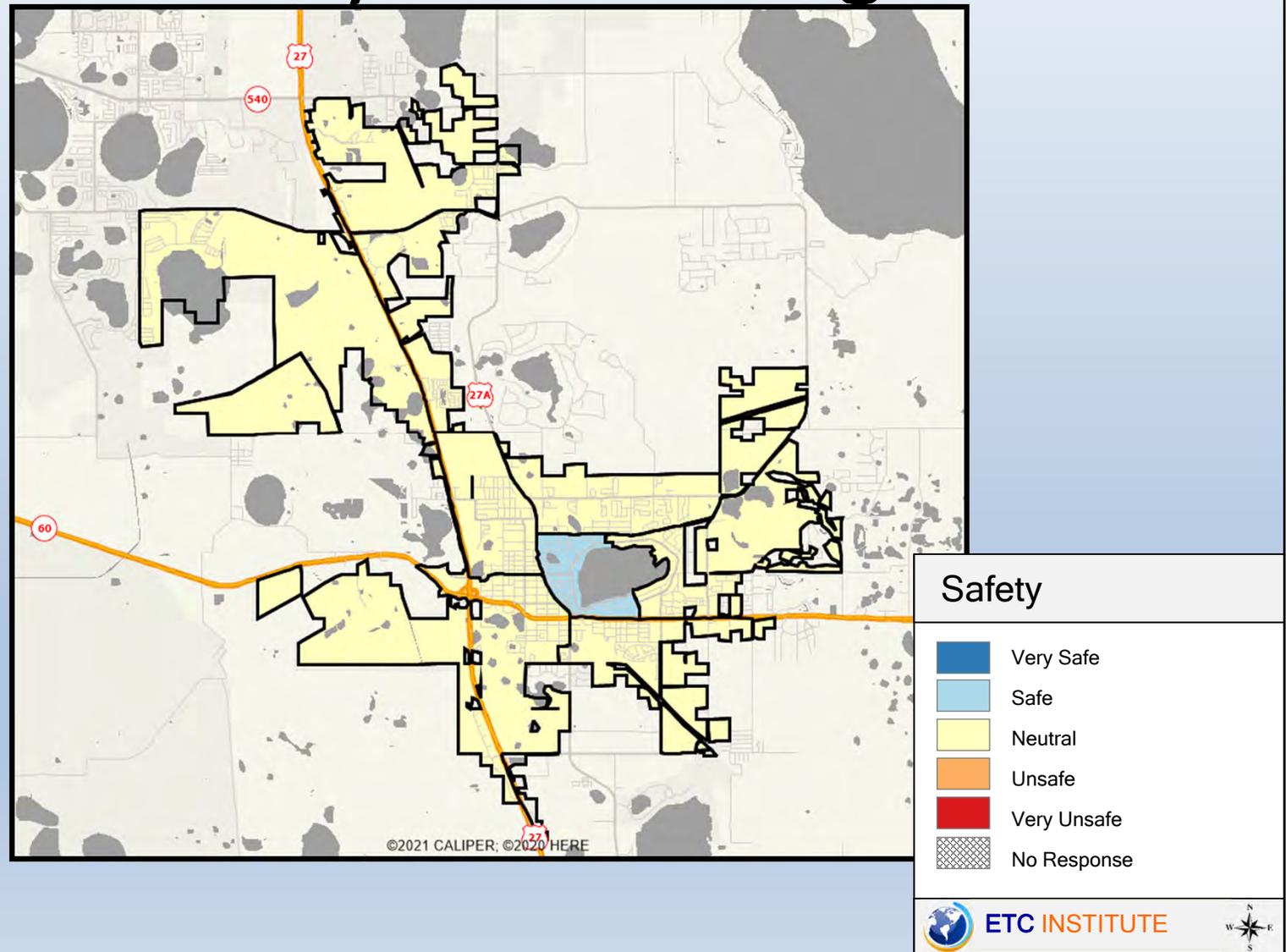
Q18-08. Riding a bicycle in the City



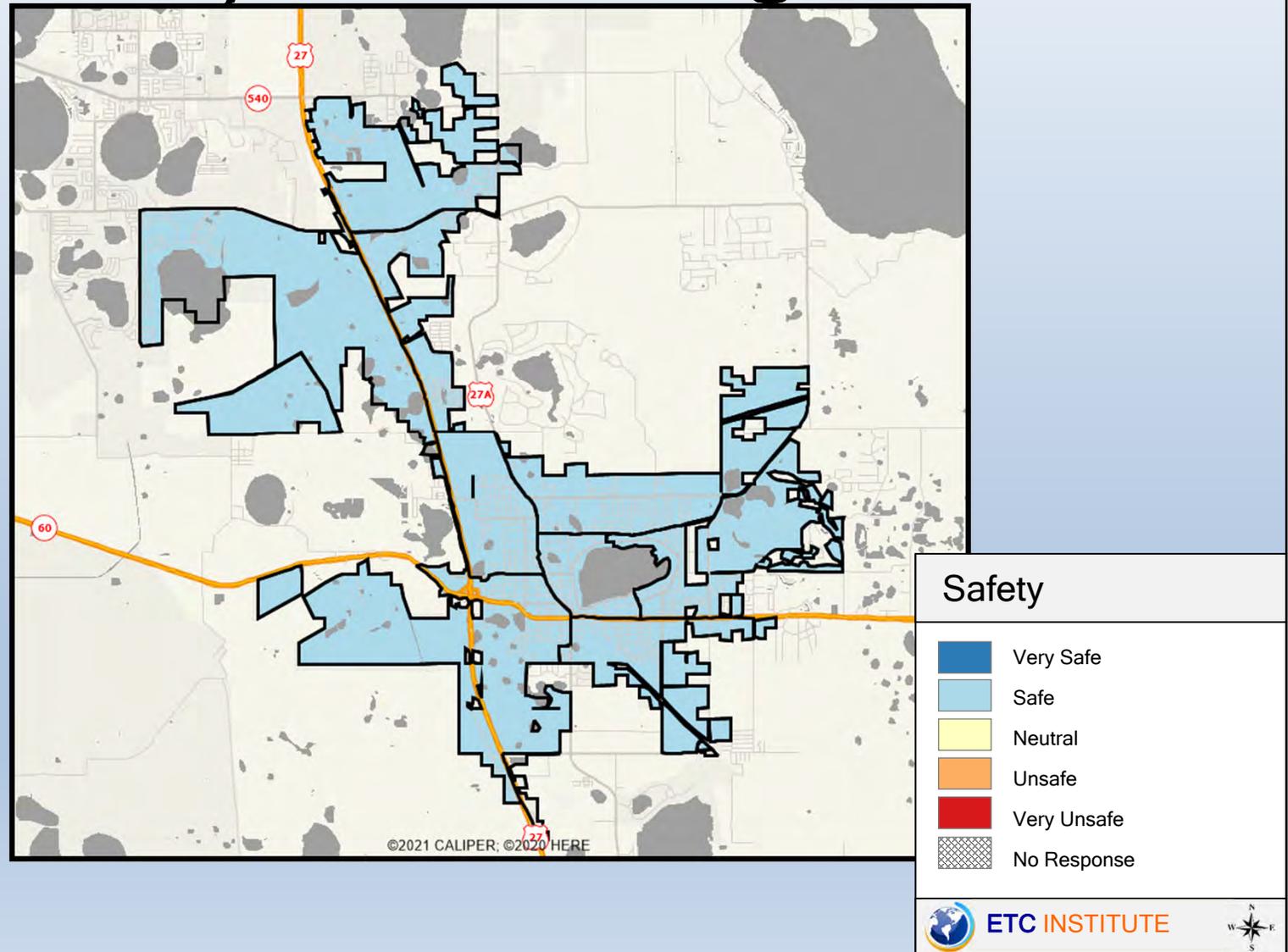
Q18-09. Crossing an intersection in the City while walking



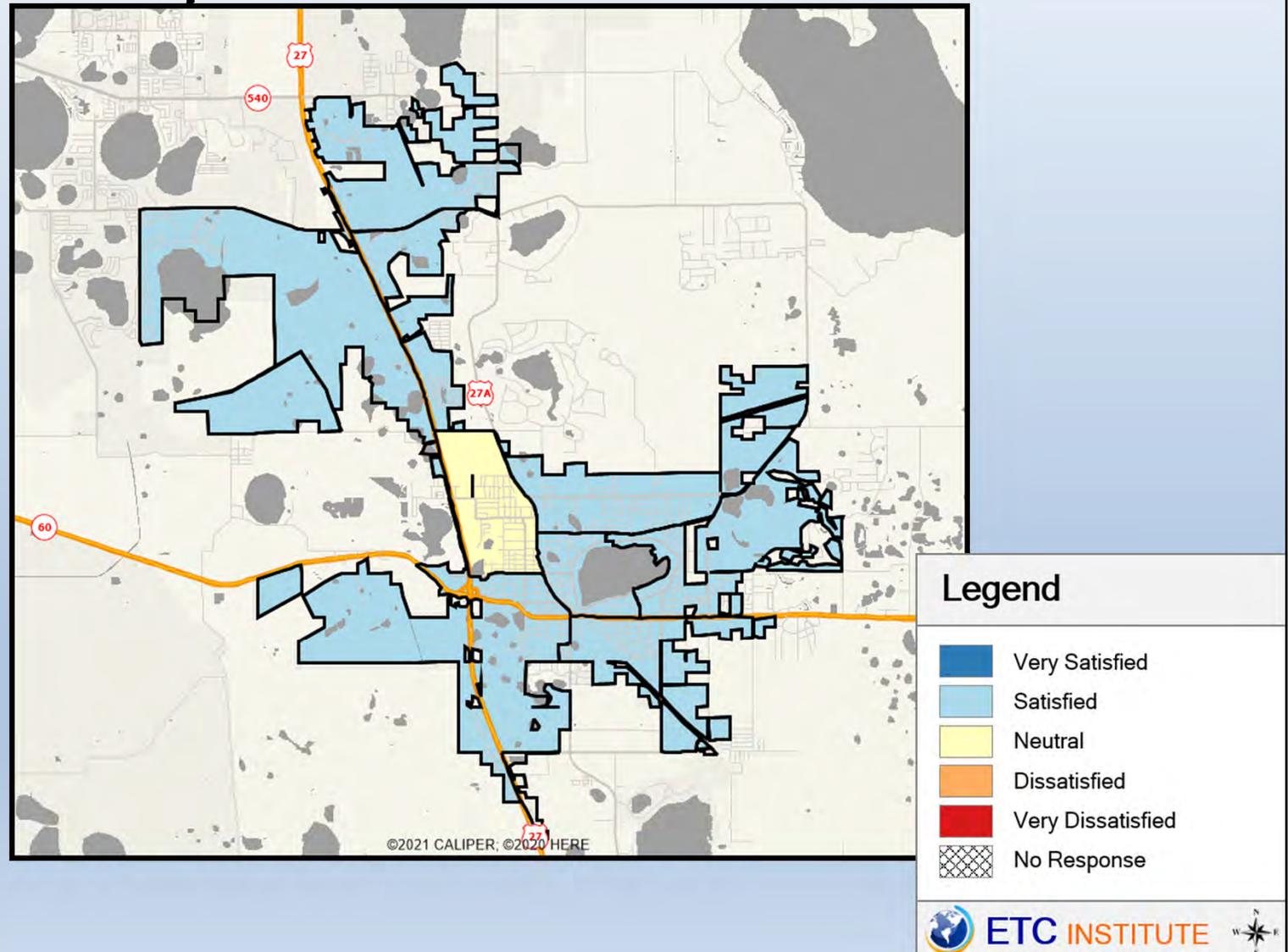
Q18-10. Crossing an intersection in the City while biking



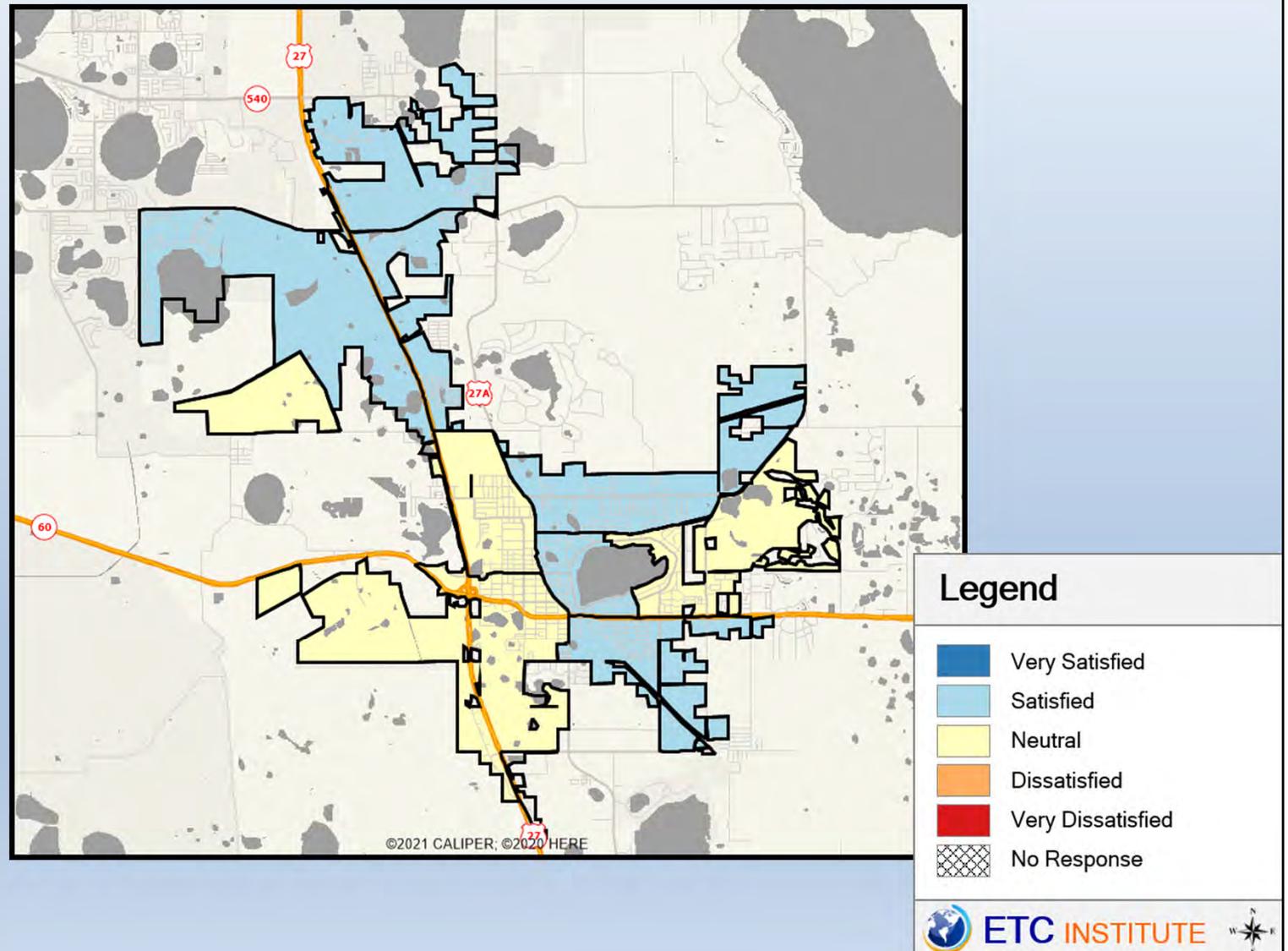
Q18-11. Crossing an intersection in the City while driving a car



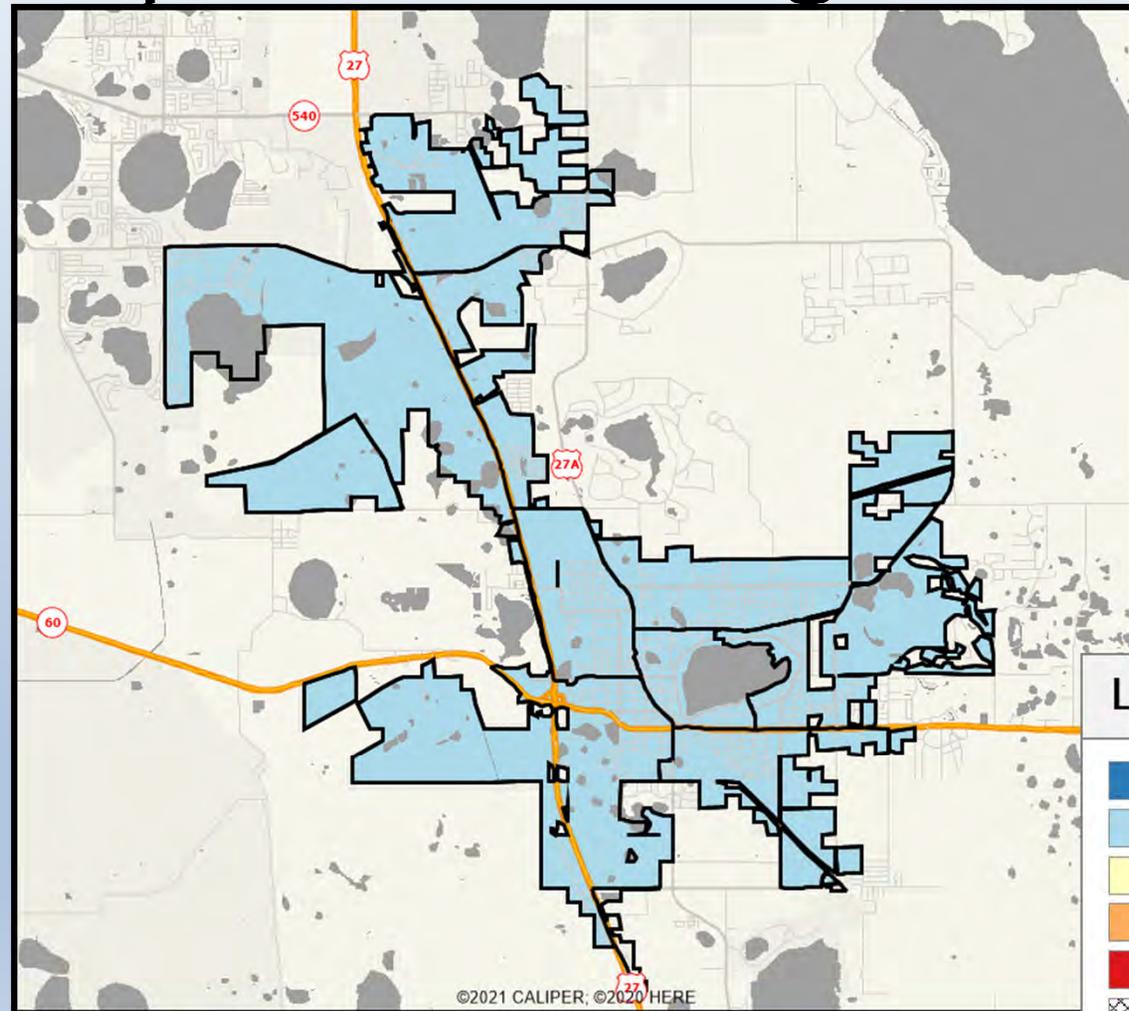
Q19-01. City efforts to prevent crimes



Q19-02. Enforcement of local traffic laws



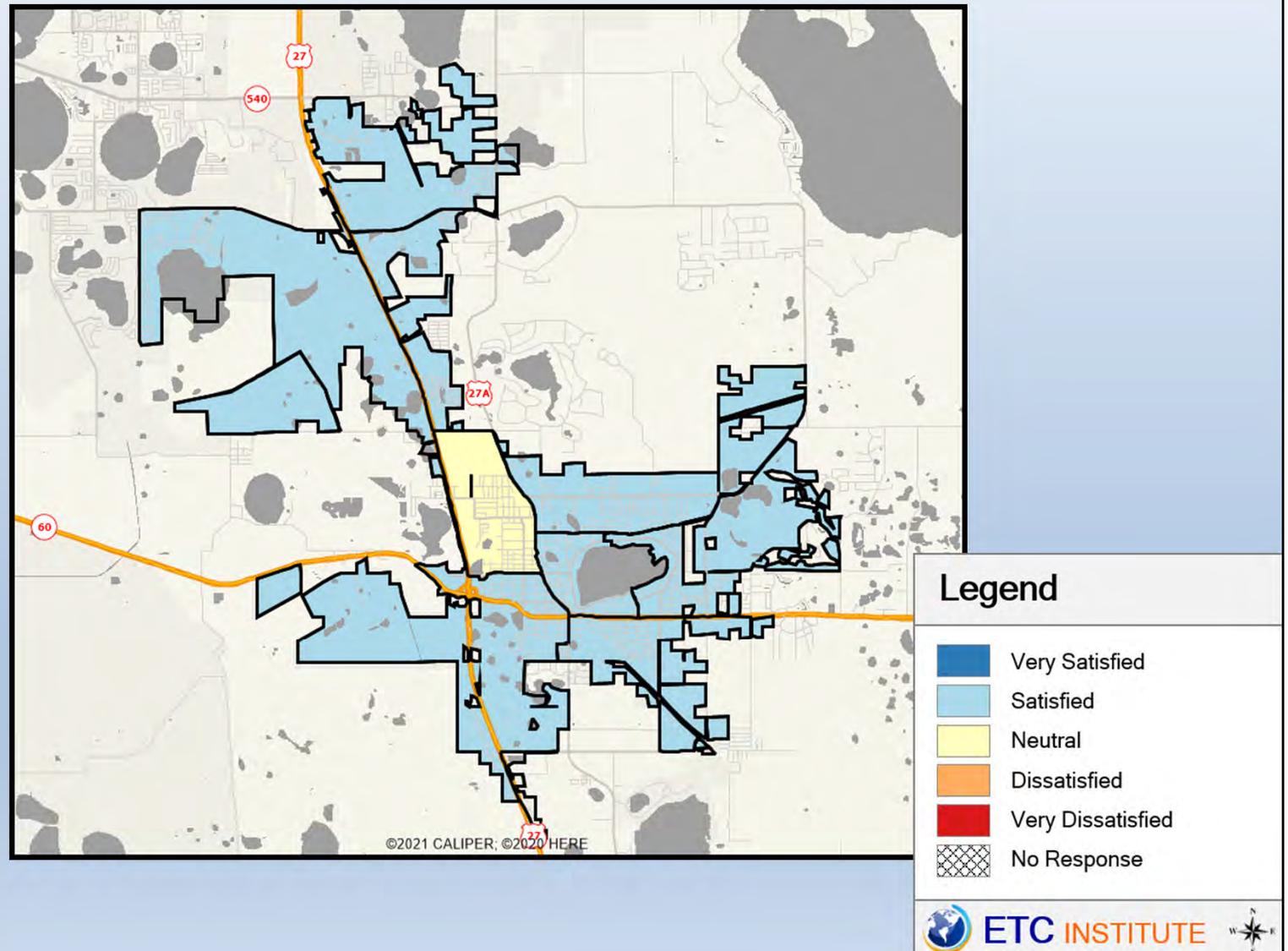
Q19-03. How quickly police respond to emergencies



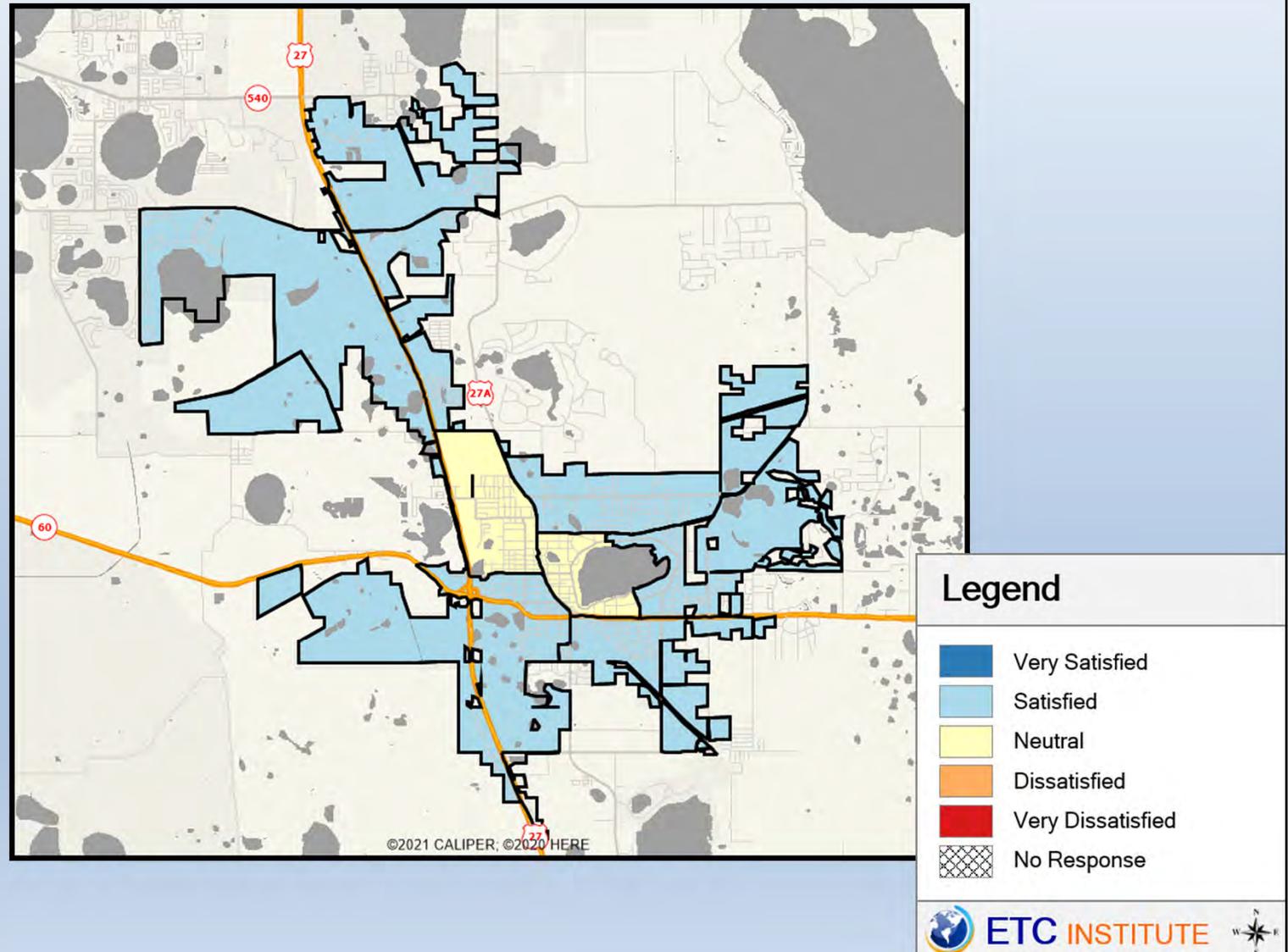
Legend

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied
- No Response

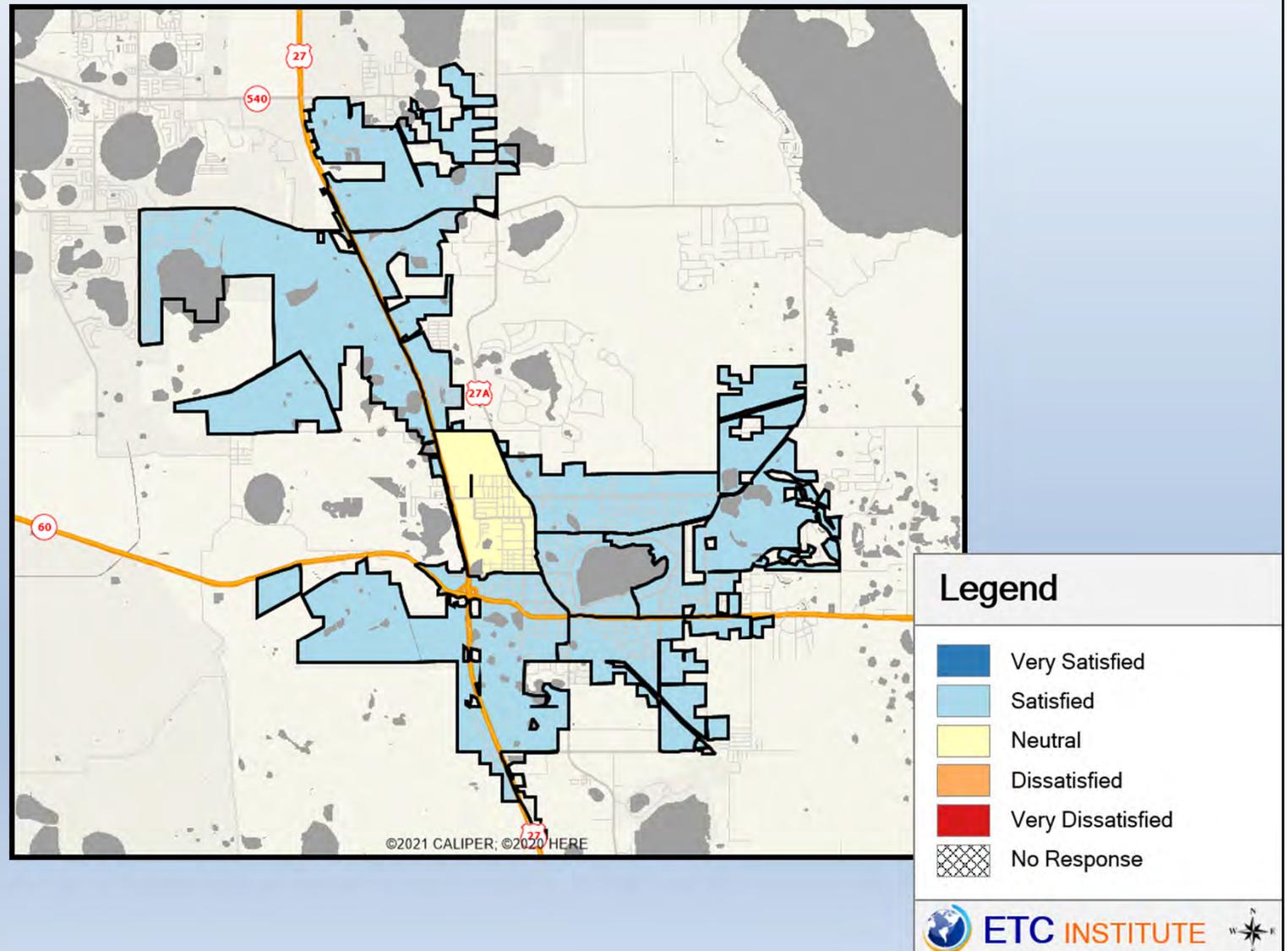
Q19-04. Patrolling in your City



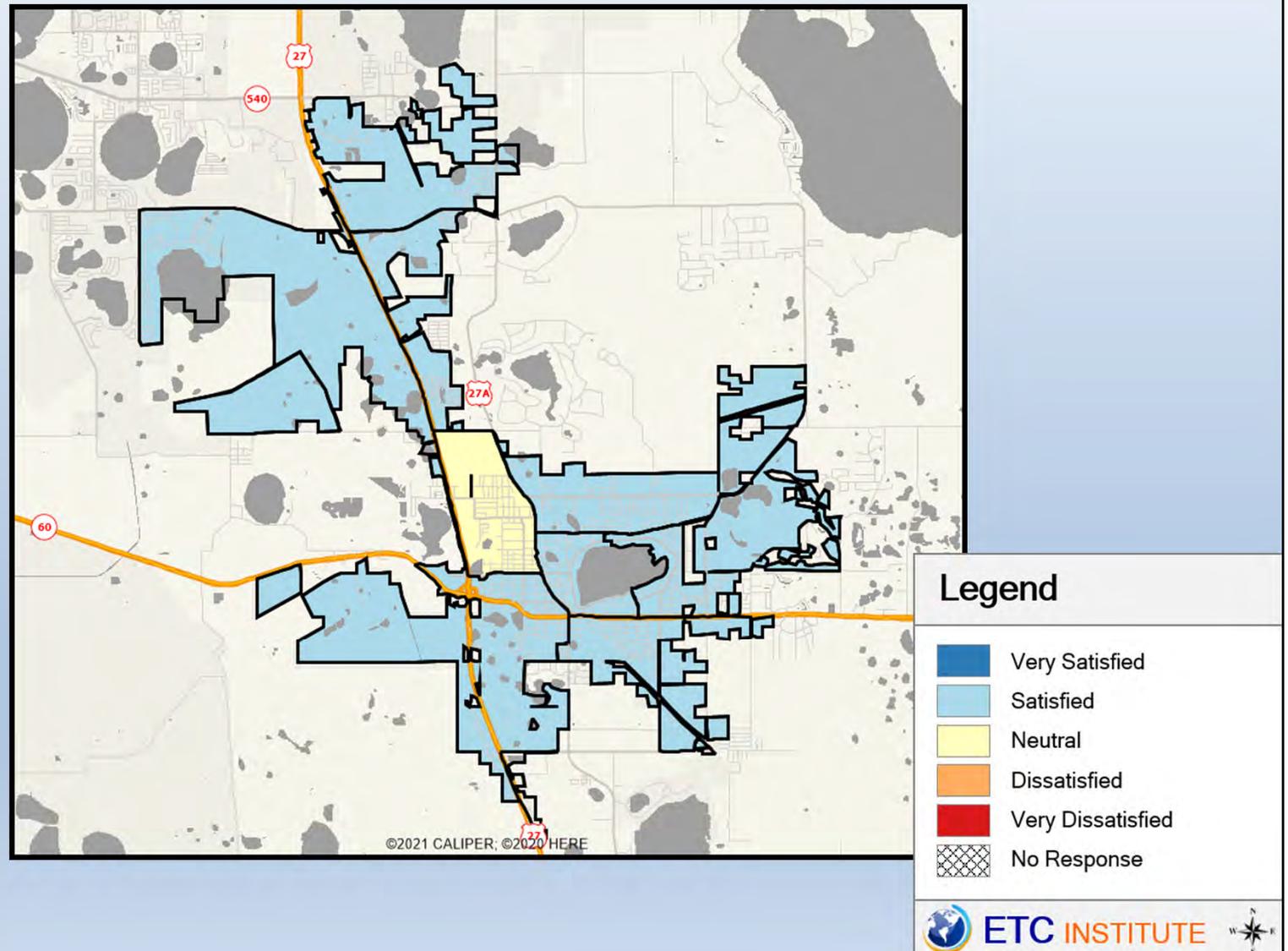
Q19-05. Police social media outreach



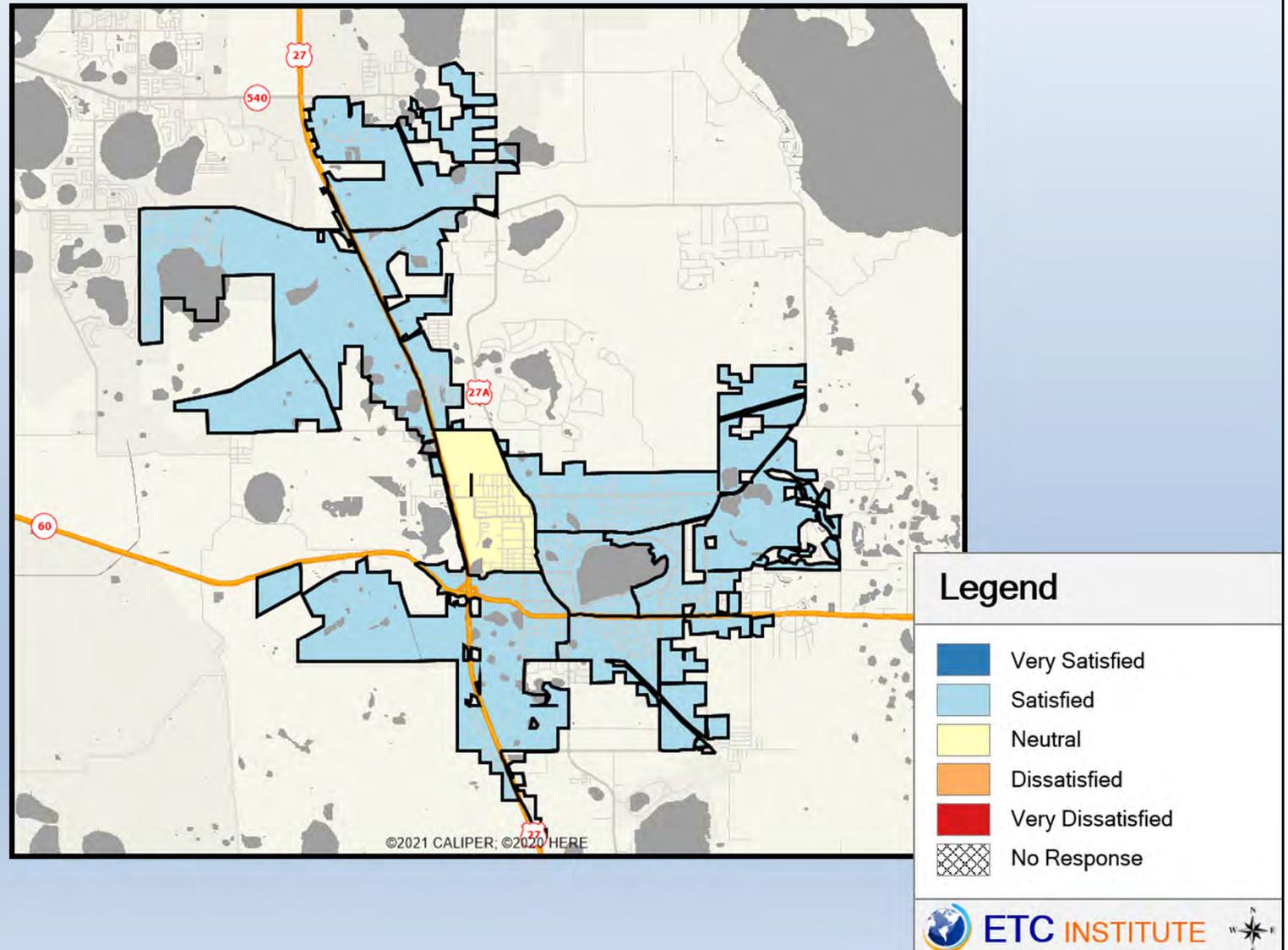
Q19-06. Citizens' perception of overall competence of police department employees



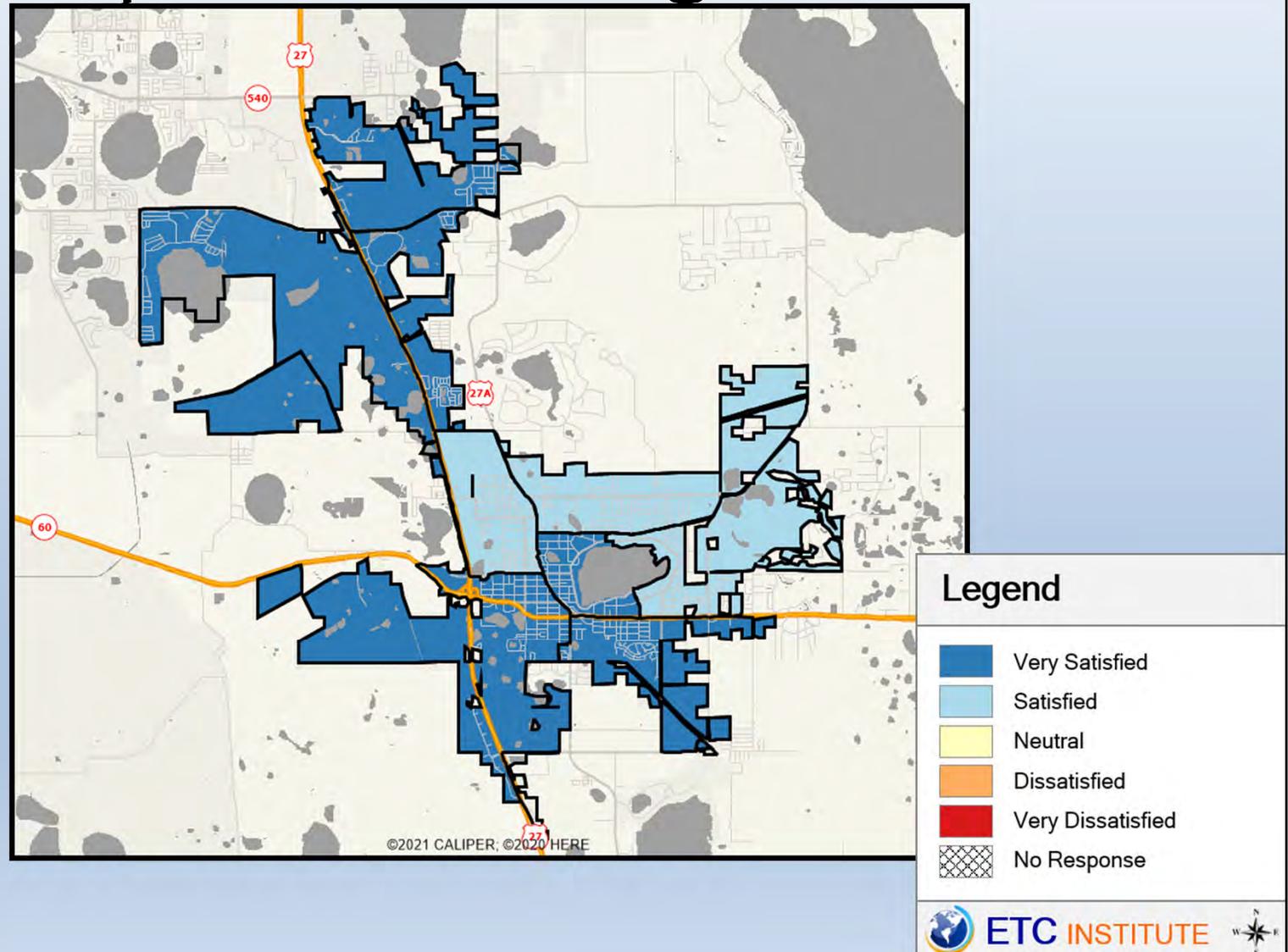
Q19-07. Citizens' perception of police officers' attitude and behavior



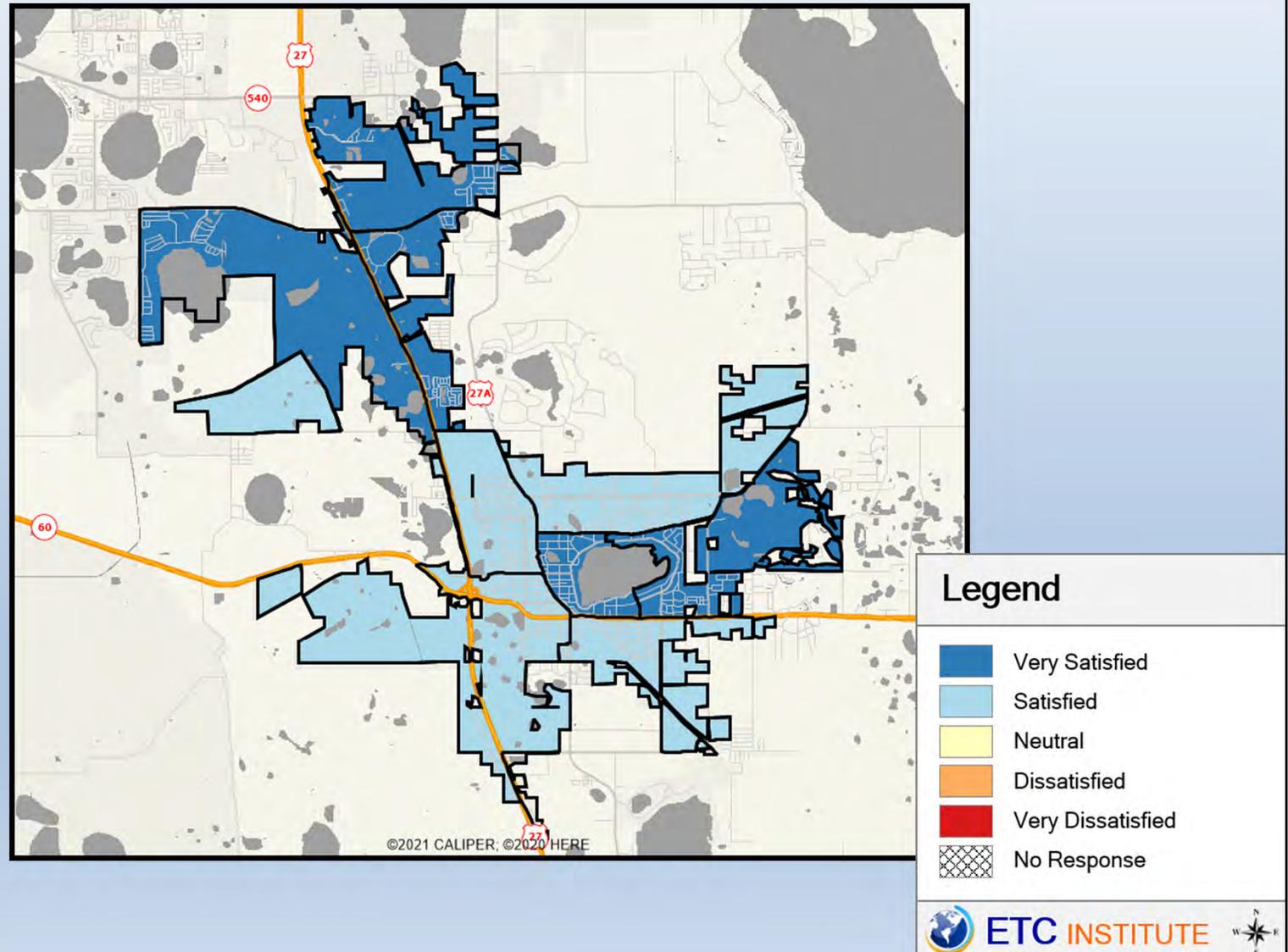
Q19-08. Fire prevention and education programs provided by the City



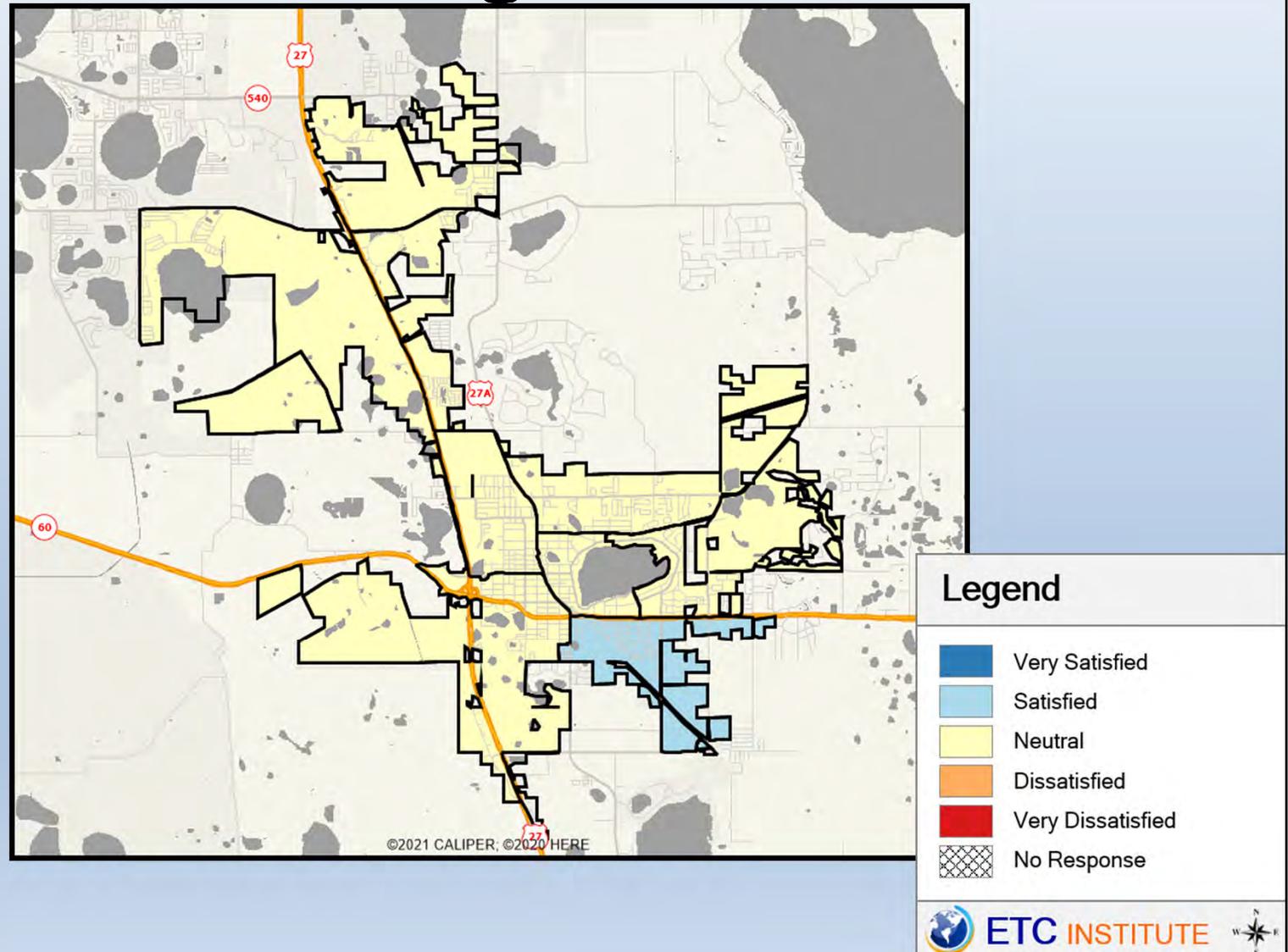
Q19-09. How quickly fire personnel respond to emergencies



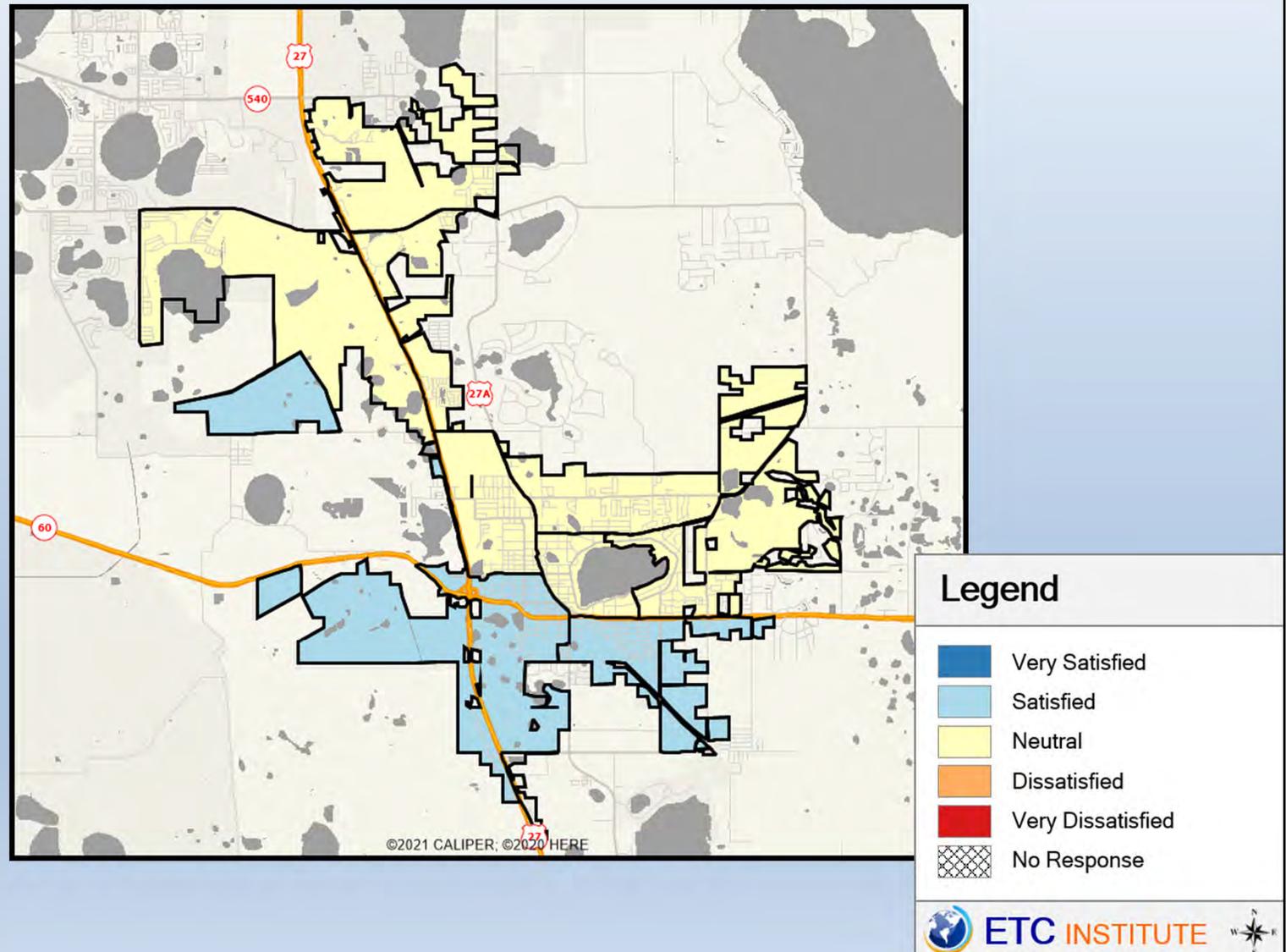
Q19-10. Citizens' perception of overall competence of fire department employees



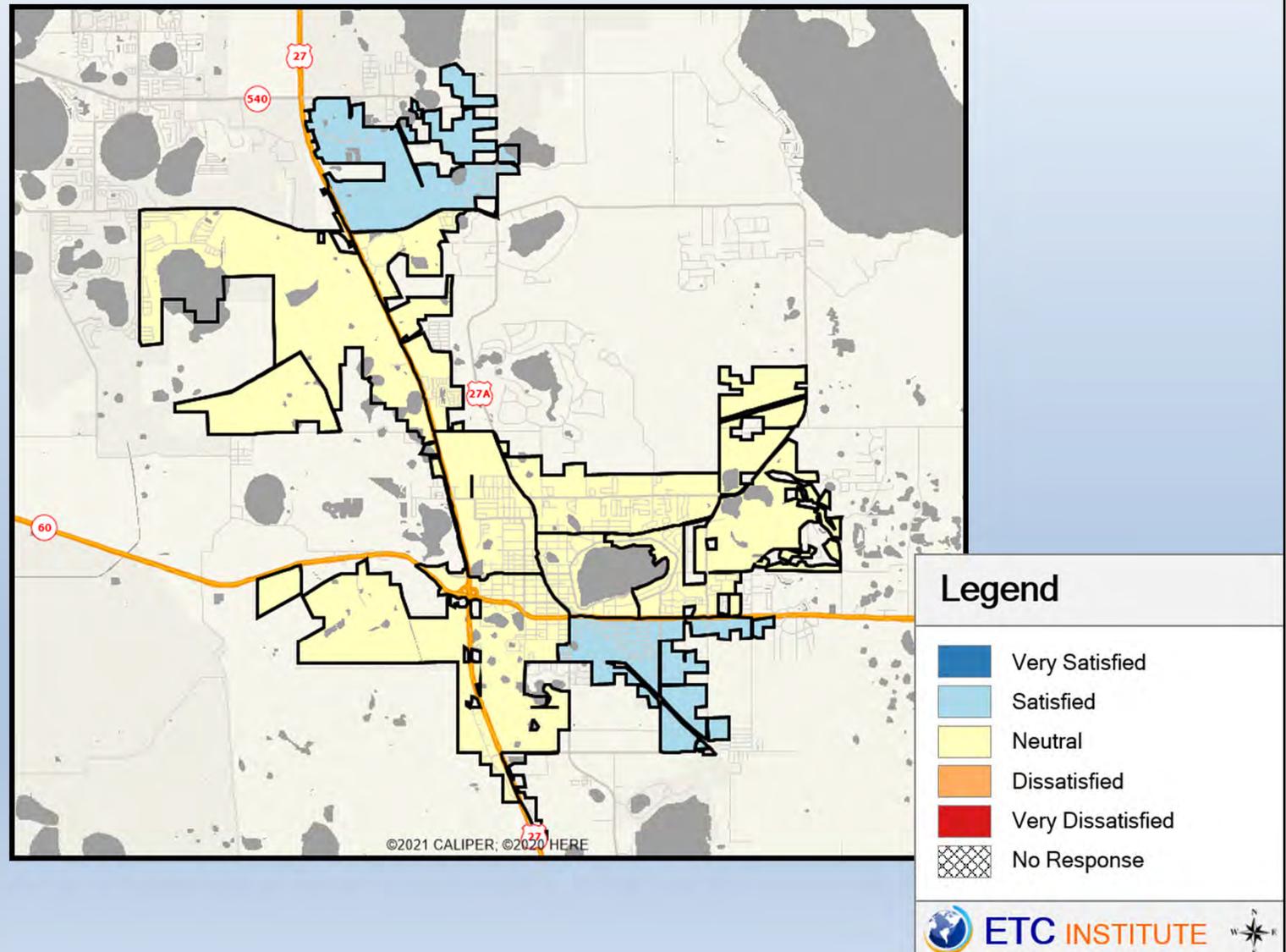
Q21-1. Overall quality of planning and zoning services



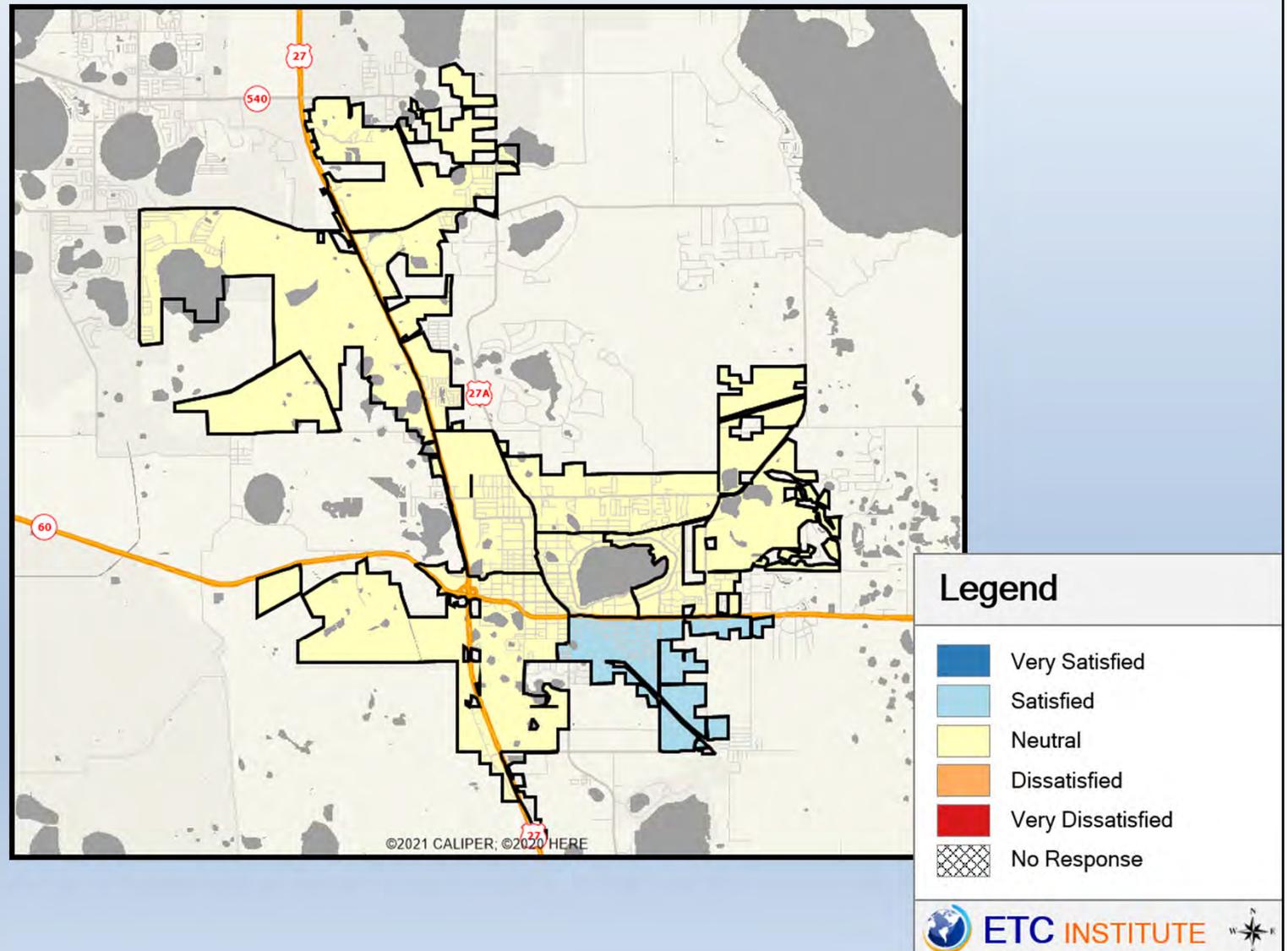
Q21-2. Overall quality of development review, permitting and inspection services



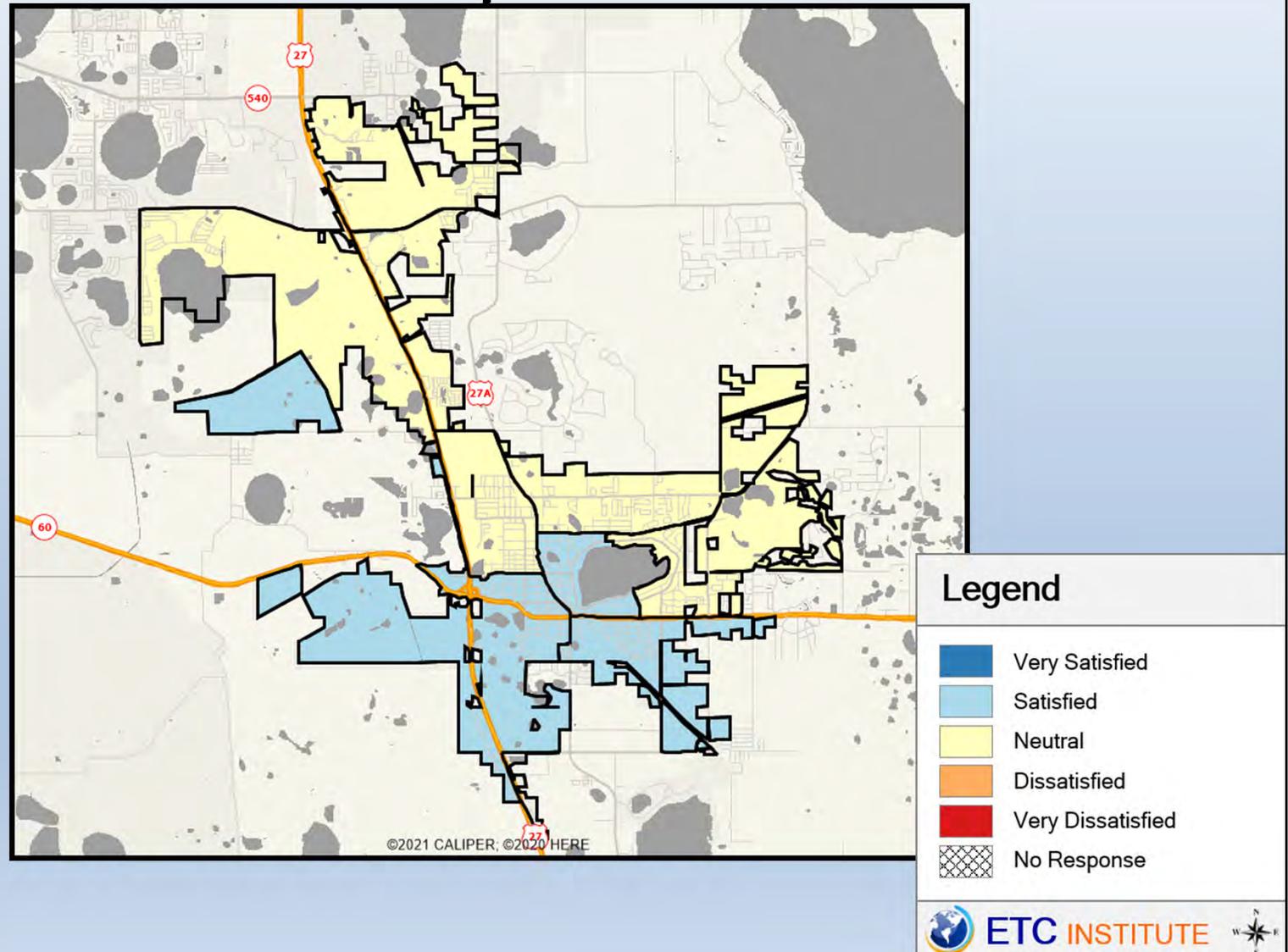
Q21-3. Level of ease to submit for and receive a building permit for construction or renovation



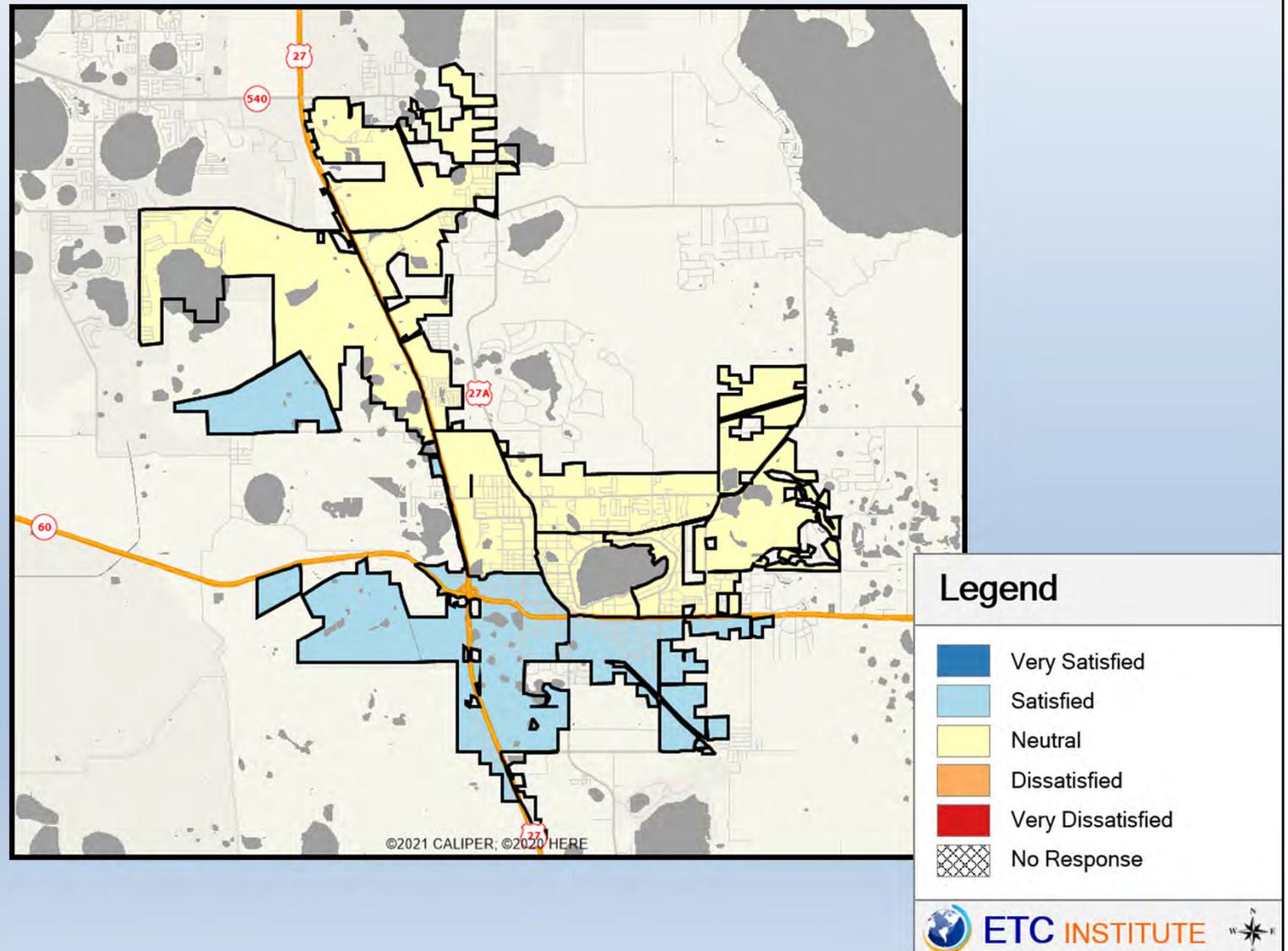
Q21-4. Level of ease conducting inspections for construction or renovation



Q21-5. Level of ease to submit and receive an occupational license



Q21-6. City's efforts regarding preservation of historic buildings in the City



Q21-7. Effectiveness of City efforts to revitalize low-income areas

